

FILE
FAX

GREGORY T. HOWARD
381 South Detroit Avenue
Toledo, Ohio 43609-2068
Telephone: (419) 450-3408
hwrdrgrgy@yahoo.com

September 12, 2018

ATTN: Barcy F. McNeal, Secretary
PUBLIC UTILITIES COMMISSION OF OHIO
180 E. Broad St.
Columbus, Ohio 43215-3793
Facsimile: (614) 752-8351-Please direct info to proper person.

Case No. 17-2536-GA-CSS

Dear Secretary:

On August 13, 2018, the Complainant filed an application for Rehearing on the Second Entry on Rehearing pursuant to R.C. 4903.10. R.C. 4903.10 provides for the filing of an application for rehearing in respect to any matters determined in the proceedings. To the extent complainant seeks to appeal the orders of the PUCO to the Ohio State Supreme Court, affecting his legal right to receive a written disconnection notice at the premises in a conspicuous location prior to the disconnection as required by Ohio Adm. Code 4901:1-18-06(A)(2). To the extent, the complainant has met his burden of proof relative to the allegations regarding Columbia's failure to provide a disconnection notice at the premises on the date of disconnection that should have been provided or disconnected the next day. Complainant's August 13, 2018, application for Rehearing on the Second Entry on Rehearing, in this case, should be granted on the basis that Columbia is still not in compliance with the PUCO's Rules concerning termination of complainant's natural gas service pursuant to Ohio Adm. Code 4901:1-18-06(A)(2).

An emergency hearing is deemed necessary in this case due to the complainant is undergoing severe financial hardship due to a shut-off notice of his natural gas service. (see attached disconnection notice, dated 09/05/2018). Notwithstanding the PUCO's Winter Reconnect Order which is from October 15, 2018 through April 15, 2019, complainant asserts that an emergency hearing on his application for Rehearing on the Second Entry on Rehearing pursuant to R.C. 4903.10, filed herein on August 13, 2018, can potentially resolve the financial hardship. Accordingly, the complainant request an immediate hearing on his claim that Columbia is still not in compliance with the PUCO's Rules concerning termination of complainant's natural gas service pursuant to Ohio Adm. Code 4901:1-18-06(A)(2).

Thank-you for your much-anticipated cooperation in this matter.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician re Date Processed 9/13/18

RECEIVED-DOCKETING DIV
2018 SEP 12 PM 2:53
PUCO

Respectfully submitted,



Gregory T. Howard

P.O. Box 3096

Toledo, Ohio 43607-0096

hwrtdgrgry@yahoo.com

Enclosures

cc: cmacdonald@nisource.com

PUCO Docketing Division, Fax to: (614) 466-0313

Porter, Wright, Morris & Arthur LLP



Account Number: 19812447 001 000 2
Statement Date: 09/05/2018
8455
Page 1 of 3

Contact Us



Phone
Emergency Service 24/7
1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your account at ColumbiaGasOhio.com



Mobile
Make payments and access your account at m.ColumbiaGasOhio.com



Mail Payments
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510



Authorized Payment Locations
Find locations online at ColumbiaGasOhio.com

Account Profile

Customer Name:
Gregory Howard

Your Contact Information:
381 S Detroit Av
Toledo OH 43609-2068

Account Number:
19812447 001 000 2

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 08/20/2018	\$2,016.13
Payments Received by 09/04/2018 Thank you	\$0.00
Late Payment Fee	+\$30.24
Balance on 09/04/2018	\$2,046.37
Charges for Gas Service This Period	+\$38.69
Amount Past Due - Pay Immediately	\$2,016.13
Current Charges Due by 09/19/2018	\$68.93

- If paid after 09/19/18, a late payment charge of 1.5% may be applied to your utility balance.
- For more information regarding these charges, see the Detail Charges section.

Foreign language interpreter service is available by phone. This service is available 24/7 to report emergencies.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-800-344-4077.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call O.U.P.S. at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Termination Notice

Your account is past-due. To avoid disconnection of service at 381 S Detroit Av, Toledo Oh 43609-2068 scheduled on or after **September 20, 2018**, you must pay **\$2,016.13** in full. Please be aware that partial payments will not protect you from shut-off, unless you arrange one of the payment plans listed below in advance, if eligible. To discuss eligibility of one of these payment plans, please call 1-800-344-4077, or visit ColumbiaGasOhio.com.

Payment Plans

- One-ninth Payment Plan - A nine-month budget bill, which includes one-ninth of past-due amounts each month. The plan estimates usage for the nine-month period and may be adjusted periodically.
- One-sixth Payment Plan - Current bill plus one-sixth of the past-due amount monthly.
- Percent of Income Payment Plan Plus (PIPP Plus) - If income eligible, pay 6% of your total monthly household income or \$10, whichever is greater, and receive credits for paying on time and in full. To determine eligibility, call the Ohio Development Services Agency's Office of Community Assistance, at 1-800-282-0880 Monday - Friday, 7:00 a.m. - 5:00 p.m.
- Graduate Percentage of Income Payment Plan Plus (Graduate PIPP Plus) - If eligible, pay PIPP Plus installment amount plus budget bill divided by two for 12 months, and receive credits for paying on time and in full. To determine eligibility, call the Ohio Development Services Agency's Office of Community Assistance, at 1-800-282-0880 Monday - Friday, 7:00 a.m. - 5:00 p.m.

Reconnection Process and Additional Fees

It is your responsibility to pay any bills not in dispute by the due date. Also, you will be charged additional fees:

- If our representative visits your home to disconnect service and a payment is made at the time our representative is at your home, a \$5.50 collection fee applies.
- To reconnect service after it has been shut-off, you will be required to pay a \$52.00 reconnection fee in addition to the past-due amount. A \$121.00 security deposit or a creditworthy guarantor may also be required.

Termination Notice continued on next page

▼ Please fold on the perforation below, detach and return with your payment.

Subject: Regarding Case No. 17-2536

From: hwrdrgrgy@yahoo.com

To: egallon@porterwright.com; cmacdonald@nisource.com

Date: Wednesday, September 12, 2018, 1:27:29 PM EDT

Attention all attorneys and others:

Please find enclosed your service copy of the Complainant's: (1) Correspondence to Mrs. McNeal from Complainant submitted for filing with the Docketing Office of the PUJO this date.

Very truly yours,
/s/

Gregory T. Howard
381 S. Detroit Avenue
Toledo, Ohio 43609-2068
hwrdrgrgy@yahoo.com

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW.

If the reader of this message is not the intended recipient, employee, or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone, and return the original message to us at the address listed above. Thank you.



correspondence dated September 12, 2018.pdf
1.4MB