

March 13, 2018

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2018 MAR 14 AM 11:29

Via FedEx

PUCO

Public Utilities Commission of Ohio
180 E. Broad ST., 11th Floor
Columbus, OH 432153793

**Re: Assignment of Customer Contracts from National Gas & Electric, LLC, Case No. 15-2126-GA-CRS
to Spark Energy, LLC, Case No. 08-0638-GA-CRS**

To Whom It May Concern:

In accordance with the Ohio Administrative Code Chapter 4901:1-29-10 promulgated by the Public Utility Commission of Ohio, and the Asset Purchase Agreement between the parties, National Gas & Electric, LLC ("National Gas & Electric") a licensed Competitive Retail Natural Gas Provider (16-495G (2)) and Spark Energy Gas LLC ("Spark Energy") a licensed Competitive Retail Natural Gas Provider (08-136G), jointly provide notice of an assignment of customer contracts from National Gas & Electric to Spark Energy. The effective date of the transfer will be the customer's first meter read date on or after April 13, 2018.

Included with this notification is a copy of the letter which provides assigned customers with 30 days' notice in advance of their next bill cycle of the transfer. Please see the attached table for number of assigned gas customers by utility territory. The existing terms and conditions, including pricing, will remain the same for the remainder of all existing contract terms. National Gas & Electric, through counsel, attests that present customer contracts allow for assignment.

National Gas & Electric does not intend to withdraw its license because it intends to continue acquiring and serving customers in Ohio.

Please contact the undersigned with any questions about this matter.

Sincerely,

Gary Lancaster
Executive Vice President and General Counsel
National Gas & Electric, LLC
12140 Wickchester Ln., Ste. 100
Houston, TX 77079
Phone: 832-217-1897
Email: Service@NGandE.com
Call Center: Mon-Fri: 8am-5pm EST

Gil Melman
Vice President and General Counsel
Spark Energy, LLC
12140 Wickchester Ln., Ste. 100
Houston, TX 77079
Phone: 281-833-4154
Email: customercare@sparkenergy.com
Call Center: Mon-Fri: 9:00am-8:00pm EST

Enclosures: Assignment Table by Utility Territory, Customer Assignment Notice

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician WJA Date Processed 3/14/18



12140 Wickchester Ln., Ste. 100
Houston, TX 77079



Table 1: Assignment Table by Utility Territory

	Customer Count Residential	Customer Count Commercial
Columbia Gas of Ohio		



12140 Wickchester Ln., Ste. 100
Houston, TX 77079



March 1, 2018

«Customer_Name»
«Billing_Address_1» «Billing_Address2»
«Billing_City», «BILLING_STATE» «Billing_Zip»
Utility: «Utility»

Account Number: «Account_Number»

NO ACTION REQUIRED: Your service will continue under your current service agreement without interruption.

Dear «Customer_Name»,

National Gas & Electric, LLC ("National Gas & Electric") has appreciated the opportunity to serve as the energy service company of «Commodity» for your «Utility» account. However, in accordance with your terms and conditions, we are writing to let you know that National Gas & Electric will assign your «Commodity» service to Spark Energy Gas, LLC ("Spark Energy"), another certified retail energy supplier licensed by the «State» Public Service Commission, effective with your first meter read date after «Transfer Date». After such date, you should contact Spark Energy directly regarding your «commodity» supply service.

Spark Energy is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Spark Energy team's experience in deregulated energy markets enables them to offer competitive prices and friendly customer service.

No action is required on your part when this transfer occurs. Spark Energy will honor your current agreement in place with National Gas & Electric and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your «commodity» services and you should continue to pay your «Utility» bill as normal and call «Utility» in case of an outage or emergency just as you do today. The same quality support and service that you are used to with National Gas & Electric will continue with Spark Energy.

If you have a fixed rate plan with National Gas & Electric, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (early termination fees may apply if your current contract provides for them). If you are currently served under a variable rate with National Gas & Electric, your service will continue under the same variable «commodity» rate. You may also contact Spark Energy directly to see what other options are available to you, including new options with Spark Energy when your contract expires.

If you have any questions about the transfer of service, please contact National Gas & Electric by «insert final contact date based on final day to influence transfer date». For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Spark Energy.

Kind Regards,

Keith Maxwell
Chief Executive Officer and President
National Gas & Electric, LLC
12140 Wickchester Ln., Ste. 100
Houston, TX 77079
Phone: 888-442-0002
Email: Service@NGandE.com
Call Center: Mon-Fri: 8am-5pm EST

Nathan Kroeker
Chief Executive Officer and President
Spark Energy Gas, LLC
12140 Wickchester Ln., Ste. 100
Houston, TX 77079
Phone: 800-388-3862
Email: customercare@sparkenergy.com
Call Center: Mon-Fri: 9:00AM-6:00PM EST



12140 Wickchester Ln., Ste. 100
Houston, TX 77079



Frequently Asked Questions

Will my «Commodity» services be cut off?

No, this transfer will not cause an interruption of your «commodity» services and you should continue to pay your «Utility» bill as normal.

Whom do I call in case of a power outage or emergency?

Your Utility has not changed; you should call «Utility» for any outage or emergency just as you do today.

Will my current rate change?

If you have a fixed rate plan with National Gas & Electric, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with National Gas & Electric, your service will continue under the same variable «commodity» rate. After «Transfer Date» you may also contact Spark Energy directly to see what other options are available when your contract expires.

Will my meter read cycle or utility charges change?

No, you will continue to receive your bill from «Utility» as you always have. The only change is that Spark Energy will now be listed as the energy service company.

What will happen to my contract / agreement with National Gas & Electric?

Contract assignment is allowed per the terms and conditions of your National Gas & Electric agreement. Spark Energy will honor your current agreements with National Gas & Electric so no changes will occur with their terms or conditions until the contract end date. If you are a National Gas & Electric customer on a Variable Rate Plan, the variable «commodity» rate will continue to remain on the same variable rate. You will also be eligible to renew to a fixed rate plan with Spark Energy.

My contract was about to expire with National Gas & Electric, what does this mean for me?

If the contract expires before the effective date of your transfer, your service will continue under the National Gas & Electric variable rate unless you choose a new fixed rate from Spark Energy. If your contract expires after the effective date of your transfer, contact Spark Energy for their current plan offerings.

Do I need to do anything to switch to Spark Energy?

No, you will not need to do anything. We will make this transition as smooth as possible for you. National Gas & Electric will assign your «commodity» service to Spark Energy, another energy service company licensed by the «State» Public Service Commission.

When can I expect Spark Energy to become my official energy service company?

National Gas & Electric will assign your «commodity» service to Spark Energy, another energy service company licensed by the «State» Public Service Commission, effective with your first meter reading date after «Transfer Date».

Will I need to sign up with Spark Energy or go through a credit check again?

No, Spark Energy welcomes you as their customer in a clear and hassle-free way.

How will I know when I have started services with Spark Energy?

Spark Energy will appear as your «commodity» energy service company in the Energy Supply portion of your utility bill.

Will I be able to opt out of the switch to Spark Energy?

You can only opt out of the switch to Spark Energy by requesting to drop to the Utility or switch to another energy service company while active with National Gas & Electric. Early Termination Fees will apply if set forth in your current contract with National Gas & Electric and only if you cancel your agreement with National Gas & Electric prior to the end of your contract term.

Who do I contact should I have questions?

If you have any questions about the transfer of service, please contact National Gas & Electric.

Phone: 888-442-0002

E-mail: Service@NGandE.com

Call Center Hours: Mon-Fri: 8am-5pm EST

How can I learn more about Spark Energy as my new retail energy service company?

Please visit Spark Energy online at www.sparkenergy.com