

PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum

CASE ID: 00224763
COMPANY:
CUSTOMER: Lee Blackburn
ADDRESS: , ,
SERVICE ADDRESS: , ,
AIQ: AT&T Ohio
NIQ: (614) 216-0010

DOCKETING CASE #: 17-1948

SUBJECT: AT&T Ohio - Assistance Programs

I can think of no reason why AT&T should be permitted to opt out of the Lifeline program, which provides a modest subsidy for the elderly, disabled and indigent. Speaking from personal experience on behalf of a disabled individual, AT&T makes it extremely difficult for qualified persons to sign-up for this program. I spent six months jumping through numerous hoops clearly erected for the sole purpose of stymieing those who attempt to sign up.

Keep them in a program that over the years have benefited thousands of the most needy.

Please add these comments to case listed above..

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in

Case No(s). 17-1948-TP-UNC

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.