

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
TERESA HOPKINS,**

COMPLAINANT,

v.

CASE NO. 18-557-EL-CSS

CINCINNATI BELL ENERGY, LLC,

RESPONDENT.

ENTRY

Entered in the Journal on July 25, 2016

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as the parties represent that all issues and claims have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory. Pursuant to R.C. 4928.16, the Commission has jurisdiction under R.C. 4905.26, upon complaint of any person, regarding the provision by an electric services company subject to certification under R.C. 4928.08 of any service for which it is subject to certification.

{¶ 3} Respondent, Cincinnati Bell Energy, LLC (CBE), is an electric services company as defined in R.C. 4928.01(A)(9). As such, CBE is subject to the jurisdiction of this Commission.

{¶ 4} On April 2, 2018, Teresa Hopkins (Complainant) filed a complaint against CBE, alleging that CBE had not disclosed the terms of its contract and that she had been overcharged on her bill.

{¶ 5} CBE contacted the attorney examiner shortly after the complaint was filed to indicate that the parties were engaged in settlement discussions.

{¶ 6} On June 19, 2018, CBE filed a joint motion to dismiss the complaint with prejudice. In the joint motion, the parties state that all issues arising from the complaint have been resolved, and request dismissal of the complaint with prejudice.

{¶ 7} The Commission finds that the parties' joint motion to dismiss the complaint, with prejudice, is reasonable and should be granted.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the joint motion to dismiss the complaint, with prejudice, be granted. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque

Asim Z. Haque, Chairman

M. Beth Trombold

M. Beth Trombold

Thomas W. Johnson

Thomas W. Johnson

Lawrence K. Friedeman

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Daniel R. Conway

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Entered in the Journal

JUL 25 2018

Barcy F. McNeal

Barcy F. McNeal
Secretary