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July 25, 2018

Public Utilities Commission of Ohio  
Attn: Commissioner Asim Haque  
180 East Broad Street  
Columbus, OH 43215-3793

RE:

Direct Energy Services, LLC – Docket No, 02-1829-GA-CRS  
Direct Energy Services, LLC – Docket No. 00-1936-EL-CRS

Dear Commissioner Haque,

Per Section 4901:1-24-11(9), Direct Energy Services, LLC would like to notify the Commission that the contact for Commission Staff use in investigating customer complaints has changed. Please accept the following contact change for Commission effective immediately.

Commission Staff Complaint Contact:

Paige Harris  
Manager, Customer Solutions  
6502 S. Yale Ave, Suite 300  
Tulsa, OK 74136  
[paige.harris@directenergy.com](mailto:paige.harris@directenergy.com)  
[csdirectenergy@directenergy.com](mailto:csdirectenergy@directenergy.com)  
Phone: (866)670-6671  
Fax 888-522-6528

Respectfully Submitted,

Barbara Farmer

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