

**DIRECT TESTIMONY OF CHARLES RESNIK
ON BEHALF OF
THE EAST OHIO GAS COMPANY D/B/A DOMINION ENERGY OHIO**

1 **Direct Testimony of**
2 **Charles C. Resnik**

3 **I. INTRODUCTION**

4 **Q1. Please state your name, occupation and business address.**

5 A. My name is Charles C. Resnik. I am employed by The East Ohio Gas Company d/b/a
6 Dominion Energy Ohio (DEO or the Company) as Supervisor, Gas Operations. My
7 business address is 1201 E. 55th Street, Cleveland, Ohio 44103.

8 **Q2. Please describe your work history.**

9 A. I have been employed by DEO for 26 years. I have been Supervisor, Gas Operations
10 since April 2014. Prior to my current position, I was a Technical Specialist 3.

11 **Q3. Please describe your work experience.**

12 A. While employed at DEO, I have taken numerous technical courses pertaining to DEO's
13 operations. For example, I have attended several sessions of the Appalachian Gas
14 Measurement Short Course. Prior to working as a Technical Specialist 3, I served as a
15 business process analyst, responsible for investigating ways to improve DEO's business
16 processes, and as a customer business technology analyst, focusing on the technology
17 involved in meter reading. I also worked in DEO's gas meter shop for three years.

18 **Q4. What are your responsibilities as Supervisor, Gas Operations?**

19 A. My main responsibility is to lead and direct our workforce in the Measurement and
20 Controls group. I also oversee our Quality Control and Customer Requested Meter
21 Testing Program.

Q5. What is the purpose of your testimony?

A. My testimony explains the procedure followed by DEO in attempting to conduct a proof test of the gas meter at 5918 Maplewood Road, Unit D, Mayfield Heights, Ohio 44124 (the Premises).

II. METER PROOF TESTING

Q6. What is a meter proof test?

A. DEO performs meter proof tests to ensure that a gas meter is accurately measuring the gas that passes through the meter. DEO typically conducts meter proof tests in two scenarios. First, DEO tests meters when requested by the customer. I have performed approximately 5,000 such tests over the course of my career. Second, DEO maintains a statistical meter testing program, in which the Company analyzes and pulls meters from the field to ensure their accuracy on a routine basis. Although I no longer perform these tests, I review the process DEO follows in performing the meter tests and the resulting data on a regular basis. When I worked in the meter shop, I tested approximately 100,000 meters as part of this program.

Q7. Are meter tests commonly run in the ordinary course of business for DEO?

A. Yes, as discussed, the Company regularly tests meters on its own initiative or at the request of the customer to ensure accuracy.

Q8. Are you familiar with DEO's procedures and equipment to test gas meters?

A. Yes. I have been training DEO personnel on the meter testing procedures and equipment for the past 20 years.

Q9. What equipment does DEO use to conduct tests of residential meters?

A. DEO currently uses the American Meter Sonic Nozzle Prover, Series III (Prover). In the past, we have used prior models of this machine to perform meter tests.

1 **Q10. Describe the procedure for testing a meter using the Prover.**

2 A. The meter being tested is quarantined near the prover for at least 24 hours to let it
3 acclimatize. Once that occurs, the meter is mounted on the prover and the tests are run.
4 We typically test meters at 10 percent and 100 percent of meter capacity but can test at
5 any capacity we choose. We run the tests at least twice and as many times as necessary to
6 gauge repeatability. Once the tests are complete, we document all the results in Systems,
7 Applications, and Products (SAP), DEO's business system, and we then send a letter to
8 the Customer. We hold the test meter in record retention for seven years.

9 **Q11. Where are the meter tests performed?**

10 A. All meter tests performed by DEO occur at 1201 E. 55th Street, Cleveland, Ohio 44103.

11 **III. DEO'S TEST OF MS. DAHL'S METER**

12 **Q12. Did DEO test Ms. Dahl's meter?**

13 A. Not to my knowledge.

14 **Q13. Why not?**

15 A. My understanding is that Ms. Dahl did not permit DEO's field personnel to remove the
16 meter from the Premises for testing.

17 **Q14. Could the meter test requested by Ms. Dahl have been performed without removing**
18 **the meter from the Premises?**

19 A. No. When DEO tests a residential meter for accuracy, the standard procedure is to
20 remove the meter, install a replacement meter, and test the original meter using the
21 Prover as described above. The Prover DEO uses for these tests weighs hundreds of
22 pounds and is not designed for "mobile" usage. Additionally, both the meter and the
23 Prover itself need to be in a climate-controlled environment, which eliminates
24 atmospheric variables. The Prover matches the meter for temperature, humidity, and

1 other factors. The Prover is itself a complex machine containing sensitive parts and
2 instruments, and transporting the machine and operating it in field conditions would risk
3 damaging the Prover and reducing its useful life. My understanding is that Ms. Dahl's
4 meter was located in her basement, which would only have increased the practical
5 problems.

6 **Q15. Would DEO have permitted Ms. Dahl to attend the test of her meter at DEO's test**
7 **facility?**

8 A. Yes. DEO's policy is to permit customers to attend such tests if requested, and it would
9 have permitted Ms. Dahl to attend as well.

10 **Q16. Does this conclude your direct testimony?**

11 A. Yes, it does.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Direct Testimony of Charles Resnik on behalf of The East Ohio Gas Company d/b/a Dominion Energy Ohio was served by regular U.S. mail this 4th day of October, 2018, to the following:

Erin Dahl
5918 Maplewood Road, Unit D
Mayfield Heights, Ohio 44124

Erin Dahl
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/s/ Rebekah J. Glover
One of the Attorneys for The East Ohio Gas
Company d/b/a Dominion Energy Ohio

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Summary: Testimony Direct Testimony of Charles Resnik on behalf of the Company electronically filed by Mr. Andrew J Campbell on behalf of The East Ohio Gas Company d/b/a Dominion Energy Ohio