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June 5, 2018

VIA ELECTRONIC FILING

Public Utilities Commission of Ohio
Docketing Division, 11th Floor
180 E. Broad Street
Columbus, Ohio 43215

Re: Medina County
Case # 14-1211-GA-GAG

Dear Sir/Madam:

On June 5, 2018 I filed opt-out notices for Medina County eligible residential and small commercial natural gas customers in either Columbia Gas of Ohio and Dominion East Ohio territories (Medina County is serviced by both LDCs). After reviewing the submission, there were portions in the Columbia Gas of Ohio letter where it commingled Ccf and Mcf values, and we wish to file a revised version so as to avoid reader confusion. The attached supersedes the early filed Columbia Gas of Ohio letter. The revised opt-out notices will continue to be mailed June 15, 2018 with a response due date of July 6, 2018. The Dominion East Ohio letter remains as previously filed.

Very truly yours,

VOLUNTEER ENERGY SERVICES, INC.

/s/ John L. Einstein, IV, Esq.

John L. Einstein, IV, Esq.



***** AUTO**3-DIGIT 430
<First Name> <Last Name>
<Address Line 1>
<Address Line 2>
<City>, <ST> <Zip>



Welcome to the Medina County Natural Gas Governmental Aggregation Program!

June 15, 2018

Dear Natural Gas Consumer,

Medina County has selected Volunteer Energy as its preferred supplier for the next term of its Natural Gas Governmental Aggregation Program. As Medina County's selected supplier, Volunteer Energy is pleased to offer natural gas for your home or business at a **guaranteed savings rate** of NYMEX plus 6% off the current SCO Adder of \$0.123 per Ccf through March 31, 2019. After which Volunteer will use commercially reasonable efforts to maintain a similar discount for the balance of the term, but in no event shall the discount be less than \$0.003 per Ccf below the then-current SCO Adder through the March 2020 billing cycle for Aggregation Members serviced by Columbia Gas of Ohio.

You are automatically enrolled.

As an eligible Medina County resident or small business, you are automatically enrolled and **do not need to take any further steps in order to receive this special rate**. Or, you may choose at this time to opt-out of the program by taking the steps outlined below. To learn more about Volunteer Energy and the Governmental Aggregation Program please see the enclosed Terms and Conditions and Frequently Asked Questions (FAQs).

If you choose to opt-out.

You don't need to do anything to get this exclusive rate. However, if you decide not to participate in the program we must receive your opt-out response by July 6, 2018 either by mail or phone.

mail — Return the completed form below and send to:

Medina County Governmental Aggregation Program
Volunteer Energy
790 Windmill Drive
Pickerington, OH 43147

phone — Call 800-977-8374 and speak directly with a Volunteer Energy representative.

Learn more: VolunteerEnergy.com/medinacounty



ABOUT THE PROGRAM

- Because of your County's buying power, you receive a 6% discount off the current SCO Adder rate of \$0.123 per Ccf through your March 2019 billing cycle.
- You will still receive one bill from Columbia Gas of Ohio. That bill will simply list Volunteer Energy as your natural gas supplier, along with your special rate.
- You will still contact Columbia Gas for all service calls and emergencies.
- Budget billing and auto payment is still available from Columbia Gas.

The rate provided will NOT include taxes or local utility charges. If you are already enrolled with another natural gas supplier, a cancellation fee may apply if you choose to end your agreement with that supplier. The Terms and Conditions govern your participation in the program. Please do not contact the county. If you have additional questions about this offer, contact Volunteer Energy. Ohio supplier certification # 02-0226(6).

AGGREGATION PROGRAM OPT-OUT FORM

☐ I do NOT want to participate in the Medina County Natural Gas Governmental Aggregation Program.

GAS UTILITY ACCOUNT NUMBER for Columbia Gas of Ohio (15 digits):

ACCOUNT HOLDER'S SIGNATURE

SIGNATURE REQUIRED Account Holder

PRINTED NAME

DATE

EMAIL ADDRESS

PHONE



service address:

<First Name> <Last Name>
<Address Line 1>
<Address Line 2>
<City>, <ST> <Zip>

☐ Check here if any of the information above is incorrect. Please make corrections on the back of this form.

Detach completed form and return by July 6, 2018 to: Medina County Governmental Aggregation Program, Volunteer Energy, 790 Windmill Drive, Pickerington, OH 43147



ENERGY SUPPLY TERMS AND CONDITIONS

KEEP FOR YOUR RECORDS

UTILITY	Columbia Gas of Ohio
RATE PLAN	Medina County Guaranteed Savings Aggregation Rate
INITIAL PRICE & TERMS	NYMEX plus 6% off the current SCO Adder until March 2019 billing cycle, then not less than \$0.003 less than the then current SCO Adder through March 2020 billing cycle
CANCELLATION FEE	None

These ENERGY SUPPLY TERMS AND CONDITIONS have important information you need to know before you commit to natural gas service from Volunteer Energy Services, Inc. ("VESI"). VESI is an Ohio corporation whose customers include a variety of Ohio natural gas end users. As a supply customer of VESI, you agree to the Terms and Conditions of VESI's natural gas supply contract.

Service Arrangement: VESI's energy supply will be delivered to your residence or facility via the utilities pipeline on a month to month basis. Upon acceptance by the utility company, Columbia Gas of Ohio will continue to deliver VESI-supplied natural gas to your home at the agreed upon rate.

Term: The term of this Agreement shall commence when accepted by VESI and shall continue through your March 2020 billing cycle unless otherwise cancelled by either party. You may terminate this Agreement with VESI by providing a 30-day notice to VESI in writing or by telephone.

Rate: Your rate through the March 2019 billing cycle shall be NYMEX plus (6% off the current SCO Adder of \$0.123/Ccf through March 31, 2019) after which Volunteer will use commercially reasonable efforts to maintain a similar discount for the balance of the Term but in no event shall the discount be less than \$0.003 below the then-current SCO adder through the end of March 2020 billing cycle. These charges do not include applicable sales tax or NGDC transportation and other charges.

Renewal: If the Medina County Aggregation Program continues beyond the March 2020 billing cycle, Medina County or its supplier shall provide notice of the new terms and conditions and your right to opt-out without penalty.

Office Locations and Hours: VESI's offices are located at 790 Windmill Drive, Pickerington, Ohio 43147 and are open from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. VESI can be reached by telephone at (614) 856-3128 or toll free at 800-977-8374. Telephone service hours are from 8:30 A.M. to 4:00 P.M. E.S.T., Monday through Friday. E-mail address is cmunn@volunteerenergy.com

Bill Payment Process: Columbia Gas of Ohio will continue to bill you monthly for their delivery services and also for VESI's natural gas supplies. Should you fail to pay the bill or fail to meet any agreed upon payment arrangement, Columbia Gas of Ohio may terminate your service in accordance with its company tariffs, and this agreement with VESI may be automatically terminated. If VESI is providing billing services, VESI may terminate this agreement with fourteen (14) days' notice for failure to pay the bill or failure to meet any agreed upon payment arrangements.

Complaint Dispute Resolution: If you have any complaints regarding your natural gas service or your monthly bill, please contact us at 1-800-977-8374. Upon request, VE will provide to you up to twenty-four months of your payment history without charge. If your complaint is not resolved after you have called VE, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay

service). Additionally, the Ohio Consumers' Council (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.occ.ohio.gov>.

Amendment to Agreement: VESI may amend VESI's Supply Agreement from time to time upon approval from Medina County. Any amendments made would not take effect for a minimum of thirty (30) days and you will receive thirty (30) days written notice at members service address.

Emergency Service Problems: If you become aware of a gas emergency condition, or experience an unanticipated loss of gas service, you should contact the utility at the number listed on your gas bill.

Termination/Rescission of Agreement: You may rescind your natural gas supply enrollment with Columbia Gas of Ohio within seven (7) days of the post mark date of the confirmation notice from Columbia Gas of Ohio. After the initial seven (7) day period, either you or VESI may terminate the contract at any time by providing the non-terminating party thirty (30) days written notice of such termination, without penalty. You will remain responsible for all natural gas consumed by you prior to the actual cessation of services. If your supply contract with VESI is terminated, your natural gas supply will automatically be provided by the utility under its standard tariff unless or until you choose another supplier. If you voluntarily terminate participation in Medina County's natural gas governmental aggregation program, you may be charged a price other than the Columbia Gas of Ohio regulated sales service rate. **There will be no early termination fees associated with the Medina County program.** This agreement will automatically terminate upon the occurrence of any of the following: (1) the requested service location is not served by Columbia Gas of Ohio; (2) you move outside the Columbia Gas of Ohio service area or to an area not served by VESI; or (3) VESI terminates your supply agreement and returns you to the incumbent natural gas company. You have the right to terminate this agreement, without penalty, for any reason at any time.

Program Compliance: The utility's deregulation program is subject to the ongoing jurisdiction of the PUCO. If the PUCO cancels the program, this contract is rendered void with no penalty to either party. The laws of the State of Ohio will govern this agreement.

VESI's aggregation program rate excludes utility charges and taxes. Service is subject to enrollment processing timelines as determined by your local utility and VESI's aforementioned Terms and Conditions of Service. To be eligible to participate in the aggregation, you must: (1) have a residence or business located in Medina County; (2) be eligible to receive natural gas from Columbia Gas of Ohio; (3) meet Ohio non-mercantile requirements; (4) be current with your natural gas payments or payment arrangements; (5) not be enrolled in the PIPP program; and (6) currently not taking supply service from another natural gas marketer. If you believe you received this letter in error, please contact VESI to remove your account from our aggregation list.

790 Windmill Dr. · Pickerington, OH 43147 · p. 800.977.8374 · volunteerenergy.com

PLEASE COMPLETE IF THE INFORMATION ON THE FRONT OF THIS FORM IS INCORRECT

NAME as it appears on your utility bill

SERVICE ADDRESS as it appears on your utility bill

CITY

STATE

ZIP



This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 14-1211-GA-GAG

Summary: Opt-Out Notice COH Revised electronically filed by Mr. John L Einstein IV, Esq. on behalf of Medina County