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PUCO

May 17, 2018

13-0475-GA-CRS

Chief Clerk  
Public Utilities Commission of Ohio  
Docketing Division  
180 East Broad Street,  
Columbus, OH 43215-3793

**RE: Updates to CRNGS and CRES License**  
**Entrust Energy East, Inc. – Docket Numbers: 13-294-GA-CRS and 12-602-EL-CRS**

Dear Clerk of the Commission,

Please find the relevant updates for Entrust Energy East, Inc. Please note that we have updated our address, our directors and officers and email for all complaints.

All complaints should be addressed to [complaints@entrustenergy.com](mailto:complaints@entrustenergy.com). Unfortunately there was not enough space on the form.

Please contact me with any questions about matters related to this report.

Sincerely,



Marissa Bach  
Director of Regulatory and Government Affairs  
Entrust Energy East, Inc.  
[Marissa.Bach@entrustenergy.com](mailto:Marissa.Bach@entrustenergy.com)

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician Am Date Processed 5/18/18



# Public Utilities Commission

PUCO USE ONLY - Version 1.08 May 2016		
Date Received	Renewal Certification Number	ORIGINAL CRS Case Number
		13 -294 - GA-CRS

## RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please type or print all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-15 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

### SECTION A - APPLICANT INFORMATION AND SERVICES

#### A-1 Applicant intends to renew its certificate as: (check all that apply)

☐ Retail Natural Gas Aggregator ☐ Retail Natural Gas Broker ☒ Retail Natural Gas Marketer

#### A-2 Applicant information:

Legal Name Entrust Energy East, Inc.  
Address 1301 McKinney St, Suite 2950, Houston, TX 77010  
Telephone No. 888-521-5861 Web site Address www.entrustenergy.com  
Current PUCO Certificate No. 13-294G(3) Effective Dates 3/31/17-3/31/19

#### A-3 Applicant information under which applicant will do business in Ohio:

Name  
Address  
Web site Address Telephone No.

#### A-4 List all names under which the applicant does business in North America:

#### A-5 Contact person for regulatory or emergency matters:

Name Marissa Bach Title Director of Regulatory and Legal Affairs  
Business Address 1301 McKinney Street, Suite 2950, Houston, TX 77010  
Telephone No. 832-562-3726 Fax No. 713-338-2602 Email Address marissa.bach@entrustenergy.com

**A-6 Contact person for Commission Staff use in investigating customer complaints:**

Name Maricruz Vasquez Title Customer Care Manager  
Business address 1301 McKinney Street, Suite 2950, Houston, TX 77010  
Telephone No. 713-261-5866 Fax No. 713-338-2602 Email Address maricruz.vasquez@entrustener

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer service address 1301 McKinney Street, Suite 2950, Houston, TX 77010  
Toll-Free Telephone No. 1-888-521-5861 Fax No. 1-888-535-6340 Email Address complaints@entrustenergy.c

**A-8 Provide "Proof of an Ohio Office and Employee," in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name Title  
Business address  
Telephone No. Fax No. Email Address

**A-9 Applicant's federal employer identification number**

**A-10 Applicant's form of ownership: (Check one)**

- |  |  |
|--|--|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                     |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other                           |

**A-11 (Check all that apply) Identify each natural gas company service area in which the applicant is currently providing service or intends to provide service, including identification of each customer class that the applicant is currently serving or intends to serve, for example: *residential, small commercial, and/or large commercial/industrial (mercantile) customers*. (A mercantile customer, as defined in Section 4929.01(L)(1) of the Ohio Revised Code, means a customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within the state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside of this state. In accordance with Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or outside this state that has filed the necessary declaration with the Public Utilities Commission.)**



# The Public Utilities Commission of Ohio

Competitive Retail Natural Gas Service  
Affidavit Form  
(Version 1.07)

In the Matter of the Application of

Entrust Energy East, Inc.  
for a Certificate or Renewal Certificate to Provide  
Competitive Retail Natural Gas Service in Ohio.

Case No. 13-294 -GA-CRS

County of Harris  
State of Texas

Wayne Morgan [Affiant], being duly sworn/affirmed, hereby states that:

- (1) The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
- (2) The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
- (3) The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
- (4) Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- (5) Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- (6) Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- (7) Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
- (8) Affiant further sayeth naught.

Affiant Signature & Title

Sworn and subscribed before me this

17th

day of

May

Month

2018

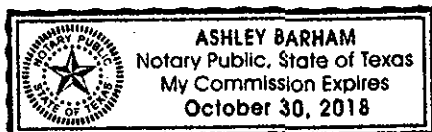
Year

[Signature]

Signature of Official Administering Oath

Ashley Barham, Office manager

Print Name and Title



My commission expires on

10/30/18

(CRNGS Supplier Renewal) - Version 1.08

Page 8 of 8

- C-7 Exhibit C-7 "Credit Report,"** provide a copy of the applicant's current credit report from Experion, Dun and Bradstreet, or a similar organization. An applicant that provides an investment grade credit rating for Exhibit C-6 may enter "N/A" for Exhibit C-7.
- C-8 Exhibit C-8 "Bankruptcy Information,"** provide a list and description of any reorganizations, protection from creditors, or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 Exhibit C-9 "Merger Information,"** provide a statement describing any dissolution or merger or acquisition of the applicant within the two most recent years preceding the application.
- C-10 Exhibit C-10 "Corporate Structure,"** provide a description of the applicant's corporate structure, not an internal organizational chart, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required and applicant may respond by stating that they are a stand-alone entity with no affiliate within the two most recent years preceding the application.

## **SECTION D – APPLICANT TECHNICAL CAPABILITY**

**PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.**

- D-1 Exhibit D-1 "Operations,"** provide a current written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.
- D-2 Exhibit D-2 "Operations Expertise,"** given the operational nature of the applicant's business, provide evidence of the applicant's current experience and technical expertise in performing such operations.
- D-3 Exhibit D-3 "Key Technical Personnel,"** provide the names, titles, email addresses, telephone numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

**Applicant Signature and Title**

*[Handwritten Signature]* CFO

**Sworn and subscribed before me this**

*17<sup>th</sup>*

**day of**

*May*

**Month**

*2018*

**Year**

**Signature of official administering oath**

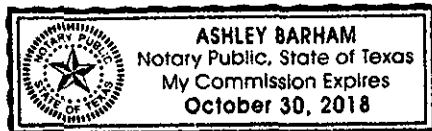
*[Handwritten Signature]*

**Print Name and Title**

*Ashley Barham, Office Manager*

**My commission expires on**

*10/30/18*



Applicant Information and Services

Exhibit A-10 "Principal Officers, Directors & Partners"

Name	Address	Title
Layne Loessin	1301 McKinney St, Suite 2950 Houston, TX 77010	Director
James Myatt	1301 McKinney St, Suite 2950 Houston, TX 77010	Director
Wayne Morgan	1301 McKinney St, Suite 2950 Houston, TX 77010	CFO
Mike Beck	1301 McKinney St, Suite 2950 Houston, TX 77010	President and CEO