

THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF THE COMPLAINT OF
CHRISTOPHER L. SMITH AND MAGGI S.
SMITH,

COMPLAINANTS,

v.

CASE No. 17-1962-GA-CSS

OHIO GAS COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on April 4, 2018

I. SUMMARY

{¶ 1} The Commission grants the joint motion to dismiss the complaint with prejudice, as this matter has been settled.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Ohio Gas Company (Ohio Gas or Company) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On September 8, 2017, Christopher L. Smith and Maggi S. Smith (Complainants) filed a complaint against Ohio Gas alleging that the Company installed a gas line without telling them how much it was going to cost. Complainants stated that they never expected the cost of the gas line to be \$4,018.00 and that Ohio Gas should have given them an opportunity to find a less costly alternative, before proceeding with the installation.

{¶ 5} Ohio Gas filed its answer on September 27, 2017. In its answer, Ohio Gas admitted some and denied other allegations in the complaint. In addition, Ohio Gas set forth in the answer several affirmative defenses.

{¶ 6} On March 16, 2018, Complainants and Ohio Gas filed a joint motion to dismiss. In the motion, the parties advise the Commission that they have reached a resolution of the dispute addressed in the complaint and have agreed to jointly file for dismissal of the complaint with prejudice.

{¶ 7} In view of the settlement of the complaint, the Commission finds that this case should be dismissed with prejudice and closed of record.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That the joint motion to dismiss be granted and that Case No. 17-1962-GA-CSS be dismissed with prejudice and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon all parties and interested persons of record.

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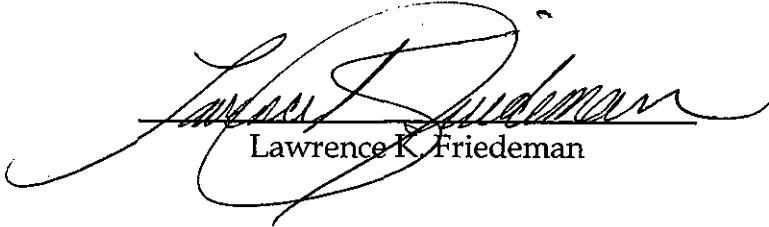
Asim Z. Haque, Chairman



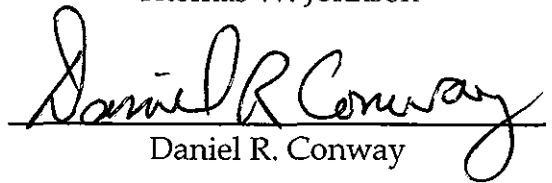
M. Beth Trombold



Thomas W. Johnson



Lawrence R. Friedeman

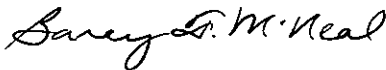


Daniel R. Conway

KKS/vrm

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APR 04 2018



Barcy F. McNeal

Secretary