

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF HARRY REEVES,

COMPLAINANT,

v.

CASE NO. 18-711-EL-CSS

**OHIO POWER COMPANY DBA AEP
OHIO,**

RESPONDENT.

ENTRY

Entered in the Journal on September 4, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Ohio Power Company dba AEP Ohio (AEP) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On April 18, 2018, Harry Reeves (Complainant) filed a complaint against AEP, alleging excessively high bills for February 2018 through April 2018. Complainant asserts that electricians have checked his major appliances, but were unable to find any cause for the high bills.

{¶ 4} On May 7, 2018, AEP filed its answer and a motion to dismiss. AEP admits that Complainant's meter was checked and found to be operating at 99.82 percent accuracy on a full load and 99.78 percent accuracy on a light load. AEP denies the allegations made by Complainant.

{¶ 5} The parties participated in settlement conferences on June 27, 2018, and August 8, 2018, but did not resolve the matter. At the end of the second conference, it was not clear how Complainant wanted to proceed with the complaint.

{¶ 6} Accordingly, Complainant may (a) file a letter by September 21, 2018, requesting either dismissal or a hearing at the Commission, or (b) take no action with regard to the complaint by the close of business on September 21, 2018, and the case will be dismissed.

{¶ 7} It is, therefore,

{¶ 8} ORDERED, That Paragraph 6 be observed by Complainant. It is, further,

{¶ 9} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/James Lynn

By: James M. Lynn
Attorney Examiner

JRJ/hac

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in

Case No(s). 18-0711-EL-CSS

Summary: Attorney Examiner Entry Entry giving Complainant deadline to decide how to proceed with complaint. electronically filed by Heather A Chilcote on behalf of James M. Lynn, Attorney Examiner, Public Utilities Commission