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Norwalk, CT 066854

FILE

April 10, 2018

VIA FEDERAL EXPRESS MAIL, Tracking #: 7719 5951 6012

PUCO Docketing
Public Utilities Commission of Ohio
180 E Broad Street
Columbus, OH 43215

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2018 APR 13 PM 2:47
PUCO

RE: Case Nos. 13-0105-EL-CRS and 11-2410-GA-CRS
Cincinnati Bell Energy, LLC

To Whom It May Concern:

Cincinnati Bell Energy, LLC ("CBE") respectfully submits this letter as a notice of material change to the contact email listed in Section A-6 of the Initial Certification Application for Retail Generation Providers ("Application"). Attached please find the revised information reflected in section A-6 of the Application. The correct contact email for Commission staff to use in investigating CBE customer complaints is compliance@criusenergy.com. CBE provided this information in a filing to its docket on October 27, 2016, which is also attached for your reference.

If you have any questions or concerns please feel free to contact me by email at earena@criusenergy.com or by telephone at 203 883 7613

Sincerely,

Eric Arena
Junior Paralegal

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician MA Date Processed APR 13 2018

THE CRIUS ENERGY FAMILY OF BRANDS



COPY

Cincinnati Bell energy

Cincinnati Bell Energy is an indirect subsidiary of Cincinnati Bell, Inc.

Aleksandra Petunova, Paralegal
535 Connecticut Avenue, 6th Floor
Norwalk, CT 06854

October 27, 2016

Ms. Barcy F. McNeal, Secretary
Public Utilities Commission of Ohio
180 E. Broad St., 11th Floor
Columbus, OH 43215-3793

Re: Case Nos. ¹³~~11~~-105-EL-CRS and 11-2410-GA-CRS
Cincinnati Bell Energy, LLC

Dear Ms. McNeal:

Cincinnati Bell Energy, LLC would like to update Sections A- 2 and A-7 of its Applications as a Competitive Retail Electric Service Provider and Competitive Retail Natural Gas Service Provider.

1. The contact person for Commission Staff use in investigating customer complaints is:

Barbara Clay
Chief Legal Officer
535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854
(203) 663-5079
compliance@criusenergy.com

2. Cincinnati Bell Energy, LLC's address and facsimile number for customer service and complaints are:

535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854
855-718-4239

If you have any questions, please contact me at 203-883-7676 or apetunova@criusenergy.com.

Sincerely,



Aleksandra Petunova
Paralegal