## PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00215876 COMPANY: CUSTOMER: Leisa Fent ADDRESS: 102 Glenmont Ave, Columbus, Ohio 43214 SERVICE ADDRESS: 102 Glenmont Ave, Columbus, Ohio 43214 AIQ: AT&T Ohio NIQ:

## DOCKETING CASE #: 17-1948-TP-UNC

SUBJECT: AT&T Ohio - Regarding PUCO

Please docket the following comments in the case number above.

I am a Social Worker for the Senior population, which is huge. If the Lifeline Discount is terminated many Seniors will not be able to afford to have a home phone, which may be the only connection they have to family, medical care, senior services, and accessing help. Landline phones are ridiculously expensive and the "free" cell phones are unreliable and complicated for Seniors to use.

Stephanie Hawkins 5704 Caledonia Drive Westerville, OH 43081 CASE ID: 00215667

## 17-1948-TP-UNC

My comment is extend the lifeline program; do not allow this program to end. Some citizens require a land line and this discount really helps them continue to afford it.

## This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 17-1948-TP-UNC

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing.