

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00224763  
**COMPANY:**  
**CUSTOMER:** Lee Blackburn  
**ADDRESS:** , ,  
**SERVICE ADDRESS:** , ,  
**AIQ:** AT&T Ohio  
**NIQ:** (614) 216-0010

**DOCKETING CASE #:** 17-1948

**SUBJECT:** AT&T Ohio - Assistance Programs

I can think of no reason why AT&T should be permitted to opt out of the Lifeline program, which provides a modest subsidy for the elderly, disabled and indigent. Speaking from personal experience on behalf of a disabled individual, AT&T makes it extremely difficult for qualified persons to sign-up for this program. I spent six months jumping through numerous hoops clearly erected for the sole purpose of stymieing those who attempt to sign up.

Keep them in a program that over the years have benefited thousands of the most needy.

Please add these comments to case listed above..

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 17-1948-TP-UNC**

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.