

BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

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John Blanchard, ;
Complainant, : Case No.
vs : 18-82-EL-CSS
The Toledo Edison Company, :
Respondent. :
- - -

PROCEEDINGS

Before Stacie Cathcart and Anna Sanyal, Attorney
Examiners, held at the Public Utilities
Commission of Ohio, 180 East Broad Street,
Hearing Room 11-C, Columbus, Ohio, on Thursday,
September 13, 2018, at 1:00 P.M.

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Armstrong & Okey, Inc.
222 East Town Street, 2nd Floor
Columbus, Ohio 43215
(614) 224-9481 - (800) 223-9481

- - -

1 APPEARANCES:

2 Mr. John Blanchard
3 6040 Acres Road, Lot 3
4 Sylvania, Ohio 43560

5 Complainant, appearing Pro se.

6 Mr. Robert M. Endris
7 76 South Main Street
8 Akron, Ohio 44308

9 On behalf of the Respondent.

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Thursday Afternoon,
September 13, 2018.

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ATTORNEY EXAMINER CATHCART: The
Public Utilities Commission of Ohio has assigned
for hearing at this time and place Case No.
18-82-EL-CSS being in the matter of the
complaint of John Blanchard versus The Toledo
Edison Company.

My name is Stacie Cathcart and with
me is Anna Sanyal, and we are Attorney Examiners
assigned by the Commission to hear this case.

At this time I would like to take
appearances of the parties, beginning with Mr.
Blanchard. If you could just stand up, state
your name and your address for the court.

MR. BLANCHARD: Yes. My name is
John Blanchard. I currently reside in Sylvania,
Ohio, at 6040 Acres Road, Lot No. 3.

ATTORNEY EXAMINER: Thank you.
Toledo Edison.

MR. ENDRIS: Thank you, your Honor.
On behalf of the Toledo Edison Company, Robert
M. Endris, 76 South Main Street, Akron, Ohio
44308.

1 ATTORNEY EXAMINER: Thank you. Mr.
2 Blanchard, I presume that you are going to
3 testify about your complaint?

4 MR. BLANCHARD: Yes.

5 ATTORNEY EXAMINER: At this point if
6 you want to come up here, I can swear you in.
7 Please bring any documents with you.

8 (WITNESS SWORN)

9 ATTORNEY EXAMINER: You may be
10 seated. Make sure you keep your voice up for
11 the court reporter.

12 MR. BLANCHARD: Very good.

13 ATTORNEY EXAMINER: Thank you.

14 - - -

15 JOHN BLANCHARD
16 called as a witness, being first duly sworn,
17 testified as follows:

18 MR. BLANCHARD: I am a customer of
19 Toledo Edison. Do you want to be referred to as
20 Toledo Edison or FirstEnergy?

21 MR. ENDRIS: Toledo Edison works.

22 MR. BLANCHARD: Okay. Toledo
23 Edison. Okay. In October of last year my
24 service was terminated by Toledo Edison without
25 any prior warning. That is contrary to

1 stipulations of the Revised Code for the State
2 of Ohio.

3 MR. ENDRIS: Your Honor, I am going
4 to object if he is going to start giving legal
5 conclusions. He is not a lawyer.

6 ATTORNEY EXAMINER: He hasn't
7 reached the point of it being a legal
8 conclusion. I think just referring to the
9 Revised Code is okay.

10 MR. BLANCHARD: Can I pass out some
11 copies of the Code?

12 ATTORNEY EXAMINER: You may.

13 MR. BLANCHARD: Thank you.

14 ATTORNEY EXAMINER: Thank you.

15 MR. BLANCHARD: Should I read this
16 into the record?

17 ATTORNEY EXAMINER: Let's first mark
18 this as Complainant 1, for keeping track of
19 the documents.

20 (EXHIBIT MARKED FOR THE PURPOSE OF
21 IDENTIFICATION)

22 ATTORNEY EXAMINER: And if you
23 would just identify what the document is on the
24 record.

25 MR. BLANCHARD: Okay. This is

1 Article, is that what you call these, articles?

2 ATTORNEY EXAMINER SANYAL: Just call
3 it the Revised Code, section number.

4 MR. BLANCHARD: Section No. 4933.112
5 of the Ohio Revised Code.

6 "Procedures prior to termination of
7 residential gas or electric service; limit on
8 due dates."

9 "No natural gas, gas or electric
10 light company shall terminate service, except
11 for safety reasons or upon the request of
12 the customer at any time to a residential
13 consumer, except pursuant to procedures that
14 provide for all of the following:"

15 "A. Reasonable prior notice is
16 given to such consumer, including notice of
17 rights and remedies, and no due date shall be
18 established, after which a consumer's account is
19 considered to be in arrears if unpaid, that is
20 less than 14 days after the mailing of the
21 billing. This limitation does not apply to
22 charges to customers that receive service
23 pursuant to an arrangement authorized by Section
24 4905.31 of the Revised code, nor to electric
25 light companies operated not for profit or

1 public utilities that are owned or operated by a
2 municipal corporation."

3 "B. A reasonable opportunity is
4 given to dispute the reasons for such
5 termination."

6 C doesn't really apply, so I will
7 skip that. I received no notice.

8 (At this time an alarm went off in
9 the building)

10 MR. BLANCHARD: So, that is
11 basically my case. My service was terminated
12 and no notice was given, and I am complaining.

13 ATTORNEY EXAMINER: Thank you. Mr.
14 Endris, do you have any cross-examination for
15 the witness?

16 MR. ENDRIS: Yes, I do, your Honor.

17 ATTORNEY EXAMINER: And you need to
18 answer his questions to the best of your
19 ability.

20 MR. BLANCHARD: Okay.

21 MR. ENDRIS: May I approach the
22 witness?

23 ATTORNEY EXAMINER: You may.

24 MR. ENDRIS: Thank you.

25 CROSS-EXAMINATION

1 By Mr. Endris:

2 Q. Mr. Blanchard, I am handling you
3 what has previously been marked as Company's
4 Cross Exhibit No. 1.

5 ATTORNEY EXAMINER: So marked.

6 (EXHIBIT MARKED FOR THE PURPOSE OF
7 IDENTIFICATION)

8 Q. Do you recognize that as the
9 complaint you filed in this proceeding?

10 A. Yes.

11 Q. And if I could direct your attention
12 to Page 2 of the document. Is that your
13 signature?

14 A. It is.

15 Q. And I would now direct your
16 attention to on the first page you make
17 reference to an e-mail dated June 15th, 2017.

18 A. Yes.

19 Q. Do you see that in the first
20 paragraph?

21 A. Yes.

22 Q. And you have attached that as the
23 third page of this document; is that correct?

24 A. That's correct.

25 Q. And at the top of this attachment do

1 you see that the e-mail is from ElectricOnline?

2 A. Yes.

3 Q. At FirstEnergyCorp.com?

4 A. Yes.

5 Q. And it is to wjblanchar?

6 A. Yes.

7 Q. At aol.com?

8 A. Yes.

9 Q. And it's dated Thursday, June 15th,
10 2017 10:11 A.M?

11 A. Yes.

12 Q. And is wjblanchar@aol.com, is that
13 your E-mail address?

14 A. It is.

15 Q. And it's the same one you list on
16 the front of the document on the first page?

17 A. Yes.

18 Q. Of the complaint?

19 A. Yes.

20 Q. And it's the same one that you have
21 used to correspond with me and with the Attorney
22 Examiner?

23 A. Yes.

24 Q. Throughout this proceeding?

25 A. That's correct.

1 Q. And turning back to the attached
2 e-mail, would you agree with me that this e-mail
3 informs you that your --

4 (At this time the alarm went off in
5 the building again)

6 Q. Would you agree that this e-mail
7 directs you or informs you rather, that your
8 bill statement is available?

9 A. Yes.

10 Q. And it lists your account number?

11 A. Yes.

12 Q. The due date?

13 A. Yes.

14 Q. The amount due?

15 A. Yes.

16 Q. And the service address including
17 your name and address?

18 A. Correct.

19 Q. You did not pay this bill; did you?

20 A. Well, eventually I paid it, but not
21 before service was terminated.

22 Q. You paid it some time after the
23 disconnection?

24 A. Yes.

25 Q. Did you call the company to make any

1 payment arrangements?

2 A. Yes, I did.

3 Q. Before your service was
4 disconnected?

5 A. No. After the service was
6 disconnected.

7 Q. Did you do anything at all in
8 response, take any action at all in response to
9 this e-mail notice?

10 A. No. As I explained in the first
11 page here, I wanted to go on to an auto pay-type
12 of account, and this e-mail didn't say anything
13 about auto pay. So not being sure what to do, I
14 did nothing.

15 Q. Doesn't the sentence right below,
16 "Please do not reply to this automated message"
17 instruct that your electric statement from
18 Toledo Edison is available for review to access
19 your account securely online, visit, and then an
20 e-mail address. I mean, a website address?

21 A. Yes.

22 Q. Did you access your account to view
23 your billing statement?

24 A. I think I did look that up, but just
25 contained the same information that was on this

1 e-mail. Once again, there was nothing about how
2 to get on auto pay.

3 Q. Did you make any other attempt to
4 look on the website for how to get on to auto
5 pay?

6 A. They sent me some forms and I was
7 supposed to fill them out. And it says it takes
8 like six weeks or something for them to process.
9 Eventually I ended up talking to someone, and
10 she was able to put me onto auto pay. This all
11 happened after the termination.

12 I spoke with someone and she put me
13 on auto pay. I don't know how she did it or
14 what she did. It happened pretty quickly.

15 Q. And you initiated service by
16 calling into the company; is that correct?

17 A. That's correct, yes.

18 Q. And you established the service in
19 your name for this address at that time?

20 A. Yes.

21 Q. And the next day after that you
22 logged into the company's website to complete
23 your account profile?

24 A. Right. Yes.

25 Q. And that is when you completed the

1 registration of enrollment for the E-Bill, the
2 electronic billing option?

3 A. Right. Right.

4 Q. But you did not sign up for the auto
5 pay at that time?

6 A. I wasn't aware that it was an option
7 at that time.

8 Q. Did you read the information that
9 was on the website when you were enrolling?

10 A. Well, I was quite busy at that time,
11 and I wanted to get the service started. I
12 probably didn't pay as much attention as I
13 should have.

14 Q. But you did agree to the terms and
15 conditions of the electronic bill option;
16 correct?

17 A. Sure. Yes.

18 MR. ENDRIS: May I approach, your
19 Honor?

20 ATTORNEY EXAMINER: You may.

21 MR. ENDRIS: There are three
22 different documents.

23 (EXHIBITS MARKED FOR THE PURPOSE OF
24 IDENTIFICATION)

25 Q. Mr. Blanchard, I have just handed

1 you three documents marked as Company Cross
2 Exhibits 2, 3 and 4. Do you see those?

3 A. I do.

4 Q. And do you recognize those as
5 previously provided to you as attachments to the
6 company's answer in this proceeding?

7 A. Yes.

8 Q. Now I will direct your attention to
9 Company's Cross Exhibit No. 2. Do you see that
10 the date at the top of this billing statement is
11 July 18th, 2017?

12 A. Yes.

13 Q. And under the section that is
14 labeled as Messages, does it include the words
15 "Disconnection Notice" and followed by
16 asterisks?

17 A. Yes.

18 Q. And it's in all capital letters?

19 A. Yes.

20 Q. I will direct your attention to
21 Company Cross Exhibit No. 3. Would you agree
22 that that document has the date at the top of
23 August 17th, 2017?

24 A. Yes.

25 Q. And it also contains the words

1 "Disconnection Notice" in the same location as
2 the previous exhibit?

3 A. Yes.

4 Q. And in Company Cross Exhibit No. 4,
5 that date is September 18th, 2017; do you agree?

6 A. Yes.

7 Q. And it also has the words
8 "Disconnection Notice"?

9 A. It does.

10 Q. Prominently displayed in the
11 messages box?

12 A. Yes.

13 Q. And would you agree that all three
14 of these documents are bills for John E.
15 Blanchard at 6040 Acres Road, Lot 3, Sylvania,
16 Ohio? That would be in the upper left --

17 A. Yes. Exactly

18 Q. -- corner. After you viewed the
19 June E-bill that you just testified you went
20 online and looked at it, did you subsequently go
21 online and look at any of your following bills?

22 A. No.

23 Q. Is it your testimony today that you
24 are not responsible for paying a bill if you
25 have not been enrolled in the auto pay option?

1 A. Could you repeat that?

2 Q. Yes. Are you testifying today that
3 you had no obligation to pay a bill if you have
4 not be enrolled in the auto pay option?

5 A. No. That is not my testimony.

6 Q. So you would agree that you were
7 responsible for paying your monthly bills?

8 A. Yes.

9 Q. From the date you began service in
10 March until it was disconnected in October?

11 A. Yes.

12 Q. And you made no effort to make those
13 payments?

14 A. Well, as I said earlier, I wanted to
15 go on an auto pay system, and did not know how
16 to do that. So I was waiting for further
17 instructions.

18 Q. Did you call the company and ask
19 them how to get onto auto pay prior to
20 disconnection of your service?

21 A. I didn't realize it was a matter of
22 urgency.

23 Q. Did you think your electricity was
24 free up until that point?

25 A. Is that a rhetorical question? No,

1 I didn't think so.

2 The June bill that I received is
3 the first communication I ever got from Toledo
4 Edison. I have no idea why, but they had not
5 sent me anything prior to that. At least not
6 through e-mail, anyway.

7 Q. But you don't know personally
8 whether the company sent you anything? Isn't it
9 true that you can only speak to whether you
10 received something?

11 A. Yes.

12 MR. ENDRIS: Your Honor, I will move
13 for admission of Company Cross Exhibits 1, 2, 3
14 and 4 at this time.

15 ATTORNEY EXAMINER SANYAL: We were
16 just discussing among ourselves. Well, first of
17 all, Mr. Blanchard, do you have any concerns
18 with admitting these on the record?

19 MR. BLANCHARD: No.

20 ATTORNEY EXAMINER SANYAL: The only
21 thing is, Mr. Blanchard, there is account
22 numbers prominently displayed in these
23 documents, so I don't know if you want to
24 discuss amongst yourselves if -- I do know that
25 in the formal complaint your account number, you

1 did put it on there. So it is part of
2 the record.

3 So I don't know if you were
4 concerned of having your account number on the
5 bills.

6 MR. BLANCHARD: No, not really.

7 ATTORNEY EXAMINER SANYAL: Be on the
8 documents.

9 MR. ENDRIS: And with all due
10 respect, your Honor, Mr. Blanchard brought these
11 facts into play where these documents are
12 responsive to his complaint.

13 ATTORNEY EXAMINER CATHCART: So we
14 will admit Company Cross-Examination Exhibits 1,
15 2, 3 and 4 on the record.

16 (EXHIBITS ADMITTED INTO EVIDENCE)

17 MR. ENDRIS: Thank you, your Honor.
18 And with that I rest my cross.

19 ATTORNEY EXAMINER: Do you have any
20 additional testimony you would like to give at
21 this time?

22 MR. BLANCHARD: Well, yes, actually.
23 I would like to refer to a quotation from
24 Respondent's Memorandum Contra. Can I admit
25 that into the evidence?

1 ATTORNEY EXAMINER SANYAL: The
2 Memorandum Contra is already in the docket. If
3 you would like to proceed we can go from there.

4 MR. BLANCHARD: Can I read from it?

5 ATTORNEY EXAMINER CATHCART: We will
6 allow it for now.

7 MR. ENDRIS: Your Honor, I may need
8 to object if it's not responsive to my cross and
9 it's not proper redirect.

10 ATTORNEY EXAMINER: I agree. But
11 let's see where it goes first.

12 MR. ENDRIS: Thank you.

13 MR. BLANCHARD: I would like to
14 direct the Court's attention to the last
15 paragraph on this page. It begins
16 "Unfortunately for Complainant, even if the
17 company were to stipulate, which it does not,
18 that it sent one e-mail to the correct address
19 but all the rest of them to the wrong e-mail
20 address, and called the wrong telephone number
21 three times, Complainant would still have been
22 properly disconnected for non-payment under Ohio
23 law because that is precisely what he agreed
24 when he voluntarily registered for the optional
25 eBill program permitted by the Commission's

1 rules. Complainant chose to go paperless, but
2 then chose not to pay his bills."

3 The reason I read that is because it
4 seems to imply that Article 4933.122 does not
5 apply in this case. And I think that is not a
6 correct interpretation.

7 MR. ENDRIS: And again, your Honor,
8 he just now testified to a legal conclusion
9 interpreting the Revised Code. So I move to
10 strike his testimony.

11 ATTORNEY EXAMINER CATHCART: I am
12 going to agree that it was a legal conclusion
13 about interpreting his statement with the
14 Revised Code.

15 MR. BLANCHARD: Well, this paragraph
16 from the memorandum contra was a legal
17 conclusion itself.

18 ATTORNEY EXAMINER: Correct.

19 MR. ENDRIS: Do you need a
20 response? For one thing, Mr. Blanchard, or your
21 Honor, I am an attorney and qualified to make
22 legal conclusions.

23 Secondly, it was argument, not
24 evidence. Mr. Blanchard is here testifying as a
25 witness, not making argument.

1 ATTORNEY EXAMINER CATHCART: I am
2 going to grant his motion to strike.

3 MR. BLANCHARD: Okay. Well, I have
4 made my point. That it?

5 ATTORNEY EXAMINER: That is it.
6 Thank you. You may be excused.

7 MR. BLANCHARD: Thank you.

8 ATTORNEY EXAMINER CATHCART: Mr.
9 Endris, would you like to call your first
10 witness?

11 MR. ENDRIS: Thank you, your Honor.
12 The company would call Princess Davis.

13 (WITNESS SWORN)

14 - - -

15 PRINCESS DAVIS
16 called as a witness, being first duly sworn,
17 testified as follows:

18 DIRECT EXAMINATION

19 By Mr. Endris:

20 Q. Ms. Davis, would you please state
21 your name for the record and spell your last
22 name, please?

23 A. Princess Davis, D-A-V-I-S.

24 Q. And by whom are you employed and in
25 what capacity?

1 A. FirstEnergy as a Customer Service
2 Compliance Specialist.

3 (EXHIBIT MARKED FOR THE PURPOSE OF
4 IDENTIFICATION)

5 Q. And I am handing you what has been
6 previously marked as Company Exhibit No. 1.
7 Could you please take a quick look at that?
8 And can you identify that for the record?

9 A. Yes. This is my direct testimony
10 for the hearing today.

11 Q. And was this prepared by or under
12 your direct supervision?

13 A. Yes.

14 Q. And if you were asked these
15 questions today would your answers be the same?

16 A. Yes.

17 Q. And do you have one minor correction
18 to make to page 3 of your testimony?

19 A. That's correct.

20 Q. Could you describe that?

21 A. It identifies my title as a Senior
22 Customer Service Compliance Specialist. Senior
23 is actually not part of my title

24 Q. So we should strike the word senior?

25 A. Yes.

1 Q. And with that correction would your
2 answers be the same today?

3 A. Yes.

4 MR. ENDRIS: Your Honor, the witness
5 is available for cross-examination.

6 ATTORNEY EXAMINER: Thank you. Mr.
7 Blanchard, do you have any questions for Ms.
8 Davis?

9 MR. BLANCHARD: Well, I do have one
10 question. I don't know if it's germane to the
11 case.

12 CROSS-EXAMINATION

13 By Mr. Blanchard:

14 Q. But on the second page of your
15 testimony you refer to a SAP system?

16 A. Yes.

17 Q. I am not familiar with that.

18 A. I am sorry. That is our billing
19 system that is used by all FirstEnergy operating
20 companies.

21 Q. Okay. What does SAP stand for?
22 Any particular --

23 A. I am not sure what that stands for.
24 It's just a billing program that is used,
25 computer program.

1 MR. BLANCHARD: That is all I have.

2 MR. ENDRIS: No redirect.

3 ATTORNEY EXAMINER CATHCART: Okay.

4 You may be excused. Thank you.

5 MR. ENDRIS: And the Company would
6 offer Company's Exhibit No. 1 into the record.

7 ATTORNEY EXAMINER: Any objection to
8 putting her testimony on the record?

9 MR. BLANCHARD: No.

10 ATTORNEY EXAMINER: That will be so
11 moved.

12 (EXHIBIT ADMITTED INTO EVIDENCE)

13 ATTORNEY EXAMINER CATHCART: Do we
14 have any interest in doing final arguments at
15 this point?

16 MR. ENDRIS: I am okay with just
17 written briefs, your Honor.

18 MR. BLANCHARD: I would like to make
19 a final argument.

20 ATTORNEY EXAMINER CATHCART: So what
21 Mr. Endris was saying is you do a final argument
22 now, submitting briefs on the record. We can do
23 a time line, you could write your final argument
24 and submit it into the docket. It's up to you.

25 MR. ENDRIS: If he wants to make a

1 final argument I am okay. I would like to make
2 a brief reply, but would still request written
3 briefs.

4 ATTORNEY EXAMINER: Okay. Are you
5 okay with that?

6 MR. BLANCHARD: I am not sure what
7 we are doing.

8 ATTORNEY EXAMINER CATHCART: Let's
9 go off the record, please.

10 (DISCUSSION OFF THE RECORD)

11 ATTORNEY EXAMINER CATHCART: Let's
12 go back on the record please. We had some
13 discussion off the record about final arguments.
14 Mr. Blanchard is going to make a final statement
15 now.

16 MR. BLANCHARD: Should I stand?

17 ATTORNEY EXAMINER: You may stand or
18 sit. However you are comfortable.

19 MR. BLANCHARD: Well, I would like
20 to return to the point I was making in the
21 course of testimony, that the paragraph that I
22 cited on page 9 of the memorandum contra seems
23 to be implying that Toledo Edison does not have
24 to give notice of intention to terminate.

25 That is the way I read this

1 paragraph anyway. I may not be reading it
2 correctly.

3 And I think that is a
4 misinterpretation of the law.

5 ATTORNEY EXAMINER CATHCART: Thank
6 you. Any follow-up at this point, Mr. Endris?

7 MR. ENDRIS: Just briefly, your
8 Honor. The record reveals that Mr. Blanchard
9 voluntarily signed up for this electronic
10 billing option. The Commission's rules allow
11 electronic billing and the Commission's rules
12 provide for disconnection notice to be provided
13 on the billing statement.

14 Mr. Blanchard chose not to view his
15 billing statements despite having agreed to go
16 paperless. Mr. Blanchard received adequate
17 notice under Ohio law. Thank you.

18 ATTORNEY EXAMINER CATHCART: Do you
19 have a reply, Mr. Blanchard?

20 MR. BLANCHARD: Well, the reply is
21 that these statements, which they were supposed
22 to send me, never got sent to me. And it's
23 pretty obvious to see why. There is no e-mail
24 address on there.

25 I mean, this could have been dropped

1 in an envelope and mailed to me I suppose. It
 2 has my street address on it. But, there is no
 3 e-mail address, which is pretty conclusive proof
 4 that it was never sent to me through the e-mail.
 5 It would be impossible to e-mail something like
 6 that without an e-mail address.

7 As far as telephone calls, they have
 8 attempted to make telephone calls as is their
 9 testimony. But they have never presented any
 10 kind of a phone log which would prove that.

11 So my statement stands. They never
 12 contacted me or told me they were intending to
 13 terminate service as is required under Ohio law.

14 ATTORNEY EXAMINER CATHCART: Thank
 15 you. Mr. Endris, you said you may be interested
 16 in going over a briefing schedule to file?

17 MR. ENDRIS: Yes, please.

18 ATTORNEY EXAMINER: Do you have a
 19 date in mind for initial briefs and reply
 20 briefs?

21 MR. ENDRIS: I think if we could go
 22 off when the transcript would be available. So,
 23 maybe 30 days.

24 ATTORNEY EXAMINER CATHCART: So we
 25 could do Monday, October 15th, for briefs. And

1 reply briefs, would a week be okay? If they are
2 necessary.

3 MR. ENDRIS: Yes. Two weeks.

4 ATTORNEY EXAMINER: October 15th
5 for briefs, and October 29th for reply.

6 So, Mr. Blanchard, if you wanted to
7 you could write up a statement and submit it
8 like you submitted the other document. You are
9 not required to fill anything.

10 And Mr. Endris will be filing a
11 brief on October 15th. If you wanted to respond
12 to that brief that would be due October 29th.
13 And you could just file it into the docketing
14 system.

15 MR. BLANCHARD: That is fine.

16 ATTORNEY EXAMINER CATHCART: One
17 last thing, I am not sure if we moved
18 Complaint's exhibit into the record, the Ohio
19 Revised Code section.

20 So I will move that into the record
21 now. Do you have any objections to the Revised
22 Code section?

23 MR. ENDRIS: Yes, your Honor. I
24 don't believe there is any indication of whether
25 that is the currently effective version of the

1 Ohio Revised Code. And the Code speaks for
2 itself at any rate.

3 ATTORNEY EXAMINER CATHCART: I will
4 allow the code section into the record, and the
5 Commission can give it the weight it deserves.

6 (EXHIBIT HEREBY ADMITTED INTO
7 EVIDENCE)

8 ATTORNEY EXAMINER CATHCART: Do we
9 have any additional matters before we adjourn?

10 MR. ENDRIS: None for the
11 Respondent.

12 ATTORNEY EXAMINER CATHCART: So we
13 are submitted on the record. And we are
14 adjourned.

15 MR. ENDRIS: Thank you, your Honor

16 MR. BLANCHARD: Thank you.

17 ATTORNEY EXAMINER CATHCART: Thank
18 you.

19 (At 1:45 P.M. the hearing was
20 concluded)

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CERTIFICATE

I do hereby certify that the foregoing
is a true and correct transcript of the
proceedings taken by me in this matter on
September 13, 2018, and carefully compared with
my original stenographic notes.

Michael O. Spencer
Michael O. Spencer,
Registered Professional
Reporter.

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Summary: Transcript John Blanchard vs. The Toledo Edison Company, hearing held on September 13th, 2018. electronically filed by Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Spencer, Michael O. Mr.