

FILE

6

Subject: Case No. 17-2536-GA-CSS

From: hwrdrgrgy@yahoo.com

To: josephdark@nisource.com

Date: Monday, May 14, 2018, 2:24:39 PM EDT

Please find enclosed your service letter which has been faxed to the Commission in this docket regarding Columbia's continued failure to comply with the Commission's rules concerning the termination of my natural gas service.

Sincerely  
Gregory T. Howard



May 14, 2018, letter.pdf  
476.1kB

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(419) 754-0153  
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17-2536

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May 14	5:33PM	Fax Sent	16144660313	1:55	3	OK

**McPherson, Sandra**

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**From:** gregory howard <hwrdrgrgy@yahoo.com>  
**Sent:** Wednesday, May 16, 2018 12:53 PM  
**To:** Puco Docketing  
**Subject:** PUCO Case No. 17-2536  
**Attachments:** reply letter dated May 14, 2018, with confirmation.pdf

Enclosed is a copy of a letter dated May 14, 2018, together with a confirmation sheet submitted for filing via fax but does not yet appear on the agency's docket.

Sincerely,  
Gregory T. Howard

FILE

GREGORY T. HOWARD  
381 S. Detroit Avenue  
Toledo, Ohio 43609-2068  
Telephone: (419) 450-3408  
[hwrdrgrv@yahoo.com](mailto:hwrdrgrv@yahoo.com)

May 14, 2018

Ms. Barcy F. McNeal  
Director, Office of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215

RE: Gregory T. Howard v. Columbia Gas of Ohio, Inc.  
Case No. 17-2536-GA-CSS

Dear Ms. McNeal:

On May 10, 2018, Attorney Joseph M. Clark filed a letter with the Commission on the behalf of presumably Columbia Gas of Ohio, Inc., this letter constitutes the undersigned reply to Attorney Clark's letter.

On May 7, 2018, Columbia did in fact restore the natural gas service at the premises based upon a valid medical certificate that I had submitted for its approval. (Per my May 6, 2018, letter faxed to the Commission in the above-captioned docket).

However, as before Columbia did not follow the Commission's rules and tariff as its relates to disconnection of the complainant's natural gas service. In regards to this issue of the complaint, complainant relies on his contention that Columbia improperly disconnected the natural gas service on May 3, 2018, by failing to provide a phone call or advanced termination notification prior to the disconnection at the premises as required by Ohio Adm. Code 4901:1-18-06(A)(2). Further, complainant asserts that the utility representative "Bermex" the company that disconnected service on behalf of Columbia did not leave a written disconnection notice at the premises in a conspicuous location prior to the disconnection as required by Ohio Adm. Code 4901:1-18-06(A)(2).

Additionally, while Columbia claims to have left a notice of disconnection for the complainant in a conspicuous location on May 3, 2018 (see Attachment A), Columbia did not provide any records internal or any records otherwise regarding why the natural gas services was being disconnected when a payment arrangement had been previously made on April 19, 2018, to prevent disconnection before the disconnection date stated on the 4-page complaint (May 3, 2018, at the end of business not the beginning of business day), as well-documented in lines four through seven (4-7) of the redacted Attachment A, which reads and documents that Columbia disconnected the natural gas service on "May 3, 2018, at 8:30AM."

PUCO

2018 MAY 15 AM 7:24

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Thank you for your time and assistance in this matter.

Very truly yours,



Gregory T. Howard

381 S. Detroit Avenue

Toledo, Ohio 43609-2068

Telephone: (419) 450-3408

[hwrtdgrgry@yahoo.com](mailto:hwrtdgrgry@yahoo.com)

Enclosures

cc: [josephclark@nisource.com](mailto:josephclark@nisource.com) —

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