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18-1437-EL-CSS

FILE

Ohio

**Public Utilities
Commission**

00206821

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Doug Kurcsak (D/L Towing)

Customer Name (Please Print)

8650 Chamberlin Road

Customer Address

Twinsburg OH 44087

City State Zip

Against

N/A

Account Number

N/A

Customer Service Address (if different from above)

Ohio Edison

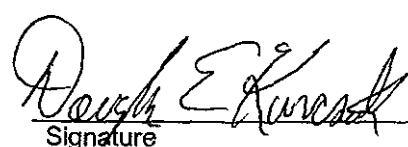
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

See attached sheet.

RECEIVED-DOCKETING DIV
2018 SEP 17 PM 1:24
PUCO



Signature

216-952-2001

Customer Telephone Number

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Technician L.B. Date Processed 9/17/18

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Doug Kurcsak v. Ohio Edison

On November 4, 2017, a large rainstorm came through the area causing large trees to come down and many power outages in Twinsburg, Twinsburg Township, Northfield, Macedonia, and Reminderville Village. Some of these trees belonged to Ohio Edison (OE) and fell onto property belonging to D/L Towing at **8650 Chamberlin Road, Twinsburg, Ohio**. D/L Towing's property is adjacent to OE's property. OE's trees caused property damage, including a telephone pole to fall onto a pickup truck parked on D/L Towing's property, totaling the vehicle.

OE was contacted about the problems, including talks to the insurance claims department and email conversations with Elizabeth Blackmer (customer service supervisor). OE's response was that it was an "Act of Nature". Bill Rist, owner of D/L Towing, contacted OE over five years ago about the large trees, notifying them of their branches falling from their property and landing in the D/L Towing driveway. This is where customers park their vehicles and walk inside the building. We were obviously very concerned with someone getting hurt from branches falling. A representative from OE came out and took a look at the trees. Our power lines run from the street, through trees on OE's property, then to D/L Towing's property, creating another point of concern for their falling branches. OE said they were not concerned about the dead trees because the power lines are secondary lines. If OE would have taken the trees down as requested, we would not have this problem now. I contacted the OE claims department again to send someone out to look at the trees which remained, i.e. the dead trees.

I got an e-mail from OE saying they see no problem trees. I called and asked who they talked to because our driveway is one way in and one way out. I requested that a person stop by and talk to the D/L Towing owner, Bill Rist. John Bianchi was the OE forestry specialist who stopped by. He was a very nice person and said he did not know OE owns the property that the trees came down from. On March 22, 2018, Davey Tree Company came to D/L Towing and cut down dead trees owned by OE. OE will not do anything about the smashed pickup truck. They should have taken care of the problem years ago. We would like the repairs of the totaled truck to be covered by Ohio Edison, since the damage was caused by Ohio Edison property.

Any questions or concerns, please contact me at 216-952-2001. Thank you.

Doug Kurcsak

kurcsak@roadrunner.com

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Twinsburg, OH 44087