(614) 221-0800 88 E. Broad St., Suite 1560 Columbus, OH 43215

www.wp-lawgroup.com



Eric D. Weldele eweldele@wp-lawgroup.com

Gina M. Piacentino gpiacentino@wp-lawgroup.com

September 7, 2018

Public Utilities Commission of Ohio Docketing Division, 11th Floor 180 E. Broad Street Columbus, Ohio 43215

RE:

Village of Bellville

Case No.: 16-1844-GA-GAG

Dear Sir/Madam:

RECEIVED-DOCKETING DIV
2018 SEP -7 PM 1: 24
PUCO Enclosed please one (1) original and two (2) copies, as required by the PUCO, of the Renewal Application for Certification for Village of Bellville as a Governmental Aggregator to provide Electric Governmental Aggregation Service to Village of Bellville.

You are requested to direct all future correspondence in this matter to Gina M. Piacentino, The Weldele & Piacentino Law Group, at the address indicated above or gpiacentino@wp-lawgroup.com

Thank you in advance for your assistance in this regard. Please feel free to call me if you have any questions.

Piacentino

submitted.

ectful!

Teri L. Brenkus, Mayor

cc:

This is be organize that the increase are an are accurates and complete reproductive of a rose fire document delivered in the regular course of business Technician (B) pate Processed 9/7/19

hio | Public Utilities | Commission

₽PUGO USE O	NLY=Version 1:07	
Date Received	Renewal Certification Number	ORIGINAL GAG Case Number
		₁₆ - ₁₈₄₄ - GA-GAG

RENEWAL CERTIFICATION APPLICATION OHIO NATURAL GAS GOVERNMENTAL AGGREGATORS

Please type or print all required information. Identify all attachments with an exhibit label and title (Example: Exhibit B-1 - Authorizing Ordinance). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION

A-1 Renewal Applicant information:

Legal Name

VILLAGE OF BELLVILLE

Address

142 PARK PLACE, BELLVILLE, OHIO 44813

Telephone No.

419.886.2245

Web site address

www.bellvilleohio net

Current PUCO Certificate Number

16-545G(1)

Effective Dates 10.7.2016-10.7.2018

A-2 Contact person for regulatory or emergency matters:

TERI L. BRENKUS Name

Title MAYOR

Business Address 142 PARK PLACE, BELLVILLE, OHIO 44813

Telephone No. 419,886,2245

Fax No. 419,886,2297

Email Address mayor@bellvilleohio.net

A-3 Contact person for Commission Staff use in investigating customer complaints:

Name

MARK HOLLINGER

SENIOR ENERGY CONSULTANT Title

Business address 4789 RINGS ROAD, DUBLIN, OHIO 43017

Telephone No. 614.884.5300

Fax No. 614.336.8362

Email Address mhollinger@aspenenergy.com

Applicant's address and toll-free number for customer service and complaints:

Customer service address ASPEN ENERGY/4789 RINGS ROAD, DUBLIN, OHIO 43017

Toll-Free Telephone No. 800.926.0046

Fax No. 614.336.8362

Email Address mhollinger@aspenenergy.co

(Ohio Natural Gas Governmental Aggregator Renewal) Page 1 of 3

SECTION B - APPLICANT AUTHORITY AND AGGREGATION PROGRAM INFORMATION

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- Exhibit B-1 "Authorizing Ordinance," provide a copy of the adopted ordinance or resolution that reflects voter authorization to form a governmental aggregation program pursuant to Sections 4929.26 and 4929.27 of the Ohio Revised Code.
- B-2 Exhibit B-2 "Operation and Governance Plan," provide a copy of the applicant's plan for operation and governance of its aggregation program adopted pursuant to Sections 4929.26(C) or 4929.27(B) of the Revised Code. The Operation and Governance Plan should include all information pursuant to Rule 4901:1-28-03 of the Ohio Administrative Code.
- B-3 Exhibit B-3 "Automatic Aggregation Disclosure Notification," if the aggregation program provides for automatic aggregation in accordance with Section 4929.26(A) of the Revised Code, provide a copy of the disclosure notification required by Section 4929.26(D) of the Revised Code.
- Exhibit B-4 "Opt-Out Notice," provide a draft copy of the applicant's opt out notice that comports with the Opt-Out disclosure requirements pursuant to Rule 4901:1-28-04 of the Ohio Administrative Code. (Ten days prior to public dissemination, the applicant shall docket with the Commission, the finalized Opt-Out notice that provides or offers natural gas aggregation service.)
- B-5 Exhibit B-5 "Experience," provide a detailed description of the applicant's experience and plan for: providing aggregation services (including contracting with consultants, broker/aggregators, retail natural gas suppliers); providing billing statements; responding to customer inquiries and complaints; and complying with all applicable provisions of Commission rules adopted pursuant to Section 4929.22 of the Ohio Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.

Applicant Signature and Title

Sworn and subscribed before me this

28 TH day of JUNE Month Zork

LAMY D. WEIRKH Administration

nature of official administering oath

Print Name and Title

My commission expires on A.g. 9 2019



The Public Utilities Commission of Ohio

Ohio Natural Gas Governmental Aggregation Affidavit Form (Version 1.07)

In t	the Matter of the Application of		
for	Village of Bellville) a Certificate or Renewal Certificate to Provide) Case No. [16-1844] -GA-GAG		
Nat Ohi	ural Gas Governmental Aggregation Service in)		
	e of Ohio		
	Ter: L. Brenkus [Affiant], being duly sworn/affirmed, hereby states that:		
(1)	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.		
(2)	2) The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.		
(3)	3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.		
(4)	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.		
(5)	5) Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.		
(6)	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.		
(7)	Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.		
(8)	Affiant further sayeth naught.		
	Affiant Signature & Title Joyn L. Breukers, Major		
	Sworn and subscribed before me this 2874 day of Just Month 2018 Year		
	Carry D. VEILER Administration		
- 4	Signature of Official Administering Oath Print Name and Title		
	WEIRICH My commission expires on Aug. 9. 2019		

(Ohio Natural Gas Governmental Aggregator Renewal) Page 3 of 3

My Commiscion Firms Aug 9 2519

Exhibit B-1: Authorizing Ordinance

RECORD OF ORDINANCES

Ordinance Vo 5-2015

Passed sauge 20

2015

A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL NATURAL GAS AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4929.26 OF THE OHIO REVISED CODE, DIRECTING THE RICHLAND COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT OUESTION TO THE ELECTORS OF BELLVILLE.

WHEREAS, the Ohio Legislature has enected natural gas deregulation legislation which authorizes the legislative authorities of municipal corporations, townships, and counties to aggregate automatically, pursuont to Section 4929-26 of the Ohio Revised Code, subject to opt-out provisions, the retail natural gas service located in the respective jurisdictions and to enter into service agreements to facilitate the sale of the natural gas loads; and

WHEREAS, such legislative authorities may exercise such authority jointly with any other legislative authorities.

WHEREAS, governmental aggregation provides an opportunity for residential and small business customers collectively to participate in the potential benefits of natural gas deregulation through lower natural gas rates which they would not otherwise be able to have individually.

WHEREAS, this Council seeks to establish a governmental aggregation program with opt-out provisions pursuant to Section 4929.26 of the Ohio Revised Code (the "Aggregation Program") for the residents, businesses, and other natural gas consumers in the Village of Bellville and in conjunction jointly with any other municipal corporation, township, county, or other political subdivision of the State of Ohio, as permined by law

Now, there fore be it ordained by the Council of the Viclage of B $_{1}$ limit e, state of Ohio:

SECTION 1: This Council finds and determines that It is in the best interest of the Village of Beltville, Ohio, its residents, businesses, and other natural gas consumers located within the corporate limits of the Village to establish the Aggregation Program in the Village. Provided that this Resolution and the Aggregation Program is approved by the electors of the Village of Beltville, Ohio pursuant to Section 2 of Section 4929.26 of the Ohio Revised Code, the retail natural gas loads located within the Village of Beltville, Ohio, and, for that purpose, to enter into service agreements to facilitate for those loads the sale and purchase of natural gas. The Village may exercise such authority jointly with any other nunicipal corporation, township, county, or other political subdivision of the State of Ohio to the full extent permined by law. The aggregation will occur automatically for each person owning, occupying, controlling, or using natural gas proposed to be aggregated and will provide for the opt-out rights described in Section 3 of this Resolution.

SECTION 2: The Board of Elections of Richland County is hereby directed to submit the following question to the electors of the Village of Ballville, Ohio at the primary election on May 5, 2015. The Aggregation Program shall not take effect unless approved by a majority of the electors voting upon this issue at the election held pursuant to this resolution and Section 4939 26 of the Ohio Revised Code.

The form of the ballot to be used in the May 5, 2015 election shall be substantially as follows

Shall the Village of Bellville. Ohio have the authority to aggregate the retail natural gas loads located in the Village, and, for that purpose, oner into service agreements to facilitate for those loads the sale and purchase of natural gas, such aggregation to occur automatically except where any person elects to opt out?

FOR THE GAS AGGREGATION PROPOSAL AGAINST THE GAS AGGREGATION PROPOSAL

The Clerk of Council is instructed immediately to fife a certified copy of this Resolution and the proposed form of the ballot question with the County Board of Elections not less than ninety (90) days prior to May 5, 2015. The Aggregation Program shall not take effect unless approved by a majority of electors voting upon this Resolution and the Aggregation Program provided for herein at the election held purposent to this Section 2 and Section 4929,26 of the Otto Revised Code.

SECTION 3. Upon the approval of a majority of the electors voting at the election provided for in Section 2 of this resolution, this Council, individually or jointly with any other political subdivision, shall develop a plan of operation and governance for the Aggregation Program Before adopting such plan, this Council shall hold at least two public hearings on the plan. Before the first hearing. Porice of the bearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Village. The notice shall summerize the plan and state the date, time, and location of each hearing. No plan adopted by this Council shall aggregate the natural gas of any natural gas customer within the Village unless it in advance clearly disaloses to the person owning, occupying, controlling, or using the natural gas that the person will be entailed automatically in the Aggregation Program and will remain so enrolled unless the person affirmatively elects by a state procedure not to be so entolled. The disclosure shall state prominently the rates. charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt out of the program every two years without paying a switching fee. Any such person that opts out of the Aggregation Program pursuant to the stated procedure shall defoult to the natural gas company providing distribution service for the person's retail natural gas load until the person chooses an alternative supplier.

SECTION 4: This Council finds and determines that all formal actions of this Council concerning and relating to the adoption of this Resolution were taken in an open meeting of this Council and that all deliberations of this Council and of any committees that resulted in those formal actions were meetings open to the public in compliance with the law.

SECTION 5: Notice of the adoption of this Resolution shall be given once by publishing the title of the Resolution in an abstract prepared by the Village Solicitor in the Village of Bellville, Ohio

SECTION 6. That this Resolution shall take effect at the various time allowable under the law.

The rule requiring three readings (2354 as not suspended by a vote of

Darrad

ATTEST:

Principal Village Freed Difference

APPROVED AS TO FORM

Sarah Et Musiman, Village Solicitor

Election Summary Report GENERAL ELECTION NOVEMBER 3, 2015 RICHLAND COUNTY

Date:11/18/15 Time:11:20:44 Page:14 of 15

Summary For Jurisdiction Wide, All Counters, All Races OFFICIAL CANVASS

6577 45.82%		Num. Report Presinct 85 - Num	. Reporting 85	100.00%
		Village of Bellville - Electric		
		Aggregation	Total	
			1	
85	100.0 %		1	100.0 %
			}	
			709/1396	50.8 %
			644	
		YES	390	
12515	37.77%	NO	254	39.44%
		Village of Bellville - Gas Aggregation		
•			Total	
			1	
77	100.0 %		1	100.0 %
1			}	
31686/73970	42.8 %	Times Counted	709/1396	50.8 %
30519		Total Votes		
19100	62.58%	YES	392	61.25%
11419	37.42%	NO	248	38.75%
		Village of Lexington - Electric		 7
Total		Aggregation	Total	
8		Number of Precincts	3	
8	160.0 %	Precincts Reporting	3	100.0 %
1		Vote For	1	
2567/5862	43.8 %	Times Counted	1585/3325	47.7 %
2366		Total Votes	1421	
1547	65.38%	YES	864	60.80%
819	34.62%	NO		39.20%
		Village of Lexington - Gas Aggregation		
Total			Total	
8		Number of Precincts	3	
8	100.0 %	Precincts Reporting	3	100.0 %
1		Vote For	1	
2567/5862	43.8 %	Times Counted	1585/3325	47.7 %
2361		Total Votes	1431	
1411	59.76%	YES	868	60.56%
950	40.24%	₽ NO	563	
		Village of Plymouth-Tax		,
Total		Levy-Add'1-5M-5Yrs-Complety Moint	Total	
1		Number of Precincts	ı	
1	100 0 %	Precincts Reporting	i	100.0 %
1	•	Vote For	i	
709/1396	508 %	Times Counted	148/497	29.8 %
685		Total Voies	145	
442				
	66,57%	For The Tax Levy		43.45%
	Total 85 85 1 34253/79832 33135 20620 12515 Total 77 77 1 31686/73970 30519 19100 11419 Total 8 8 8 1 2567/5862 2366 1547 819 Total 8 8 8 1 2567/5862 2361 1411 950	Total 85 85 100.0 % 34253/79832 42.9 % 33135 20620 62.23% 12515 37.77% Total 77 77 100.0 % 1 31686/73970 42.8 % 30519 19100 62.58% 11419 37.42% Total 8 8 100.0 % 1 2567/5862 43.8 % 2361 1411 59.76% 950 40.24%	Total 85 100.0 % 1 34253/79832 42.9 % 33135 20620 62.23% 12515 37.77% 100.0 % 1 31686/73970 42.8 % 30519 19100 62.58% 11419 37.42% 12567/5862 43.8 % 2366 1547 65.38% 819 34.62% 1411 59.76% 950 40.24% 100.0 % 1 1 100.0 % 1 1 100.0 % 1 1 1 100.0 % 1 1 1 100.0 % 1 1 1 1 1 1 1 1 1	Total 85 100.0 % 134253/79832 42.9 % 33135 20620 62.23% 12515 37.77% 100.0 % 1 100.0 % 1 1 100.0 % 1 1 100.0 % 1 1 1 100.0 % 1 1 1 1 1 1 1 1 1

Exhibit B-2: Operation and Governance Plan

	RECORD OF	ORDINANCES	
	A CALL TO SECURE OF THE SECURE		Fymr 10t
	Ordinance No 9-391	Parted April 3	2016
	nosa ction and col	O ADDPT A PEAN OF FERNANCE FOR NATURAL LAGGREGATION AND TRUMBULLES AS P	المرود ويضوع إلى المرود والمرود
-	WHEREAS, the Village Plan of Operation and Govern lines for pu Aggregation, and	Council Of Relivitle devices to aJapt a 1906 a of Sciural Gas Governmental	
	WHEREAS the Village resolution is in the best interest of the Village welfare of soid editions, and must be per optimize raise available for residents		
	NOW THEREFORE BUTCHESOLVED B	FTHE COUNCIL OF THE VILLAGE OF	
	FORESTALES FALSOFORO		
	approver the Plan of Operations on Lines Governmental Aggregation as a stacked		
		nor Resolutions and Ordinarces and part of a with the pravisions of this resolution are in conflict between th	
<u></u>	SICING. 1 THIS Following the state of the st	name that the effect of the entression of the state of th	5 47 5-14-24 (1) 165 7 182 183 3
	Proof <u>9-0</u>	Gawlles Bz	
	Dylanger May 1 100	DANGS CERANGS, MAYOR	
	anisokouva toroka Pransokouva toroka		

Hij Matteras Sardh Frightus oyan, Villago Sohe Inc

Order Confirmation for Ad #: 0000935102



Customer: ASPEN ENERGY CORPORATION

Address: 9550 DUBLIN RD STE C

POWELL OH 43065 USA

Acct. #: MCO-M880374

Phone: 6143368362

EMail:

Payor: ASPEN ENERGY CORPORATION

Ordered By: PUBLIC HEARING

OrderStart Date: 12/22/2015

Order End Oate: 12/29/2015

PO#

Tear Sheets

Affidavits

Blind Box Promo Type Materials

Special Pricing

Net Amount

Tax Amount Total Amount Payment Method

Payment Amount

Amount Due

\$300.66

50 CD

\$300 58

Invoice

\$0.00

S300 66

Ad Order Notes:

Sales Rep: MCOM201

Order Taker; sprince

Product	# ins	Start Date	End Date
MCO-Man-Manshold News Journal	2	12/22/2015	12/29/2015
MCO-Man-Manafield Online	2	12/22/2015	12/29/2015

Taxtof Ad:

PUBLIC HEARING NOTICE

Pursuant to Sections 4978.20(C) and 4929.27(B) of the Ohla Revised Code, the Village of Beliville, Ohlo shall conduct public hearings for the purpose of obtaining public input on the Plans of Operation and Governance of the electric and natural gas aggregation programs. The Plans of Operation and Governance include the lotowing provisions: (1) service provided; (2) determination of rates; (3) opt-out procedures; (4) billing and credit; (5) switching lees; and, (5) conficipation in the aggregation programs. The Public Utilities Commissions to the Plan after its review.

All eligible customers who receive electric from AEP and natural gas service from Columbia Gos - shall be included in the Village's aggregation programs. If an acceptable supply after is received and accepted by the Village, eligible customers shall receive an apl-aul letter for the electric program and the natural gas program explaining the rate and terms and conditions of each pragram.

The four public hearings shall be held at 4:00 P.M. (Electric), 4:30 P.M. (Gas), 6:30 P.M. (Electric), 7:00 P.M. (Gas) on January Sth. 2014. All hearings shall be conducted at the Police Station 320 Bell Street in Be 'vi le. (Pub:MNJ,Dec27,7715#935102)

PLAN OF OPERATION AND GOVERNANCE

Natural Gas Governmental Aggregation

Introduction. On November 5, 2013, a majority of the voters in the Village of Bellville, OH approved a referendum that authorized the Village of Bellville ("the Village") to pursue Automatic Governmental Aggregation. After the Village held two public hearings on the matter, as prescribed by Section 4929.26 of the Ohio Revised Code, the Village approved this Plan of Operation and Governance, prepared in accordance with Section 4901:1-28-03 of the Ohio Administrative Code. Once certified as a Governmental Aggregator, the Village will be authorized to combine multiple retail natural gas customer loads within its geographic boundaries (the "Aggregation") for the purpose of arranging for the purchase of natural gas supply in Ohio's competitive retail natural gas market.

Governmental Aggregation Services. The Village, as a Governmental Aggregator, will serve as purchasing agent for the Aggregation. As purchasing agent, the Governmental Aggregator shall (i) select a Competitive Retail Natural Gas Supplier ("Supplier") to supply the Aggregation, (ii) negotiate the terms of supply between the Supplier and each Aggregation participant, and (iii) oversee the enrollment procedures administered by the Supplier.

The Contract. The supply contract negotiated by the Governmental Aggregator for the Aggregation (the "Contract") shall be for firm, all-requirements supply. Each Aggregation participant will be individually bound to the Supplier by the Contract, and will be solely responsible for payment and performance. The natural gas supply charges for the Aggregation are included in the Contract that will be negotiated by the Governmental Aggregator. The natural gas supply charges will take the form of either a fixed price or a variable price. All natural gas supply charges will be fully and prominently disclosed in consumer enrollment materials (such as the Opt-out Notice), available on the Supplier's website, and available by calling the Supplier's toll free customer service telephone number.

Eligibility, Opt-out Disclosures, and Pooling Accounts. Section 4901:1-28-05 of the Ohio Administrative Code requires Columbia Gas (the "Utility") to use its best efforts to provide the Governmental Aggregator with an account list of eligible customers, including the names, account numbers, and service and mailing addresses for all eligible customers residing within the Governmental Aggregator's boundaries. The following customers are not eligible: customers on the Percentage of Income Payment Plan (PIPP), customers that have past due amounts owing to the Utility, customers that are already under contract with a competitive retail natural gas supplier, and mercantile customers. Using this list of eligible accounts the Supplier, with the assistance of the Governmental Aggregator, will review the list to verify that the eligible accounts are located within the geographic limits of the Village and that an area within the Village limits has not been inadvertently filtered from the list.

The Supplier, with assistance from the Governmental Aggregator, will prepare and mail an "Optout Notice" to each account identified as (i) eligible by the Utility and (ii) within the geographic limits of the Village by the Governmental Aggregator and the Supplier, within thirty (30) days of receipt of the list from the Utility. The Opt-out Notice will inform the eligible account holder that the Governmental Aggregator is forming an automatic (or "Opt-out") aggregation, provide the price for natural gas supply to the Aggregation and other terms and conditions of service, and explain how the account holder can decline participation in the Aggregation. As required by 4901:1-28-04 of the Ohio Administrative Code, the Opt-out Notice will indicate that the account holder has 21 days to affirmatively respond by telephoning a toll-free number, using a website or returning a postcard to the Supplier that is included in the Opt-out Notice.

The Supplier will receive all Opt-out requests and adjust the eligible account list accordingly. In addition, if any Opt-out Notices are returned by mail to Supplier marked as undeliverable, those accounts are removed from the eligible account list as well. Upon completion of the 21 day Opt-out period, the Supplier will notify the Utility of the remaining accounts that will form the Aggregation, and through an electronic data interchange transaction, enroll the Aggregation. Upon enrollment, each participant will receive an enrollment notice from the Utility that will indicate that the enrollee may rescind its participation in the Aggregation by contacting the Utility within seven business days.

In addition to the initial 21-day Opt-out period, each participant will be provided an opportunity to opt-out every two years without paying an early termination fee.

Billing. Aggregation participants will receive a single, monthly bill from the Utility, which will include charges from the Supplier for its natural gas supply, as well as the Utility distribution charges. Aggregation participants will be billed according to their Utility billing cycle.

Credit, Collections and Deposits. The Utility's credit and collection policy and policies regarding deposits will apply to the Aggregation participants and shall be administered by the Utility. Neither the Governmental Aggregator, nor the Supplier will implement additional policies with respect to credit, deposits and collections.

Concerns and Complaints. Aggregation participants will have multiple means of expressing concerns and reporting complaints. As a general rule, concerns regarding service reliability and billing should be directed to the Utility. The Utility will continue to read meters, handle billing, and generally have the most information about the physical service to a location or account. Questions regarding the administration of the Aggregation should be directed to the Supplier. The Supplier's customer service center is available by telephone 24 hours per day, 7 days per week. Any unresolved disputes should be directed to the Public Utilities Commission of Ohio and/or the Ohio Consumers Council As a convenience, below are a list of helpful toll free telephone numbers.

Nature of Complaint	Contact	Phone Number
Gas Odor/Leaks-Fire-Explosions	Columbia Gas	1-800-344-4077
Service turn on/off	Columbia Gas	1-800-344-4077
Billing Disputes	Columbia Gas	1-800-344-4077
Price/Joining/Leaving Program	Supplier Customer Service	
Program Regulatory Questions	Supplier Customer Service	
Unresolved Disputes	Public Utilities Commission	1-800-686-7826
Unresolved Disputes	Ohio Consumers Council	1-877-742-5522

The Supplier will attempt to resolve all customer complaints in a timely and good faith manner. The Supplier shall investigate and provide a status report to the customer when the complaint is made directly to them and/or the Village within three (3) business days following receipt of the complaint. Or in the case of a Public Utilities Commission of Ohio ("PUCO") complaint the Supplier will investigate and provide a status report to the customer and PUCO staff within three (3) business days following receipt of the complaint. If an investigation into a complaint received from the customer or a complaint referred by the PUCO is not completed within ten (10) business days, then a status report will be given to the customer, and, if applicable, the PUCO. These status reports will be given every three (3) business days until the investigation is complete, unless the action that must be taken takes longer than three (3) business days and the customer has been notified. Final results of a Commission-referred complaint will be provided to the PUCO either orally (phone) or in writing (e-mail, written correspondence), no later than three (3) business days after the investigation is completed. The final results will be provided in writing to the customer no later than three (3) business days after the investigation is completed. Customers retain the right to contact the PUCO regarding complaints and disputes. All customers have the right to contact the PUCO by writing to Public Utilities Commission of Ohio, ATTN: IAD, 180 E. Broad St., Columbus, OH 43215-3793; by fax to (614) 752-8351; through their website at www.puc.state.oh.us or by calling tall free (800) 685-7826 (VOICE) or (800) 686-1570 (TTY-TDD). Records of customer complaints will be retained for two (2) years after the occurrence of the complaint. A copy of the complaint record will be provided to the PUCO within three (3) business days, if requested.

Moving within the Village. Aggregation participants who move from one location to another within the corporate limits of the Village and retain the same account number, will remain an Aggregation participant and will receive the same price they would have received if their location had not moved. Aggregation participants who move from one location to another within the corporate limits of the Village and are assigned a new account number may enroll their new account in the Aggregation and receive the same price as they would have received if their location had not moved, provided the new account is eligible for Aggregation. Participants who move and receive a new account number may be dropped from the Aggregation by the Utility, but they will not be charged an early termination fee from the Supplier. If a participant is dropped from the Aggregation due to a move within the Village, the participant should contact the Supplier to be reenrolled.

Moving outside of the Village. Aggregation participants who move out of the Village limits will no longer be eligible to participate in the Aggregation, but they will not be charged an early termination fee from the Supplier.

Enrolling after the Opt-out Period. Residential and small business accounts located within the Village's corporate limits that are eligible to join the Aggregation but initially chose to opt-out of the Aggregation, or otherwise weren't included in the Aggregation, may join the Aggregation after the expiration of the applicable Opt-Out Period by contacting the Supplier. The rate for those joining the Aggregation after the expiration of the Opt-out Period may be different from the rate negotiated for the Aggregation by the Government Aggregator. In the event that the Supplier is able to offer to newly eligible customers the same price that is provided to the current Aggregation participants, the Supplier may refresh the Aggregation by providing those who move in to the Village the opportunity to be

included automatically, rather than waiting until the next pricing term of the Contract. The process for refreshing the Aggregation with new enrollments would follow the process noted above for determining eligibility, providing Opt-out Notices, and pooling the accounts. (Current Aggregation participants and those who previously declined participation would not receive the Opt out Notice intended only for newly eligible customers.)

Exhibit B-3: Automatic Aggregation Disclosure Notification

ENROLLMENT NOTICE

Dear Resident or Small Business

In November 2015, The Village Of Bellville residents approved by majority vote the crast on of a Natural Gas Aggregation Program to seek lower natural gas rates for eligible residential and small business customers. The Village Of Bellville council selected (SUPPLIER) Services, Inc. to supply natural gas to the Village Of Bellville Natural Gas Aggregation Program. As a resident or small business owner within The Village Of Bellville, you are eligible to participate in this program.

You will be automatically enrolled in the program unless you opt out by Date, 2016.

Benefits

The Village Of Bollville has negotiated a competitive price of \$100 This pricing will be effective from your first meter read in (DATE) through your (DATE) meter read. Please see the enclosed Terms and Conditions for full details

Billing and Service Unchanged

Other than the price and suppose, nothing regarding your natural bas service will continue to receive one morthly bill from Columbia Gas. Columbia Gas will continue to deliver your natural gas, restore service following an outage, and be responsible for maintaining the system that delivery natural gas to your home. While (SUPPLIER) offers budget billing of its generation service changes for this aggregation program, please only that it you are currently on budget billing with Columbia Gas, the villing may ballyou for any balance cured to them at the time of enrollment. This may result in a charge or a credit from Columbia Gas, depending on the current status of your budget billing accumulation. To set up budget billing with (SUPPLIER), please call our customer service center at the place have collabled us to set up your budget billing account. Your budget billing with Columbia Gas will adicmatically tentinue for all other portions of your Columbia Gas bill other than the energy supply component if you are currently enrolled with Columbia Gas to the same service.

Be Informed

- If you do nothing you will be automatically entolled in the Village Of Bellville program.
- Columbia Gas will continue sending monthly bills responding to outages and delivering your natural gas
- No one from the Village DI Bellville program will ever come door to door and ask you to switch to a new supplier.
 Anyone who comes to your door asking you to switch is not with the Village Of Bellville program.

To participate in the program, DO NOT return the card below

NOTIFICATION OF INTENT TO OPT-OUT

 I do not wish to be part of the Village Of Bellvi le Natural Gas Aggregation program. By returning this card, I am officially opting-out of this program.

This notification is in regard to service at this address:			
Name	****		
Address			
ChylState/Zip			

Enrollment Information

After your enrollment is finalized, Columbia Gas will send you a letter confirming your enrollment. As required by law, this letter will inform you of your ability to rescind your enrollment without penalty

How to Opt Out

If you do not wish to participate in the Village Of Betwille Natural Gas Aggregation Program, you must opt-out by DATE, 2016. To opt out, return the enclosed postcard. You may also opt-out by contacting (SUPPLIER) toll-free at """," or online at www.(SUPPLIER).com, if you do not opt-out you will be emplied in the Village Of Betwille Natural Gas Aggregation Program, At the end of this current two year term in DATE 20__, you will again be provided with an opportunity to opt-out of the Village's Aggregation Program, or you may lerminate the agreement at any time without penalty per the Natural Gas Purchase and Sate Terms and Conditions.

If you have any questions, please contact (SUPPLIER) to thee at ("") or online at www.(SUPPLIER) com

Sincerely.

(SUPPLIER)

Enclosure Terms and Conditions

Exhibit B-4: Opt-Out Notice

The Village Of Bellville Natural Gas Aggregation Program

OPT OUT NOTICE - TERMS & CONDITIONS

The Village of Bellville pursuant to the aggregation authority conferred upon it by Ballot Issue, which passed by a majority of the vote November 2015, selected SUPPLIER ("Selicr") to supply the aggregation and to administer enrollments as described below. IF YOU DO NOT WISH TO PARTICIPATE YOU MUST OPT-OUT BY DETACHING AND RETURNING THE OPT OUT CARD ATTACHED TO THE ENROLLMENT NOTICE, POSTMARKED NO LATER THAN DATE 2016, BY SOING ON-LINE AT www. (SUPPLIERWEBSITE). COM. OR BY CALLING OUR TOLL FREE NUMBER (XXX) XXX,XXXX BY DATE 2016. You, the account holder (also referred to as "Buyer") for the account referenced on the letter accompanying his Opt Out Notice (the "Account"), and Seller agree to the following terms and conditions (the "Agreement")

- 1. Enrollment: Enrollment is automatic for those who are eligible, but participation is voluntary. IF YOU DO NOT WISH TO PARTICIPATE, YOU MUST OPTOUT BY RETURNING THE OPT OUT CARD ATTACHED TO THE ENROLLMENT NOTICE, POSTMARKED NO LATER THAN DATE 2016, BY GOING ONLINE AT www.[SUPPLIERWEBSITEL.com]. OR BY CALLING OUR TOLL FREE NUMBER BY DATE 2016. Eligibility: To be eligible for automatic aggregation, Buyer and the Accounts to be served (i) must be located within the jurisdictional boundaries of the Village of Bellville and Columbia Gas ("Utility"). (ii) may not be under contract with another competitive supplier, (iii) may not be a mercantile customer or a PIPP (Percentage of Income Payment Plan program customers) customer, and (iv) must be in good credit standing with the Utility. Rescission Period: If this is Buyer's first enrollment into the Village Of Beliville Aggregation Program, upon Buyer's successful enrollment, the Utility will send Buyer a letter confirming the transfer of service, Buyer may cancel its enrollment without penalty within seven (7) business days of the postmark date of that letter (Res. issi in Period") by contacting the Utility in writing or by telephone as noted in that letter.
- 2. Delivery Period: Service shall begin as soon as the Utility accepts your enrollment, Service shall continue through the DATE meter read date. Prior to the end of the initial Delivery Period. Seller shall provide Buyer notice of any changes to the terms and conditions of this Agreement that apply to service during the next Delivery Period. If renewal is indicated in the expiration notice, service will renew at the terms stated in the renewal notice unless Buyer affirmatively terminates the Agreement upon the Expiration as provided in the notice. Buyer shall have the opportunity to opt-out of the Aggregation Program at least every two (2) years without penalty.
- 3. Supplier's and Utility's Role: Seller agrees to sell to Buyer and deliver to the Utility, and Buyer agrees to purchase from Seller and receive from the Utility. Buyer's full requirements of natural gas for the accounts listed on the Enrollment Notice ("Accounts"), the Utility will deliver the natural gas to the Accounts and shall Invoice and collect Seller's charges. Seller does not impose credit or deposit requirements. The Utility's billing and payment procedures shall apply in accordance with the applicable tariff, including but not limited to, the Utility's right to assess the payment fees and to disconnect gas service for past due charges. The Utility or Seller may terminate your service under this Agreement for non-payment with at least fourteen (14) days written notice. Seller may cause the Utility to correct previous invoices in the event of invoicing errors. Buyer should contact the Utility in the event of a natural gas emergency
- 4. Price: The Price will be a Fixed Price Rate of SX.XX per cef

The Price includes all gas supply costs to the Utility and some pass-through charges from the Utility to the humerip, including, but not limited to, but factor and shrinkage. If the pass-through charges from the Utility increase, or if new charges are approved by a governmental agency with jurisdiction and passed through, or if existing tariff charges are administered differently and the pass through charges from the Utility increase, the Price will increase accordingly. There are no recurring or nonrecurring supplier charges that are billed in addition to the Price. A switching fee may apply under the terms of the Utility's tariff. Seller shall not charge You separately for any switching fees. The Price does not include Taxes (as defined below) or Utility distribution charges.

5. Taxes: Buyer is responsible for all state and local sales, use, revenue, grass receipts, commercial activity, excise and/or ad valorem tax (collectively, "Taxes") and shall reimburse Seller if Seller is required to remit such Taxes in connection with this Agreement, Tax exempt customers wishing to participate are requested to please send their most recent tax exempt certificate on or before DATE 2016 to (NATURAL GAS SUPPLIER.LLC), (123 MAIN STREET), (TOWN), (STATE) 12345 or fax to (NAX) XXX-XXXX Be sure to note The Village of Bellville Aggregation Program on the certificate. NATURAL GAS SUPPLIER, LLC will not charge sales tax starting with the date the certificate is received.

- 6. Customer Information: Seller will not request a deposit or investigate your credit history to establish service. The Buyer's social security number, account number(s), or any customer information will not be released by Seller without Buyer's express written consent except in accordance with roles 4901:1-28-04 and 4901:1-29-09 of the Ohio Administrative Code. Upon request of Buyer, Seller will provide up to 24 months of Buyer's payment history without charge.
- 7. Termination; Remedies: (a) This Agreement will automatically terminate or Buyer may terminate the Agreement without penalty if (i) the requested service location is not served by the Utility or (ii) Buyer, or the applicable Account being served, moves outside the Utility service area or to an area not served by Seller.
- (b) This Agreement will terminate upon written notice, but without penalty to Buyer if, (i) competitive retail natural gas service is no longer available due to a change in regulation, tariff, or law, or (ii) Seller defaults, which includes, an unexcused failure to deliver natural gas under the terms of this Agreement.
- (c) An "Early Termination" shall occur if this Agreement is terminated (t) by Buyer to select a different price or rate plan after the Rescission Period but prior to the end of the Delivery Period, or for any other reason other than those listed in (all (h) above or (ii) by Seller due to Buyer's default, which includes a failure to pay or an unexcused failure to receive natural gas under the terms of this Agreement. In the event of an Early Termination, Seller will not charge a termination fee. If Buyer returns to the Utility after the Rescission Period, Buyer may not be served on the same rates, terms and conditions that apply to the Utility's Standard Service Offer.
- 8. Limitations: ALL NATURAL GAS SOLD HEREUNDER IS PROVIDED "AS IS", AND SELLER EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES. WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE. IN NO EVENT WILL EITHER PARTY BE LIABLE UNDER THIS AGREEMENT, WHETHER IN AGREEMENT, IN TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), OR OTHERWISE, FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR PUNITIVE DAMAGES.
- 9. Force Majeure: Except for Buyer's obligation to pay Seller timely, neither Pany shall be liable to the other for failure to perform an obligation if such failure was caused by any event beyond the reasonable control of the non-performing pany, that could not be comedied by the exercise of due diligence and that was not reasonably foreseeable, including without limitation, acts of God interruption of utility service, terrorist acts or wars, force majoure events of the Utility. Seller may return Buyer to Utility service upon notification of a Force Majoure event preventing performance.
- 10. Questions, Complaints and Concerns: Buyer may contact Seller (i) by calling 24 hours per day, 7 days per week at (XXX) XXX-XXX, by visiting way, (supplierwebsite) con; or (ii) by writing us at (NATURAL GAS SUPPLIER, LLC), (123 MAIN STREET). (TOWN), [STATE] 12345. Seller will attempt to resolve all customer complaints in a timely manner and will respond to all complaints within 3 business days of receipt. If Buyer's complaint is not resolved after Buyer has called Seller, or fur general utility information residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at (8(X)) 686-7826 (toll-free) from eight A.M to live P.M. weekdays, or at https://www.nuco.ohio.gov, Hearing or speech impaired customers may contract the PUCO via 7-1) (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at (877) 742-5622 (toll free) from eight A.M to five P.M. weekdays, or at http://www.nickocc.org.
- 11. Miscellaneous: This Agreement shall be governed by and construed in accordance with the laws of the State of Ohio. Subject to regulatory approvals and notice from Seller. Seller may assign this Agreement without Buyer's consent. Buyer may assign this Agreement only with Seller's consent. This Agreement constitutes the entire agreement between the Parties, superseding all verbal and written understandings.

Exhibit B-5: Experience

EXPERIENCE

Due to the complexity of Governmental Aggregation, the Village of Bellville has hired Aspen Energy Corporation (hereinafter "Aspen Energy") to assist them in designing, implementing and maintaining an Aggregation Program

Aspen Energy was founded by Mr. Jonathan Peele over fifteen (15) years ago and employs over thirty (30) people in Dublin, Ohio. Aspen Energy is a Certified Electric Aggregator and Broker (14-767E(2)) and a Certified Natural Gas Aggregator and Broker (14-335G(2)).

Aspen currently manages approximately twenty-five (25) natural gas and electric aggregations programs that impact approximately twenty (20) communities across Ohio. Contact information for Aspen Energy:

4789 Rings Road Dublin, Ohio 43017 614-884-5300

Among other services, Aspen Energy will actively lead and participate in the following activities to ensure the Aggregation Program for the Village of Bellville is effective and compliant:

- Assist in maintaining the Plan of Operation and Governance;
- 2. Lead the required public hearings and attend County Commissioners' and other meetings;
- 3. Assist the Village of Bellville in the day-to-day administration of the program (problem resolution, press release, PUCO compliance, supplier liaison, contract review, etc.);
- 4. Design and issue the Request for Proposal, analyze supplier responses and provide recommendations for the supply agreement; and
- Furnish customer data provided by Columbia Gas that would serve as the basis for an opt-out notice.

Aspen Energy is dedicated to reliable service and committed to ensuring the satisfaction of all the residents in the Village of Bellville. Contact information at Aspen Energy with respect to issues involving the Village of Bellville is:

Marc Hollinger 4789 Rings Road, Suite 100, Dublin, Ohio 43017

PH: 614-884-5300

Email: mhollinger@aspenenergy.com

The Village of Beltville will not take title to the natural gas, issue bills, read meters or staff a call center for complaints. Those functions will be provided by Columbia Gas and the selected CRES supplier. The Village will comply with its responsibilities as a Governmental Aggregator and will respond to questions concerning the Aggregation program.