

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
ERIN DAHL,**

**COMPLAINANT,**

**v.**

**CASE No. 17-1822-GA-CSS**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION ENERGY OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on June 7, 2018

{¶ 1} Respondent, The East Ohio Gas Company d/b/a Dominion Energy Ohio (Dominion), is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.

{¶ 2} On August 22, 2017, Erin Dahl (Complainant) filed a complaint against Dominion alleging that Dominion's records of gas usage and billing for her apartment are inaccurate, possibly due to a faulty gas meter. Complainant requests that Dominion be directed to comply with existing statutes and test her gas meter in her presence at her apartment. Further, Complainant states that Dominion has provided her with inadequate service.

{¶ 3} Dominion filed its answer on September 11, 2017. In its answer, Dominion admits certain allegations and generally denies other allegations in the complaint. Dominion also states that it is without sufficient knowledge or information to admit or deny the remaining allegations in the complaint. In addition, Dominion sets forth in the answer several affirmative defenses.

{¶ 4} This matter originally was scheduled for a settlement conference on October 25, 2017. As scheduled, a settlement conference was convened in this matter on October 25, 2017. An attorney examiner from the Commission's legal department and counsel for

Dominion were present for the proceeding; however, the Complainant did not attend the conference.

{¶ 5} Subsequently, because Complainant indicated to the attorney examiner that she had not received notice of the settlement conference at her Phoenix, Arizona address, the conference date was rescheduled as a teleconference on April 3, 2018. On the April 3, 2018 conference date, an attorney examiner from the Commission's legal department and counsel for Dominion called the conference contact number and were ready to participate in the proceeding; however, the Complainant did not call in to the conference.

{¶ 6} On May 15, 2018, Dominion filed a motion to dismiss the complaint. In the motion, Dominion requests that the Commission grant its motion and dismiss this complaint with prejudice for failure to prosecute, mootness, and failure to state reasonable grounds for complaint.

{¶ 7} In an Entry dated May 16, 2018, the attorney examiner found that, under the circumstances, the telephonic settlement conference in this matter should be rescheduled to June 5, 2018. Further, Complainant was advised in the Entry that failure to participate in the conference may result in dismissal of the complaint for lack of prosecution.

{¶ 8} On May 30, 2018, Complainant filed a motion to continue the June 5, 2018 conference date. In support of this request, Complainant reiterated the arguments in her complaint and indicated that she had not been served with any of the documents filed in the case.

{¶ 9} Given the possibility that Complainant may not have received service of the filings in this case at her out-of-state address, the attorney examiner finds that the request to continue the conference date is reasonable and should be granted. However, Complainant is again advised that failure to participate in the conference may result in dismissal of the complaint for lack of prosecution.

{¶ 10} Accordingly, the telephonic settlement conference in this matter should be rescheduled on June 20, 2018, at 1:30 p.m., Eastern Daylight Time. In order to be connected to the teleconference, Complainant and counsel for Dominion should dial 1-866-209-2820 and then enter the conference code number, 1487311467.

{¶ 11} It is, therefore,

{¶ 12} ORDERED, That the telephonic settlement conference in this matter be rescheduled in accordance with Paragraph 10. It is, further,

{¶ 13} ORDERED, That a copy of this Entry be served upon each party of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

/s/ Kerry K. Sheets

By: Kerry K. Sheets  
Attorney Examiner

JRJ/mef

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**6/7/2018 3:20:20 PM**

**in**

**Case No(s). 17-1822-GA-CSS**

Summary: Attorney Examiner Entry setting a telephonic settlement conference for 6/20/18 at 1:30pm. electronically filed by Ms. Mary E Fischer on behalf of Kerry K. Sheets, Attorney Examiner, Public Utilities Commission of Ohio