The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 10-11-2017)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

) TRF Docket No. 90 - 5015-TP-TRF

In the Matter of the Application of Conneaut Telephone Company

changes to that service.

| to increase Late Fee Charge | | | - 1229 - TP - ATA ou have reserved a Case #, leave the BLANK. |
|---|---|--|---|
| Name of Registrant(s) Conneaut | Telephone Company | | |
| DBA(s) of Registrant(s) | | | |
| Address of Registrant(s) 224 Stat | e Street, Conneaut OH 44030 | | |
| | atwavecom.com | | |
| Regulatory Contact Person(s) Lor | i Nettinga | Phone 605-990-7307 | Fax 866-372-5733 |
| Regulatory Contact Person's Email | Address lnettinga@consorti | aconsulting.com | |
| Contact Person for Annual Report Address (if different from above) | Christian Siebeneck | | Phone 440-593-7166 |
| Consumer Contact Information Address (if different from above) | Christian Siebeneck | | Phone 440-593-7166 |
| Notes: Section I and II are Pursuant to Ohio | this case? Yes No [No Administrative Code 4901:1- | ote: Waivers may toll any automatic to 6. 1:1-7, and Wireless is Pursuant to Oh | |
| (1) Indicate the Carrier Type and the | ne reason for submitting this for | orm by checking the boxes below. | |
| (2) For requirements for various app supplemental application form noted | plications, see the identified see | ection of Ohio Adm.Code Chapter 49 | 01 and/or the |
| (3) Information regarding the numb www.PUCO.ohio.gov under the doc visiting the docketing division at the | cketing information system sec | PUCO may be obtained from the PUC tion, by calling the docketing division | CO's website at 1 at 614-466-4095, or by |
| (4) An Incumbent Local Exchange | Carrier (ILEC) offering basic | local exchange service (BLES) outsi | de its traditional service area |

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make

| Exhibit | Description: |
|---------|---|
| A | The tariff pages subject to the proposed change(s) as they exist before the change(s). |
| В | The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin. |
| C | A short description of the nature of the change(s), the intent of the change(s), and the customers affected. |
| D | A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s). |

Section I - Part I - Common Filings

| For Profit ILEC | Not For Profit ILEC | CLEC |
|---|--|--|
| ATA <u>1-6-14(H)</u> (Auto 30 days) | ATA <u>1-6-14(H)</u> (Auto 30 days) | ATA <u>1-6-14(H)</u> (Auto 30 days) |
| | - | ATA <u>1-6-14(H)</u> (Auto 30 days) |
| ATA <u>1-6-14(1)</u> (Auto 30 days) | ATA <u>1-6-14(1)</u> (Auto 30 days) | ATA <u>1-6-14(1)</u> (Auto 30 days) |
| ZTA <u>1-6-14(F)</u> (0 day Notice) | | |
| ☐ ZTA <u>1-6-14(H)</u> (0 day Notice) | ZTA <u>1-6-14(H)</u> (0 day Notice) | ☐ ZTA <u>1-6-14(H)</u> (0 day Notice) |
| ☐ ZTA <u>1-6-27(C)</u> (0 day Notice) | ZTA <u>1-6-27(C)</u> (0 day Notice) | |
| TRF <u>1-6-14(F)</u> (0 day Notice) | TRF <u>1-6-14(F)(4)</u> (0 day Notice) | TRF <u>1-6-14(G)</u> (0 day Notice) |
| BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days) | | |
| ACB <u>1-6-32</u> (Auto 14 days) | ACB <u>1-6-32</u> (Auto 14 days) | |
| | | \square TRF <u>1-6-08(G)</u> (0 day) |
| | | □ZTA <u>1-6-25(B)</u> (0 day Notice) |
| | ☐ ATA <u>1-6-14(H)</u> (Auto 30 days) ☐ ATA <u>1-6-14(I)</u> (Auto 30 days) ☐ ZTA <u>1-6-14(F)</u> (0 day Notice) ☐ ZTA <u>1-6-14(H)</u> (0 day Notice) ☐ ZTA <u>1-6-27(C)</u> (0 day Notice) ☐ TRF <u>1-6-14(F)</u> (0 day Notice) ☐ BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days) ☐ ACB <u>1-6-32</u> | □ ATA 1-6-14(H) (Auto 30 days) □ ATA 1-6-14(H) (Auto 30 days) □ ATA 1-6-14(I) (Auto 30 days) □ ZTA 1-6-14(F) (0 day Notice) □ ZTA 1-6-14(H) (0 day Notice) □ ZTA 1-6-27(C) (0 day Notice) □ TRF 1-6-14(F) (0 day Notice) □ TRF 1-6-14(F) (0 day Notice) □ TRF 1-6-14(F) (0 day Notice) □ BLS 1-6-14(C)(1)(c) (Auto 30 days) □ ACB 1-6-32 □ ACB 1-6-32 |

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

| Type of Notice | Direct Mail | Bill Insert | Bill Notation | Electronic Mail |
|--------------------------|------------------------------|-------------|---------------|-----------------|
| ☐ 15-day Notice | | | | |
| ☑ 30-day Notice | | ✓ | | |
| Date Notice Sent: Bill i | nsert will be sent August 1, | 2018 | | |

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

| IOS | Introduce New | Tariff Change | Price Change | Withdraw |
|-------|---------------|---------------|--------------|----------|
| ☐ IOS | | | | |

Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

| Certification | ILEC (Out of territory) | CLEC | Telecommunications Service Provider Not Offering Local | CESTC | CETC |
|-------------------------|------------------------------------|-------------------------------------|--|---------------------------------|-------------------------------|
| * See Supplemental form | ACE <u>1-6-08</u> * (Auto 30- day) | ACE <u>1-6-08</u> *(Auto 30 day) | ACE <u>1-6-08</u> *(Auto 30 day) | ACE <u>1-6-10</u> (Auto 30 day) | UNC <u>1-6-09</u> *(Non-Auto) |

Section II - Part II - Certificate Status & Procedural

| Certificate Status | ILEC | CLEC | Telecommunications Service Provider Not Offering Local |
|--|---|-------------------------------------|--|
| Abandon all Services | | ABN <u>1-6-26</u> (Auto 30 days) | ABN <u>1-6-26</u> (Auto 30 days) |
| Change of Official Name * | ACN <u>1-6-29(B)</u> | ACN <u>1-6-29(B)</u> | CIO <u>1-6-29(C)</u> |
| | (Auto 30 days) | (Auto 30 days) | (0 day Notice) |
| Change in Ownership * | ACO <u>1-6-29(E)</u> | ACO <u>1-6-29(E)</u> | CIO <u>1-6-29(C)</u> |
| | (Auto 30 days) | (Auto 30 days) | (0 day Notice) |
| Merger * | AMT <u>1-6-29(E)</u> | AMT <u>1-6-29(E)</u> | CIO <u>1-6-29(C)</u> |
| | (Auto 30 days) | (Auto 30 days) | (0 day Notice) |
| Transfer a Certificate * | ATC <u>1-6-29(B)</u> | ATC <u>1-6-29(B)</u> | CIO <u>1-6-29(C)</u> |
| | (Auto 30 days) | (Auto 30 days) | (0 day Notice) |
| Transaction for transfer or lease of property, plant or business * | □ATR <u>1-6-29(B)</u> (Auto 30 days) | ATR <u>1-6-29(B)</u> (Auto 30 days) | CIO <u>1-6-29(C)</u> (0 day Notice) |

^{*}Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

| Carrier to Carrier | ILEC | CLEC |
|---|---|---|
| Interconnection agreement, or amendment to an approved agreement | NAG <u>1-7-07</u> (Auto 90 day) | NAG <u>1-7-07</u> (Auto 90 day) |
| Request for Arbitration | □ ARB <u>1-7-09</u> (Non-Auto) | ☐ ARB <u>1-7-09</u> (Non-Auto) |
| Introduce or change c-t-c service tariffs | ATA <u>1-7-14</u> (Auto 30 days) | ATA <u>1-7-14</u> (Auto 30 days) |
| Request rural carrier exemption, rural carrier suspension or modification | UNC <u>1-7-04</u> or 05 (Non-Auto) | |
| Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way. (13-579-AU-ORD 11/30/16 Entry) | ATA <u>1-3-04</u> (Auto 60 days) | |
| | | |
| Wireless Providers See 4901:1-6-24 | RCC [Registration & Change in Operations] (0 day) | NAG [Interconnection Agreement or Amendment] (Auto 90 days) |

^{*}Supplemental Certification forms can be found on the PUCO webpage.

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT

| Compliance with Commission Rules |
|---|
| Lam an officer/agent of the applicant corporation, Conneaut Telephone, and am authorized to make this statement on its behalf. |
| (Name) |
| Please check ALL that apply: |
| I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio. |
| ☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm.Code 4901:1-6-7. |
| I declare under penalty of perjury that the foregoing is true and correct. |
| Executed on (Date) July 31, 2019 at (Location) 224 State St Conneaut 6444 |
| *Signature and Title Date 7-31-2018 |
| *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant. |
| VERIFICATION |
| I, , verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge. |
| *Signature and Title Date 7-31-2018 |
| *Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant. |
| |

File document electronically as directed in case number 06-900-AU-WVR

or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Exhibit A

Current Tariff Sheets

P.U.C.O. NO. 7

MISCELLANEOUS RATES AND CHARGES (Continued)

2. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in the Conneaut Telephone Company's service area will be equipped with Per Call Blocking.

3. Telecommunications Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

4. Late Payment Charge

A late payment charge of \$3.50 per month will be assessed on all balances that are over thirty days past due. The late payment charge will not apply to any portion of the bill that is in bona fide dispute or to any previous late payment fees included in the amount due.

(N)

(N)

Issued: June 16, 2011 Effective: July 18, 2011

Exhibit B

Proposed Tariff Sheets

P.U.C.O. NO. 7

MISCELLANEOUS RATES AND CHARGES (Continued)

2. Per Call Blocking (Calling Number Delivery Blocking)

Enables customers to prevent the disclosure of their telephone number on a per call basis to the called party. The disclosure of the calling party's number can be prevented on a per call basis by dialing a preassigned access code before making a call. This action must be repeated each time a call is made to prevent the disclosure of the calling party's telephone number. If the called party has a display device, a privacy indication will appear instead of the calling party's telephone number. Per Call Blocking will be provided on a universal basis to all eligible customers at no charge.

All public and semi-public payphones in the Conneaut Telephone Company's service area will be equipped with Per Call Blocking.

3. Telecommunications Relay Services (TRS)

Customers may be assessed a monthly charge per line to fund the Telecommunications Relay Services for the State of Ohio in accordance with section 4905.84 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

4. Late Payment Charge

(I)

A late payment charge of \$4.50 per month will be assessed on all balances that are over thirty days past due. The late payment charge will not apply to any portion of the bill that is in bona fide dispute or to any previous late payment fees included in the amount due.

Issued: August 1, 2018 Effective: September 1, 2018

EXHIBIT C

Description of the Changes

In this filing, Conneaut Telephone Company proposes to increase the late fee charge. Currently, the late fee charge is \$3.50 per month and assessed on all balances that are over thirty days past due. Effective September 1, 2018, the amount of the late fee charge will be calculated as \$4.50 per month and assessed on all balances that are over thirty days past due.

EXHIBIT D

Customer Notice

In compliance with OAC 4901:1-6-07 Customer Notice Requirements, Conneaut Telephone Company will send the following bill message on customer bills dated August 1, 2018.

Late Fee Charges

Effective September 1, 2018, the late fee charge assessed on all balances that are over thirty days past due will increase to \$4.50. If you have any questions, please call 937-653-2263.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

7/31/2018 3:24:21 PM

in

Case No(s). 90-5015-TP-TRF

Summary: Tariff Increase Late Fee Charge electronically filed by Debra A Thelen on behalf of Conneaut Telephone Company