

525 JUNCTION RD. Madison, WI 53717

July 3, 2018

#### By Electronic Filing

Ms. Barcy McNeal
Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE:

Oakwood Telephone Company: TRF Docket No. 90-5031

Standardize Non-Recurring Charges

Dear Ms. McNeal:

Oakwood Telephone Company submits a Notice of Tariff Filing for electronic filing.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Regards,

/s/ Rachelle A. Ladwig TDS Telecom Sr. Administrator - Tariffs Phone: (608)664-4169

Fax: (608)830-5519

Email: rachelle.ladwig@tdstelecom.com

Enclosure

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Oakwood Telephone	)	TRF Docket No. 90- <u>5031-TP-</u>	<u>rrf</u>
Company to Standardize Non-Recurring Charges	)	Case No. <u>18</u> - <u>0832</u> - <b>TP</b> - A7	
	)	NOTE: Unless you have reserved a GBLANK.	Case #, leave the "Case No" field:
Name of Registrant(s) Oakwood Telephone Company			
DBA(s) of Registrant(s) TDS Telecom			
Address of Registrant(s) 525 Junction Road, Madison, WI:	<u>53717</u>		
Company Web Address www.tdstelecom.com			
Regulatory Contact Person(s) Rachelle Ladwig		Phone 608-664-4169	Fax 608-830-5519
Regulatory Contact Person's Email Address rachelle.ladwig	g@tdstelec	om.com	
Contact Person for Annual Report Bruce Mottern			Phone <u>865-671-4753</u>
Address (if different from above) 10025 Investment Drive,	Suite 200,	Knoxville, TN 37932	
Consumer Contact Information Bruce Mottern			Phone <u>865-671-4753</u>
Address (if different from above)			
Motion for protective order included with filing?   Yes	⊠ No		
Motion for waiver(s) filed affecting this case?  Yes	No [Note:	Waivers may toll any automatic	timeframe.]
Notes:			
Section I and II are Pursuant to Chapter 4901:1-6 OAC.			

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

Section IV - Attestation.

Section III - Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

- (2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <a href="https://www.puco.ohio.gov">www.puco.ohio.gov</a> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

# Section I - Part I - Common Filings

Carrier Type  Other (explain below)		For Prof	it ILEC	Not For P	rofit ILEC		CLI	EC
Change terms & conditions of existing BLES		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)		ATA <u>1-6-14(H)</u> (Auto 30 days)		
Introduce non-recurring charge, surcharge, or fee to BLES								A <u>1-6-14(H)</u> 0 days)
Introduce or Increase Late	Payment	ATA <u>1-</u> (Auto 30 day	ys)		ATA <u>1-6-14(1)</u> (Auto 30 days)		ATA <u>1-6-14(I)</u> (Auto 30 days)	
Revisions to BLES Cap.		ZTA <u>1-6</u> (0 day Notic	e)					
Introduce BLES or expand service area (calling area)	local	☐ ZTA <u>1-6</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice		(0		A <u>1-6-14(H)</u> Notice)
Notice of no obligation to c facilities and provide BLES		ZTA <u>1-6</u> (0 day Notic		ZTA <u>1-6-</u> (0 day Notice				
Change BLES Rates		TRF <u>1-6</u> (0 day Notic			TRF <u>1-6-14(F)(4)</u> (0 day Notice)		TRF <u>1-6-14(G)</u> (0 day Notice)	
To obtain BLES pricing fle	xibility	BLS <u>1-6-</u> (C)(1)(c) (Auto 30 da						
Change in boundary		ACB <u>1-6-32</u> (Auto 14 days)		ACB <u>1-6-32</u> (Auto 14 days)				
Expand service operation area								F <u>1-6-08(G)(</u> 0 day)
BLES withdrawal						(0		A <u>1-6-25(B)</u> Notice)
Other* (explain) Standard & Increase Rates	ize NRC's			J,				
Section I – Part II – Cus	tomer Not	ification Of	ferings Pur	suant to Chapt	er <u>4901:1-6-7</u>	OA	<u>C</u>	
Type of Notice	Direc	t Mail	Bill	Insert	Bill Nota	tion		Electronic Mail
□ 15-day Notice     □ 15-day Notice								
☐ 30-day Notice ☐								
Date Notice Sent: July	7,2018							
Section I – Part III –IOS	S Offerings	Pursuant to	Chapter 49	01:1-6-22 OAC				
IOS	Introdu	ice New	Tariff Change Price Ch		Price Cha	hange Withdra		Withdraw
□ IOS								

## Section II - Part I - Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

	ILEC	CLEC	Telecommunications	CESTC	CETC
Certification	(Out of Territory)		Service Provider		
			Not Offering Local		
* See Supplemental	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	☐ ACE <u>1-6-</u> 08	ACE <u>1-6-</u> 10	UNC <u>1-6-</u> 09
form	* (Auto 30- day)	*(Auto 30 day)	*(Auto 30 day)	(Auto 30 day)	*(Non-Auto)

<sup>\*</sup>Supplemental Certification forms can be found on the Commission Web Page.

#### Section II - Part II - Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		ABN <u>1-6-26</u> (Auto 30 days)	ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	ACN <u>1-6-29(B)</u> (Auto 30 days)	ACN <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	ACO <u>1-6-29(E)</u> (Auto 30 days)	ACO <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	AMT <u>1-6-29(E)</u> (Auto 30 days)	AMT <u>1-6-29(E)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	ATC <u>1-6-29(B)</u> (Auto 30 days)	ATC <u>1-6-29(B)</u> (Auto 30 days)	CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	ATR <u>1-6-29(B)</u> (Auto 30 days)	ATR 1-6-29(B) (Auto 30 days)	☐ CIO <u>1-6-29(C)</u> (0 day Notice)

<sup>\*</sup> Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

## Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to	☐ NAG <u>1-7-07</u>	☐ NAG <u>1-7-07</u>
an approved agreement	(Auto 90 day)	(Auto 90 day)
Request for Arbitration	ARB <u>1-7-09</u>	ARB <u>1-7-09</u>
Troquest for Anomation	(Non-Auto)	(Non-Auto)
Introduce or change c-t-c service tariffs,	☐ ATA <u>1-7-14</u>	☐ ATA <u>1-7-14</u>
	(Auto 30 day)	(Auto 30 day)
Request rural carrier exemption, rural carrier	UNC <u>1-7-04</u> or 05	
suspension or modification	(Non-Auto)	
Changes in rates, terms & conditions to Pole	☐ ATA <u>1-3-04</u>	
Attachment, Conduit Occupancy and Rights- of-Way.	(Auto 30 days)	
or way.		
	RCC	□NAG
	[Registration &	[Interconnection
Wireless Providers See 4901:1-6-24	Change in Operations]	Agreement or
	(0 Day)	Amendment] (Auto 90 days)

#### Section IV. - Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

## **AFFIDAVIT**

## Compliance with Commission Rules

I am an officer/agent of the applicant corporation, <u>Oakwood Telephone</u> <u>Company</u> (Name)

, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☑ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) <u>07-03-18</u>

at (Location) Madison, WI 53717

\*(Signature and Title) /s/ Rachelle Ladwig , Sr. Administrator - Tariffs (Date) 07-03-18

• This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

#### VERIFICATION

I, <u>Rachelle A. Ladwig</u> verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title)/s/Rachelle A. Ladwig, Sr. Administrator - Tariffs/Authorized Agent

(Date) 07-03-18

\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

File document electronically as directed in Case No 06-900-AU-WVR

or

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

# EXHIBIT A EXISTING SCHEDULE SHEETS

OHIO P.U.C.O. NO. 4

#### SERVICE CONNECTION CHARGES

#### A. SERVICE CHARGES

- A residential service charge consisting of more than one of the charges shown in this section is applicable for the following activities undertaken at customer request:
  - a. Connections
  - b. Changes
- Residential service charges are in addition to all other applicable rates and charges associated with the service being provided. All business service charges are based on time and material and are calculated on actual cost of the installation.
- 3. Payment of Service Charges
  - a. Service charges for the initial establishment of residential or business service are due and payable in advance or on the first billing cycle after installation date of the equipment.
- 4. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the subscriber nor do they contemplate work begun being interrupted by the subscriber. If the subscriber requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
- 5. Service Charges are the following:
  - a. Service Ordering Charge: Applicable for work done in receiving, recording, and processing information necessary to execute a customer's request for connection of service or moves, changes, or additions to existing service.
  - b. Line Connection Charge: Applicable to work done in the Central Office and elsewhere in association with providing an access line or making changes thereto.
  - Premises Visit Charge: Applicable if a Company employee must visit the customer's premises to complete requested work.

ISSUED: May 19, 2011 EFFECTIVE: May 19, 2011

#### A. SERVICE CHARGES (Continued)

- 6. Service Charges are not applicable to the upgrading of basic service, when done in conjunction with a general upgrading of facilities.
- 7. Service Charges are not applicable to removal of service or equipment.

#### B. **DEFINITIONS**

- Access Line the term "Access Line" denotes the line between the serving central
  office and the subscriber's premises.
- 2. Connection the term "Connection" denotes the establishment of telephone service. A move of existing service to different premises requires a connection.

#### C. APPLICATION OF CHARGES

- 1. <u>Service Ordering Charge</u> Service order activity is classified as either initial (establishment of service) or subsequent (modification to an existing service).
  - One initial service ordering charge is applicable to each order for connection of the service.
  - b. One subsequent service order charge is applicable to each order for move, change, or addition and the following:
    - 1) Change of telephone number requested by subscriber.
    - 2) Only one charge is applicable per order if more than one change is requested on the order.

ISSUED: May 19, 2011 EFFECTIVE: May 19, 2011

#### C. APPLICATION OF CHARGES (Continued)

#### 2. Line Connection Charge

- a. One line connection charge is applicable to the provision of each access line.
- b. Line connection charges are not applicable when service responsibility is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. A line connection is applicable to each change in telephone number made at the request of the customer.

#### 3. Premises Visit Charge

- a. One premise visit charge is applicable whenever a Company employee is dispatched to the customer's premises to complete a customer's request.
- b. A premise visit charge is not applicable for subsequent visits required to complete an order to which a visit charge has been applied.
- c. The premises visit charge is applicable on a per visit basis.

ISSUED: May 19, 2011 EFFECTIVE: May 19, 2011

EFFECTIVE: May 19, 2011

#### SERVICE CONNECTION CHARGES

D.	CH	ARGES	
	1.	Service Ordering, per request a. Initial Request: b. Subsequent Requests:	Non-Recurring <u>Charge</u> \$15.00 \$10.00
	2.	Line Connection, per line**	\$10.00
	3.	Premises Visit, per visit	\$5.00
	4.	Reconnect Charge for Disconnect for non-payment of telephone bill	\$15.00
	5.	Reconnect Charge for an account which has been disconnected for 90 days or more	\$25.00

#### E. SERVICE CONNECTION CHARGE WAIVER

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (\*\*) above.

ISSUED: May 19, 2011

# EXHIBIT B PROPOSED SCHEDULE SHEETS

(T)

#### SERVICE CONNECTION CHARGES

#### A. GENERAL

 Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

#### B. SERVICE DESCRIPTIONS

Service Order Charge – Initial:

Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.

2. Service Order Charge – Subsequent:

Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.

Central Office Work Charge:

Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.

Line Connection Charge:

A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.

Premise Visit Charge:

A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.

Reconnect for Non-Payment:

This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

ISSUED: July 3, 2018 EFFECTIVE: August 8, 2018

#### C. CONDITIONS AND LIMITATIONS

- 1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
- Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
- 3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
- 4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
- A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
- 6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
- 7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services.
- 8. Service Connection Charges DO NOT apply to the following customer requests:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
  - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

(T)

(T)

ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

#### C. CONDITIONS AND LIMITATIONS (Continued)

- (T)
- 8. <u>Service Connection Charges DO NOT apply to the following customer requests:</u> (Continued)
  - d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
  - e. Changing the billing person's name
  - f. Suspension of Service requested by the customer and subsequent reconnect to full service.
  - g. If a product or service has its own specific Service Connection Charges listed.

D. **RATES** 

(M)

IXA	123	(101)		
		Non-Recurring Rates		
1. 2. 3. 4. 5.	Initial Service Order** Subsequent Service Order Central Office Work** Line Connection** Premise Visit	\$15.00 \$5.00 \$5.00 \$10.00 \$20.00	(R) (N) (I)	
6.	Reconnect for Non-Payment	\$15.00	(1)	

#### E. SERVICE CONNECTION CHARGE WAIVER

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (\*\*) above.

(M)

(M)-Material previously appeared on Sheet 4 of this Section.

ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

(M)

(M)-Material now appears on Sheet 3 of this Section.

# EXHIBIT C (Description of the Changes)

The Applicant, **Oakwood Telephone Company**, hereby modifies its' Non-Recurring service language and rate elements. The Company is standardizing the non-recurring structure to be in line with the rest of the TDS Telecom companies.

With the standardization, the Company is also increasing the Initial Service Connect – Premise Visit Charge and a Central Office Wiring Charge will be added.

# **EXHIBIT D**

(Customer Notice and Affidavit)

The following customer notices appeared on bills that were mailed to Oakwood Telephone Company customers on July 7, 2018. These notices were sent to the Office of Ohio Consumers' Counsel and to the Commission's electronic mailbox (<u>Telecomm-Rule07@puc.state.oh.us</u>) prior to the rate increase:

#### **Attention Customers**

Effective August 7, 2018, some Non-Recurring rates will be changing. The changes are a result of the standardization of Non-Recurring rates in TDS markets. Your basic residential and business service rates are not impacted by these changes. The residential and business rate for a Service Connect – Premises Visit will increase by \$15.00 from \$5.00 to \$20.00. A new Service Connect – Central Office Wiring charge will be priced at \$5.00. If you have any questions, please call us at 1-888-CALL-TDS. We thank you for being a TDS customer and appreciate your business.

#### **AFFIDAVIT**

The following affidavit was prepared and filed with the Commission after the customer notice was provided to customers on July 7, 2018:

I, Rachelle A. Ladwig, am an authorized agent of the applicant corporation, Oakwood Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers as a bill message on July 7, 2018, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (date) July 3, 2018 at (Location) Madison, Wisconsin

Signature: /s/ Rachelle A. Ladwig, Sr. Administrator-Tariffs

Rachelle A. Ladwig

Sr. Administrator-Tariffs/Authorized Agent for Oakwood Telephone Company

This foregoing document was electronically filed with the Public Utilities

**Commission of Ohio Docketing Information System on** 

7/3/2018 2:24:36 PM

in

Case No(s). 90-5031-TP-TRF, 18-0832-TP-ATA

Summary: Tariff Filing to standardize Non-Recurring Charges. electronically filed by Ms. Rachelle A Ladwig on behalf of OAKWOOD TELEPHONE COMPANY