

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
BRENDA M. JENNINGS,**

COMPLAINANT,

v.

CASE NO. 18-878-GA-CSS

**VECTREN ENERGY DELIVERY OF OHIO,
INC.,**

RESPONDENT.

ENTRY

Entered in the Journal on August 20, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} On May 17, 2018, Brenda M. Jennings (Complainant) filed a complaint against Vectren Energy Delivery of Ohio, Inc. (VEDO) concerning past due billing issues. She contends that the billing charges are unjust and unreasonable.

{¶ 3} On June 7, 2018, VEDO filed an answer to the complaint. VEDO asserts that the past due charges are valid and were transferred from Complainant's prior address.

{¶ 4} On July 2, 2018, the attorney examiner issued an Entry scheduling a July 17, 2018 settlement conference in this matter.

{¶ 5} On July 17, 2018, Complainant was not present for the settlement conference. Complainant contacted the attorney examiner later, stating that she unexpectedly could not travel to the conference because of transportation issues. Complainant agreed to notify the attorney examiner of her future availability, but has not done so to date.

{¶ 6} Accordingly, the settlement conference shall be rescheduled to September 6, 2018, at 10:00 a.m. at the offices of the Commission, 180 East Broad Street, Columbus, Ohio 43215. The parties should bring with them all documents relevant to this matter. If a settlement is not reached at the conference, the attorney examiner will conduct a discussion of procedural issues. Procedural issues for discussion may include discovery dates, possible stipulations of facts, and potential hearing dates. All parties should register at the lobby desk and then proceed to the 11th floor to participate in the settlement conference.

{¶ 7} Pursuant to Ohio Adm.Code 4901-1-26(F), the representatives of the public utility shall investigate the issues raised in the complaint prior to the settlement conference, and all parties attending the conference shall be prepared to discuss settlement of the issues raised and shall have the authority to settle those issues.

{¶ 8} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Pub. Util. Comm.*, 5 Ohio St.2d 189, 214 N.E.2d 666 (1966).

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That the settlement conference be rescheduled to September 6, 2018, at the Commission offices, 180 East Broad Street, Columbus, Ohio 43215. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/James Lynn

By: James M. Lynn
Attorney Examiner

JRJ/sc

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Commission of Ohio Docketing Information System on

8/20/2018 12:41:36 PM

in

Case No(s). 18-0878-GA-CSS

Summary: Attorney Examiner Entry scheduling settlement conference for 09/06/2018 in accordance with Paragraph 6 - electronically filed by Sandra Coffey on behalf of James Lynn, Attorney Examiner, Public Utilities Commission of Ohio