

FILE



Public Utilities Commission

18-451-EL-CSS

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Case Number

RECEIVED-DOCKETING DIV
2018 MAY 31 AM 11:45
Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

PAUL D. COLLINS
Customer Name (Please Print)

1453 WOODVILLE PIKE
Customer Address

LOVELAND OH 45140
City State Zip

Against

12302164-01-9
Account Number

Same as above
Customer Service Address (if different from above)

STAR ENERGY
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I was completely unaware of any source other than Duke Energy having power and my account until recently receiving a letter from Star energy suggesting they were in process of selling my acct; at which time I instantly called Duke: my supplier asking what's going on & immediately requested this Star be dropped from my billing then finding out through Duke that Star was price gouging. I, neither my wife nor consented to this supposedly contract w/ Star energy.

Signature Paul D. Collins

513-439-9424
Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician MM (cont) Date Processed MAY 31 2018

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I sincerely think that I can prove in a Court of Law that Star Energy did use unlawful tactics to claim consent from my wife for sewing our account or rather, sewing themselves at my expense with all their Arrears charging over and the K. W. Cost through Duke Energy.

After filing my initial complaint with PUCO on March 29th this year 2018 my wife received a call with caller stating that we are regarding this conversation at which time time she replied OK so after calling Phone company & finding out that Callers number was unassigned I was informed about companies using a system called spoofing. So I'm thoroughly convinced that Star Energy is not very honest & also Crooked

Paul D. Fellins
513-439-9424

I ask to be re-imburse
for the Over Charge of \$1400⁰⁰ according to your
representation