

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF HARRY REEVES,

COMPLAINANT,

v.

CASE No. 18-711-EL-CSS

OHIO POWER COMPANY DBA AEP OHIO,

RESPONDENT.

ENTRY

Entered in the Journal on July 25, 2018

{¶ 1} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility or an electric services company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 2} Ohio Power Company dba AEP Ohio (AEP) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 3} On April 18, 2018, Harry Reeves (Complainant) filed a complaint against AEP, alleging excessively high bills for February 2018 through March 2018. Complainant asserts that electricians have checked his major appliances, but were unable to find any cause for the high bills.

{¶ 4} On May 7, 2018, AEP filed its answer and a motion to dismiss. AEP admits that Complainant's meter was checked and found to be operating at 99.82 percent accuracy on a full load and 99.78 percent accuracy on a light load. AEP denies the allegations made by Complainant.

{¶ 5} The parties participated in a settlement conference on June 27, 2018, and resolved to continue discussions afterwards.

{¶ 6} Complainant has indicated his preference that the parties discuss the matter further with the attorney examiner in a conference call. Accordingly, on August 8, 2018, at 11:00 a.m., the parties shall dial (866) 209-2820 and then enter conference code number 4172579639 to participate in the conference.

{¶ 7} As is the case in all Commission complaint proceedings, the complainant has the burden of proving the allegations of the complaint. *Grossman v. Pub. Util. Comm.*, 5 Ohio St.2d 189, 214 N.E. 2d 666 (1966).

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That a teleconference be scheduled for August 8, 2018, as indicated in Paragraph 6. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

s/James Lynn

By: James M. Lynn
Attorney Examiner

JRJ/sc

This foregoing document was electronically filed with the Public Utilities

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Case No(s). 18-0711-EL-CSS

Summary: Attorney Examiner Entry scheduling a teleconference for 08/08/2018 in accordance with Paragraph 6 - electronically filed by Sandra Coffey on behalf of James Lynn, Attorney Examiner, Public Utilities Commission of Ohio