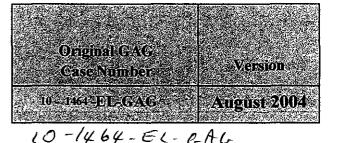
# Ohio Public Utilities Commission



#### **RENEWAL APPLICATION FOR ELECTRIC GOVERNMENTAL AGGREGATORS**

Please print or type all required information. Identify all attachments with an exhibit label and title (Example: Exhibit A-4 Opt-Out Form). All attachments should bear the legal name of the Applicant and should be included on the electronic copy provided. Applicants should file completed applications and all related correspondence with: Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, OH 43215-3793.

#### This PDF form is designed so that you may input information directly onto the form. You may also download the form, by saving it to your local disk, for later use.

#### A. <u>RENEWAL INFORMATION</u>

A-1 Applicant's legal name, address, telephone number, PUCO certificate number, and web site address

Legal Name Huron County Address <u>180 Milan Avenue, Suite 7, Norwalk, OH 44857</u> PUCO Certificate # and Date Certified <u>10-302E; 11/04/2016</u> Telephone # <u>(419) 698-3092</u> Web site address (if any) www.hccommissioners.com

- A-2 <u>Exhibit A-2 "Authorizing Ordinance"</u> provide a copy of the ordinance or resolution authorizing the formation of a governmental aggregation program adopted pursuant to Section 4928.20(A) of the <u>Revised Code</u>.
- A-3 <u>Exhibit A-3 "Operation and Governance Plan"</u> provide a copy of the applicant's current plan for operation and governance of its aggregation program adopted pursuant to Section 4928.20(C) of the <u>Revised Code</u>. The Operation and Governance Plan explained in Exhibit A-3 should include:
  - Terms and conditions of enrollment including:
    - Rates
    - Charges
    - Switching fees, if any
  - Policies associated with customers moving into/out of aggregation area
  - Billing procedures
  - Procedures for handling complaints and disputes including the toll-free telephone number and address for customer contacts

Exhibit A-4 Automatic Aggregation Disclosure-"Opt-out Form" provide a copy of A-4 the disclosures/"opt-out" required by Section 4928.20(D) of the Revised Code, if its aggregation program provides for automatic aggregation in accordance with Section 4928.20(A) of the <u>Revised Code</u>. If the opt-out is in draft form, docket the final opt-out (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service. See #12 in the attached Affidavit.

#### A-5 Contact person for regulatory or emergency matters

Name Mark R. Frye Title Consultant for Huron County Business address 5577 Airport Highway, Suite 101, Toledo, OH 43615 Telephone # (419) 539-9180 Fax # (419) 539-9185 E-mail address mfrye@palmerenergy.com

#### Contact person for Commission Staff use in investigating customer complaints A-6

Name Mark R. Frye		
Title Consultant for	Huron County	
Business address 55	77 Airport Highway	, Suite 101, Toledo, OH 43615
Telephone # (419) 5	39-9180	Fax # (419) 539-9185
E-mail address	mfrye@palmere	nergy.com

#### A-7 Applicant's address and toll-free number for customer service and complaints

Customer Service a	ddress <u>5577 Airport Hi</u>	ghway, Suite 101, Toledo, OH 43615
Toll-free Telephone		Fax # (419) 539-9185
E-mail address	mfrye@palmerene	rgy.com

Tehn Boord Prosi dent Signature of Applicant & Title

Sworn and subscribed before me this 10 day of January, 2018 Year Month

Vataliu M. Beck

Natalie M. Beck **Print Name and Title** 

gnature of official administering oath

NATALIE M. BECK NOTARY PUBLIC, STATEMER CAMPINISSION expires on June 28, 2021 My Commission Expires June 28, 2021

AFFIDAVIT	
State of <u>State</u> :	
County of <u>HUDN</u> : (Town) ss.	
end for a says that:	
He/She is the Mesident (Office of Affiant) of Alloh founty (Name of Applicant	);

That he/she is authorized to and does make this affidavit for said Applicant,

- 1. The Applicant herein, attests under penalty of false statement that all statements made in the application for certification renewal are true and complete and that it will amend its application while the application is pending if any substantial changes occur regarding the information provided in the application.
- 2. The Applicant herein, attests it will timely file an annual report with the Public Utilities Commission of Ohio of its intrastate gross receipts, gross earnings, and sales of kilowatt-hours of electricity pursuant to Division (A) of Section 4905.10, Division (A) of Section 4911.18, and Division (F) of Section 4928.06 of the Revised Code.
- 3. The Applicant herein, attests that it will timely pay any assessments made pursuant to Sections 4905.10, 4911.18, or Division F of Section 4928.06 of the Revised Code.
- 4. The Applicant herein, attests that it will comply with all Public Utilities Commission of Ohio rules or orders as adopted pursuant to Chapter 4928 of the Revised Code.
- 5. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, and its Staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the Applicant.
- 6. The Applicant herein, attests that it will fully comply with Section 4928.09 of the Revised Code regarding consent to the jurisdiction of Ohio Courts and the service of process.
- 7. The Applicant herein, attests that it will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. The Applicant herein, attests that it will use its best efforts to verify that any entity with whom it has a contractual relationship to purchase power is in compliance with all applicable licensing requirements of the Federal Energy Regulatory Commission and the Public Utilities Commission of Ohio.
- 9. The Applicant herein, attests that it will cooperate fully with the Public Utilities Commission of Ohio, the electric distribution companies, the regional transmission entities, and other electric suppliers in the event of an emergency condition that may jeopardize the safety and reliability of the electric service in accordance with the emergency plans and other procedures as may be determined appropriate by the Commission.
- 10. If applicable to the service(s) the Applicant will provide, the Applicant herein, attests that it will adhere to the reliability standards of (1) the North American Electric Reliability Council (NERC), (2) the appropriate regional reliability council(s), and (3) the Public Utilities Commission of Ohio. (Only applicable if pertains to the services the Applicant is offering)

- 11. The Applicant herein, attests that it will inform the Commission of any material change to the information supplied in the renewal application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating customer complaints.
- 12. The Applicant herein, attests that if the opt-out is in draft form, the Applicant will docket the final optout (including beginning and ending dates of the 21-day -out period and the selected CRES supplier) with the Commission within 10 days prior to providing or offering service.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief and that he/she expects said Applicant to be able to prove the same at any hearing hereof.

Tuhy Baore President Signature of Affiant & Title

Sworn and subscribed before me this  $\underline{||}_{anuary}$  day of  $\underline{|}_{anuary}$ ,  $\underline{20|}_{anuary}$ Month Year

Natalie M. Bick

Signature of official administering oath

Natalie M. Beck Print Name and Title



NATALIE M. BECK My commission expires on <u>June</u> 28, 2021 NOTARY PUBLIC, STATE OF OHIO My Commission Expires June 28, 2021

# **Exhibit A-2**

# Authorizing Ordinance

#### HURON COUNTY BOARD OF ELECTIONS BEFORE THE HOWATE TOWNSHIP BOARD OF TRUSTEES. 2010 FEB 17 AM 8 47 Resolution No. 2-16-2010

A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4928.20 OF THE OHIO REVISED CODE, DIRECTING THE <u>HURON</u> COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio legislature has enacted electric deregulation legislation which authorizes the legislative authorities of townships and counties to aggregate the retail electrical loads located within the respective jurisdictions and to enter into service agreements to facilitate for those loads the purchase and sale of electricity; and

WHEREAS, governmental aggregations provides an opportunity for residential and small business consumers to participate collectively in the potential benefits of electricity deregulation through lower electricity rates which would not otherwise be available to those electricity customers individually, and

WHEREAS, the Board of Trustees of <u>NUCWARC</u>Township seek to establish a governmental aggregation program with opt-out provisions pursuant to Section 4928.20 of the Ohio Revised Code for the residents, businesses and other electric consumers in the Township.

NOW, THEREFORE, BE IT RESOLVED buy the Board of Trastees of Law IL Township, Hyper County, State of Okio:

#### Section 1. BEST INTERESTS OF THE TOWNSHIP

The Board of Trastees of <u>NYWAR</u> Township has concluded that it is in the best interest of the Township, its residents and businesses located within the corporate limits of the Township to establish this aggregation program in the township.

#### Section 2. APPROVAL BY THE ELECTORATE

The aggregation program must be approved by the electors of the Township parsuant to Section 3 of this Resolution. Upon approval by the electorate the Township is hereby anthorized to automatically aggregate, in accord with Section 4928.20 of the Ohio Revised Code and in accordance with the rules of the Ohio Public Utilities Commission, the retail electric loads (customers) located within the Township, and enter into service agreements to facilitate for those loads the purchase and sale of electricity. The Township may exercise such authority jointly with any other municipal corporation, township, or county or other political subdivision of the State of Ohio.

#### Section 3. BALLOT LANGUAGE

The Board of Elections of 1.441 County is hereby directed to submit the following question to the electors of 1.444. Township at the primary election on May  $4^{th}$ , 2010:

Shall the Board of Trustees of the Township of <u>Norwall</u> have the authority to aggregate the retail electric customers located in the Township, and for that purpose, enter into services agreements to facilitate for those customers the sale and purchase of electricity, conversion to the aggregation program will occur automatically unless the customers choose to opt out of the program.

The Fiscal Officer of <u>Arwall</u>. Township is instructed to immediately file a certified copy of this resolution and the proposed form of the ballot question with the <u>Hural</u> County Board of Elections not less than seventy-five days prior to the general election. The aggregation program shall not take effect unless approved by a majority of the electors voting upon this resolution and the aggregation program provided for herein at the election held pursuant to this Section 3 and Section 4928.20 of the Ohio Revised Code.

#### Section 4. PROCEDURE AFTER AN AFFIRMATIVE VOTE; HEARINGS AND NOTICE OF HEARINGS; OPT-OUT RIGHTS.

Upon approval of a majority of the electors voting at the general election provided for in Section 3 of this Resolution, the Board of Trustees of <u>Monubal</u> Township, individually or jointly with any other political subdivision, shall comply with all requirements of the Ohio Public Utilities Commission and may develop a plan of operation for the aggregation program. Before adopting this plan, the Board of Trustees of <u>Nucutor</u> Township shall hold a least two public hearings on the plan.

Notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Township prior to the first hearing. The notice will summarize the plan and state the date, time and place of each hearing. No plan adopted by this Board of Trustees shall aggregate the electric load of any electric load center within the Township unless it, in advance, clearly diacloses to the person owning, occupying, controlling or using the load center that the person will be enrolled automatically in the Aggregation Program and will temain so enrolled unless the person affinizatively elects, by a stated procedure, not to be enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt-out of the program at least once every three years without paying a switching fee. Any person that opts out of the Aggregation Program pursuant to the state procedure shall default to the standard service offer provided under division (a) of Section 4928.35 of the Ohio Revised Code until the person chooses an alternative supplier.

#### Section 5.

It is hereby found and determined that all formal actions of this Board of Trustees of <u>Netwall</u> Township concerning and relating to the passage of this resolution were adopted in an open meeting of this Board of Trustees of <u>Network</u> Township and that the deliberations of this Board of Trustees of <u>Network</u> Township and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with all legal requirements including section 121.22 of the Ohio Revised Code.

Date of Passage:	بالوجينية بورو بدرجتم محجور ويتمر وترجيعهم والمحود والمحود والمحجو
	Normally township board of trustees
	http: Rillow, Trustee
ł	Jud Mutt
	Flah Maret, Trustee
	Go Butte
	J. Ref. Bards, Truster
Attest Bridget	K MUIDO
L BELLE MARS	Fiscal Officer of the Marsela Township Board of

Trustees, do hereby certify that the forgoing Resolution is taken and copied from the records of the proceedings of the <u>kinwigh</u> Township Board of Trustees, that the same has been compared by me with the Resolution of said record and that it is a true and correct copy thereof.

use, Fiscal Officer

(Township time County, Ohio

This Resolution was prepared by:

T-133 P.002/004 F-914

#### BEFORE THE RIDGEFIELD TOWNSHIP BOARD OF TRUSTEES

#### Resolution No. 1-26-10

A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4928.20 OF THE OHIO REVISED CODE, DIRECTING THE HURON COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio legislature has practed electric deregalation legislation which ambonizes the legislative antionities of townships and commiss to apprepate the ratail electrical loads located within the respective jurisdictions and to canter into service agreements to facilitate for those loads the purchase and sale of electricity, and

WHEREAS, governmental aggregations provides an opportunity for rasidential and small business consumers to participate collectively in the potential benefits of electricity deregulation through lower electricity rates which would not otherwise be available to those electricity costoness individually, and

WHEREAS, the Board of Trustees of RIDGIFFIELD Township sock to establish a governmental aggregation program with ope-out provisions pursuant to Section 4928.20 of the Ohio Revised Code for the residents, businesses and other electric consumers in the Township.

NOW, THEREFORE, BE IT RESOLVED but the Board of Tunsies of RUNHEFIELD Township, HURON County, State of Ohio:

#### Section 1. BEST INTERESTS OF THE TOWNSHIP

The Board of Trustees of RIDCEFFELD Township has concluded that it is in the best intrest of the Township, its residents and businesses located within the corporate limits of the Township to establish this appropriate program in the township.

#### Section 2. APPROVAL BY THE ELECTORATE

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The appropriate program must be approved by the electors of the Township pursuant to Section 3 of this Resolution. Upon approval by the electorate the Township is bereby authorized to automatically appreprie, in accord with Section 4928.20 of the Ohio Revised Code and in accordance with the rules of the Ohio Public Unillies Commission, the retail electric loads (customers) located within the Township, and enter into service agreements to facilitate for these loads the purchase and sale of electricity. The Township may exercise such authority jointly with any other municipal corporation, township, or county or other political subdivision of the State of Ohio.

FRGis-

T-133 P.003/004 F-914

#### Sector 3. BALLOT LANGUAGE

The Board of Elections of HURON County is hereby directed to submit the following question to the electors of RIDCEFIELD Township at the primary election on May 4<sup>th</sup> 2010:

Shall the Board of Trusters of the Township of RIDGENELD have the sutherity to aggregate the retail electric costomers located in the Township, and for that purpose, enter into services agreements to facilitate for those customers the sale and purchase of electricity, conversion to the aggregation program will occur automatically unless the ensumers choose to opt out of the program.

The Fiscal Officer of RIDGEFIELD Township is instructed to immediately file a verdified copy of this resolution and the proposed form of the ballot question with the HURON County Board of Elections not less than seventy-five days prior to the general election. The aggregation program shell not take effect unless approved by a majority of the electors voting upon this resolution and the aggregation program provided for herein at the election held pursuant to this Section 3 and Section 4923,20 of the Ohlo Revised Code.

## Section 4. PROCEDURE AFTER AN AFFIRMATIVE VOTE; HEARINGS AND NOTICE OF HEARINGS; OPT-OUT RIGHTS.

Upon approval of a majority of the electors voting at the general election provided for in Section 3 of this Resolution, the Board of Trustees of RIDGEFIELD Township, individually or jointly with any other political subdivision, shall comply with all requirements of the Ohio Public Utilities Commission and may develop a plat of operation for the aggregation program. Before adopting this plan, the Board of Trustees of RIDGEFIELD Township shall hold a loss two public hearings on the plan.

Notice of the hearings shall be published once a week for two consecutive works in a newspaper of general circulation in the Township prior to the first hearing. The notice will summarize the plan and state the date, time and place of each bearing. No plan adopted by this Board of Trustees shall aggregate the electric load of any electric load canter within the Township unless it, it advance, clearly discloses to the person owning occupying, controlling or using the lead center that the person owning occupying, controlling or using the lead center that the person owning occupying in the Aggregation Program and will ransin so enrolled talest the person attimustively elects, by a stand procedure, not to be enrolled. The disclosure shall state procedure shall allow any person encalled in the Aggregation Program the opportunity to opt-out of the program at least once every time years without paying a switching far. Any person that opts out of the Aggregation Program to the state procedure shall definit to the standard service offer provided under division (a) of Section 4928.35 of the Ohio Revised Code uppil the person chooses an alternative amplier.

FROM

#### Section 5.

It is barely found and determined that all formal actions of this Board of Trustees of RIDGEFIELD Township concerning and relating to the passage of this exclusion were adopted in an open meeting of this Board of Trustees of RIDGEFIELD Township and that the deliberations of this Board of Trustees of RIDGEFIELD Township and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with all legal requirements including section 121.22 of the Ohio Revised Code.

Date of Passage: 1-26-2010

RIDGEFIELD TOWNSHIP BOARD OF TRUSTEES

Trusteo LDe Trustee

Lick a Tranco

Attest

I. Kanney Fiscal Officer of the RIDGEFIELD Township Board of Transes, do hereby certify that the forgoing Resolution is taken and copied from the records of the proceedings of the RIDGEFIELD Township Board of Transes, that the same has been compared by me with the Resolution of said record and that it is a true and correct copy thereof.

Le Final Officer (ane RIDGEFIELD Township, HURON County, Ohio

This Resolution was prepared by A53 T o S ゴスカモー

.02-18-2010 15:24 FROM

#### BEFORE THE SHERMAN TOWNSHIP BOARD OF TRUSTEES

#### Resolution No. 2019-6

#### A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PUESUANT TO SECTION 4928.29 OF THE OHIO REVISED CODE, DIRECTING THE HURON COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio legislature has exacted electric deregulation legislation which authorizes the legislative authorities of townships and counties to aggregate the retail electrical loads located within the respective jurisdictions and to enter into service agreements to facilitate for these loads the purchase and sale of electricity; and

WHEREAS, governmental aggregations provides an opportunity for residential and small business consumers to participate collectively in the potential benefits of electricity deregulation through lower electricity rates which would not otherwise be available to those electricity customers individually, and

WHEREAS, the Board of Trustees of Sherman Township seek to establish a governmental aggregation program with opt-out provisions pursuant to Sention 4928.20 of the Ohio Revised Code for the residents, businesses and other electric comments in the Township.

NOW, THEREFORE, BE IT RESOLVED but the Board of Trustees of Sherman Township, Huran County, State of Ohio:

#### Section 1. BEST INTERESTS OF THE TOWNSHIP

The Board of Trustees of Sherman Township has concluded that it is in the best interest of the Township, its residents and businesses located within the corporate limits of the Township to establish this aggregation program in the township.

#### Section 2. APPROVAL BY THE ELECTORATE

The aggregation program must be approved by the electors of the Township parsuant to Section 3 of this Resolution. Upon approval by the electorshe the Township is hereby authorized to automatically aggregate, in accord with Section 4928.20 of the Ohio Revised Code and in accordance with the rules of the Ohio Public Utilities Commission, the retail electric loads (customers) located within the Township, and enter into service agreements to facilitate for those loads the purchase and sale of electricity. The Township may exercise such authority jointly with any other municipal corporation, township, or county or other political subdivision of the State of Ohio.

> HURON COUNTY BOARD OF ELECTIONS 2016 FEB 12 PM 12 02

#### Section 3. BALLOT LANGUAGE

The Board of Elections of Huron County is hereby directed to submit the following question to the electors of Sherman Township at the primary election on May 4<sup>th</sup>, 2010:

Shall the Board of Trastees of the Township of Sherman have the authority to aggregate the retail electric customers located is the Township, and for that purpose, enter into services agreements to facilitate for those customers the sale and purchase of electricity, conversion to the aggregation program will occur automatically unless the customers choose to opt out of the program.

The Fiscal Officer of Sherman Township is instructed to immediately file a certified copy of this resolution and the proposed form of the ballot question with the Huron County Board of Elections not less than seventy-five days prior to the general election. The aggregation program shall not take effect unless approved by a majority of the electors voting upon this resolution and the aggregation program provided for herein at the election held pursuant to this Section 3 and Section 4928.20 of the Ohio Revised Code.

# Section 4. PROCEDURE AFTER AN AFFIRMATIVE VOTE; HEARINGS AND NOTICE OF HEARINGS; OPT-OUT RIGHTS.

Upon approval of a majority of the electors voting at the general election provided for in Section 3 of this Resolution, the Board of Trustees of Sharman Township, individually or jointly with any other political subdivision, shall comply with all requirements of the Ohio Public Utilities Commission and may develop a plan of operation for the aggregation program. Before adopting this plan, the Board of Trustees of Sharman Township shall hold a least two public hearings on the plan.

Notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Township prior to the first hearing. The notice will summarize the plan and state the date, time and place of each hearing. No plan adopted by this Board of Trustees shall aggregate the electric load of any electric load center within the Township unless it, in advance, clearly discloses to the person owning, occupying, controlling or using the load center that the person will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the person affirmatively elects, by a stated procedure, not to be enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt-out of the program at least once every three years without paying a switching fee. Any person that opts out of the Aggregation Program pursuant to the state procedure shall default to the standard service offer provided under division (a) of Section 4928.35 of the Ohio Revised Code until the person chooses an alternative supplier.

#### Section 5.

It is hereby found and determined that all formal actions of this Board of Trustees of Sherman Township concerning and relating to the passage of this resolution were adopted in an open meeting of this Board of Trustees of Sherman Township and that the deliberations of this Board of Trustees of Sherman Township and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with all legal requirements including section 121.22 of the Ohio Revised Code.

Date of Passage: February 8, 2010

SHERMAN TOWNSHIP BOARD OF TRUSTEES Trustee Trustee Trustee

Arrest: Christine Rem

I, <u>Exclusion</u>, Fiscal Officer of the <u>Shervinit</u> Township Board of Trustees, do hereby certify that the forgoing Resolution is taken and copied from the records of the proceedings of the <u>Shervinitan</u>. Township Board of Trustees, that the same has been compared by me with the Resolution of said record and that it is a true and source copy thereof.

Fiscal Officer Shermin Township Hurmy County, Ohio

This Resolution was prepared by:

<u>NShi</u> \$W P YAU

#### BEFORE THE Township BOARD OF TRUSTEES

#### Resolution No.

A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4923.20 OF THE OHIO REVISED CODE, DIRECTING THE  $\frac{1}{2000}$  COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio legislature has enabled electric deregulation legislation which authorizes the legislative authorities of townships and counties to aggregate the retail electrical loads located within the respective jurisdictions and to enter into service agreements to facilitate for those loads the purchase and sale of electricity; and

WHEREAS, governmental aggregations provides an opportunity for residential and small business consumers to participate collectively in the potential benefits of electricity deregulation through lower electricity rates which would not otherwise be available to those electricity customers individually, and

WHEREAS, the Board of Trustees of ZOWASSAND Township seek to establish a governmental aggregation program with opt-out provisions pursuant to Section 4928.20 of the Ohio Revised Code for the residents, businesses and other electric consumers in the Township.

NOW, THEREFORE, BE IT RESOLVED but the Board of Trustees of Tourise and Township, MUNON County, State of Ohio:

#### Section 1. BEST INTERESTS OF THE TOWNSHIP

The Board of Trustees of *Township*. Township has concluded that it is in the best interest of the Township, its residents and businesses located within the corporate limits of the Township to establish this aggregation program in the township.

#### Section 2. APPROVAL BY THE ELECTORATE

The aggregation program must be approved by the electors of the Township pursuant to Section 3 of this Resolution. Upon approval by the electorate the Township is hereby authorized to automatically aggregate, in accord with Section 4928.20 of the Ohio Revised Code and in accordance with the rules of the Ohio Public Utilities Commission, the retail electric loads (customers) located within the Township, and enter into service agreements to facilitate for those loads the purchase and sale of electricity. The Township may exercise such authority jointly with any other manicipal corporation, township, or county or other political subdivision of the State of Ohio.

### HURON COUNTY BOARD OF ELECTIONS 2010 FEB 12 AM 10 20

#### Section 3. BALLOT LANGUAGE

The Board of Elections of <u>MURAN</u> County is hereby directed to submit the following question to the electors of <u>TOMUSEUD</u> Township at the primary election on May 4<sup>th</sup>, 2010:

Shall the Board of Trustees of the Township of Township, and for that purpose, aggregate the retail electric customers located in the Township, and for that purpose, enter into services agreements to facilitate for those customers the sale and purchase of electricity, conversion to the aggregation program will occur automatically arless the customers choose to opt out of the program.

The Fiscal Officer of *Treasered* Township is instructed to immediately file a certified copy of this resolution and the proposed form of the ballot question with the <u>HUROM</u> County Board of Elections not less than seventy-five days prior to the general election. The aggregation program shall not take effect unless approved by a majority of the electors voting upon this resolution and the aggregation program provided for herein at the election held pursuant to this Section 3 and Section 4928.20 of the Ohio Revised Code.

# Section.4. PROCEDURE AFTER AN AFFIRMATIVE VOTE; HEARINGS AND NOTICE OF HEARINGS; OPT-OUT RIGHTS.

Upon approval of a majority of the electors voting at the general election provided for in Section 3 of this Resolution, the Board of Trustees of <u>Zouwszwp</u> Township, individually or jointly with any other political subdivision, shall comply with all requirements of the Ohio Public Utilities Commission and may develop a plan of operation for the aggregation program. Before adopting this plan, the Board of Trustees of <u>Township</u> shall hold a least two public hearings on the plan.

Notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Township prior to the first hearing. The notice will summarize the plan and state the date, time and place of each hearing. No plan adopted by this Board of Trustees shall aggregate the electric load of any electric load center within the Township unless it, in advance, clearly discloses to the person owning, occupying, controlling or using the load center that the person will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the person affirmatively elects, by a stated procedure, not to be enrolled. The disclosure shall state promotently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt-out of the program at least once every three years without paying a switching fee. Any person that opts out of the Aggregation Program pursuant to the state procedure shall default to the standard service offer provided under division (a) of Section 4928.35 of the Ohio Revised Code until the person chooses an alternative supplier.

#### Section 5.

It is hereby found and determined that all formal actions of this Board of Trustees of <u>Townseno</u> Township concerning and relating to the passage of this resolution were adopted in an open meeting of this Board of Trustees of <u>Townseno</u> Township and that the deliberations of this Board of Trustees of <u>Townseno</u> Township and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with all legal requirements including section 121.22 of the Ohio Revised Code.

Date of Passage: FEBRUARY 8, 2010

TOWNSHIP BOARD OF TRUSTEES Trustee Trustee Trustee

Attest William preser

Luleusen mechanismics of the <u>Journey</u> Township Board of Trustees, do hereby certify that the forgoing Resolution is taken and copied from the records of the proceedings of the <u>Journey</u> Township Board of Trustees, that the same has been compared by me with the Resolution of said record and that it is a true and correct copy thereof.

, Fiscal Officer

TOMMSEND Township, HURON County, Ohio

This Resolution was prepared by:

#### BEFORE THE WAKEMAN TOWNSHIP BOARD OF IRUSTEES

#### Resolution No. 2018-02

#### A RESOLUTION AUTHORIZING ALL ACTIONS NECESSARY TO EFFECT A GOVERNMENTAL ELECTRICITY AGGREGATION PROGRAM WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4923-29 OF THE OHIO REVISED CODE, DIRECTING THE HURON COUNTY BOARD OF ELECTIONS TO SUBMIT A BALLOT QUESTION TO THE ELECTORS.

WHEREAS, the Ohio legislature has enacted electric deregulation legislation which authorizes the legislative anthorities of townships and counties to aggregate the retail electrical loads located within the respective jurisdictions and to enter into service agreements to facilitate for those loads the purchase and sale of electricity; and

WHEREAS, governmental aggregations provides an opportunity for residential and small business consumers to participate collectively in the potential benefits of electricity deregulation through lower electricity rates which would not otherwise be available to those electricity customers individually, and

WHEREAS, the Board of Trustees of Wakeman Township seek to establish a governmental aggregation program with opt-out provisions pursuant to Section 4923.20 of the Ohio Revised Code for the residents, businesses and other electric consumers in the Township.

NOW, THEREFORE, BE IT RESOLVED but the Board of Trustees of Wakeman Township, Haron County, State of Chio:

#### Section 1. BEST INTERESTS OF THE TOWNSHIP

The Board of Trustees of Wakeman Township has concluded that it is in the best interest of the Township, its residents and businesses located within the corporate limits of the Township to establish this aggregation program in the township.

#### Section 2. APPROVAL BY THE ELECTORATE

The aggregation program must be approved by the electors of the Township pursuant to Section 3 of this Resolution. Upon approval by the electorate the Township is hereby authorized to automatically aggregate, in accord with Section 4928.20 of the Ohio Revised Code and in accordance with the rules of the Ohio Public Utilities Commission, the retail electric loads (customers) located within the Township, and enter into service agreements to facilitate for these loads the purchase and sale of electricity. The Township may exercise such authority jointly with any other municipal corporation, township, or county or other political aubdivision of the State of Ohio.

> HURON COUNTY BOARD OF ELECTIONS 2010 FEB 16 PM 12 32

#### Section 3. BALLOT LANGUAGE

The Board of Elections of Huron County is hereby directed to submit the following question to the electors of Wakeman Township at the primary election on May 4<sup>th</sup>, 2010:

Shall the Board of Trustees of the Township of Wakeman have the authority to aggregate the retail electric customers located in the Township, and for that purpose, enter into services agreements to facilitate for those customers the sale and purchase of electricity, conversion to the aggregation program will occar automatically unless the customers choose to opt out of the program.

The Fiscal Officer of Wakeman Township is instructed to immediately file a certified copy of this resolution and the proposed form of the ballot question with the Huron County Board of Elections not less than seventy-five days prior to the general election. The aggregation program shall not take effect unless approved by a majority of the electors voting upon this resolution and the aggregation program provided for herein at the election held pursuant to this Section 3 and Section 4928.20 of the Ohio Revised Code.

# Section 4. PROCEDURE AFTER AN AFFIRMATIVE VOTE; HEARINGS AND NOTICE OF HEARINGS; OPT-OUT RIGHTS.

Upon approval of a majority of the electors voting at the general election provided for in Section 3 of this Resolution, the Board of Trustees of Wakeman Township, individually or jointly with any other political subdivision, shall comply with all requirements of the Ohio Public Utilities Commission and may develop a plan of operation for the aggregation program. Before adopting this plan, the Board of Trustees of Wakeman Township shall hold a least two public hearings on the plan.

Notice of the hearings shall be published once a week for two consecutive weeks in a newspaper of general circulation in the Township prior to the first hearing. The notice will summarize the plan and state the date, time and place of each hearing. No plan adopted by this Board of Trustees shall aggregate the electric load of any electric load center within the Township unless it, in advance, clearly discloses to the person owning, occupying, controlling or using the load center that the person will be enrolled automatically in the Aggregation Program and will remain so enrolled unless the person afformatively elects, by a stated procedure, not to be enrolled. The disclosure shall state prominently the rates, charges, and other terms and conditions of enrollment. The stated procedure shall allow any person enrolled in the Aggregation Program the opportunity to opt-out of the program at least once every three years without paying a switching free. Any person that opts out of the Aggregation Program pursuant to the state procedure shall default to the standard service offer provided under division (a) of Section 4928.35 of the Ohio Revised Code until the person chooses an alternative supplier.

#### Section 5.

It is bereby found and determined that all formal actions of this Board of Trustees of Wakeman Township concerning and relating to the passage of this resolution were adopted in an open meeting of this Board of Trustees of Wakeman Township and that the deliberations of this Board of Trustees of Wakeman Township and that the deliberations of this Board of Trustees of Wakeman Township and any of its committees that resulted in such formal actions were in meetings open to the public in compliance with all legal requirements including section 121.22 of the Ohio Revised Code.

Date of Passage: February 9, 2010

WAKEMAN TOWNSHIP BOARD OF TRUSTEES Byron Dalton, Trustee Kenneth Tkach, Trustee

Caroli Butler (absent), Trustee

Attest:

I, Diane Wolf, Fiscal Officer of the Wakeman Township Board of Trustees, do hereby certify that the forgoing Resolution is taken and copied from the records of the proceedings of the Wakeman Township Board of Trustees, that the same has been compared by me with the Resolution of said record and that it is a true and correct copy thereof.

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Wakeman Township, Huron County, Ohio

This Resolution was prepared by:

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# Exhibit A-3 Operation and Governance Plan

September 16, 2010

#### RESOLUTION

IN THE MATTER APPROVING THE HURON COUNTY ELECTRIC POWER AGGREGATION PLAN OF OPERATION AND GOVERNANCE WITH OPT-OUT PROVISIONS PURSUANT TO SECTION 4923.28 OF THE OHIO REVISED CODE

Gary W. Bauer

moved the adoption of the following resolution:

WHEREAS, the Board of Huron County Commissioners is in receipt of resolutions from Norwalk, Ridgetiald, Sherman, Townsend, and Wakeman Townships authorizing the Huron County Board of Commissioners to act as the Township's agent in the implementation of the Governmental Electricity Aggregation Program;

WHEREAS, the Board of Trustees of the above mentioned townships agree and authorizes the Board of Huron County Commissioners to act as the Township's agent in the governmental aggregation program with opt-cut provisions pursuant to ORC 4928.20 for the residents, businesses and other electric consumers in the Townships and to proceed with hearings, notice, and implementation of the Electric Power Aggregation Plan as required by law; now therefore

BE IT RESOLVED, that the Board of Huron County Commissioners approves the Huron County Electric Power Aggregation Plan of Operation and Governance as attached hereto and incorporated herein; and further

BE IT RESOLVED, that the foregoing resolution was adopted and all actions and deliberations of the Board of Commissioners of the County of Huron, Ohio, relating thereto were conducted in meetings open to the public, in compliance with all applicable legal requirements, including Section 121.22 of the Ohio Revised Code:

Larry J. Silcox the vote resulted as follows: seconded the motion. The roll being called upon its adoption,

Larry J. Silcox

10.77*2* 7 I. Clerk In the Ford of Ruran County Commissioners to her any set is that the sole set the and correct of eo bezzeg sokultes: EG % ; is recorded in the Commissioners Journal - page .

CLERK

and

Remit to: Norwalk Reflector P O Box 71 Norwalk, Ohio 44857

CHERYL NOLAN 180 MILAN AVENUE NORWALK OH 44857

Customer # 211785 Cost of Advertisement: 70.68 Ad # 158002 Fed ID # 344462401

## RECEIVED

JUL 3 0 2010

HURON COUNTY COMMISSIONERS

# **Proof of Publication**

i, Andrew Prinsole, do attest that 1 am the publisher of the Norwalk Reflector, that said paper is a daily newspaper printed and Lis general circulation in Huron County, State of Ohio, and that the annexed advertisement was published in said paper on:

07/22/2010 07/29/2010 LEGAL NOTICE THE HURON CO

Andrew Prutsok, Publisher

Subscribed in my presence and sworn to on July 29th, 2010

Notary Public, State of Ohio, Huron County



ANNA M. BREITIGAN NOTARY PUBLIC, STATE OF OHIO My Commission Explore Sept. 30, 2011

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190.4 **21.2**3 COLUMNO

22, 2010

# **Huron County**

# Electric Power Aggregation Plan of Operation and Governance

Adopted by: Huron County Board of Commissioners September 16, 2010

#### Huron County Electric Power Aggregation Plan of Operation and Governance

#### I. INTRODUCTION

Amended Substitute Senate Bill 3 ("S.B. 3") opened Ohio's retail electric market as of January 1, 2001. S.B. 3 authorizes customer choice in the selection of suppliers of retail electric generation and declares electric generation service, aggregation service, power marketing, and power brokering as competitive retail electric services. The legislation gave the Public Utilities Commission of Ohio ("PUCO") authority to adopt rules regarding the development of a competitive retail electric market in Ohio and authority to promulgate rules on governmental aggregation.

Large industrial and commercial consumers with sophisticated electric operations use their size and expertise to obtain lower electric power rates. Individual residential and small commercial consumers are typically unable to obtain significant price reductions since they lack the bargaining power, expertise and the economies of scale enjoyed by larger consumers. Aggregation, the combining of multiple electric loads, provides the benefits of retail electric competition for consumers with tower electric demands.

Government aggregation, the combining of multiple electric loads by a municipality, provides the means through which Huron County residential consumers may obtain the economic benefits of Ohio's competitive retail electric market. The Huron County Aggregation Program combines the electric loads of residential customers to form a buying group ("Aggregation Group"). Huron County will act as Purchasing Agent for the Aggregation Group. This means that Huron County will be a Governmental Aggregator, as defined by Ohio law and the rules established by the PUCO, and shall act on behalf of Ohio Edison (OE) eligible customers in the County to obtain the best electric generation rate for consumers who participate in the Aggregation Group.

#### II. PROCESS

On May 4, 2010, Huron County voters in the following townships and villages approved the development of a form of government electric aggregation known as "optout" aggregation: Townships of; Norwalk, Ridgefield, Sherman, Townsend and Wakeman. Under the opt-out program, all OE residential and certain business customers in these County Townships are automatically included as participants in the program unless they opt-out of the program by providing written notice of their intention not to participate. As required by state law, the County Commissioners passed legislation that authorized submitting the selection of opt-out aggregation to the County's voters.

In addition to obtaining necessary County Commissioner's approvals, the County is also required to comply with various PUCO regulations. The County will file an application with the PUCO for certification as a Government Aggregator as soon as the County Commissioners Approves the Plan, on or about September 16, 2010. As required by the regulations, the County developed this Aggregation Plan of Operation and Governance ("Plan"). On July 22, 2010, and July 29, 2010, the County advertised the Public hearing dates to discuss the Plan in the Norwalk Reflector. As required by the PUCO's regulations, two hearings were conducted, on August 10, 2010. The Optout notice for the County's Program will be sent to all eligible electric customers in the County upon approval of this Plan, setting forth the rates, terms and conditions of the program, and giving 21 days to opt out of the Program.

By vote of the Huron County Commissioners on September 16, 2010 the County selected FirstEnergy Solutions, Inc. (FES), a subsidiary of FirstEnergy Corp., as its Retail Electric Generation Provider, to provide the electric power for the Huron County Aggregation Program at this time. Under this program, Ohio Edison (OE) will still deliver the electricity purchased from the County's provider, FES, to eligible customers; customers will receive only one bill (from OE), and all metering, repairs and emergency service will continue to be provided by OE.

#### III. DEFINITIONS

In order to clarify certain terminology, the following terms shall have the meanings set forth below;

"Aggregation Program" means the program developed by the Huron County, as a Government Aggregator under Section 4928.20 Ohio Revised Code, to provide OE customers in the County with retail electric generation services.

"Government Aggregator" means the County and its legislative authority acting as an aggregator for the provision of a competitive retail electric service under the authority conferred under Section 4928.20 of the Ohio Revised Code.

"Member" means a person enrolled in the Huron County government Aggregation Group for competitive retail electric services.

"Relail Electric Generation Provider" ("Provider") means an entity certified by the Public Utilities Commission of Ohio ("PUCO") to provide competitive retail electric service(s), and which is chosen by the County to be the entity responsible to provide the required service related to "Government Aggregation" as defined in Section 4928.20 of the Ohio Revised Code and applicable provisions of the rules of the PUCO.

"Competitive Retail Electric Service" ("CRES") means a component of electric retail service that is deemed competitive pursuant to the Ohio Revised Code or pursuant to an order of the PUCO.

#### IV. OPERATIONAL PLAN:

#### A. <u>Aggregation Services</u>

1. Provider: Huron County will use a contractor ("Retail Electric Generation Provider") to perform and manage aggregation services for its Members. The County has selected FES to be its Provider at this time. The Provider shall provide adequate, accurate, and understandable pricing terms and conditions of service, including any switching fees and the conditions under which a Member may rescind a contract without penalty. The Provider must provide the County, if requested, an electronic file containing the Members usage, and charges. The Provider must have a local Akron phone number or a toil free number for Members to call.

2. Database: The Retail Electric Generation Provider will build and maintain a database of all Members. The database will include the name, address, Ohio Edison account number, and Retail Electric Generation Provider's account number of the Member, and other pertinent information such as rate code, rider code (if applicable), most recent 12 months of usage and demand, and meter read cycle. This database will be updated at least quarterly. Accordingly, the Retail Electric Generation Provider will develop a process to be implemented that will be able to accommodate at a minimum Members who (i) leave the program due to relocation, opting out, etc. (ii) decide to enter the Program; (iii) relocate within the County, and (iv) move into the County and desire to enter the Program. This database shall also be capable of eliminating Percentage of Income Payment Plan (PIPP) customers from the Program, should that be necessary, and those who have opted out. The Retail Electric Generation Provider will use this database to perform bill audits for clerical and mathematical accuracy of Member bills.

3. Member Education: The Retail Electric Generation Provider will develop, with the assistance of the County, an educational program that generally explains the Aggregation Program to Members, provides updates and disclosures mandated by Ohio law and PUCO rules, and implements a process to deal with allowing any person enrolled in the Aggregation Program the opportunity to opt out of the program at least every three years, without paying a switching fee to the County or the Provider. See Appendix A for a detailed description of the Education Process.

4. Customer Service: The Retail Electric Generation Provider will develop and administer a customer service process, that at a minimum will be able to accommodate (i) Member inquiries and complaints about billing; and (ii) answer questions regarding the program in general. This process will include at a minimum a description of how telephone inquiries will be handled, either internally or externally, how invoices will be prepared, how remittance of payment will be dealt with, and how collections for delinquent accounts will be addressed. See Appendix B for a detailed description of the Customer Service Plan. 5. Billing: Huron County will use the Retail Electric Generation Provider, or its designated agent, to provide billing services to each Member for the Competitive Retail Electric Services, with no additional administrative fee. At this time, Ohio Edison will render the billing statement, which should be consistent with all applicable guidelines issued by the PUCO. As this market develops, Huron County may, at its option and in consultation with the Provider, change this function to the Retail Electric Generation Provider or a billing agency.

6. Compliance Process: The Retail Electric Generation Provider will develop internal controls and processes to ensure that the County remains in good standing as a Government Aggregator that complies with all laws, rules and regulations surrounding the same, as they may be amended from time to time. It will be the Retail Electric Generation Provider's responsibility to deliver periodic reports that will include at a minimum (i) the number of Members participating in the Program; and (ii) a savings estimate or increase from the previous year's baseline. The Retail Electric Generation Provider will also develop a process to monitor and provide notification of any changes in laws, rules or regulations.

7. Notification to Ohio Edison: The County's eligible OE consumers that do not optout of the County's Aggregation Group will be enrolled automatically in the Aggregation Program. Participants in the County's Aggregation Group will <u>not</u> be asked to take other affirmative steps in order to be included in the Group. To the extent that OE requires notification of participation, the County will coordinate with its Provider to provide such notice to OE. The Provider will inform OE of any individuals who may have been permitted to join the Aggregation Group after the expiration of the enrollment period.

#### B. Power Supply Agreement

The Power Supply Agreement will provide for the Provider to serve the County's Government Aggregation Group. Under the Agreement, the term for power supply to Members will be for nine years from the beginning of service.

C. <u>Huron County's Retail Electric Generation Provider - FirstEnergy Solutions, Inc.</u> (FES)

FES satisfies each of the following requirements:

- Has sufficient sources of power to provide retail firm power to the residents of Huron County.
- Is a licensed Federal Power Marketer with the Federal Energy Regulatory Commission.
- Is certified as a CRES by the PUCO.
- Is registered as a generation supplier with OE.
- Has a Service Agreement for Network Integration Transmission Service under FirstEnergy's Open Access Transmission Tariff.
- Has a Service Agreement under FirstEnergy's Market-based Rate Tariff.

- Has the corporate structure to sell relail firm power to the OE customers in the County.
- Its Electronic Data Interchange computer network is fully functional and capable of handling the OE retail electric customers in Huron County.
- Has the marketing ability to reach all OE retail electric customers to educate them on the County's Aggregation Program.
- Has a call center capable of handling the County's Aggregation Group customer calls.
- Has a toll-free number as required by the PUCO for customer service and complaints related to the County's aggregation program.
- Will hold the County financially harmless from any financial obligations arising from supplying power to the OE retail electric customers in the County.
- Satisfies the State of Ohio's, FirstEnergy's and the County's credit requirements.
- Will execute the Power Supply Agreement.
- Will assist the County in filing the annual reports required by the PUCO and Section 4805.10(A), Section 4911.18(A) and Section 4928.06(F) of the Ohio Revised Code.
- Will assist the County in developing a Consumer Education Plan.

#### D. Activation of Service

After a notice is sent out to all eligible electric customers in the County providing 21 days to opt out of the Program, all customers who do not opt out will be automatically enrolled in the Program. Generation service activation will occur thereafter without consumer action beginning on the customer's normal meter read date within the month when power deliveries begin under the Aggregation Program.

#### E. Changes, Extension or Renewal of Service

The current Agreement for power supply service with FES will provide service for nine years beginning upon activation of service. If the Agreement is extended or renewed, Members will be notified as required by law and the rules of the PUCO as to any change in rates or service conditions. At least every three years all eligible OE customers in the County will be given an opportunity to opt into or out of the Program, and reasonable notice will be provided as required by law and PUCO rules. Participants will also be notified of their right to select an alternate generation supplier and of their ability to return to OE's Standard Service Offer.

#### F. <u>Termination of Service</u>

In the event that the Power Supply Agreement is terminated prior to the end of the term, each individual Member of the Aggregation Group will receive written notification of the termination of the Program at least sixty (60) days prior to termination of service. If the Agreement is not extended or renewed, Members will be notified as required by law and the CRES rules of the PUCO in advance of the end of service. Members will also be notified of their right to select an alternate generation supplier and of their ability to return to OE's Standard Service Offer upon termination.

#### G. Opt-In Procedures

Eligible OE customers will be automatically enrolled in the Program after a 21 day opt out period, unless they return the form to be provided, notifying the Provider that they do not want to participate. Eligible OE consumers in the County may request to join the Aggregation Group after the expiration of the enrollment period by contacting the Provider, who shall determine whether to accept them into the Program, and at what rate, subject to written policies mutually agreed upon by the County and the Provider. The agreed upon policy shall be consistent with OE's service activation requirements. Aggregation Group participants who move from one location to another within the corporate limits of the County shall retain their participant status.

#### H. Opt-out Procedures

Eligible OE consumers may opt-out of the County's Aggregation Group at any time during the opt-out period without additional fees charged by the Provider or the County. Aggregation Group participants who switch to a different generation supplier after the expiration of the Opt-out period will be allowed to do so in correlation with the consumer's next scheduled meter read date but will be charged a switching fee (\$25 for Residential and \$50 for Small Commercial) to be billed on their final bill from the Provider. Switching to a different generation supplier on the next meter read date, however, will occur when the next meter read date is twelve (12) business days or more from the date of the consumer's notice of intent to opt-out of the Aggregation Group. Notification of intent to opt-out of the Aggregation Group may be made by contacting the Provider by telephone or in writing. Consumers who opt-out of the Aggregation Group will default to OE's Standard Service Offer, until the consumer selects an alternate generation supplier.

Dinko -
Rates

## March 2010 - May 2019\*:

Rate RS – Standard Residential	Rate GS – General Service to
Rate	199 KWd
2010 - 6% Discount	2010 - 4% Discount
2011 - 6% Discount	2011 - 4% Discount
2012 - 6% Discount	2012 - 4% Discount
2013 - 6% Discount	2013 - 4% Discount
2014 - 6% Discount	2014 - 4% Discount
2015 - 6% Discount	2015 - 4% Discount
2016 - 6% Discount	2016 - 4% Discount
2017 - 6% Discount	2017 - 4% Discount
2018 - 6% Discount	2018 - 4% Discount
May 2019 - 6% Discount	May 2019 - 4% Discount

K. <u>Eligibility</u>. Only non-mercantile consumers shall be eligible for the Program through the optout process. Other eligibility restrictions such as peak demand or use may be negotiated within the Contract.

#### V. <u>MISCELLANEOUS GOVERNANCE GUIDELINES</u>

- A. County Commissioners shall approve through Resolution or Ordinance the Plan of Operation and Governance for the Aggregation program and any Amendments thereto.
- B. The County shall contract with only Retail Electric Generation Providers certified by the Public Utilities Commission of Ohio for the provision of Competitive Retail Electric Service to the Aggregation Program Members.
- C. The County will require any Provider to disclose any subcontractors that it uses in fulfillment of the services described above.
- D. The County will require the Provider to maintain either a toll free telephone number, or a telephone number that is local to County Program Members.
- E. All costs of the Aggregation Program development/administration will be paid either through the general fund of Huron County and/or by First Energy Solutions, Inc. None of these costs shall be added to Member bills.
- F. As part of the Opt-Out process, the County will notify eligible customers of the terms and calculations of any deferrals, if applicable, as well as the County's decision, if applicable, to elect not to receive standby service from the utility and any customer impact as a result of that election.

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VI. <u>LIABILITY</u>. THE COUNTY SHALL NOT BE LIABLE TO MEMBERS IN THE AGGREGATION GROUP FOR ANY CLAIMS WHATSOEVER ARISING OUT OF THE AGGREGATION PROGRAM OR THE PROVISION OF AGGREGATION SERVICES BY THE COUNTY OR THE PROVIDER. AGGREGATION GROUP MEMBERS SHALL ASSERT ANY SUCH CLAIMS SOLELY AGAINST THE PROVIDER PURSUANT TO THE POWER SUPPLY AGREEMENT, UNDER WHICH SUCH PARTICIPANTS ARE EXPRESS THIRD-PARTY BENEFICIARIES.

#### VII. INFORMATION AND COMPLAINT NUMBERS

Potential participants can receive more information about the program or Copies of this Plan from Huron County free of charge by calling 419-774-5550.

Any electric customer, including any participant in the County's Aggregation Program, may contact the Public Utilities Commission of Ohio (PUCO) for information, or to make a complaint against the Program, the Provider or EDU. The PUCO may be reached toll free at 1-800-686-7826.

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#### Appendix A -- Education Process

The Provider will develop the educational program in conjunction with the County. Its purpose will be to explain the aggregation program to its members, provide updates and disclosures as mandated by State law and the rules of the PUCO, and provide the opportunity for the members to opt out of the program. The following are the program components:

1. Each eligible customer within the limits of the County will receive via U.S. Mail notification of: what government aggregation means, their membership in the government aggregation program, the procedure which must be followed in order to opt out of the program, the price that they can expect to receive as a member of the program, and the deadline for returning the opt out form. See the attached letter.

2. The Provider will work with the County to provide opportunities for educating residents in the County about the Program and consumer rights under the law, PUCO rules and this Program. In addition, the Provider and County will work to provide education about and other opportunities for energy efficiency measures to help consumers reduce energy consumption.

3. The Provider will provide updates and disclosures as mandated by State law and rules of the PUCO.

4. The opt-out opportunity will be provided to the members of the program at least every three years. Should conditions, suppliers, price, or any other component of the program change within the three-year period, participants will be given a notice of their opportunity to opt out of, or into the program.

### Appendix B --- Customer Service Plan

- A. <u>Member Access</u>:
  - 1. FES shall ensure Members reasonable access to their service representatives for inquiries, complaints, to discuss charges on Member bills, and transact any other business.
  - 2. Telephone access shall be toll free and afford Members prompt answer times during normal business hours, as follows:

	_ Corporation	
Address:	- 	
City:,		
Toll-free telephone number: 1-		
Hours:		

3. Fes shall provide a 24-hour automated telephone message instructing callers to report any service interruptions or electrical emergencies to the EDU with appropriate phone numbers.

#### B. <u>Member Complaints</u>:

- 1. FES shall investigate Member complaints (including complaints referred by EDU) and provide a status report within five calendar days following receipt of the complaint to:
  - a. The consumer, when the complaint is made directly to FES; or
  - b. The consumer and The PUCO Staff ("Commission Staff"), when a complaint is referred to FES by the Commission Staff.
- 2. If an investigation is not completed within 14 calendar days, FES shall provide status reports to the consumer and the County, or if applicable, to the consumer, the County, the 'County consultant and the Commission Staff. Such status reports shall be provided at five-day intervals until the investigation is complete, unless the action that must be taken will require more than five days and the Member has been so notified.
- 3. FES shall inform the Member, or the Member, the County, County consultant and Commission Staff, of the results of the investigation, orally or in writing, no later than five calendar days after completion of the investigation. The consumer, the County, the County consultant, or Commission Staff may request the report in writing.
- 4. If a residential consumer disputes the FES report, it shall inform the consumer that the Commission Staff is available to help resolve informal complaints. FES shall provide the consumer with the current address, local/toll free telephone numbers, and TDD/TTY telephone numbers of the Commission's consumer services department.
- 5. FES shall retain records of Member complaints, investigations, and complaint resolutions for one year after the occurrence of such complaints, and shall provide such records to the Commission Staff within five calendar days of request.

6. FES shall make good faith efforts to resolve disputes.

#### C. Member Billing and Payments

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1. FES shall arrange for Ohio Edison or its agent to bill Members for such services according to a tariff approved by the commission. Residential Member bills issued by or for the FES shall be accurate and understandable, be rendered at intervals consistent with those of Ohio Edison, and contain sufficient information for Members to compute and compare the total cost of competitive retail electric service (s). Such bills shall also include:

a. The Member's name, billing address, service address, the Member's EDU account number, and if applicable, FES account number;

b. The dates of service covered by the bill, an itemization of each type of competitive service covered by the bill, any related billing components, the charge for each type of service, and any other information the Member would need to recalculate the bill for accuracy;

c. The applicable billing determinants, including beginning meter reading, ending meter reading(s), demand meter reading(s), multipliers, consumption(s), and demands;

d. For Member-generators with net metering contracts, a statement of the net metered generation;

e. The unit price per kWh charged for competitive service, as calculated by dividing current-period competitive service charges by the current-period consumption;

f. An identification of the provider of each service appearing on the bill;

g. The amount billed for the current period, any unpaid amounts due from previous periods, any payments or credits applied to the Member's account during the current period, any late payment charges or gross and net charges, if applicable, and the total' amount due and payable.

2. The due date for payment to keep the account current. Such due date shall be no less than:

- a. Fourteen days after the postmark date on the bill for residential Member; and Twenty-one days after the postmark date or the bill for nonresidential Members;
- b. Current balance of the account, if a residential Member is billed according to a budget plan;
- c. Options and instructions on how Members may make their payments;

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- d. For each provider whose charges appear on the bill, a listing of the provider's tollfree telephone number and address for Member billing questions or complaints;
- e. A listing of the toll-free consumer assistance telephone numbers and available hours for applicable state agencies, such as the commission, the Ohio Consumers' Counsel, and the Ohio Attorney General's office;
- f. The Ohio Edison 24-hour local/toll-free telephone number for reporting service emergencies;

- g. Identification of estimated bills or bills not based upon actual end-of-period meter readings for the period; and
- h. An explanation of any codes and abbreviations used.
- 3. If applicable, FES will, upon request, provide Members with the name and street address/location of the nearest payment center and/or authorized payment agent.
- 4. If applicable, when a Member pays the bill at a payment center or to an authorized payment agent, such payment shall be credited to the Member's account as of the day such payment center or agent receives it.
- 5. The County and FES shall establish policies and procedures for handling billing disputes and requests for payment arrangements.
- D. <u>Collections for delinquent accounts:</u>
  - 1. Collections for delinquent accounts shall be the responsibility of FES or its agent.
  - 2. The County shall approve the Collections process utilized by FES.
  - Failure of Members to pay charges for Competitive Retail Electric Services may result in loss of those products and services; and
  - Failure to pay charges for Competitive Retail Electric Services may result in cancellation of the Member's contract with FES, and return the Member to Ohio Edison's Standard Offer.

# **Exhibit A-4**

Automatic Aggregation Disclosure – Opt-out Form

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#### May 19, 2017

# Re: Great news – Huron County's Aggregation Program supplied by FirstEnergy Solutions continues to offer savings!

#### Dear Resident,

Your community's aggregation program provides you the opportunity to save money on your electric bill. These savings are possible through governmental aggregation, a community purchasing program where community officials bring together citizens to gain group buying power for the purchase of electricity from a retail electric generation provider certified by the Public Utilities Commission of Ohio.

FirstEnergy Solutions, a subsidiary of FirstEnergy Corp., has been selected to provide you with savings on your electric generation. If you're not already participating, this is your chance to join. If you're already participating, this is your opportunity to extend your savings. There is no cost for enrollment, you will not be charged a switching fee, and you do not need to do anything to participate. Please see the enclosed FAQs for more information.

By participating in this aggregation program, you will receive exclusive low pricing on your electric generation. The chart below shows the details of this program:

The Huron County program was approved by voters in your community in May 2010.

Your Electric Utility	Price	Term End Date	Opt Out Deadline	Early Termination Fee
Ohio Edison	6% off Price To Compare	May 2019	June 9, 2017	\$25

#### How to estimate what your savings will be through this program

Locate your Price to Compare on your electric bill. Divide your Price to Compare by 100, then multiply by 0.06 (6%) to determine your savings per kWh. Multiply that number by your total monthly usage. The final number is how much you can expect to save each month you use the same amount of electricity.

If you are a new member of the program, you will see your electric savings from FirstEnergy Solutions after your enrollment has been completed and your switch has been finalized – approximately 30-45 days, depending upon your meter read date. Of course, you are not obligated to participate in the community's electric governmental aggregation program. If you do not want to participate in this savings program, you have until the opt out deadline to return the attached "opt-out" form. If you do not opt out at this time and leave the program at a later date, you might not be served under the same rates, terms and conditions that apply to other customers served by your utility. Once enrolled, you will receive a notice at least every three years asking if you wish to remain in the program. If you leave the program at any other time, you could be subject to the early termination fee listed above from FirstEnergy Solutions.

If you are not currently receiving electric generation from FirstEnergy Solutions, your electric utility will send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter will inform you of your option to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain a member of the community's electric governmental aggregation program, you don't need to take any action when this letter arrives. If you are currently enrolled in the community's aggregation program, you will not receive a letter from your electric utility.

Your electric utility will continue to maintain the system that delivers power to your home – no new poles or wires will be built by FirstEnergy Solutions. You will continue to receive a single, easy-to-read bill from your local electric utility with your FirstEnergy Solutions charges included. The only thing you'll notice is savings.

If you have any questions, please call FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. Please do not call your community with aggregation program questions.

Sincerely,

#### Huron County Local Officials

P.S. To receive these savings, you should not respond. Return the opt-out form only if you do not want to participate in your community's electric governmental aggregation program.

TAL ELECTRIC GOVERNMENTAL	

By returning this signed form, you will not be part of your community's electric savings program.

I wish to opt out of my community's electric savings program. (Check box to opt out.)

Service address (City, state and zip):

Phone number:

Account holder's signature:

\_\_\_Date:

Mail by June 9, 2017 to: Huron County Electric Governmental Aggregation Program, 341 White Pond Drive, Bldg. B-3, Akron, Ohio 44320

#### May 19, 2017

## Re: Great news – Huron County's Aggregation Program supplied by FirstEnergy Solutions continues to offer savings!

#### Dear Business,

Your community's aggregation program provides you the opportunity to save money on your electric bill. These savings are possible through governmental aggregation, a community purchasing program where community officials bring together citizens to gain group buying power for the purchase of electricity from a retail electric generation provider certified by the Public Utilities Commission of Ohio.

FirstEnergy Solutions, a subsidiary of FirstEnergy Corp., has been selected to provide you with savings on your electric generation. If you're not already participating, this is your chance to join. If you're already participating, this is your opportunity to extend your savings. There is no cost for enrollment, you will not be charged a switching fee, and you do not need to do anything to participate. Please see the enclosed FAQs for more information.

By participating in this aggregation program, you will receive exclusive low pricing on your electric generation. The chart below shows the details of this program:

The Huron County program was approved by voters in your community in May 2010.

Your Electric Utility	Price	Term End Date	Opt Out Deadline	Early Termination Fee
Ohio Edison	4% off Price To Compare	May 2019	June 9, 2017	\$50

#### How to estimate what your savings will be through this program

First, determine your Price to Compare; simply divide the amount of the Bypassable Generation and Transmission Related Component by the Kilowatt Hours Used. Then multiply your Price to Compare by 0.04 (4%) to determine your savings per KWH. Multiply that number by your total monthly usage. The final number is how much you can expect to save each month you use the same amount of electricity.

If you are a new member of the program, you will see your electric savings from FirstEnergy Solutions after your enrollment has been completed and your switch has been finalized – approximately 30-45 days, depending upon your meter read date. Of course, you are not obligated to participate in the community's electric governmental aggregation program. If you do not want to participate in this savings program, you have until the opt out deadline to return the attached "opt-out" form. If you do not opt out at this time and leave the program at a later date, you might not be served under the same rates, terms and conditions that apply to other customers served by your utility. Once enrolled, you will receive a notice at least every three years asking if you wish to remain in the program. If you leave the program at any other time, you could be subject to the early termination fee listed above from FirstEnergy Solutions.

If you are not currently receiving electric generation from FirstEnergy Solutions, your electric utility will send you a letter confirming your selection of FirstEnergy Solutions as your electric generation provider. As required by law, this letter will inform you of your option to cancel your contract with FirstEnergy Solutions within seven days of its postmark. To remain a member of the community's electric governmental aggregation program, you don't need to take any action when this letter arrives. If you are currently enrolled in the community's aggregation program, you will not receive a letter from your electric utility.

Your electric utility will continue to maintain the system that delivers power to your home – no new poles or wires will be built by FirstEnergy Solutions. You will continue to receive a single, easy-to-read bill from your local electric utility with your FirstEnergy Solutions charges included. The only thing you'll notice is savings.

If you have any questions, please call FirstEnergy Solutions toll-free at 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m. Please do not call your community with aggregation program questions.

Sincerely,

#### Huron County Local Officials

P.S. To receive these savings, you should not respond. Return the opt-out form only if you do not want to participate in your community's electric governmental aggregation program.

#### OPT-OUT FORM -- BUSINESS ELECTRIC GOVERNMENTAL AGGREGATION PROGRAM

Option 1: Do nothing and save. If you want to participate in this program and save, you do not need to return this form. Your enrollment is automatic.	OR	Option 2: Opt out by returning this form. If you do not want to participate in this program and save, you must return this form before the due date.
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By returning this signed form, you will not be part of your community's electric savings program.

I wish to opt out of my community's electric savings program. (Check box to opt out.)

Service address (City, state and zip):

Phone number:

Account holder's signature:\_\_\_

Date:

Mail by June 9, 2017 to: Huron County Electric Governmental Aggregation Program, 341 White Pond Drive, Bldg. B-3, Akron, Ohio 44320

#### What is aggregation?

Under governmental aggregation, local officials bring citizens together to gain group buying power for the purchase of competitively priced electricity from a retail electric generation supplier certified by the Public Utilities Commission of Ohio.

How is my community able to choose a certified electric generation supplier on my behalf? Residents voted to allow the community to contract for an electric generation supplier on their behalf.

How will I know if I can save money under the electric governmental aggregation program? The price you pay for electric generation supply is guaranteed to be lower because you'll always receive the percent discount for your electric generation.

#### What do I need to do if I want to be included in this governmental aggregation?

You do not need to do anything to receive the discounted generation pricing under this program. You may choose to remain in the aggregation group and begin receiving your discount by simply not returning the opt-out form.

# If I join my community's governmental aggregation program, who will deliver my power, read my meter and respond to emergencies, such as power outages?

Your electric utility will be responsible for the delivery of power to your home or business. Since your electric utility still owns the wires and poles that deliver power to you, it will continue to read your meter and restore power after an outage.

#### Is your price for residential power fixed, or does it vary?

In this program, the discount you will receive each month does not change. But because the actual price per kWh charged by the utility may change each month (based on the season and your usage), the price per kWh from FirstEnergy Solutions will also change each month.

#### If I am already a member of this program, why am I receiving this letter?

As a current member of your community's electric governmental aggregation program, you are given the opportunity to opt-out of the program at least every three years at no charge. Your previous contract with FirstEnergy Solutions is coming to an end, and this is your opportunity to either opt-out or continue saving with FirstEnergy Solutions.

#### What does "opt out" mean?

"Opt out" means that you can decide not to participate in your community's electric governmental aggregation program. By returning the opt-out form, which is included in this mailing, by the Opt Out Deadline you will not be enrolled as an electric generation customer with FirstEnergy Solutions, your community's competitive electric generation supplier, and you will not receive the discount.

#### What happens if I do not send in the opt-out form?

If you do not return the opt-out form postmarked by the Opt Out Deadline, you will be included in your community's governmental aggregation program and will receive competitively priced electricity from FirstEnergy Solutions.

#### Can I opt out over the phone?

No, if you want to opt out, you must mail in your completed opt-out form and it must be postmarked by the Opt Out Deadline.

#### Can I opt out of the program at a later date?

Yes, but you will be subject to the early termination fee from FirstEnergy Solutions if you cancel for any other reason but moving. However, you will be sent a notice at least every three years asking if you wish to remain in the program. At that point, you may opt out at no cost.

#### What are my energy supply choices if I decide to opt out?

You can stay with your current electric utility, which will continue to supply your electric generation as it always has, or you can shop for an alternative generation supplier. A list of competitive electric suppliers certified by the Public Utilities Commission of Ohio and their current prices are available by calling 1-800-686-PUCO (1-800-686-7826).

#### If I join the aggregation, can I stay on budget billing?

Yes, you can remain on budget billing.

Can I still have my payment automatically deducted from my checking account as I do now? Yes. How you pay your electric bill will not change.

#### Who is FirstEnergy Solutions?

FirstEnergy Solutions Corp., a subsidiary of FirstEnergy Corp., offers a wide range of energy and related products and services, including the generation and sale of electricity and energy planning and procurement. FirstEnergy Solutions is a leading competitive supplier of energy to residential and commercial and industrial customers in Ohio, Pennsylvania, New Jersey, Maryland, Illinois and Michigan.

#### What is the toll-free number for questions?

If you have any questions, please call 1-866-636-3749, Monday through Friday, 8 a.m. to 5 p.m.

Additional FAQs for all-electric space heating, electric water heating and/or load management customers:

# I receive a credit from my electric utility for my electric water heating. Will I miss out on this credit if I join this program?

Because FirstEnergy Solutions is offering a discount off the Price to Compare, you are not missing out on any of the savings that utility credits provide.

#### If I leave this program at a later date, will I be able to keep the credits I get from my utility for having allelectric space heating, electric water heating and/or load management equipment?

Yes. This discount is in addition to the generation credit reflected in your Price to Compare. So if you cancel your contract with FirstEnergy Solutions, you will continue to receive the credits from your utility for having all-electric space heating, electric water heating and/or load management equipment as long as those credits are being offered.

#### **FirstEnergy**

#### Solutions

# FirstEnergy Solutions Corp. - Residential & Small Commercial Terms and Conditions

These Terms and Conditions apply to you because you are enrolling for electric generation service with FirstEnergy Solutions Corp. ("FES") through either (a) affirmative consent or (b) not opting out of your community aggregation program. If you enroll by affirmative consent, these Terms and Conditions and the enrollment information on the website are your agreement ("Agreement"). If you choose to remain in the community aggregation program by not "opting-out" or exercising the right of rescission these Terms and Conditions and your opt-out notification are your Agreement. Please keep a copy of this Agreement for your records.

FES is certified by the Ohio Public Utility Commission ("PUCO") to offer and supply electric generation services in Ohio. As a Competitive Retail Electric Service ("CRES") provider, FES will supply the electric generation to your Electric Distribution Utility (EDU) based on your usage. Your EDU then distributes or delivers the electricity to you. FES sets the generation prices and charges that the customers pay. The PUCO regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

#### DEFINITIONS

Generation Service - The production of electricity.

**Transmission Service** - Moving high voltage electricity from a generation facility to the distribution lines of an Electric Distribution Utility ("EDU").

**Distribution Service** - Physical delivery of electricity to customers by EDU.

#### RIGHT OF RESCISSION

If you do not opt-out or you give your affirmative consent and are enrolled to receive generation service from FES, your EDU will send you a confirmation letter. You will have the right to rescind your enrollment within seven (7) calendar days following the postmark date of the confirmation letter by following the instructions contained in the letter. The Right of Rescission only applies when a customer switches to a generation supplier and not on renewal enrollments. Your EDU will not send a confirmation notice upon any renewal of this Agreement. Should you choose to opt-out of your community's program, you will be served by your EDU's standard service offer established pursuant to section 4928.14 of the Ohio Revised Code unless you choose an alternate supplier of electricity.

#### TERMS AND CONDITIONS OF SERVICE

- Eligibility. Only eligible residential customer accounts not enrolled in the Percentage of Income Plan Program (PIPP) and 6eligible small commercial customers may enroll in this offer with FES. FES reserves the right to refuse enrollment to any customer with an outstanding electric bill balance.
- 2. Basic Service Prices. During the term of this Contract, you agree to pay FES for a total combined Transmission, Generation, and Generation Related Charges. You will be billed at 6% off your EDU Price to Compare per kilowatt-hour per billing month. Your Price to Compare consists of bypassable transmission, generation and transmission and generation related components, which are charges associated with the costs of purchased power

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and the cost to deliver the power through the transmission system. These are the charges that you would avoid for that billing period when you switch to FES.

Your price per KWh will vary because it will always be a percent off the Price to Compare, which may change based on any changes made by the EDU in its calculations. In addition to FES' charges, you will be charged by your EDU for distribution and various other charges. FES reserves the right to unilaterally modify this billing format in the event the EDU is unable or unwilling to provide consolidated billing in this format or changes the calculation of the Price to Compare.

In the event that any change in any statute, rule, regulation, order, law, or tariff promulgated by any court, governmental authority, utility, Independent Service Operator ("ISO"), Regional Transmission Organization ("RTO") or other service provider, or any change in operating procedure, alters to the detriment of FES its costs to perform under this Agreement, FES may pass through to Customer such costs or revise the pricing under this Agreement to eliminate the impact of such changes. Before any such pass through or price revision, FES shall provide notice to Customer of the changes and the date upon which such pass through or revised pricing shall be effective. Customer shall pay the pass through costs or revised price described in such notice, and all other terms and conditions of this Agreement shall remain in full force and effect.

- Length of Agreement. As a part of your community's program, your service from FES will commence with the next available meter reading and after processing of the enrollment by your EDU, and will continue through May 2019, ending on the meter read for the last month of service. The program may be terminated or modified due to unforeseen regulatory action. Customer and FES agree that any such regulatory action is a force majeure event. Should the program be terminated, you will be returned to the standard service offer or its successor.
- Billing. You will continue to receive a single bill from your EDU that will contain both your EDU and FES charges. FES does not offer budget billing. If you do not pay your bill by the due date, FES may cancel this Agreement after giving you a minimum of fourteen (14) days written notice. Upon cancellation you will be returned to your EDU as a customer. You will remain responsible to pay FES for any electricity used before this Agreement is cancelled, as well as any late payment charges.
- Penalties, Fees and Exceptions. If you do not pay the full amount owed FES by the due date of the bill, FES may charge a 1.5% per month late payment fee.
  - **Cancellation/Termination Provisions.** If this Agreement is not rescinded during the rescission period, enrollment will be sent to your EDU. You may terminate this Agreement, without penalty, if you move out of the EDU service territory or into an area where FES will charge a different price. There will be a \$25 charge for each residential EDU account if you terminate this Agreement for any other reason, except as expressly provided herein. Should you cancel service with FES and return to standard offer service with your EDU, you may not be served

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under the same rates, terms, and conditions that apply to other 11. Warranty. FES warrants title and the right to all electricity sold hereunder. THE WARRANTIES SET FORTH IN THIS

- 7. Customer Consent and Information Release Authorization. By choosing not to opt-out of your community's aggregation program or to affirmatively join it, you understand and agree to the terms and conditions of this Agreement with FES. You authorize FES to obtain information from the EDU that includes, but is not limited to: billing history, payment history, historical and future electricity usage, meter readings, and characteristics of electricity service. FES reserves the sole right to determine if your credit standing is satisfactory before accepting your enrollment request. This Agreement shall be considered executed by FES following acceptance of your enrollment request by FES, the end of the 7 day rescission period and subsequent acceptance of the enrollment by your EDU.
- 8. Contract Expiration. At least every three years, you will be given the opportunity to opt-out of your community's aggregation program at no cost. You are responsible for arranging for your electric supply upon termination of this Contract.
- 9. Dispute Procedures. Contact FES with any questions concerning the terms of service by phone at 1-888-254-6359 (toll-free) M-F 8AM 5PM EST or in writing at 341 White Pond Drive, Attn: Contract Administration, Akron, OH 44320. Our web address is www.firstenergysolutions.com. If your complaint is not resolved after you have called your electric supplier and/or your electric utility, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or TTY at 1-800-686-1570 (toll free) from 8:00 am to 5:00 pm weekdays or at www.PUCO.ohio.gov. Residential customers may also call the Ohio Consumers' Counsel (OCC) at 1-877-742-5622 (toll free) from 8:00 am to 5:00 pm weekdays or at www.pickocc.org.
- Miscellaneous. You have the right to request from FES, twice within a 12 month period, up to 24 months of payment history, without charge.

FES will not release your Social Security number and/or account number(s) without your written consent.

FES' environmental disclosure statement is available for viewing on our website - <u>www.fes.com</u>. You agree that FES will make the required quarterly updates to the statement electronically on our website. We will also provide the information upon request. FES may assign its rights to another, including any successor, in accordance with the rules and regulations of the PUCO.

FES assumes no responsibility or liability for the following items that are the responsibility of the EDU: operation and maintenance of the EDU's electrical system, any interruption of service, termination of service, or deterioration of the EDU's service. In the event of a power outage, you should contact your local EDU.

Customer is responsible for providing FES with accurate account information. If said information is incorrect, FES reserves the right to reprice the applicable account(s) or terminate the agreement.

FES reserves the right to return any customer to the EDU if the customer's rate code is changed and the account is no longer eligible for this program.

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Sold hereunder. THE WARRANTIES SET FORTH IN THIS PARAGRAPH ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR ARISING OUT OF ANY COURSE OF DEALING OR USAGE OF TRADE.