



September 5, 2018

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3793

**Re: Spark Energy Gas, LLC Certificate Application Renewal
Current PUCO Certificate Number 08-136G(4)
Original CRS Case # 08-0638-GA-CRS
Amendment to August 1, 2018 Renewal application of Spark Energy Gas,
LLC for certification as a Retail Natural Gas Marketer.**

Dear Secretary:

Spark Energy Gas, LLC ("Spark") hereby notifies the Public Utilities Commission of Ohio ("PUCO") of the following changes to its most recent renewal application:

Exhibit B-5 attached replaces the original exhibit B-5 filed on August 1, 2018.

Respectfully submitted,

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Exhibit B-5: Disclosure of Consumer Protection Violations

State	Agency	Date Completed	Status	Entity	Reference number	Description/Resolution	Violation Document
New York	NY Attorney General	10/01/2014	Settlement completed	HIKO Energy, LLC	AOD-14-069	<p>Action on behalf of NY consumers alleging deceptive sales practices.</p> <p>This matter was resolved prior to HIKO's association with the Spark family of brands.</p> <p>Spark generally ensures similar concerns as those raised in this HIKO case do not occur by developing sales scripts that conform to all applicable state and federal law. Our agents and vendors are obligated to follow these scripts.</p> <p>Spark follows a 'trust but verify' structure wherein continually updated trainings are conducted and oversight by quality assurance ensure the latest standards are applied across the family of brands.</p>	Document provided to PUCO via email.

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 08-0638-GA-CRS

Summary: Amended Application Amended exhibit B-5 replacing initial exhibit B-5 filed on August 1, 2018. electronically filed by Ms. Karen Marie White on behalf of Spark Energy Gas, LLC