## BEFORE <br> THE PUBLIC UTILITIES COMMISSION OF OHIO

Johnnie Graham Jr.,
Complainant
v.

Frontier Communications, Inc.,
Respondent.

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)
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)
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Case No. 17-2114-TP-CSS

FRONTIER COMMUNICATIONS, INC.'S MOTION TO COMPEL

Frontier Communications, Inc., which should be designated Frontier North, Inc. (Frontier), Respondent herein, pursuant to Ohio Admin. Code $\S 4901-1-23$, moves to compel discovery with regard to its first set of interrogatories and first request for production of documents that were served on Complainant on March 7, 2018. Responses to that discovery were due on March 27, 2018 and are now overdue. A memorandum in support of this motion is attached. Frontier has filed, contemporaneously, a motion for a continuance of the hearing scheduled for April 23, 2018 to a mutually agreeable date after the Complainant has fully responded to the discovery.

Respectfully submitted,


Michele L. Noble (0072756)
Squire Patton Boggs (US) LLP
41 S. High Street, Suite 2000
Columbus, Ohio 43215
Telephone: (614) 365-2722
Fax: (614) 365-2799
Michele.Noble@squirepb.com

## MEMORANDUM IN SUPPORT

In order to prepare to put on its defense at the hearing scheduled in this matter, Frontier served some basic discovery on the Complainant on March 7, 2018. Among other things, Frontier sought the names of the Complainant's potential witnesses, identification and description of disputed charges, any other documents pertaining to the allegations of the Complaint, and copies of all documents the Complainant intends to introduce as exhibits at the hearing. All of this information is relevant to the case because it will provide basic information about the case the Complainant plans to present at the scheduled hearing. The Complainant's responses to the discovery are now overdue. Without this information, Frontier's ability to prepare and present its defense will be substantially impaired. Frontier is entitled to receive this information in a timely manner under the Commission's rules in order to give it time to review the information, ascertain the appropriate responses, identify, schedule, and prepare witnesses to help present its defense, and to prepare for the hearing.

The affidavit of counsel is Attachment A. The discovery requests are attached as Attachment B. For all of the foregoing reasons, Frontier's motion to compel should be granted.

Respectfully submitted,
Michele L. Noble (0072756)
Squire Patton Boggs (US) LLP
41 S. High Street, Suite 2000
Columbus, Ohio 43215
Telephone: (614) 365-2722
Fax: (614)365-2799
Michele.Noblesquirepb.com

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was filed electronically and provided to the person listed below by U.S. mail, postage prepaid, on April $18 \frac{t h}{}, 2018$, as well as certified mail.

Johnnie Graham Jr.
1417 Swinger Dr.
Dayton, Ohio 45417
Complainant



## AFFIDAVIT OF MICHELE L. NOBLE

Michele L. Noble, being first duly cautioned and sworn, deposes and says as follows:

1. I am outside counsel to Frontier North Inc. ("Frontier").
2. I am representing Frontier in the case entitled Johnnie L. Graham v. Frontier Communications, PUCO Case No. 17-2114-TP-CSS.
3. I served discovery on the Complainant on March 7, 2018, which included a first set of interrogatories, a first request for production of documents, and a first set of requests for admissions. The due date for Mr. Graham's responses to that discovery was March 27, 2018.
4. On April 16, 2018, I contacted Mr. Graham regarding the discovery request in light of upcoming hearing scheduled on April 23, 2018. Mr. Graham confirmed receipt of my discovery request. Mr. Graham further advised that he had no intention of to responding to the discovery requests. Mr. Graham did indicate that he would bring copies of any relevant material that he had to the PUCO hearing scheduled for April 23, 2018.
5. Based on our discussion, I believe that any further communications would not assist Frontier in receiving written discovery responses.
6. Frontier's ability to prepare its defense is substantially impaired by the Complainant's refusal or failure to respond to the discovery requests.


Sworn to and subscribed before me this [8 th day of April, 2018.


KAREN MU. CORNELL
Notary Public, State of Ohto My Conninisslon Expires 03-42-2022

## BEFORE <br> THE PUBLIC UTILITIES COMMISSION OF OHIO

| Johnnie Graham Jr., | ) |
| :--- | :--- |
| Complainant | ) |
| v. | ) Case No. 17-2114-TP-CSS |
| Frontier North, Inc., |  |
| Respondent. | ) |

## FRONTIER NORTH, INC.'S FIRST SET OF INTERROGATORIES, REQUESTS FOR THE PRODUCTION OF DOCUMENTS AND REQUESTS FOR ADMISSIONS

Frontier North, Inc. ("Frontier") hereby serves its First Set of Interrogatories, Requests for the Production of Documents, and Requests for Admissions (the "Requests") upon Johnnie Graham Jr. ("Complainant") pursuant to Ohio Administrative Code 4901-1-16 to 4901-1-24, to be answered within twenty (20) days after service. Please mail any responsive documents to Squire Patton Boggs (US) LLP, 2000 Huntington Center, 41 South High Street, Columbus, Ohio 43215.

## DEFINITIONS

1. "Complainant" "You," or "Your," when used herein refers to Complainant Johnnie Graham Jr, along with the Church of Miracle Ministries.
2. "Formal Complaint" means this action, styled Johnnie Graham Jr v. Frontier North, Inc., Case No. 17-2114-TP-CSS, before the Public Utilities Commission of Ohio.
3. "Account" shall mean the Church of Miracle Ministries account number 937/8353217, for telephone service by Frontier at the Church of Miracle Ministries' address of 308 Meader Ave., Dayton Ohio 45417.

## INTERROGATORIES

## INTERROGATORY NO. 1

Identify and describe the relief that You request in the Formal Complaint against Frontier.

## ANSWER:

## INTERROGATORY NO. 2

Identify and describe any charges on the attached Exhibit A, bills from March 2015 to February 2018, for the Account that You contend were improperly charged, and that were not credited to You.

ANSWER:

## INTERROGATORY NO. 3

Identify and describe any other damage or relief that You seek in this Formal Complaint.

## ANSWER:

## INTERROGATORY NO. 4

Identify all months in which You claim that Your bill for the Account was overcharged, and the amount of the overcharge for each month. ANSWER:

## INTERROGATORY NO. 5

Identify all exhibits that you intend to utilize and/or introduce at any hearing in this Formal Complaint.

ANSWER:

## INTERROGATORY NO. 6

Identify all lay witnesses that you intent to call at the hearing in this Formal Complaint. ANSWER:

## DOCUMENT REQUESTS

Pursuant to Ohio Administrative Code 4901-1-16 to 4901-1-24, please produce the following:

## REQUEST FOR PRODUCTION NO. 1

Any and all documents or communications referenced, referred to, or relied upon in your responses to any of the Interrogatories.

RESPONSE:

## REQUEST FOR PRODUCTION NO. 2

Produce all documents that you intend to introduce as evidence in this Formal Complaint. RESPONSE:

## REQUEST FOR PRODUCTION NO. 3

If you do not agree that the attached Exhibit A includes all bills for the Account from March 2015 to February 2018, produce all other bills for the Account in Your possession. RESPONSE:

## REQUESTS FOR ADMISSIONS

Pursuant to Ohio Administrative Code 4901-1-16 to 4901-1-24, please produce the following:

## REQUEST FOR ADMISSION NO. 1

Admit that the bills attached as Exhibit A include all bills for the Account from March 2015 to February 2018.

## RESPONSE:

Respectfully submitted,


Michele L. Noble (0072756)
Squire Patton Boggs (US) LLP
41 S. High Street, Suite 2000
Columbus, Ohio 43215
Telephone: (614) 365-2722
Fax: (614) 365-2799
Michele.Noble@squirepb.com

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing First Set of Interrogatories, Requests For The Production of Documents and Requests For Admissions of Frontier Communications was filed electronically and provided to the person listed below by U.S. mail, postage prepaid, on March 7, 2018, as well as certified mail.

Johnnie Graham Jr.
1417 Swinger Dr.
Dayton, Ohio 45417
Complainant


Michele Noble

EXHIBIT A


If your bill reflects that you owe a Balance Forward, you must maka a payment immediately in order to avoid collection activitias. You must pay a minimum of $\$ 43.08$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Information about Pay Por Use Features, ..
Beginning with your next bill, pay per use
features Busy Redial, Call Return, Call Trace, and
3 -Way Calling will increase by up to $\$ 1.00$ per
feature. Questions? Please contact customer
service.
Important Service Information...
Frontier has been providing local customers with
Busy Line Verification and Busy Line Interrupt.
Beginning March 1, 2018, Busy Verification
Services 4 Busy Line Interrupt Services will be
discontinued. Questions? please contact customer
service.

```
Return: Frontier Communications
P.O. Box 5157
```

Tampa, EL 33675

## REMITTANCE: FRONTIER

P.O. Box 740407

CINCINNATI OH 45274-0407

| PAGE | 1 OF 2 |
| ---: | :--- |
| Date of Bill | $1 / 22 / 18$ |
| New Charges Due Date | $2 / 15 / 18$ |

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
Amount Paid
DAYTON, OH 45417-8226

4541782260

www. frontier. com
Business 1-877-387-3477
Account Number 937/835-3217 Date of Bill 1/22/18

Pravious Balance
Payments Received Thru 1/09/18
43.08
-43.08
.00
43.08

| Local Service from $\begin{aligned} & \text { CURRENT BILLING SUMMARY } \\ & 01 / 22 / 18 \text { to } 02 / 21 / 18\end{aligned}$ |  |
| :---: | :---: |
| Qty Description 937/835-3217.0 | Charge |
| Basic Charges |  |
| Business Line - Measured | 27.84 |
| Access Recovery Chrg-Bus | 2.50 |
| Federal Subscriber Line Charge - Bua | 6.50 |
| Federal Excise Tax | 1.21 |
| Foderal USE Recovery Charge | 1.76 |
| OH State Access Recovery Surcharge | 3.00 |
| OH State Telecom Relay Service Surcharge | 03 |
| OH State 911 Surcharge | . 24 |
| Total Basic Charges | 43.08 |
| TOTAL | 43.08 |

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 43.08$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Important Billing Information, .
Beginning January 1, 2018, both the Federal
Universal Service Eund (USE) Surcharge and the
Erontier Long Distance (USF) surcharge are
increasing to $19.5 \%$. Questions? please contact customer service.

Important Service Information...
Frontier has been providing local customers with
Busy Iine Verification and Busy Line Interrupt.
Beginning March 1, 2018, Busy Verification
Services 5 Eusy Line Interrupt Services will be
discontinued. Questions? please contact customer
service.
RETURN: Frontiex Communications
P,O. Box 5157
Tampa, EL 33675
REMITTANCE: ERONTIER
P.O. BOK 740407

CINCINNATI OH 45274-0407
CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
Amount Paid
1417 SWINGER DR
DAYTON, OH 45417-8226
$454178226 \quad 0$
www.frontiaz.com
Business

Account Number 937/835-3217
Date of Bill 12/22/17

| Previous Balance | 43.01 |
| :--- | ---: |
| Payments Received Thru $12 / 03 / 17$ | -43.01 |
| Thank you for Your payment] | .00 |
| Balance Forward | 43.08 |
| New Charges |  |

Total Amount Due
$\$ 43.08$
CURRENT BILLING SUMMARY
Qty Description $937 / 835-3217.0$
Basic Chargen
Business Line - Measured
Access Recovery Chrg-Bus
Charge

| Eederal Subscriber Line Charge - Bus | 2.50 |
| :--- | :--- |

Local Measured Service
6.50

Federal Excisa Tax

1. 21

Federal USF Recovery Charge
1.21
1.69

OH Stata Access Racovery Surcharge
3.00

OH State Telecom Relay Service Surcharge OH State 911 Surcharge
.03
Total Basic Charges
43.08

TOTAL
43.08


## 937/835-3217

## Date of Bill 12/22/17

If your bill xeflects that you owa a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 43.08$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Erontier Communications |
| :--- | :--- |
|  | P.O. Box 5157 |
|  | Tampa, EL, 33675 |

REMITTANCE: ERONTIER
P.O. Bax 740407

CINCINNATI OH 45274-0407

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
DAYTON, OH $45417-8226 \quad$ Amount Paid

## 4541782260


www.frontier, com
Business 1-877-387-3477
Account Number 937/835-3217 Date of Bill 11/22/17

| Previous Balance | 43.01 |
| :--- | ---: |
| Payments Received Thru 11/09/17 | -43.01 |
| Thank you for your payment] | .00 |
| Balance Forward | $\mathbf{4 3 . 0 1}$ |
| New Charges |  |

Total Amount Due $\$ 43.01$

CURRENT BILLING SUMMARY

Basic Charges
Business Line - Measured

If your bill reflects that you owe a Ealance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 43.01$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontier Conmunications <br> P.O. Box 5157 <br>  <br>  <br> Tampa, FL 33675 |
| :--- | :--- |

REMITTANCE: ERONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407


If your bill raflects that you owe a Balance Forward, you must make a payment immadiately in ordax to avoid collection activities. You must pay a minimum of $\$ 43.01$ by your due data to avoid diaconnection of pay a minimum of $\$ 43.01$ by your cal service. All other charges should be paid by your due date Your local service. All othe
to keep your account current.

Effective October 1, 2017, both the Federal
Universal Service Fund (USF) Surcharge and the
Erontier Long Distance (USF) surcharge are
increasing to 18.8 \% please contact Customer
Service with any questions.

RETURN: $\quad$| Frontier Communications |
| :--- |
|  |
|  |
|  |
|  |
|  |
|  |
|  |
|  |

REMITTANCE: FRONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.86$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

IMPORTANT NOTICE ABOUT YOUR SERVICES: Frontiar
has updated the Terms and Conditions for Frontier Business Services (Terms) that apply to your
Frontier voice, data and video business services.
The updated Terms are posted at
www.frontier, com/terms/ under the General Terms
and Conditions heading and are enclosed in this
bill. By using or paying for Frontier services, you are agreeing to the updated Terms. If you
wish to remain subject to the previously
applicable business service terms of service
(also posted at www.frontier.com/terms/) you must
call 1-877-803-7316 within 30 days of this bill.
You may also contact this number if you have questions regarding the Erontier Terms.

```
RETURN: Frontiex Communications
    P.O. Box }515
    Tampa, FL 33675
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REMITTANCE: FRONTIER
P.O. Box 740407
CINCINNATI OH 45274-0407
CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
DAYTON, OH $45417-8226 \quad$ Amount paid
www. frontiar, com
Business

Account Number $937 / 835-3217$

| Previous Balance | 44.79 |
| :--- | ---: |
| Payments Received Thru $8 / 05 / 17$ | -43.29 |
| Thank you for your payment] | 1.50 |
| Balance Forward | 41.45 |
| New Charges |  |

Total Amount Due
$\$ 42.95$
CURRENT BILLING SUMmary
Local Service from 08/22/17 to 09/21/17
$\begin{array}{rrr}\text { Qty Description } \\ \text { Basic Charges } & 937 / 835-3217.0 \quad \text { Charge }\end{array}$

| 27.84 |  |
| ---: | ---: |
| 2.50 |  |
| 6.50 |  |
| -1.36 |  |
| 1.16 |  |
| 1.54 |  |
| 3.00 |  |
| .03 |  |
| TOTAL | 41.45 |
|  | 41.45 |

MEASURED CALL DETAIL for 937/835-3217
Type of Call
Dial Day Dial Evening Dial Night

1-877-387-3477
Date of Bill 8/22/17
44.79
$-43.29$
1.50
41.45
$\begin{array}{ll}\text { Access Recovery Chrg-Bus } & 2.50\end{array}$
Federal Subscriber Line Charge - Bus
Local Measured Service
Federal Excise Tax
.03
Federal USE Recovery Charge

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.95$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontier Communications <br>  <br> P.O. Box 5157 <br> Tampa, FL 33675 |
| :--- | :--- |
| REMITTANCE: | FRONTIER <br>  <br>  <br> P.O. Box 740407 <br>  <br> CINCINNATI OH 45274-0407 |



Detail of Erontier Charges
Toll charged to $937 / 835-3217$
Ref \# Date Time Min *Type Place and Number Called Charge


937/835-3217
Date of Bill 7/22/17
Detail of Frontier Charges


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 44.79$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date your local service. All othe
to keep your account current.
Effective with this bill, the Access Recovery
Charge (ARC) increased \$0.42 per line and \$0.42
per ISDN BRI Line. Please contact Customer Service with any questiona.
RETURN: Frontier Communications
P.o. Box 51.57

Tampa, FL 33675
REMITTANCE: ERONTIER
P.O. Box 740407



## 937/835-3217

Date of Bill 6/22/17
If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.40$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

RETURN:
Frontiar Communications
P.O. Box 5157

Tampa, EL 33675
REMITTANCE: ERONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407


If your bill reflects that you owe a Balance Forward, you must make a
payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.37$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontiex Communications |
| :--- | :--- |
|  | P.O. Box 5157 |
|  | Tampa, FL 33675 |
| REMTTMANCE: |  |
|  |  |
|  | ERONTIER |
|  | P.O. BOX 740407 |
|  | CINCINNATI OH $45274-0407$ |



If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.37$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective April 1, 2017, both the Federal
Universal Service Fund (USF) Surcharge and the
Frontier Long Distance (USF) surcharge are
increasing to 17.48 . Please contact Customer Service with any questions.

Effective on this bill, your business line rate increased $\$ 1.25$ per month. Customers who
subscribe to Frontier Simply Unlimited, Frontier
OneVoice, or who are in a current contract are not
affected by this change. Please contact Customer
Service with any questions.

| RETURN: | Frontier Communications |
| :--- | :--- |
|  | P.O. Box 5157 |
|  | Tampa, FL 33675 |

REMITTANCE: FRONTIER P.O. Box 740407 CINCINNATI OH 45274-0407


If your bill reflects that you owe a Balance Forward, you must make a
payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.04$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.
Effective on your next bill, your business line rate will increase $\$ 1.25$ per month. Customers who subscribe to Frontier Simply Unlimited, Frontier OneVoice, or who are in a current contract are not affected by this chango. please contact Customer Service with any questions.

RETURN: | Frontier Communications |
| :--- |
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|  |
| P.O. Bax 5157 |

P.O. Box 5157

Tampa, FL 33675

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REMITTANCE: ERONTIER
    P.O. BOX }74040
    CINCINNATI OH 45274-0407
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CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR DAYTON, OH 45417-82.26
www.frontiex.com
Business

Account Number 937/835-3217
Previous Balance
Rayments Received Thru 2/06/17 Thank you for your payment]
Balance Forward
New Charges

1-877-387-3477

Date of Bill 2/22/17
41.04
-41.04
.00
. 1.28
Total Amount Due
$\$ 41.28$

CURRENI BILLING SUMMARY
Qty Description $\quad$ Charge
Basic Charges
$\begin{array}{ll}\text { Business Line - Measured } & 26.59\end{array}$
Access Recovery Chrg-Bus 2.08
Federal Subscriber Line Charge - Bus 6.50
Local Measured Service
1.17
Federal Excise Tax
Federal USF Recovery Charge
OH State Access Recovery Surcharge
1.44
3.00
3.03
Service Surcharge
.24
OH State 911 Surcharge
41.28
Total Basic Charges
41.28

MEASURED CALL DETAIL for $937 / 835-3217$
Number of Calls Additional Minutes Charge

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.28$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Frontier offers a variety of billing options.
Visit frontier.com to pay online or set up
automatic monthly payments at no charge. You can also call 1-800-801-6652 to set up an instant payment ( $\$ 3.50$ fee may apply) or contact Customer Service at 1-800-921-8102 (\$4.50 fee may apply). Visit frontier, com/pay-my-bill to view options and learn more.
RETURN: $\quad$ Frontier Communications

P.O. Box 5157
P.O. Box 5157

Tampa, FL 33675
REMITTANCE: ERONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407

CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR
DAYTON, OH 45417-8226

| www.frontier.com <br> Business |  | 1-877-387-3477 |
| :---: | :---: | :---: |
| Account Number 937/835-3217 | Date of Bill | 1/22/17 |
| Previous Balance |  | 41.12 |
| Payments Received Thru 1/03/17 Thank you for your payment] |  | -41.12 |
| Balance Forward |  | . 00 |
| New Charges |  | 41.04 |
|  | Total Amount Due | \$41.04 |

CURRENI BILLING SUMMARY

$\begin{array}{ll}\text { Business Line - Measured } & 26.59\end{array}$
Access Recovery Chrg-Bus 2.08

Federal Subscriber Line Charge - Bus
6.50

Federal Excise Tax
1.16

Federal USF Recovery Charge
$\begin{array}{ll}\text { OH State Access Recovery Surcharge } & 3.00\end{array}$
OH State Telecom Relay Service Surcharge
여 State 911 Surcharge
3.00
.03
.03
Total Basic Charges

## 937/835-3217

## Date of Bill 1/22/17

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.04$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

RETURN: Frontier Communications
P.O. Box 5157

Tampa, EL 33675
REMITTANCE: FRONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR Amount Paid
DAYTON, OH 45417-8226

4541782260


| www.frontier. com <br> Business | 1-877-387-3477 |  |
| :---: | :---: | :---: |
| Account Number 937/835-3217 | Date of Bill | 12/22/16 |
| Previous Balance |  | 41.09 |
| payments Received Thru 12/02/16 Thank you for your payment] |  | -41.09 |
| Ealance Forward |  | . 00 |
| New Charges |  | 41.12 |

CURRENT BILLING SUMMARY
Local Service from 12/22/16 to 01/21/17
Qty Description $\quad 937 / 835-3217.0 \quad$ Charge Basic Charges
26.59

Business Line - Measured
2.08

Access Recovery Chrg-Bu
. 88
Federal Subscriber Line Charge - Bus
6.50

Local Measured Service
.03
Federal Excise Tax
1.16

Eederal USF Recovery Charge
1.49

OH Stata Access Recovery Surcharge
3.00

OH State Telecom Relay Service Surcharge . 03
on State Telecom Relay Service Surcharge
OH State 911 Surcharge
41. 12

Total Basic Charges
41.12

MEASURED CALL DETAIL for 937/835-3217
BUS USS EXT AREA 1 SCH 6
Type of Call
Dial Day
Dial Evening
Dial Night


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.12$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

RETURN: Frontier Communications
P.O. Box 51.57

Tampa, EL 33675
REMITTANCE: FRONTIER
P.O. Bох 740407

CINCINNATI OH 45274-0407


If your bill reflects that you owe a Balance Forward, you must make a
payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.09$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontier Communications |
| :--- | :--- |
|  | P.O. Box 5157 |
|  | Tampa, FL 33675 |

REMITTANCE: ERONTIER
P.O. Box 740407


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 31.09$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Important Messaga about your Erontiar bill. If you aubmit payment by check, effective 10/1/16, the remit address for your payment has changed. The new remit address for payments by check is: Frontier Communications, pO Box 740407,
Cincinnati, of 45274-0407. The address is displayed on the attached remittance stub. Should you have any questions, please contact Customer Service.

Frontier Communications and its affiliates
(collectively "Frontier") would like to offer you products and services that best meet your needs by using information about services you have already purchased from Frontier. To do this, Frontier may use your customer proprietary network information (CPNI), which includes your current services, how you use them, and the related billing of those services to determine which new products or services might best meet your needs. Protecting the confidentiality of your CPNI is your right and our duty under federal law.

You may choose not to allow us to use your CPNI to offer you additional products or services, such as, long distance, High-Speed Internet, or bundled packages. If Erontier's use of your customer information for this purpose is acceptable to you, you do not need to take any action. Your consent to Frontier's use of your CPNI will be inferred after thirty (30) days. If you wish to restrict Erontiar's uge of your CPNI, you may call 1-877-213-1556 or visit www, frontier, com/cpni

Even if you consent to Erontier's use of your CPNI, as described above, you can change your mind at any time and contact customer service to make that change. Any restriction of Frontier's use of your CPNI will stay in effect until you notify us otherwise. If you choose to restrict access to your CPNI, your service will not be affected - you will continue to receive the same high quality services from Frontier. You should know that restricting Frontier's use of your CPNI will not eliminate all of our marketing contacts with you. You may still. receive marketing contacts that are not based on your restricted CPNI. Frontier takes the privacy of customer information seriously and appreciates the opportunity to provide high quality commuications services to you.

RETURN: $\quad$| Frontiex Communications |
| :--- |
|  |
| P.O. Box 51.57 |
|  |
| Tampa, EL 33675 |

REMITTANCE: ERONTIER
P.O. Box 740407

CINCINNATI OH 45274-0407


## PAGE $2 O F 3$

937/835-3217

Date of Bill 9/22/16
MEASURED CALL DETAIL for 937/835-3217
BUS USS EXT AREA 1 SCH 6
Type of Ca
Dial Day Dial Evening Dial Ni.ght

Number of Calls Additional Minutes Charge

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.19$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

The Federal Communications Commission (FCC), in
conjunction with the Federal Trade Commission (ETC), has established a National Do Not Call Registry for consumers who wish to avoid receiving many kinds of telemarketing calls. Customers
previously registered with State Do Not Call registries should be registered with the National Registry. Telemarketers who continue to call consumers who have placed their telephone numbers on the registry or had previously regiatered for any State Do Not Call list are subject to substantial fines. In addition, the FCC amended its rules to require, among other things, that telemarketers transmit their Caller ID information and to unblock their numbers. To sign up a residential number for the National Do-Not-Call Registry or to verify a number is included on the Registry, visit www, donotcall.gov or call the ETC's toll-free number at 1-888-382-1222, (TTY users, 1-866-290-4236), from the number to be registered. Consumers must re-register if they change their telephone number. Numbers remain on the Do-Not-Call List until a customer actively deletes the number from the Registry by calling 1-888-382-1222 (TTY users, 1-866-290-4236). Additional Notification for Customara Making Telephone Solicitations
Customers making telephone solicitations can obtain the federal Do Not Call requirements by accassing the FCC's Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991 at
http://www.fcc.gov/cgb/policy/telemarketing.html,
47 CER Section 64.1200; and the FTC's amended
Telemarketing Sales Rule at
http://www.ftc.gov/bcp/rulemaking/tsr/, 16 CER
part 310. Telemarketers can access the
Do-Not-Call list at
https://telemarketing.donotcall.gov/
RETURN: Frontier Communications
P.O. Box 5157

Tampa, FL 33675
REMITTANCE: FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550


PAGE 2 OR 3

937/835-3217

|  |  | Date o | 8/22/16 |
| :---: | :---: | :---: | :---: |
| Partial Month Charges |  |  |  |
| Inside Wire Maintenance - Bus$937 / 835-3217$ | 037610820 | 7/30 8 8/21 | -5.75 |
|  |  | Subtotal | $-5.75$ |
|  |  | Subtotal | -5.75 |

## Date of Bill 8/22/16

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 10.64$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

RETURN: $\quad$| Frontiex Communications |
| :--- |
|  |
|  |
|  |
| P.O. Box 5157 |
| Tampa, FL 33675 |

Tampa, FL 33675
REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550



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\begin{aligned}
& \text { PAGE } 2 \text { OR } 3 \\
& \text { 937/835-3217 } \\
& \text { Late Payment Fae } \\
& \text { 937/835-3217 } \\
& \text { Date of Bill 6/22/16 } \\
& \text { 6/22 } \\
& \text { Subtotal } \\
& \begin{array}{ll}
\text { Subtotal } \quad 10.00
\end{array}
\end{aligned}
$$
\]

## Date of Bill <br> 6/22/16

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 56.63$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | ```Frontier Communications P.O. Box 5157 Tampa, EL 33675``` |
| :---: | :---: |
| REMITTANCE: | FRONTIER <br> PO BOX 20550 <br> ROCHFOUTRD woy 1 A602-0550 |



If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 101.18$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontier Communications <br>  <br>  <br> P.O. BOX 5157 <br> Tampa, EL 33675 |
| :--- | :--- |
|  |  |
|  | FRONTIER |
|  | PO BOX 20550 |
|  | ROCHESTER NY 14602-0550 |



## Date of Bill $4 / 22 / 16$

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 91.91$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.
RETURN: Frontier Communications
P.O. Box 5157

Tampa, EL 33675
REMITTANCE: FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 41.32$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective with this bill, the charge for your Care plan increased by up to $\$ 1.00$ per month. For questions, please contact Customer Service.

RETURN: Frontier Communications 1398 S . Woodland Blvd. Suite B Deland, FL 32720

REMITTANCE: ERONTIER
po BOX 20550
ROCHESTER NY 14602-0550

| PAGE | 2 OF 2 |
| ---: | ---: | ---: | ---: |
| Date of Bill | $2 / 22 / 16$ |
| New Charges Due Date | $3 / 17 / 16$ |

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
DAYTON, OH $45417-8226 \quad$ Amount Paid DAYTON, OH 45417-8226

Amount Paid
$454178226 \quad 0$

## www.frontier, com

Business

| 1-877-387-3477 |  |
| ---: | ---: |
| Date of Bill | $2 / 22 / 16$ |
|  | 48.12 |
|  | -48.12 |
|  | .00 |
|  | 48.15 |
|  | $\$ 48.15$ |

CURRENT BILLING SUMMARY
Local Service from 02/22/16 to 03/21/16
$\begin{array}{cc}\text { Qty Description } \\ \text { Basic Charges } & \text { Charge }\end{array}$
Basic Charges
$\begin{array}{lr}\text { Business Line - Measured } & 26.59 \\ 2 \text { Federal Subscriber Line Charge - Bus } & 8.13\end{array}$
Yocal Moasured Service Charga - Bua
.03
Eederal Excise Tax
1.15

Federal USE Recovery Charge
1.48

OH St Access Recovery Surcharge
3.00
of St Telecom Relay Service Surcharge
.03
OH 911 Surcharge
.24
Total Basic Charges
40.65

Non Basic Charges
Inside Wire Maintenance - Bus 7.50
Total Non Basic Charges $\quad 7.50$
TOTAL
48.15

MEASURED CALL DETAIL for 937/835-3217
BUS USS EXT AREA 1 SCH 6
Type of Call Number of Calls Additional Minutes Charge


If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 40.65$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.
YOUR CUSTOMERS TEXT. YOUR COMPETITORS TEXT. FInd out how you can send and receive texts using your existing landline phone number with Frontier Texting for Business. Reach your customers the way they want, before your competitors do. Call 1-844-815-7645.

Effective with your next bill, the charge for your Care Plan will increase by up to $\$ 1.00$ per month. For questions, please contact Customer Service.

```
RETURN: Frontier Communications
    1398 S. Woodland Blvd. Suite B
    Deland, FL 32720
```

REMITTTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

Account Number 937/835-3217
Total Amount Due
\$48. 12

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
DAYTON, OH $45417-8226 \quad$ Amount Paid

4541782260


| Local Service from CURRENT BILLING SUMMARY <br> $01 / 22 / 16$ to $02 / 21 / 16$ |  |
| :---: | :---: |
| Qty Description 937/835-3217.0 | Charge |
| Basic Charges |  |
| Business Line - Measured | 26.59 |
| 2 Federal Subscriber Line Charge - Bus | 8.13 |
| Federal Excise Tax | 1.15 |
| Federal USF Recovery Charge | 1.48 |
| OH St Access Recovery Surcharge | 3.00 |
| OH St Telecom Relay Service Surcharge | . 03 |
| OH 911 Surcharge | . 24 |
| Total Basic Charges | 40.62 |
| Non Basic Charges |  |
| Inside Wire Maintenance - Bus | 7.50 |
| Total Non Basic Charges | 7.50 |
| total | 48.12 |

If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 40.62$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective January 1, 2016, both the Federal
Universal Service Fund (USF) Surcharge and the
Frontier Long Distance (USF) surcharge are
increasing to 18.2\%. please call Customer Service
with any questions.

| RETURN: | Frontier Communications |
| :--- | :--- |
| 1398 S. Woodland Blvd. Suite B |  |
| Deland, FL 32720 |  |

REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550
Account Number 937/835-3217 Total Amount Due \$48.00

CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR DAYTON, OH 45417-8226

Amount Paid

4541782260

www.frontier.com
Buginess 1-877-387-3477

Account Number 937/835-3217 Date of Bill 12/22/15

| Previous Balance |  | 48.00 |
| :--- | :--- | ---: |
| Payments Received Thru 12/07/15 |  | -48.00 |
| Thank you for your payment] |  | .00 |
| Balance Forward <br> New Charges |  | 48.00 |
|  | Total Amount Due | $\$ 48.00$ |


| URRENT BILLING SUMMARY |  |
| :---: | :---: |
| Local Service from 12/22/15 to 01/21/16 |  |
| Qty Description 937/835-3217.0 | Charge |
| Basic Charges |  |
| Business Line - Measured | 26.59 |
| 2 Federal Subscriber Line Charge - Bus | 8.13 |
| Federal Excise Tax | 1.15 |
| Federal USF Recovery Charge | 1.36 |
| OH St Access Recovery Surcharge | 3.00 |
| Of St Telecom Relay Service Surcharge | . 03 |
| OH 911 Surcharge | . 24 |
| Total Basic Charges | 40.50 |
| Non Basic Charges |  |
| Inside Wire Maintenance - Bus | 7.50 |
| Total Non Basic Charges | 7.50 |

If your bill reflects that you owe a Balance Forward, you must make a
payment immediately in order to avoid collection activities. You must
pay a minimum of $\$ 40.50$ by your due data to avoid disconnection of your
local service. All other charges should be paid by your due dato to keep local service. All ot
your account current.
RETURN: Frontiex Communications
1398 S. Woodland Blvd. Suite B
Deland, FL 32720
REMITTIANCE: FRONTIER
PO BOX 20550
ROCHESTYER NY 14602-0550


| PAGE | 1 OF 2 |
| ---: | :--- |
| Date of Bill | $11 / 22 / 15$ |
| Nev Charges |  |

Account Number 937/835-3217
Total Amount Due
$\$ 48.00$

CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR
DAYTON, OH 45417-8226

Amount Paid

4541782260

www.frontier.com
Business
1-877-387-3477

Account Number 937/835-3217
Date of Bill 11/22/15
Previous Balance
.
payments Received Thru 11/02/15
48.00
$-48.00$
Thank you for your payment]
Balance Forward
.00
48.00
New Charges
48.00

Total Amount Due
$\$ 48.00$
CURRENT BILLING SUMMARY
Local Service from 11/22/15 to 12/21/15
Qty Description 937/835-3217.0
Basic Charges
Business Line - Measured
Charge

2 Federal Subscriber Line Charge - Bus
26.59
8.13

Federal Excise Tax
1.15

Federal USE Recovery Charge
1.36

OH St Access Recovery Surcharge
oH St Telecom Relay Service Surcharge
OH 911 Surcharge
.03
otal Bas
40.50

Non Basic Charges
Inside Wire Maintenance - Bus $\quad 7.50$
Total Non Basic Charges 7.50
TOTAL
48.00

## Date of Bill 11/22/15

If your bill reflects that you owe a Balance Forward, you must make a
payment immediately in order to avoid collection activities. You must
pay a minimum of $\$ 40.50$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Effective with this bill, some Pay Per Use
features increased up to $\$ 2.00 /$ month. Features
increasing are: Pay Per Use - 3 Way; Pay Per Use

- Busy Redial *66; Pay Per Usa - Call Return *69;
and Pay Por Use - Call Trace. If you have any
questions, pleasa contact customer sarvica.
FETURN:
Frontier Communications
1398 S. Woodland Blvd. Suite B
Deland, EL 32720
REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

PAGE 1 OH 2<br>Date of Bill 10/22/15<br>Current Amount Due By Date 11/16/15

CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR Amount Raid DAYTON, OH 45417-8226

4541782260

www.frontier.com
Business 1-877-387-3477

Account Number 937/835-3217
Date of Bill 10/22/15

> Amount of Last Bill
> Payments Received Thru 10/05/15
> Thank you for your payment]
> Balance Before Current Charges

New Charges
50.49
50.49 CR
48.00

Total Amount Due
$\$ 48.00$

| CURRENT BILLING SUMMARY |  |
| :---: | :---: |
| Local Service from 10/22/15 to 11/21/15 |  |
| Qty Description 937/835-3217.0 | Charge |
| Basic Charges |  |
| Business Lina - Measured | 26.59 |
| 2 Federal Subscriber Line Charge - Bus | 8.13 |
| Federal Excise Tax | 1.15 |
| Federal USF Recovery Charge | 1.36 |
| OH St Access Recovery Surcharge | 3.00 |
| OH St Telecom Relay Service Surcharge | . 03 |
| OH 911 Surcharge | . 24 |
| Total Basic Charges | 40.50 |
| Optional Services |  |
| Inside Wire Maintenance - Bus | 7.50 |
| Total Optional Services | 7.50 |
| TOTAL | 48.00 |

If your bill reflects that you owe a Balance Before Current Chargea, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 40,50$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

Easy to READ new Hill Sumary Page coming next month.

Effective with your next bill, some Pay Per Use features will increase up to $\$ 2,00 /$ month.
Features increasing are: Pay Per Use - 3 Way; Pay
Per Use - Busy Redial *66; Pay Per Use - Call
Return ${ }^{*} 69$; and Pay Per Use - Call Trace. If you
have any questions, pleasa contact customer
service.

```
RETURN: Frontier Communications
1398 S. Woodland Blvd. Suite B Deland, FL 32720
```

REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550




If your bill reflects that you owe a Balance Before Current Charges, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 42.99$ by your due date to avoid
disconnection of your local service, All other charges should be paid by your due date to keep your account current.

RETURN: $\quad \begin{aligned} & \text { Frontier Communications } \\ & \\ & \\ & \\ & \\ & \\ & \text { Deland, FL } 398 \text {. } 32720\end{aligned}$
REMITTANCE: FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

## Account Number 937/835-3217

Total Amount Due
$\$ 46.14$

CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR

Amount Paid DAYTON, OH 45417-8226
$454178226 \quad 0$
www.frontier.com
Business 1-877-387-3477

Account Number 937/835-3217
Date of Bill 8/22/15

| Amount of Last Bill |  | 71.26 |
| :--- | :--- | :---: |
| Payments Received Thru 8/22/15 | .00 |  |
| Other Charges \& Credits | 73.40 CR |  |
| Balance Before Current Charges | 2.14 CR |  |
| New Charges |  | 48.28 |
|  | Total Amount Due | $\$ 46.14$ |
|  |  | 73.40 CR |

Detail of Other Charges \& Credits
Out of Service Interruption Credit
73.40 CR

Local Service from $08 / 22 / 15$ to $09 / 21 / 15$
Qty Description Charge
Basic Charges
Business Line - Measured
26.59

2 Federal Subscriber Line Charge - Bus
Local Measured Service
.24
Federal Excise Tax
1.16

Federal USE Recovery Charge
1.39

OH St Access Recovery Surcharge
3.00

OH St Telecom Relay Service Surcharge
.00
.03
.24
oH 911 Surcharge
.24
Total Basic Charges
40.78

Optional Services
Inside Wire Maintenance - Bus
7.50

Total Optional Services
7.50

TOTAL
48.28

MEASURED CALL DETAIL for $937 / 835-3217$
BUS USS EXT AREA I SCH 6
Type of Call Number of Calls Additional Minutes Charge

If your bill reflects that you owe a Balance Before Current Charges, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 40.78$ by your due date to avoid disconnection of your local service. All other charges should be paid by your due date to keep your account current.

YOUR CUSTOMERS TEXT. YOUR COMPETITORS TEXT. Find out how you can send and receive texts using your existing landline phone number with Frontiex
Texting for Buainess. Reach your customers the
way they want, before your competitors do. Call
1-844-815-7645.
RETURN: Erontier Communications
1398 S . Woodland Blvd. Suita B Deland, FL 32720

REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550


PAGE 2 OR 3

937/835-3217

1 Late Payment Fee 937/835-3217

Date of Bill 7/22/15 7/22
10.00
10.00 Subtotal $\quad 10.00$

If your bill reflects that you owe a Balance Before Current Charges, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 63.76$ by your due date to avoid
disconnection of your local service. All other charges should be paid by your due date to keep your account current.

The Federal Communications Commission (FCC), in
conjunction with the Federal Trade Commission
(FTC), has established a National Do Not Call
Registry for consumers who wish to avoid receiving
many kinds of telemarketing calls. Customers
previously registered with State Do Not Call
registries should be registered with the National
Registry.
Telemarketers who continue to call consumers who have placed their telephone numbers on the registry or had previously registered for any State Do Not Call list are subject to substantial fines. In addition, the FCC amended its rules to require, among other things, that telemarketers transmit their Caller ID information and to unblock their numbers.

To sign up a residential number for the National Do-Not-Call Registry or to verify a number is included on the Registry, visit www. donotcall. gov or call the FTC's toll-free number at
1-888-382-1222, (TTY users, 1-866-290-4236), from the number to be registered.

Effective with this bill, the FCC-authorized
Access Recovery Charge (ARC) increased $\$ 0.27$ per line, $\$ 0.28$ per Centrex and Multi-lines, and $\$ 1.40$
per ISDN PRI line. Presubscribed Interexchange
Carrier Charges (PICC) increased for Multi-lines $\$ 0.06$ per line, Centrex $\$ 0.01$ per line, and $\$ 0.30$ ISDN PRI per line.

| RETURN: | Erontiex Communications <br>  <br>  <br>  <br>  <br>  <br>  <br> Deland, FL 32720 <br> REMITTANCE: Wlvd. Suite B |
| :--- | :--- |
|  | ERONTIER |
|  | PO BOX 20550 |
|  | ROCHESTER NY 14602-0550 |

ROCHESTER NY 14602-0550


| PAGE | 1 OF 2 |
| ---: | :--- |
| Date of Bill | $6 / 22 / 15$ |

Account Number 937/835-3217
Total Amount Due
$\$ 47.73$

## CHURCH OF MIRACLE MINSTRIES 1417 SWINGER DR

Amount Paid DAYTON, OH 45417-8226

4541782260

Www.frontier.com

Business

Account Number 937/835-3217
Date of Bill 6/22/15
Amount of Last Bill
Payments Received Thru 6/02/15 Thank you for your payment]
Balance Before Current Charges
New Charges
1-877-387-3477

|  | 47.73 |
| :--- | :--- |
|  | 47.73 CR |
|  | .00 |
|  | 47.73 |
| Total Amount Due | $\$ 47.73$ |

CURRENT BILLING SUMMARY
Local Service from 06/22/15 to 07/21/15 Qty Description

937/835-3217.0
Charge
Basic Charges
Business Line - Measured
2 Federal Subscriber Line Charge - Bus Federal Excise Tax
Federal USF Recovery Charge
26.59
1.14
of St Access Recovery Surcharge
OH St Telecom Relay Service Surcharge
oH 911 Surcharge
Total Basic Charges
1.37
3.00
3.00
.03
.2
40.23

Optional Services
$\begin{array}{ll}\text { Inside Wire Maintenance - Bus } & 7.50\end{array}$
Total Optional Services 7.50
TOTAL
47.73

PAGE 2 OF 2

937/835-3217

## Date of Bill 6/22/15

If your bill reflects that you owe a Balance Before Current Charges, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 40.23$ by your due date to avoid
disconnection of your local service. All other charges should be paid by your due date to keep your account current.

| RETURN: | Frontier Communications <br> 1398 S. Woodland Blvd. Suite B <br>  <br> Deland, FL 32720 |
| :--- | :--- |
| REMTTTANCE: $:$ | $\left.\begin{array}{l}\text { FRONTIER } \\ \\ \\ \\ \text { RO BOX 20550 } \\ \text { ROCHESTER NY 14602-0550 }\end{array}\right)$ |



PAGE 1 OF 2

Date of Bill 5/22/15
Current Amount Due By Date 6/15/15
CHURCH OF MIRACLE MINSTRIES
1417 SWINGER DR
$454178226 \quad 0$


## www.fronti.er.com

Business
1-877-387-3477

Account Number 937/835-3217

| Date of Bill | $5 / 22 / 15$ |
| ---: | :---: |
|  | 46.44 |
|  | 46.44 CR |
|  | 47.73 |
|  | .00 |
| Total Amount Due | $\$ 47.73$ |


| Amount of Last Bill | 46.44 |
| :--- | ---: |
| Payments Received Thru 5/13/15 | 46.44 C |
| Thank you for your payment] | .00 |
| Balance Before Current Charges | $\mathbf{4 7 . 7 3}$ |

Total Amount Due $\$ 47.73$


Please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay $\$ 40.23$.

Effective with this bill, your business line rate will increase up to $\$ 1.25 /$ month. Customers with Frontier Simply Unlimited or who are in a current contract are not affected by this change.
by this change.

| RETURN: | Frontier Communications <br> 1398 S. Woodland Blvd. Suite B <br> Deland, FL 32720 |
| :---: | :---: |
| REMITTANCE: | ERONTIER <br> PO BOX 20550 <br> ROCHESTER NY 14602-0550 |



## WWw, frontier. com

Business

Account Number $937 / 835-3217$
Amount of Last Bill
Payments Received Thru $4 / 06 / 15$
Thank you for your payment]
Balance Before Current Charges
New Charges

1-877-387-3477

Date of Bill $4 / 22 / 15$
46.39
46.39 CR
.00
46.44
46.44
$\$ 46.44$

| CURRENT BILLING SUMMARY |  |  |
| :---: | :---: | :---: |
| Qty Description | 937/835-3217.0 | Charge |
| Basic Charges |  |  |
| Business Line - Measured |  | 25.34 |
| 2 Faderal Subacriber Line Charge -- Bus |  | 7.86 |
| Federal Exciae Tax |  | 1.10 |
| Federal USF Recovery Charge |  | 1.37 |
| OH St Access Recovery Surcharge |  | 3.00 |
| OH St Telecom Relay Service Surcharge |  | . 03 |
| OH 911 Surcharge |  | . 24 |
| Total Basic Charges |  | 38.94 |
| Optional Services |  |  |
| Inside Wire Maintenance - Bus |  | 7.50 |
| Total Optional Services |  | 7.50 |
|  | Total | 46.44 |

Please immediately pay any Balance Befora Current Charges to avoid collection activities. All other charges should be paid when due to keep your account current. To avoid disconnection of local service, you must pay $\$ 38.94$.
Effective April 1, 2015, the Federal Universal Service Fund (USF) surcharge applied to certain services is increasing to 17.4\%. USE funds allow Frontier to continue to invest in high-cost areas bringing advanced services to our customers.

If you have Frontier as your long distance carrier, the Long Distance Federal USF surcharge is also increasing to $17.4 \frac{\%}{8}$.

| RETURN: | Erontier Communications <br> 1398 S. Woodland Blvd. Suite B <br> Deland, FL 32720 |
| :---: | :---: |

REMITTANCE: FRONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

|  | PAGE | 1 OF 2 |
| :---: | :---: | :---: |
| , | Date of Bill | 3/22/15 |
|  | Current Amount Due By Date | 4/15/15 |


1417 SWINGER DR Amount Paid DAYTON, OH 45417-8226

4541782260


## www. frontier, com

Business
$1-877-387-3477$

Account Number 937/835-3217
Date of Bill 3/22/15
Amount of Last Bill.
Payments Received Thru $3 / 10 / 15$
Thank you for your payment]
Balance Before Current Charges
New Charges
.00
46.39

Total Amount Due $\$ 46.39$

please immediately pay any Balance Before Current Charges to avoid collection activities. All other charges should be paid whan dua to keep your account current. To avoid disconnection of local service, you must pay $\$ 38,89$.
Effective with your next bill, your business line rate will increase up to $\$ 1.25 /$ month. Customers with Frontier Simply Unlimited or who are in a current contract are not affected by this change.

## RETTURN:

> Frontier Communications 1398 s . Woodland Blvd, Suite B Deland, FL 32720

REMITTANCE: ERONTIER
PO BOX 20550
ROCHESTER NY 14602-0550

This foregoing document was electronically filed with the Public Utilities

## Commission of Ohio Docketing Information System on

4/18/2018 10:54:18 AM
in

## Case No(s). 17-2114-TP-CSS

Summary: Motion To Compel Discovery electronically filed by Michele L Noble on behalf of Frontier North Inc.


[^0]:    If your bill reflects that you owe a Balance Forward, you must make a payment immediately in order to avoid collection activities. You must pay a minimum of $\$ 53.72$ by your due date to avoid disconnection of
    your local service. All other charges should be paid by your due date to keep your account current.

    Effective with this bill, the FCC-authorized
    Access Recovery Charge (ARC) increased $\$ 0.45$ per
    line, $\$ 0.08$ per Centrex and Multi-lines, $\$ 0.45$ per
    ISDN BRI line, and $\$ 0.40$ per ISDN PRI line.
    please call Customer Service with any queations.
    RETURN: Frontier Communications
    p.O. Box 5157

    Tampa, FL 33675
    REMITTANCE: FRONTIER
    PO BOX 20550
    ROCHESTER NY 14602-0550

