



**Public Utilities
Commission**

Asim Z. Haque, Chairman

Commissioners

M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

FILE

April 2, 2018

Ms Teresa Hopkins
51 Timea Ave
Cleves OH 45002

Case No. 18-0557-EL-CSS

Dear Ms. Hopkins:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against Cincinnati Bell Energy Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Susan Patterson, Acting Secretary
Beverly Hoskinson, Acting Secretary

Enclosure
SP/dmm

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Cincinnati Bell Energy Company
ATTN Sojourna Sancho
1055 Washington Blvd, 7th Fl
Stamford CT 06901

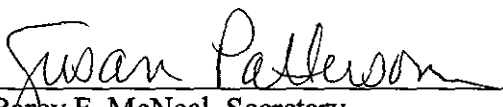
Case No. 18-0557-EL-CSS

Dear Ms. Sancho:

Enclosed is a copy of a complaint filed with the Public Utilities Commission of Ohio. In accordance with Rule 4901-9-01 of the Ohio Administrative Code (revision effective June 15, 2014), you are hereby directed to file an answer to the complaint with the Commission, and serve a copy of your answer upon the complainant(s), within 20 days after April 2, 2018.

In addition to your answer, you may also file any motion that you find to be appropriate.

THE PUBLIC UTILITIES COMMISSION OF OHIO


Barcy F. McNeal, Secretary
Tanowa Troupe, Acting Secretary
Susan Patterson, Acting Secretary
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