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PUCO

28 Jan 2018

Larry Sturgill

814 Lake Breeze

Sheffield Lake, Ohio 44054

Case Number 17-2127 ga-css

Letter per Paragraph 4 asking the examiner study the legal aspects of the case until he grasps the legal issues before closing the case.

- 1. The Federal Trade Commission states that there is no legal basis of the opt out program used by NOPEC as supported by PUCO. The state of OHIO also has laws protecting consumers against the opt out method of stealing customers without their written consent on record. What the people of NOPEC might want to recognize is the Federal Trade Commission is on record for explaining that any offer presented by mail (that is the opt out card for big dummies) explaining that they will, without your written consent, deliver to your residence merchandise you are allowed to accept said merchandise and dispose of it in any way without paying the merchant for that product.
- 2. May I suggest that when Columbia gas changed my supplier in Aug. after receiving instructions from NOPEC, even though they had received a "I don't want you, signed postcard", from me, they were even violating the regulations they and PUCO support. I cite the card used as evidence that NOPEC provided as evidence complete with curse words reflecting my personal position of their illegal approach to business. Asking me to drive 6 hours to explain to you that Columbia gas changed my supplier after NOPEC requested a change in my supplier, when you can simply ask them and receive proof that my gas supplier was swapped is not the actions that seem reasonable. Examine the Federal Laws , recognize that the state must comply ,change your regulations or laws to match.
- 3. This falls under the jurisdiction of the Att. General under the consumer protection laws and I have asked Puco to return the case since they are in violation of the law themselves for supporting a method of sales that is illegal in the UNITED STATES and the consumer protection act of OHIO. If your incapable of handling this, please send it back to the Att. General of OHIO where I originally filed this complaint.

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4. I have arranged for friends to begin a social media explanation that any customer of NOPEC that did not file a written consent for with NOPEC can refuse to pay the supplier charges on their gas bill. It is my belief that when the government is not responsive to citizens request to stop criminal behaviour by companies and instead pretend that they are following the law and still protect those criminals it is time for a major change in government.

Larry Sturgill

copy to Att General

copy to Governor