



525 JUNCTION RD.  
Madison, WI 53717

July 3, 2018

By Electronic Filing

Ms. Barcy McNeal  
Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: Arcadia Telephone Company: TRF Docket No. 90-5003  
Standardize Non-Recurring Charges

Dear Ms. McNeal:

Arcadia Telephone Company submits a Notice of Tariff Filing for electronic filing.

Thank you for your assistance. If you have any questions, please do not hesitate to call.

Regards,

/s/ Rachelle A. Ladwig  
TDS Telecom  
Sr. Administrator - Tariffs  
Phone: (608)664-4169  
Fax: (608)830-5519  
Email: [rachelle.ladwig@tdstelecom.com](mailto:rachelle.ladwig@tdstelecom.com)

Enclosure

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**  
(Effective: 9-2-2015)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Arcadia Telephone  
Company to Standardize Non-Recurring Charges

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TRF Docket No. 90-5003-TP-TRF

Case No. 18 - 0829 - **TP** - ATA

NOTE: Unless you have reserved a Case #, leave the "Case No" fields  
BLANK.

Name of Registrant(s) Arcadia Telephone Company

DBA(s) of Registrant(s) TDS Telecom

Address of Registrant(s) 525 Junction Road, Madison, WI 53717

Company Web Address www.tdstelecom.com

Regulatory Contact Person(s) Rachelle Ladwig

Phone 608-664-4169

Fax 608-830-5519

Regulatory Contact Person's Email Address rachelle.ladwig@tdstelecom.com

Contact Person for Annual Report Bruce Mottern

Phone 865-671-4753

Address (if different from above) 10025 Investment Drive, Suite 200, Knoxville, TN 37932

Consumer Contact Information Bruce Mottern

Phone 865-671-4753

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input checked="" type="checkbox"/> <b>Other</b> (explain below)	<input checked="" type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <a href="#">1-6-14(F)</a> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(F)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(F)(4)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(G)</a> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14(C)(1)(c)</a> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day Notice)
<b>Other*</b> (explain) Standardize NRC's & Increase Some Rates			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input checked="" type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent: July 7, 2018</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)**

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> * (Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

**Section II – Part II – Certificate Status & Procedural**

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

**Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))**

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> ATA <a href="#">1-3-04</a> (Auto 30 days)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations] (0 Day)	<input type="checkbox"/> NAG [Interconnection Agreement or Amendment] (Auto 90 days)



#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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#### **AFFIDAVIT** ***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Arcadia Telephone  
Company  
(Name)

, and am authorized to make this statement on its behalf.

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☒ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 07-03-18

at (Location) Madison, WI 53717

\*(Signature and Title) /s/ Rachelle Ladwig,  
Sr. Administrator - Tariffs

(Date) 07-03-18

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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#### **VERIFICATION**

I, Rachelle A. Ladwig verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) /s/Rachelle A. Ladwig, Sr. Administrator – Tariffs/Authorized Agent

(Date) 07-03-18

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***File document electronically as directed in Case No 06-900-AU-WVR***

***or***

***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

**EXHIBIT A**  
**EXISTING SCHEDULE SHEETS**

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**SERVICE CONNECTION CHARGES**

**APPROVED**

**A. DEFINITIONS**

**1. Service Charges**

A service charge consists of one or more of the following nonrecurring charges for work required due to subscriber request. The charges below are separately established in order to provide a reasonable basis for an equitable recovery of the costs incurred in the required operations.

- a. **Service Order Charge** – Applicable for receiving information and taking action in connection with a subscriber's or applicant's request. Service order charges are classified as either initial, subsequent, or record.
- b. **Premises Visit Charge** – Applicable for a required trip to subscriber's premises in connection with establishment of service, or rearrangement of service.
- c. **Central Office Work Charge** – Applicable for testing and connecting functions required within the central office.
- d. **Line Connection Charge** – Applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.
- e. **Restoration Charge** – Applicable for restoral of service following a temporary suspension of such service.
- f. **Miscellaneous Charges** – Applicable under a variety of circumstances. The charges usually consist of a combination of one or more service charges.

(D)  
|  
(D)

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ISSUED: November 5, 2014

EFFECTIVE: December 6, 2014

IN ACCORDANCE WITH CASE NO. 14-1902-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**A. DEFINITIONS (Continued)**

**2. Serving Exchange**

The exchange in which the serving central office is located and from which dial tone is originated.

**3. Local Exchange**

The exchange in which the customer's premises is located. Outside plant facilities are extended from the local switching center to the customer's premises.

**4. Line Segment**

A line extending from the local exchange central office to the subscriber's premises.

**B. APPLICATION**

**1. General**

- a. Service charges are applicable for all services furnished to the subscriber as herein provided. The charges are intended as a means of recovering a portion of the costs of the operations required due to subscriber's request.
- b. Service charges are not applicable for:
  - 1) Work functions which are not required due to the subscriber's request.
  - 2) Normal maintenance and repair of the Company's service.
  - 3) Company initiated orders, e.g., a number change required by a cutover or regrade.
  - 4) Record orders issued for correction purposes.
  - 5) Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in the service.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO



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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**1. General (Continued)**

**b. Service Charges are not applicable for: (Continued)**

- 6) Change in telephone number made at the Company's initiative or at the subscriber's request when the change is required for continuation of satisfactory service.
- c. No service charges other than termination charges apply for the disconnection, discontinuance or removal Out (O) and From (F) orders of service. Termination charges apply only as specified in Section 4.
- d. Charges specified in this section apply to services provided in conjunction with connecting companies. The non-recurring charge applicable for the establishment of these services is the total of those non-recurring charges applicable from this section, plus those provided for in the connecting company tariff.
- e. The combination of charges applicable for a move or change of service will not exceed the charges applicable for a new installation of that service.
- f. Service charges do not apply for the reestablishment for the same subscriber of service at a location which has been destroyed or made untenable by fire, wind, or water. Service charges do not apply for establishment of service at a new location for a temporary period, for establishment of service at a new and permanent location, or for reestablishment of service at the same location for other than the previous subscriber.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**1. General (Continued)**

- g. When all required service facilities are already in place, a service charge does not apply for a subscriber to connect an item of customer-provided terminal equipment to that subscriber's existing service under the provisions of Part 68 of the FCC Rules and Regulations. If additional facilities are required or requested, the appropriate service charge(s) will apply. When all required service facilities are already in place, a service ordering charge only will apply for service added or changed in connection with existing service. If additional services are required or requested, the appropriate service charge(s) will apply.
- h. Incorporated in this section is the assumption that the subscriber will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the subscriber insists, after thorough explanation by the company of the additional charges which would be applicable, that the Company carry out additional or extraordinary work which would not otherwise be required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as premises visits made to deliver new telephone number designations or additional service orders processed to effect multiple completion dates requested by the subscriber will be charged for at the levels specified in paragraph C. Other activity necessitated by requests of the subscriber such as work during other than normal business hours will be charged for at levels not to exceed differential costs of labor and material. This provision in no way relieves the Company from the requirement of providing reasonable and efficient service at the charges specified in this Tariff.
- i. If the customer is known to be a credit risk to the Company, payment of service charges may be required before the work is begun.
- j. If an application for residential telephone service is accepted, the Company will offer the option of deferred payment arrangements on telephone installations charges. If the deferred option is chosen, the installation charges shall be spread over a period of three (3) consecutive months.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

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Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**2. Service Order Charges**

- a. A service order charge is applicable in addition to the appropriate premises visit, central office work, and/or installation charge(s).
- b. Only one service order charge is applicable for all requests for the same subscriber made at one time for service at one premises. When the subscriber specifically requests multiple completion dates which would not normally be scheduled by the Company or when the request requires work on more than one premises of the subscriber, an appropriate service order charge is applicable for each completion date and/or each premises.
- c. The initial service order charge is applicable for requests for:
  - 1) Initial connection of service.
  - 2) Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.
- d. The subsequent service order charge is applicable for requests for the following connections, additions, moves or changes to an established service.
  - 1) Connection of on-premises line services.
  - 2) Transfer of facilities from one building (mobile or otherwise) to another building of the same subscriber on the same premises to disconnection and connection of facilities involved in move or a building and reestablishment of service for the same subscriber on the same premises when there is no interruption of service other than that incident to the work involved.
  - 3) Change from business to residence or residence to business service. The charge for the class of service (business or residence) to which the subscriber's service is being converted is applicable.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**2. Service Order Charges (Continued)**

- e. The record service order charge is applicable for the following customer requests.
  - 1) When a service order is processed for the purpose of billing the customer for an item he has picked up at the business office.

**3. Premises Visit Charge**

- a. The premises visit charge is applicable if a premises visit is required to complete any requested work on the subscriber's premises except as provided in b. below.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO



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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**3. Premises Visit Charge (Continued)**

- b. The premises visit charge does not apply for:
  - 1) Removal of service.
  - 2) Number change on a local central office line except as provided in B.1.i.
  - 3) Restoration of service.
  - 4) Return trips to the same premises required due to time, or service limitations of the Company.
  - 5) See paragraph B.1.b.
- c. A premises visit charge applies for visits to each premises required due to the subscriber's request except that additional premises visit charges do not apply for visits to more than one premises of the same subscriber made due to the request made at one time if additional vehicular travel beyond the first premises is not required.
- d. A premises visit charge applies for each return visit to the subscriber's premises which is required due to requests of or limitations imposed by the subscriber. (See paragraph B.1.i.)

**4. Central Office Work Charge**

- a. The central office work charge is applicable for work in the central office required in:
  - 1) Connection or reconnection of local exchange lines.
  - 2) Number change on a local exchange central office line.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**4. Central Office Work Charge (Continued)**

- b. One central office work charge applies for each central office line connected or for a change in telephone number of each central office line.
- c. The central office work charge applies as specified below for work required in the central office.
  - 1) One central office work charge applies for work in each serving central office in which a connection is required.
  - 2) For the restoration of a line segment after suspension one central office work charge applies for each serving central office in which a connection is required.
- d. Central Office Work Charges do not apply for:
  - 1) Connection of circuits which do not require central office work.
  - 2) Transfer of service when there is no lapse in service.
  - 3) Work required in intermediate central offices through which interoffice trunks may be routed in order to connect service central offices.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
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Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**B. APPLICATION (Continued)**

**5. Line Connection Charge**

- a. The line connection charge is applicable for work required due to a customer's service request on the circuit between the serving central office up to and including the protector on the customer's premises or on an outside circuit between premises or between locations on the same premises.
- b. The line connection charge is not applicable for:
  - 1) Disconnection or suspension of service.
  - 2) Rearrangement or move of the line, drop wire, or outside circuit required for the continuation of satisfactory service.
  - 3) Work on circuits between premises within the same building.
- c. The line connection charge is applicable for the rearrangement or disconnection and later reconnection of a drop wire, outside circuit and/or protector initiated by the action of the subscriber, e.g., building maintenance or construction, cutting of trees or limbs by the subscriber, etc.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
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Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

**C. SCHEDULE OF CHARGES**

	<u>Residence Monthly Rate</u>	<u>Business Monthly Rate</u>
1. Service Order, per order**		
a. Initial Request	\$33.50	\$36.00
b. Subsequent Requests	16.00	17.00
c. Record Order Change	6.75	6.75
2. Premises Visit, each visit	15.85	11.50
3. Central Office Wiring, per line**	6.75	6.75
4. Line Connection Charge, per line**	20.85	20.85
5. Restoration of Service	22.75	22.75

**D. SERVICE CONNECTION CHARGE WAIVER**

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (\*\*) above.

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ISSUED: May 19, 2011

EFFECTIVE: May 19, 2011

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Joel Dohmeier, Vice-President  
ARCADIA, OHIO



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**SERVICE CONNECTION CHARGES**

**E. RESTORATION OF SERVICE**

1. In the event service is temporarily suspended for nonpayment of charges, such services will be restored upon payment of:
  - a. All charges due, see Section 4.
  - b. The restoration charge as specified in paragraph C, may be collected or billed on the customers next statement, at the option of the Company.
2. When a customer's service has been disconnected in accordance with this tariff and the service has been terminated through the completion of a Company Out (O) service order, service will be reestablished only on the basis of an application for new service or an In (I) order and the service connection charges in paragraph C.1. through C.4. will apply accordingly.

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EFFECTIVE: May 19, 2011

IN ACCORDANCE WITH CASE NO. 10-1010-TP-ORD and 11-3019-TP-ATA  
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Joel Dohmeier, Vice-President  
ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

APPROVED

**F. TERMINATION CHARGE**

1. A termination charge determined in accordance with the provisions below applies when the subscriber terminates a service which bears a basic termination liability prior to the expiration of the initial service period specified for that service.
2. The basic termination liability and the initial service period are indicated in the section of this Tariff covering the service items to which they apply.
3. The applicable termination charge is determined by multiplying the basic termination liability by the fraction which the unexpired portion of the initial service period bears to the full initial service period.
4. When a subscriber discontinues one or more units of a group of the same item, the equipment latest installed shall be considered as the equipment first discontinued.
5. When a subscriber cancels an order for service carrying a basic termination liability prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Company in the engineering, ordering and providing the service. The termination charge in this event will not exceed the basis termination liability.

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ISSUED: November 5, 2014

EFFECTIVE: December 6, 2014

IN ACCORDANCE WITH CASE NO. 14-1902-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

**EXHIBIT B**  
**PROPOSED SCHEDULE SHEETS**

**SERVICE CONNECTION CHARGES****A. GENERAL**

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for voice services. They apply to ordering, connecting, moving, changing, or rearranging of voice services.

**B. SERVICE DESCRIPTIONS**

1. Service Order Charge – Initial:  
Initial Service Order charge applies to Company representative's time required to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:  
Subsequent Service Order charge applies to Company representative's time required in making changes to already established billing records due to a customer's service request.
3. Central Office Work Charge:  
Central Office Work charge applies to Company representative's time required in making changes in the switch or with central office systems and equipment at the request of the customer. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, and moves.
4. Line Connection Charge:  
A Line Connection charge would apply to Company representative's time working on the line between the central office and up to the pedestal, or the demarcation point such as the network interface device (NID) or Optical Network Terminal (ONT); or on a circuit between premises traversing company distribution plant.
5. Premise Visit Charge:  
A premise visit charge applies for a Company vehicle deployment when a company representative is required to install lines or isolate trouble at the request of the customer. Also see Conditions and Limitations number 5.
6. Reconnect for Non-Payment:  
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.



**SERVICE CONNECTION CHARGES**

**C. CONDITIONS AND LIMITATIONS**

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.
2. Service Connection Charges are in addition to recurring rates and any other charges applicable for voice services subscribed to by the customer. Service Connection Charges may apply in addition to special installation charges or construction charges as set forth elsewhere in Company's tariff.
3. Service Connection Charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at the same time for the same customer at the same premises.
5. A Line Connection and a Premises Visit will apply to service trouble that is determined to be in customer-provided equipment or inside wire, and the customer does not subscribe to Inside Wire Maintenance. No other Service Connection Charges apply.
6. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
7. The Company may waive Service Connection Charges from time-to-time as part of a promotion for new or existing products and services.
8. Service Connection Charges DO NOT apply to the following customer requests:
  - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
  - b. Changes stemming from Company errors or to normal repair and maintenance performed on general voice service and associated equipment.
  - c. Re-establishing voice service at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due fire, flood, etc. At the option of the Company, a different telephone number may be used.

ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
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Joel Dohmeier, Vice-President  
ARCADIA, OHIO

**SERVICE CONNECTION CHARGES**

**C. CONDITIONS AND LIMITATIONS** (Continued)

8. Service Connection Charges DO NOT apply to the following customer requests:  
(Continued)

- d. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
- e. Changing the billing person's name
- f. Suspension of Service requested by the customer and subsequent reconnect to full service.
- g. If a product or service has its own specific Service Connection Charges listed.

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**D. RATES**

	<u>Non-Recurring Rates</u>	
	<u>Residence</u>	<u>Business</u>
1. Initial Service Order**	\$20.00	\$25.00
2. Subsequent Service Order	\$10.00	\$10.00
3. Central Office Work**	\$5.00	\$5.00
4. Line Connection**	\$20.00	\$20.00
5. Premise Visit	\$20.00	\$20.00
6. Reconnect for Non-Payment	\$25.00	\$25.00

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**E. SERVICE CONNECTION CHARGE WAIVER**

Residential customers returning to TDS Telecom service will receive a waiver of all installation charges. In order to receive the waiver, customers must not have any outstanding charges from the Company.

The installation charges that will be waived for returning customers are marked (\*\*) above.

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(M)-Material previously appeared on Sheet 10 of this Section.

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ARCADIA, OHIO

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**SERVICE CONNECTION CHARGES**

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**SERVICE CONNECTION CHARGES**

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EFFECTIVE: August 8, 2018

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ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

**OHIO**

**P.U.C.O. NO. 9**

**Section 2**

**First Revised Sheet 6**

**Cancels Original Sheet 6**

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**SERVICE CONNECTION CHARGES**

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**ISSUED: July 3, 2018**

**EFFECTIVE: August 8, 2018**

**IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO**

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**SERVICE CONNECTION CHARGES**

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ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

**OHIO**

**P.U.C.O. NO. 9**

**Section 2**

**First Revised Sheet 8**

**Cancels Original Sheet 8**

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**SERVICE CONNECTION CHARGES**

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**ISSUED: July 3, 2018**

**EFFECTIVE: August 8, 2018**

**IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO**

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**SERVICE CONNECTION CHARGES**

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ISSUED: July 3, 2018

EFFECTIVE: August 8 2018

IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO



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**SERVICE CONNECTION CHARGES**

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(M)-Material now appears on Sheet 3 of this Section.

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ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

**ARCADIA TELEPHONE COMPANY**

**OHIO**

**P.U.C.O. NO. 9**

**Section 2**

**First Revised Sheet 11  
Cancels Original Sheet 11**

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**SERVICE CONNECTION CHARGES**

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**ISSUED: July 3, 2018**

**EFFECTIVE: August 8, 2018**

**IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO**

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**SERVICE CONNECTION CHARGES**

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ISSUED: July 3, 2018

EFFECTIVE: August 8, 2018

IN ACCORDANCE WITH CASE NO. 18-0829-TP-ATA  
ISSUED BY THE PUBLIC UTILITIES COMMISSION OF OHIO  
Joel Dohmeier, Vice-President  
ARCADIA, OHIO

**EXHIBIT C**  
**(Description of the Changes)**

The Applicant, **Arcadia Telephone Company**, hereby modifies its' Non-Recurring service language and rate elements. The Company is standardizing the non-recurring structure to be in line with the rest of the TDS Telecom companies.

With the standardization, the Company is also increasing the Initial Service Connect – Premise Visit Charge and the Reconnect for Non-Payment Charge.

## **EXHIBIT D**

**(Customer Notice and Affidavit)**

The following customer notices appeared on bills that were mailed to Arcadia Telephone Company customers on July 7, 2018. These notices were sent to the Office of Ohio Consumers' Counsel and to the Commission's electronic mailbox ([Telecomm-Rule07@puc.state.oh.us](mailto:Telecomm-Rule07@puc.state.oh.us)) prior to the rate increase:

### **Attention Customers**

Effective August 7, 2018, some Non-Recurring rates will be changing. The changes are a result of the standardization of Non-Recurring rates in TDS markets. Your basic residential and business service rates are not impacted by these changes. The residential rate for Initial Service Connect – Premises Visit will increase by \$4.15 from \$15.85 to \$20.00 and the business rate for Initial Service Connect – Premises Visit will increase by \$8.50 from \$11.50 to \$20.00. Also the Reconnect Charge for Non-Payment will increase by \$2.25 from \$22.75 to \$25.00. If you have any questions, please call us at 1-888-CALL-TDS. We thank you for being a TDS customer and appreciate your business.

## AFFIDAVIT

The following affidavit was prepared and filed with the Commission after the customer notice was provided to customers on July 7, 2018:

I, Rachelle A. Ladwig, am an authorized agent of the applicant corporation, Arcadia Telephone Company, and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to affected customers as a bill message on July 7, 2018, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (date) July 3, 2018 at (Location) Madison, Wisconsin

Signature: /s/ Rachelle A. Ladwig, Sr. Administrator-Tariffs  
Rachelle A. Ladwig  
Sr. Administrator-Tariffs/Authorized Agent  
for Arcadia Telephone Company

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**7/3/2018 2:08:43 PM**

**in**

**Case No(s). 90-5003-TP-TRF, 18-0829-TP-ATA**

Summary: Tariff Filing to standardize Non-Recurring Charges electronically filed by Ms. Rachelle A Ladwig on behalf of ARCADIA TELEPHONE COMPANY