

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
ERIN DAHL,**

**COMPLAINANT,**

**v.**

**CASE NO. 17-1822-GA-CSS**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION ENERGY OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on August 24, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO or Company) is a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} The above-referenced complaint was filed on August 22, 2017. In the complaint, Erin Dahl (Complainant) alleges that DEO's records of gas usage and billing for her apartment are inaccurate, possibly due to a faulty gas meter. Complainant requests that DEO be directed to comply with existing statutes and test her gas meter in her presence at her apartment. Further, Complainant states that DEO has provided her with inadequate service.

{¶ 4} DEO filed its answer on September 11, 2017. In its answer, DEO admits certain allegations and generally denies other allegations in the complaint. DEO also states that it is without sufficient knowledge or information to admit or deny the remaining allegations in the complaint. In addition, DEO sets forth in the answer several affirmative defenses.

{¶ 5} On June 20, 2018, a settlement conference was held in an attempt to informally resolve this matter. The parties, however, were unable to reach a resolution of the issues presented in the complaint.

{¶ 6} By Entry issued July 3, 2018, this matter was scheduled for hearing on August 30, 2018.

{¶ 7} On August 21, 2018, Complainant filed a motion seeking to continue the scheduled hearing date.

{¶ 8} In support of her motion to continue the hearing, Complainant states that she has a schedule conflict with the August 30, 2018 hearing date. Complainant explains that, in addition to the hearing scheduled at the Commission in this matter, she has also been subpoenaed to appear for court proceedings in Tucson, Arizona during August and September 2018. Complainant states that it is not monetarily feasible for her to travel back and forth between the states for hearings scheduled in both Arizona and Ohio. Complainant, therefore, requests that the hearing in this case be rescheduled for any day after the week of September 17, 2018.

{¶ 9} On August 23, 2018, counsel for DEO confirmed that the Company has no objection to a continuance of the August 30, 2018 hearing date.

{¶ 10} The attorney examiner finds that Complainant's motion to continue the August 30, 2018 hearing date is reasonable and should be granted. Accordingly, the hearing date in this matter should be rescheduled to October 11, 2018, at 10:00 a.m. at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. The parties should register at the lobby desk and then proceed to the 11th floor in order to participate in the hearing.

{¶ 11} It is, therefore,

{¶ 12} ORDERED, That Complainant's motion to continue the hearing is granted and, as a result, the hearing previously scheduled for August 30, 2018, is postponed to October 11, 2018, in accordance with Paragraph 10. It is, further,

{¶ 13} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Kerry Sheets

By: Kerry K. Sheets  
Attorney Examiner

SJP/mef

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**8/24/2018 10:05:41 AM**

**in**

**Case No(s). 17-1822-GA-CSS**

Summary: Attorney Examiner Entry granting complainant's motion to continue and rescheduling the hearing to 10/1/18 at 10:00am electronically filed by Ms. Mary E Fischer on behalf of Kerry K. Sheets, Attorney Examiner, Public Utilities Commission of Ohio