

2/2



Public Utilities Commission

18-554-EL-ASS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

(3)

Formal Complaint Form

Mary Wooten
Customer Name (Please Print)

1617 Dewey Ave
Customer Address

Cincinnati 45205
City State Zip

Against

Account Number

Same
Customer Service Address (if different from above)

Cincinnati Bell
Utility Company Name

Same
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

here is topy of two bills know you
Look At the dispute.

RECEIVED-DOCKETING DIV
2018 MAR 30 PM 1:22
PUCO

Mary Wooten
Signature

513-244-1002
Customer Telephone Number

Name /Service Address	For Inquiries Call	Account Number
Mary Wooten 1617 Dewey Cincinnati OH 45205	Duke Energy CincinnatiBell Energy CincinnatiBell Energy 1-800-544-6900 1-866-852-6849 1-866-852-6849	2100-0538-32-6 2100053832G CB11X006206956

Mail Payments To	Account Information
PO Box 1326 Charlotte NC 28201-1326	Payments after Jan 17 not included Last payment received Jan 08 Bill prepared on Jan 17, 2018 Next meter reading Feb 13, 2018

Meter	Number	Reading Date From To	Days	Meter Reading Previous	Present	Usage
Gas	000573096	Dec 13 Jan 15	33	8559	8823	264
Elec	100038519	Dec 13 Jan 15	33	100463	101384	921

Gas - Residential	
Usage -	264 CCF
Duke Energy - Rate FTRT	\$ 57.02
CincinnatiBell - Rate CY05 Energy	210.94
Current Gas Charges	\$ 267.96

Electric - Residential	
Usage -	921 kWh
Duke Energy - Rate RS	\$ 53.31
Current Electric Charges	\$ 53.31

Taxes	
Taxes	\$ 14.77

Current Billing	
Amt Due - Previous Bill	\$ 290.90
Payment(s) Received	290.90cr
Balance Forward	0.00
Current Gas Charges	267.96
Current Electric Charges	53.31
Current Elec Supplier Chg	106.38
Other Credits/Charges	4.00
Taxes	14.77
Current Amount Due	\$ 446.42

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.5043111 per CCF, which includes a base GCR of \$0.4808000 and Ohio excise tax of \$0.0235111

Due Date	Amount Due	After Feb 8, 2018
Feb 8, 2018	\$ 446.42	\$ 453.06



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www.duke-energy.com

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O L D

Name / Service Address	For Inquiries Call	Account Number
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Mary Wooten
1617 Dewey
Cincinnati OH 45205

Duke Energy

1-800-544-6900

2100-0538-32-6

Mail Payments To	Account Information
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PO Box 1326
Charlotte NC 28201-1326

Payments after Mar 15 not included
Last payment received Mar 06

Bill prepared on Mar 15, 2018
Next meter reading Apr 13, 2018

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Usage
Gas	000573096	Feb 13	Mar 14	29	9029	9183	154
Elec	100038519	Feb 13	Mar 14	29	102162	102804	642

Gas - Residential	
Usage -	154 CCF
Duke Energy - Rate RS	\$ 121.89
Current Gas Charges	\$ 121.89
Gas Cost Recovery \$0.45994270/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 249.92
Payment(s) Received	249.92cr
Balance Forward	0.00
Current Gas Charges	121.89
Current Electric Charges	79.56
Current Amount Due	\$ 201.45

Electric - Residential	
Usage -	642 kWh
Duke Energy - Rate RS	\$ 79.56
Current Electric Charges	\$ 79.56

Important power line safety reminder. Stay away from power lines. Do not work near overhead lines. Always assume that downed lines are energized and dangerous. Report downed power lines to Duke Energy immediately by calling 1-800-543-5599.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.4599427 per CCF, which includes a base GCR of \$0.4385000 and Ohio excise tax of \$0.0214427.

Due Date	Amount Due	After Apr 6, 2018
Apr 6, 2018	\$ 201.45	\$ 204.47



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