

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00218201  
**COMPANY:**  
**CUSTOMER:** Terri Nelson  
**ADDRESS:** , ,  
**SERVICE ADDRESS:** , ,  
**AIQ:** AT&T Ohio  
**NIQ:**

**DOCKETING CASE #:** [17-1948-TP-UNC](#).

**SUBJECT:** AT&T Ohio - Assistance Programs

BLOCK AT & T's request to be removed from LIFELINE. Hold AT&T accountable and do not let them off the hook when it comes to ensuring that lower income elderly persons have access to Lifeline. Don't let AT & T pass the responsibility on to other businesses. They have enough profits and should be held accountable to all citizens-not just those who can afford them

Please docket the customer's complaint in the case number above.

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00218189

**COMPANY:**

**CUSTOMER:** Nicole Lehman

**ADDRESS:** , Columbus, Ohio 43220

**SERVICE ADDRESS:** , Columbus, Ohio 43220

**AIQ:** AT&T Ohio

**NIQ:**

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #: 17-1948-TP-UNC**

**SUBJECT:** AT&T Ohio - Regarding PUCO

Please docket the following comments the case number above.

I highly recommend keeping your lifeline services in Ohio. Lifeline is essential for many people who cannot leave their homes. It helps with health, keeping people in contact with doctors, and with socializing, which keeps people in contact with family and friends. please reconsider your decision to forego these services. They are especially essential for older folks.

I am a Social Worker who works with the elderly as well as other under serves populations. Life Line is crucial for these folks to have a link to their Dr.s emergency services and to not feel any more isolated than they already are. I can't understand why such a huge corporation cannot help the needy in our community

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00218077  
**COMPANY:**  
**CUSTOMER:** Rose Blessing  
**ADDRESS:** Refused, Refused, Refused  
**SERVICE ADDRESS:** Refused, Refused, Refused  
**AIQ:** AT&T Ohio  
**NIQ:** 3305996335

**DOCKETING CASE #:**17-1948-TP-UNC

**SUBJECT:** AT&T Ohio - Non-Jurisdictional Matter

Please docket the attached in the case number above.

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00218322  
**COMPANY:**  
**CUSTOMER:** Christina Gilbert  
**ADDRESS:**  
**SERVICE ADDRESS:** OH  
**AIQ:** AT&T Ohio  
**NIQ:**

AT&T must remain part of this valuable program. It literally saves lives.

**DOCKETING CASE #: 17-1948-TP-UNC**

**SUBJECT:** AT&T Ohio - Assistance Programs

Please docket the attached in the case number above.

**PUBLIC UTILITIES COMMISSION OF OHIO**  
**Consumer Service Division**  
**Memorandum**

**CASE ID:** 00218045  
**COMPANY:**  
**CUSTOMER:** John H Smith  
**ADDRESS:** , ,  
**SERVICE ADDRESS:** , ,  
**AIQ:** AT&T Ohio  
**NIQ:**

**DOCKETING CASE #:**17-1948-TP-UNC

**SUBJECT:** AT&T Ohio - Assistance Programs

Please docket the attached in the case number above.

After making \$2.1 billion from the December corporate tax cut, AT&T wants to abandon Ohioans by withdrawing from the Lifeline program.

AT&T Ohio's withdrawal would affect over 10,000 customers, including those in low-income households, the elderly, and our veterans. It is despicable that AT&T would throw Ohioans in need under the bus, especially at a time when their profits are skyrocketing.

Approving AT&T's request would signal that companies can rake in billions of dollars from taxpayers while abandoning its own customers. PUCO should block AT&T Ohio's attempt to leave the Lifeline program.

Sincerely,  
A concerned Ohioan

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**7/18/2018 4:21:06 PM**

**in**

**Case No(s). 17-1948-TP-UNC**

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.