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PALMco Energy 8751 18th Avenue Brooklyn, NY 11214

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w PalmcoEnergy.com e CustomerService@PalmcoEnergy.com toll free: 1 (877) 726 5862

PUCO

January 11, 2018

Via FedEx

Docketing Division
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, OH 43215-3793

Re: PALMco Energy OH, LLC ("PALMco")

Renewal Certificate Application Certificate No. 10-180-G 10-138-GA-CRS

To the Public Utilities Commission of Ohio:

Enclosed for filing with Public Utilities Commission of Ohio is an original, plus three (3) copies, of PALMco Energy OH, LLC's Natural Gas Renewal Certificate Application and Exhibits.

Pursuant to Ohio Administrative Code 4901:1-27-08, PALMco respectfully requests its financial statements and forecasted financial statements, attached herein as Exhibit C-3 and C-5, be afforded confidential treatment for a period of six years.

Please feel free to contact me if you have any questions via phone or email at: 718.975.9018 or jcoleman@palmcoenergy.com.

Sincerely,

Jennifer Coleman
Regulatory Manager
On hebalf of PALMon Energ

dunfu Calun

On behalf of PALMco Energy OH, LLC



Telephone No.

718-975-9018

PUCO USE ONLY - Version 1.08 May 2016						
Date Received	Renewal Certification	ORIGINAL CRS				
	Number	Case Number				
		10 -0138 - GA-CRS				

RENEWAL CERTIFICATION APPLICATION COMPETITIVE RETAIL NATURAL GAS SUPPLIERS

Please type or print all required information. Identify all attachments with an exhibit label and title (*Example: Exhibit A-15 - Company History*). All attachments should bear the legal name of the Applicant. Applicants should file completed applications and all related correspondence with the Public Utilities Commission of Ohio, Docketing Division, 180 East Broad Street, Columbus, Ohio 43215-3793.

This PDF form is designed so that you may directly input information onto the form. You may also download the form by saving it to your local disk.

SECTION A - APPLICANT INFORMATION AND SERVICES A-1 Applicant intends to renew its certificate as: (check all that apply) Retail Natural Gas Aggregator Retail Natural Gas Broker Retail Natural Gas Marketer A-2 Applicant information: PALMco Energy OH, LLC Legal Name 8751 18th Avenue, Brooklyn, NY 11214 Address Telephone No. Web site Address 718-851-6655 ext. 8 https://palmcoenergy.com/ 2/14/16-2/14/18 10-180G(4) Current PUCO Certificate No. Effective Dates A-3 Applicant information under which applicant will do business in Ohio: PALMco Energy OH, LLC Name Address 8751 18th Avenue, Brooklyn, NY 11214 718-851-6655 ext. 8 Web site Address https://palmcoenergy.com/ Telephone No. A-4 List all names under which the applicant does business in North America: PALMco Energy OH, LLC **PALMco** A-5 Contact person for regulatory or emergency matters: Name Title Regulatory Manager Jennifer Coleman **Business Address** 8751 18th Avenue, Brooklyn, NY 11214

Fax No. 718-851-2427

Email Address

Regulatory@palmcoenergy.com

A-6	Contact person for Commission Staff use in investigating customer complaints:					
	Name Thomas Sheehy	Title Compliance Officer				
	Business address 8751 18th Avenue, Brooklyn, NY 11214					
	Telephone No. 718-975-6601 Fax No. 718-851-24	27 Email Address compliance@palmcoenergy.co				
A- 7	Applicant's address and toll-free number for cu	stomer service and complaints				
	Customer service address 8751 18th Avenue, Brooklyn, N	Y 11214				
	Toll-Free Telephone No. 877-726-5862 Fax No. 719	8-851-2427 Email Address CustomerService@Palmco				
A-8	- ·	," in accordance with Section 4929.22 of the Ohio ess, telephone number, and Web site address of the				
	Name Eileen Ficken	Title Office Administrator				
	Business address 4807 Rockside Road, Suite 400, Inde	pendence, OH 44131				
	Telephone No. 216-642-8244 Fax No. 718-851-2427	Email Address compliance@palmcoenergy.com				
A-9	Applicant's federal employer identification num	ber 32-0274233				
A-10	Applicant's form of ownership: (Check one)					
	☐ Sole Proprietorship	Partnership				
	Limited Liability Partnership (LLP)	☑ Limited Liability Company (LLC)				
	☐ Corporation	Other				
A-11	currently providing service or intends to provid class that the applicant is currently serving o commercial, and/or large commercial/industrial in Section 4929.01(L)(1) of the Ohio Revised Code, means than 500,000 cubic feet of natural gas per year at a single I	as company service area in which the applicant is e service, including identification of each customer r intends to serve, for example: residential, small (mercantile) customers. (A mercantile customer, as defined a customer that consumes, other than for residential use, more ocation within the state or consumes natural gas, other than for hree locations within or outside of this state. In accordance with				

Section 4929.01(L)(2) of the Ohio Revised Code, "Mercantile customer" excludes a not-for-profit customer that consumes, other than for residential use, more than 500,000 cubic feet of natural gas per year at a single location within this state or consumes natural gas, other than for residential use, as part of an undertaking having more than three locations within or

outside this state that has filed the necessary declaration with the Public Utilities Commission.)

<u>.</u> [✓ Columbia Gas of Ohio ✓ Dominion East Ohio	Residential Small Cor	nmercial Large Commercial / Industrial
L	✓ Duke Energy Ohio ✓ Vectren Energy Delive	y of Ohio Residential Small Cor	· H · ·
Prog date	rams, for each servi (s) that the applicant		ed in any of Ohio's Natural Gas Chede approximate start date(s) and/or rvices.
V	Columbia Gas of Ohio	Beginning Date of Service 07/2012	Frid Dota
		Beginning Date of Service 9/2012	End Date
			End Date
	Industrial	Beginning Date of Service	End Date
_		beginning Date of Service	Enu Date
√]1	Dominion East Ohio		
	✓ Residential	Beginning Date of Service 10/2012	End Date
	Small Commercia	Beginning Date of Service 11/2012	End Date
	Large Commercia	Beginning Date of Service	End Date
	Industrial	Beginning Date of Service	End Date
√ 1	Duke Energy Ohio		
	Residential	Beginning Date of Service 06/2012	End Date
	✓ Small Commercia		End Date
	Large Commercia	Beginning Date of Service	End Date
	Industrial	Beginning Date of Service	End Date
	Vectren Energy Delivery	of Ohio	
	✓ Residential	Beginning Date of Service 08/2013	End Date
	✓ Small Commercia	Beginning Date of Service 08/2013	End Date
	Large Commercia	Beginning Date of Service	End Date
	Industrial	Beginning Date of Service	End Date

A-13 If not currently participating in any of Ohio's four Natural Gas Choice Programs, provide the approximate start date that the applicant proposes to begin delivering services:

Columbia Gas of Ohio	Intended Start Date	N/A
Dominion East Ohio	Intended Start Date	N/A
Duke Energy Ohio	Intended Start Date	N/A
Vectren Energy Delivery of Ohio	Intended Start Date	N/A

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- A-14 Exhibit A-14 "Principal Officers, Directors & Partners," provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.
- A-15 <u>Exhibit A-15 "Company History,"</u> provide a concise description of the applicant's company history and principal business interests.
- A-16 <u>Exhibit A-16 "Articles of Incorporation and Bylaws</u>, provide the articles of incorporation filed with the state or jurisdiction in which the applicant is incorporated and any amendments thereto, only if the contents of the originally filed documents changed since the initial application.
- A-17 <u>Exhibit A-17 "Secretary of State,"</u> provide evidence that the applicant is still currently registered with the Ohio Secretary of the State.

SECTION B - APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- **B-1** Exhibit B-1 "Jurisdictions of Operation," provide a current list of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail natural gas service, or retail/wholesale electric services.
- **B-2** Exhibit B-2 "Experience & Plans," provide a current description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4929.22 of the Revised Code and contained in Chapter 4901:1-29 of the Ohio Administrative Code.
- **B-3** Exhibit B-3 "Summary of Experience," provide a concise and current summary of the applicant's experience in providing the service(s) for which it is seeking renewed certification (e.g., number and types of customers served, utility service areas, volume of gas supplied, etc.).
- **B-4** Exhibit B-4 "Disclosure of Liabilities and Investigations," provide a description of all existing, pending or past rulings, judgments, contingent liabilities, revocations of authority, regulatory investigations, or any other matter that could adversely impact the applicant's financial or operational

status or ability to provide the services for which it is seeking renewed certification since applicant last filed for certification.

B-5 Exhibit B-5 "Disclosure of Consumer Protection Violations," disclose whether the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant has been convicted or held liable for fraud or for violation of any consumer protection or antitrust laws since applicant last filed for certification.

V	No	☐ Yes
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If Yes, provide a separate attachment labeled as <u>Exhibit B-5 "Disclosure of Consumer Protection Violations,"</u> detailing such violation(s) and providing all relevant documents.

B-6 Exhibit B-6 "Disclosure of Certification Denial, Curtailment, Suspension, or Revocation," disclose whether the applicant or a predecessor of the applicant has had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, or revoked, or whether the applicant or predecessor has been terminated from any of Ohio's Natural Gas Choice programs, or been in default for failure to deliver natural gas since applicant last filed for certification.

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If Yes, provide a separate attachment, labeled as <u>Exhibit B-6 "Disclosure of Certification Denial</u>, <u>Curtailment</u>, <u>Suspension</u>, or <u>Revocation</u>," detailing such action(s) and providing all relevant documents.

SECTION C - APPLICANT FINANCIAL CAPABILITY AND EXPERIENCE

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED

- C-1 <u>Exhibit C-1 "Annual Reports,"</u> provide the two most recent Annual Reports to Shareholders. If applicant does not have annual reports, the applicant should provide similar information, labeled as Exhibit C-1, or indicate that Exhibit C-1 is not applicable and why.

 (This is generally only applicable to publicly traded companies who publish annual reports.)
- C-2 Exhibit C-2 "SEC Filings," provide the most recent 10-K/8-K Filings with the SEC. If applicant does not have such filings, it may submit those of its parent company. An applicant may submit a current link to the filings or provide them in paper form. If the applicant does not have such filings, then the applicant may indicate in Exhibit C-2 that the applicant is not required to file with the SEC and why.
- C-3 <u>Exhibit C-3 "Financial Statements,"</u> provide copies of the applicant's two most recent years of audited financial statements (balance sheet, income statement, and cash flow statement). If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, it shall file audited or officer certified financial statements covering the life of the business. If the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns (with social security numbers and account numbers redacted).
- C-4 <u>Exhibit C-4 "Financial Arrangements,"</u> provide copies of the applicant's current financial arrangements to conduct competitive retail natural gas service (CRNGS) as a business activity (e.g., guarantees, bank commitments, contractual arrangements, credit agreements, etc.)

Renewal applicants can fulfill the requirements of Exhibit C-4 by providing a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements.

First time applicants or applicants whose certificate has expired as well as renewal applicants can meet the requirement by one of the following methods:

- 1. The applicant itself stating that it is investment grade rated by Moody's, Standard & Poor's or Fitch and provide evidence of rating from the rating agencies.
- 2. Have a parent company or third party that is investment grade rated by Moody's, Standard & Poor's or Fitch guarantee the financial obligations of the applicant to the LDU(s).
- 3. Have a parent company or third party that is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in the opinion of the Staff reviewer to guarantee the financial obligations of the applicant to the LDU(s). The guarantor company's financials must be included in the application if the applicant is relying on this option.
- 4. Posting a Letter of Credit with the LDU(s) as the beneficiary.

If the applicant is not taking title to the electricity or natural gas, enter "N/A "in Exhibit C-4. An N/A response is only applicable for applicants seeking to be certified as an aggregator or broker.

- C-5 Exhibit C-5 "Forecasted Financial Statements," provide two years of forecasted income statements for the applicant's NATURAL GAS related business activities in the state of Ohio Only, along with a list of assumptions, and the name, address, email address, and telephone number of the preparer. The forecasts should be in an annualized format for the two years succeeding the Application year.
- C-6 Exhibit C-6 "Credit Rating," provide a statement disclosing the applicant's current credit rating as reported by two of the following organizations: Duff & Phelps, Fitch IBCA, Moody's Investors Service, Standard & Poor's, or a similar organization. In instances where an applicant does not have its own credit ratings, it may substitute the credit ratings of a parent or an affiliate organization, provided the applicant submits a statement signed by a principal officer of the applicant's parent or affiliate organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter "N/A" in Exhibit C-6.

(CRNGS Supplier Renewal - Version 1.08) Page 6 of 8

- C-7 Exhibit C-7 "Credit Report," provide a copy of the applicant's current credit report from Experion, Dun and Bradstreet, or a similar organization. An applicant that provides an investment grade credit rating for Exhibit C-6 may enter "N/A" for Exhibit C-7.
- Exhibit C-8 "Bankruptcy Information," provide a list and description of any reorganizations. C-8 protection from creditors, or any other form of bankruptcy filings made by the applicant, a parent or affiliate organization that guarantees the obligations of the applicant or any officer of the applicant in the current year or within the two most recent years preceding the application.
- C-9 Exhibit C-9 "Merger Information," provide a statement describing any dissolution or merger or acquisition of the applicant within the two most recent years preceding the application.
- C-10 Exhibit C-10 "Corporate Structure," provide a description of the applicant's corporate structure, not an internal organizational chart, including a graphical depiction of such structure, and a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required and applicant may respond by stating that they are a stand-alone entity with no affiliate within the two most recent years preceding the application.

SECTION D - APPLICANT TECHNICAL CAPABILITY

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED.

- Exhibit D-1 "Operations," provide a current written description of the operational nature of the applicant's business. Please include whether the applicant's operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.
- Exhibit D-2 "Operations Expertise," given the operational nature of the applicant's business, provide D-2 evidence of the applicant's current experience and technical expertise in performing such operations.
- Exhibit D-3 "Key Technical Personnel," provide the names, titles, email addresses, telephone D-3 numbers, and background of key personnel involved in the operational aspects of the applicant's current business.

Applicant Signature and Title Art Plane, Managing Member

Sworn and subscribed before me this 1/th day of January Month 2018 Year

Jorla Vega Nodary Public Compature of official administering oath Print Name and Title

My commission expires on 5/30/18

ZOJLA VEGA Notary Public Estavol Public - State of NO. 01VE635890 Qualified in Kings woth My Commission Expires May 30, 2021



The Public Utilities Commission of Ohio

Competitive Retail Natural Gas Service Affidavit Form (Version 1.07)

In	the Matter of the Application of
PAI	LMco Energy OH, LLC Case No. 10 - 0138 -GA-CRS
for	a Certificate or Renewal Certificate to Provide
Co	mpetitive Retail Natural Gas Service in Ohio.
	unty of KINGS te of NEW YORK
	Robert Palmese [Affiant], being duly sworn/affirmed, hereby states that:
(1)	The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant.
(2)	The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
(3)	The applicant will timely pay any assessment made pursuant to Section 4905.10 or Section 4911.18(A), Ohio Revised Code.
(4)	Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
(5)	Applicant will cooperate with the Public Utilities Commission of Ohio and its staff in the investigation of any consumer complaint regarding any service offered or provided by the applicant.
(6)	Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
(7)	Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the certification or certification renewal application within 30 days of such material change, including any change in contact person for regulatory or emergency purposes or contact person for Staff use in investigating customer complaints.
(8)	Affiant further sayeth naught.
	Affiant Signature & Title / Let Thom Managing Member
	Sworn and subscribed before me this //th day of January Month 2018 Year
	Zorla Vega Notary Public Signature of Official Administering Oath Print Name and Title
{	ZOILA VEGA Notary Public – State of New York NO. 01VE6358906 Qualified in Kings County My Commission Expires May 30, 2021 My commission expires on (CRNGS Supplier Renewal) - Version 1.08 Page 8 of 8

Exhibit A-14 Principal Officers, Directors, & Partners

Robert Palmese, *President/ Managing Member* 8751 18th Avenue Brooklyn, NY 11214

Telephone: 718-851-6655 ext. 8

Michelle Hofstette, *Chief Financial Officer* 8751 18th Avenue Brooklyn, NY 11214 Telephone: 718-975-6605

Robert Blake, *Vice President of Operations* 8751 18th Avenue Brooklyn, NY 11214 Telephone: 718-696-0131

Adam Bashe, Vice President of Business Development and Chief Sales Officer 8751 18th Avenue Brooklyn, NY 11214 Telephone: 718-696-0129

Byron Farnsworth, Jr., Vice President of Supply and Scheduling 8751 18th Avenue Brooklyn, NY 11214 Telephone: 718-696-0121

Jennifer Coleman, *Regulatory Manager* 8751 18th Avenue Brooklyn, NY 11214 Telephone: 718-975-9018

Exhibit A-15 Company History

PALMco Energy OH, LLC (hereinafter "PALMco") was formed as an Ohio Limited Liability Company in January 2009. It was first licensed as an Ohio natural gas supplier in 2010. PALMco began selling natural gas in Ohio at retail in 2012.

PALMco currently serves approximately 11,000 natural gas customers. PALMco sells gas at retail in the service territories of Columbia Gas of Ohio, Dominion East Ohio, Duke Energy Ohio, and Vectren Energy Delivery of Ohio.

Exhibit A-16 Articles of Incorporation and Bylaws

There has been no change to PALMco's Articles of Incorporation or Bylaws, since the original application.

Exhibit A-17 Secretary of State

Attached is confirmation that PALMco is in good standing and currently registered with the Ohio Secretary of State.

Jon Husted Ohio Secretary

Jon Husted & the Office | Elections & Voting | Campaign Finance | Legislation & Ballot Issues | Businesses | Records | Media Center |

Publications

Business Filing Portal



Print this report

Corporation Details

••	Corporatio	n Details	
Entity Number	1832534	· · · · · · · · · · · · · · · · · · ·	
Business Name	PALMCO ENERGY OH LLC		
Filing Type	DOMESTIC LIMITED LIABILITY COMPANY		·
Status	Active		
Original Filing Date	01/28/2009		
Expiry Date			
Location:	County:		State:
	Agent / Registra	int Information	
	CORPORATION SE 50 WEST BROAD ST COLUMBUS Effective Date Contact Sta	TREET SUITE 1330 5,0H 43215 : 11/10/2016	
	Incorporator	Information	
	ROBERT F	PALMESE	
	Filin	gs	
	Filing Type	Date of Filing	Document Number/Image
	N/DOM, PROFIT LIM.LIAB. CO.	01/28/2009	200902902670
AMERIT ADDDECC MUA	NGE/LIMITED/LIABILITY/PARTNERS	11/10/2016	201632602630

Exhibit B-1 Jurisdictions of Operation

PALMco Energy OH, LLC is a stand-alone entity, rather than subsidiaries of a corporate parent. The individual members of the Ohio PALMco entity also own, in whole or in part, entities in other jurisdictions that are engaged in the retail sale of electricity and natural gas. The entities are as follows:

Name: Columbia Utilities, LLC (Electric) and Columbia Utilities Power, LLC (Gas)

License Number/ State of Issuance: N/A, New York

Name: PALMco Power CA, LLC (Electric)

License Number/ State of Issuance: ESP NO. 1387/California

Name: PALMco Energy CT, LLC (Gas)

License Number/ State of Issuance: 09-01/ Connecticut

Name: PALMco Power DC, LLC (Electric) and PALMco Energy DC, LLC (Gas)

License Number/ State of Issuance: EA 2016-16/ District of Columbia (Electric) and GA 2016-05/

District of Columbia (Gas)

Name: PALMco Power DE, LLC (Electric)

License Number/ State of Issuance: 16-0929/ Delaware (Electric)

Name: PALMco Power IL, LLC (Electric) and PALMco Energy IL, LLC (Gas)

License Number/ State of Issuance: 12-0269/ Illinois (Electric) and 12-0395/ Illinois (Gas)

Name: PALMco Power MA, LLC (Electric) and PALMco Energy MA, LLC (Gas)

License Number/ State of Issuance: CS-092/ Massachusetts (Electric) and GS-046/

Massachusetts (Gas)

Name: PALMco Power MD, LLC (Electric) and PALMco Energy MD, LLC (Gas)

License Number/ State of Issuance: IR-1804/ Maryland (Electric) and IR-1803/ Maryland (Gas)

Name: PALMco Power NJ, LLC (Electric) and PALMco Energy NJ, LLC (Gas)

License Number/ State of Issuance: ESL-0049/ New Jersey (Electric) and GSL-0033/ New Jersey

(Gas)

Exhibit B-1 Jurisdictions of Operation (continued)

Name: PALMco Power NY, LLC (Electric) and PALMco Energy NY, LLC (Gas)

License Number/ State of Issuance: N/A, New York

Name: PALMco Power OH, LLC (Electric)

License Number/ State of Issuance: 10-199E(4)/ Ohio (Electric)

Name: PALMco Power PA, LLC (Electric) and PALMco Energy PA, LLC (Gas)

License Number/ State of Issuance: A-2009-2108338/ Pennsylvania (Electric) and A-2009-

2100320/ Pennsylvania (Gas)

Name: PALMco Energy VA, LLC (Gas)

License Number/State of Issuance: G-49/Virginia

Exhibit B-2 Experience & Plans

Experience.

Since PALMco's last license renewal application, PALMco has taken several affirmative steps to modify its business practices and procedures. First, PALMco has made significant managerial investments to enhance its capabilities. This includes hiring the following experienced energy industry individuals to conduct oversight and management of essential functions of the business: operations, sales, supply, and regulatory compliance. The addition of a new management team has provided greater control, monitoring and oversight of the business operations and has resulted in significant cultural changes at the company including a comprehensive top-down approach to compliance and regular weekly meetings to identify, discuss, and address issues effectively across departments. There is an ongoing dialogue to implement constant improvements in accordance with best practices in the industry. These individuals, with a summary of their experience and education, are listed in Exhibit D-3.

Plans.

In order to contract with customers, PALMco hires third party vendors to market its services through door-to-door and telesales solicitations. All third party vendors hired by PALMco undergo a training program to ensure compliance with applicable laws and regulations. PALMco also employs a Sales Channel Manager to communicate regularly with vendors for any regulatory updates, agent training concerns, and changes to any marketing materials. In addition, customers may enroll on PALMco's website at https://palmcoenergy.com/ohio/.

To ensure compliance and proper authorization of customer accounts, PALMco implemented a new customer relationship management software system ("CRM"). The CRM provides a significant improvement in the areas of sales data retention and organization, management oversight and speed of the quality assurance process, as well as performance reporting of sales vendors, specific sales agents, and quality assurance team members performing reviews. The system facilitates analysis of data and allows for better tracking to enhance oversight and monitoring of sales and marketing activities. The CRM also allows the Compliance and Customer Service Teams to effectively respond to customer complaints and inquires. To that end, PALMco has an onsite Customer Service Department to respond to any customer communications.

Exhibit B-2 Experience & Plans (continued)

PALMco does not provide its own billing services to customers. Instead, PALMco has opted to have local gas utilities provide consolidated billing services on its behalf and on behalf of its customers. PALMco has contracted with Energy Services Group for its EDI and customer account billing. Furthermore, PALMco has an internal Billing an Operations Team to communicate, on a daily basis, with utilities and provide billing and transaction analysis.

Exhibit B-3 Summary of Experience

PALMco began selling natural gas within the state of Ohio in 2012. Currently, PALMco serves 10,000 natural gas customers within the state. Between all the PALMco entities listed in Exhibit B-1, PALMco currently serves about 22,000 natural gas customers.

In 2016, PALMco sold a total of 75,572 Dekatherms in the state of Ohio. In 2016, between all the PALMco entities listed in Exhibit B-1, PALMco sold a total of 1,077,696 Dekatherms.

Exhibit B-4 Disclosure of Liabilities and Investigations

PALMco Energy OH, LLC is a stand-alone entity, rather than subsidiaries of a corporate parent. While the below disclosures will not affect PALMco's financial or operational capabilities in Ohio, in the interest of full disclosure, other PALMco entities have had the following investigations, since PALMco last filed for renewal:

Connecticut

<u>Application of PALMco Power CT, LLC For An Electric Supplier License – Investigation of Marketing and Enrollment Practices</u>

Connecticut Public Utilities Regulatory Authority ("Authority")
Docket No. 10-01-24RE01

By Decision dated February 25, 2015, the Authority notified PALMco that it opened a docket "to examine PALMco's marketing and enrollment practices, and compliance with record retention requirements and other terms of its supplier license." A joint settlement between all participants was reached and a final decision was entered by the Authority on August 16, 2017. As part of the settlement, PALMco agreed to voluntarily relinquish its electric license in the state of Connecticut for a period of five years.

New Jersey

Lougy v. PALMco Power NJ, LLC and PALMco Energy NJ, LLC

Superior Court of New Jersey Docket No. MER-C-33-14

On May 28, 2014, the New Jersey Attorney General's Office ("NJ AG") filed a complaint against PALMco Power NJ, LLC and PALMco Energy NJ, LLC (collectively "PALMco NJ"), in New Jersey Superior Court. The complaint, which arose out of the 2013-2014 winter Polar Vortex, alleged that PALMco NJ had violated certain New Jersey consumer protection laws and New Jersey Board of Public Utilities' regulations.

On May 23, 2016, PALMco entered into a settlement agreement with the NJ AG. As part of the settlement, PALMco NJ agreed to undertake various remedial measures related to PALMco NJ's marketing materials and practices. PALMco also agreed to pay restitution to customers and a civil penalty in the amount of \$500,000 as a part of the settlement. PALMco continues to sell retail electricity and natural gas to customers in the state of New Jersey.

Exhibit B-4 Disclosure of Liabilities and Investigations (Continued)

Illinois

The People of the State of Illinois vs. PALMco Power IL, LLC

On March 9, 2017 the Illinois Attorney General ("IL AG") filed a complaint against PALMco Power IL, LLC under the Consumer Fraud and Deceptive Business Practices Act. On October 11, 2017, PALMco entered into a settlement agreement with the IL AG. PALMco agreed to pay restitution to customers and a voluntary contribution to the Attorney General in the amount of \$20,000.00. PALMco continues to sell retail electricity to customers in the state of Illinois.

Gress v. PALMco Energy IL, LLC

Circuit Court for the 12th Judicial Circuit Case No. 17MR1477

On May 30, 2017 William Gress and Denise Gress filed a complaint against PALMco Energy IL, LLC under the Illinois Restricted Call Registry Act. The matter is ongoing and PALMco is cooperating with Plaintiffs' counsel.

Exhibit B-5 Disclosure of Consumer Protection Violations

None.

Exhibit B-6 Disclosure of Certification Denial, Curtailment, Suspension, or Revocation

None.

Exhibit C-1 Annual Reports

PALMco is a privately owned limited liability company. Thus, it is not required to prepare annual reports or any similar documents for its shareholders or owners.

Exhibit C-2 SEC Filings

PALMCo is not required to file with the SEC because it is a privately owned limited liability company.

Exhibit C-3 Financial Statements REDACTED

Due to the confidential and proprietary nature of PALMco's financial statements, the statements have been redacted and filed under confidential seal.

Exhibit C-4 Financial Arrangements

Attached please find current statements from Duke Energy Corporation, The East Ohio Gas Company, Columbia Gas of Ohio, and Vectren Energy ("collectively LDUs") demonstrating PALMco meets the LDUs' collateral requirements.



December 15, 2017

Palmco Energy OH, LLC has met the Gas Collateral obligations for Duke Energy Corporation as of December 15, 2017.

Tom Hunt

Duke Energy Corp Certified Supplier Business Center Tom.Hunt@Duke-Energy.com





Dominion Energy Ohio 1201 East 55th Street Cleveland, OH 44103

December 18, 2017

PALMCo Energy OH LLC has met the natural gas collateral obligations for The East Ohio Gas Company dba Dominion Energy Ohio as of December 18, 2017.

Thank you,

Clifford E. Andrews

Clifford E. Andrews Authorized Representative



Thursday, December 14, 2017

PALMco Energy OH LLC Attn: Alan Klein 8751 18th Ave Brooklyn, NY 11214

Re: Columbia Gas of Ohio Collateral Requirements

To Whom It May Concern:

PALMco Energy OH LLC has complied with Columbia Gas of Ohio's collateral requirements.

Sincerely,

Michele Caddell

. Uichele Caddell

Director, Transportation Programs and Nominations





December 13, 2017

Alan Klein Assistant Controller Palmco Energy OH, LLC 8751 18th Avenue Brooklyn, NY 11214 <u>aklein@palmcoenergy.com</u> (718) 851-6655

RE: PUCO Renewal

Dear Mr. Klein:

Please use this letter as confirmation that Palmco Energy Ohio, LLC has met the collateral requirements for Vectren's Choice Program in Ohio.

Sincerely,

Emily Lamb

Emily Lamb
Analyst, Enterprise Risk Management
Vectren Corporation
One Vectren Square
Evansville, IN 47708-1251
elamb@vectren.com
(812) 491-4245

Exhibit C-5 Forecasted Financial Statements REDACTED

Due to the confidential and proprietary nature of PALMco's forecasted financial statements, the statements have been redacted and filed under confidential seal.

Exhibit C-6

Credit Rating

As neither PALMco nor the other PALMco entities, listed in Exhibit B-1, are publicly traded, and each is privately owned, they do not have a credit rating from Duff & Phelps, Fitch IBCA, Moody's Investors Service, Standard & Poor's, or any similar organization. Please see Exhibit C-7 for PALMco's credit report.

Exhibit C-7 Credit Report

Please see PALMco's attached credit report from Dun and Bradstreet.

This Dun & Bradstreet report is provided for your company's internal review. It may not be used for any other purpose or shared.

Business Information Report

User Id: aklein@columbiautilities.com

Report Printed: Wednesday December 13, 2017 11:34 AM

Business Summary

Company Name:

PALMCO ENERGY OH LLC

Physical Address: Physical City: Physical State: 1350 60th St Brooklyn NY 11219

Physical Zip: Telephone:

718 851~6655 2009

Year started: Employs:

1

History:

INCOMPLETE

SIC:

4924

Line of business:

Natural gas distribution

D-U-N-S Number:

830077736

Additional services to monitor and build your Dun & Bradstreet file are available through Dun & Bradstreet's CreditBuilder service. Good credit is the lifeline of your business. It enables you to obtain funding for things like expansion, capital expenditures, research and development, and staffing. To speak with a Credit Advisor today, call 888–814–1435.

Special Events

2011-10-16

Source(s) indicate the address shown above may no longer be used by this business.

History

The following information was reported 02/05/10:

Officer(s):

ROBERT PALMESE, MEMBER

A check with the New York Secretary of State found no charter for the captioned business.

Business started 2009.

ROBERT PALMESE, Antecedents are unknown. 2006-present active as a member with Columbia Utilities Power, LLC, Brooklyn, NY.

Exact start date is undetermined. The original business report for the company was created by D&B on March 31, 2009. Since D&B can confirm ongoing operation from outside sources as of February 5, 2010, a reference start date of 2009 will be presented.

AFFILIATES:

The following are related through common principals, management and/or ownership: Columbia Utilities Power, LLC, Brooklyn, NY. Started '2006'. DUNS #787817283. Operates as engaged in energy generation (100%). Intercompany relations: None reported by management.

Business Registration

CORPORATE AND BUSINESS REGISTRATIONS REPORTED BY THE SECRETARY OF STATE OR OTHER OFFICIAL SOURCE AS OF 2017-12-01

Registered Name:

PALMCO ENERGY OH LLC

Business type:

DOMESTIC LIMITED LIABILITY CO

Corporation type:

Date incorporated:

State of incorporation:

OHIO

Filing date: Registration ID: 2009~01-28 1832534

Status:

ACTIVE

Where filed:

SECRETARY OF STATE/CORPORATIONS DIVISION, COLUMBUS, OH

Operations

2010-02-05

Description:

Operates as a provider of natural gas distribution (100%).

Terms are undetermined. Sells to undetermined.

Employees:

1.

Facilities:

Occupies premises in a building.

SIC & NAICS

SIC: 49240000

Natural gas distribution

NAICS: 221210

Natural Gas Distribution

26

12/13/2017

PAYMENT SUMMARY

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Below is an overview of the company's dollar-weighted payments, segmented by its suppliers' primary industries:

	Total Rcv'd	Total Dollar	Largest High	Within			Days Slow
	(#)	Amts (\$)	Credit (\$)	Terms (%)	<31(%)	31-60(%) 61-90	(%) 90>(%)
Top Industries:	<u> </u>		•	•			
Other payment categories:							
Cash experiences							
Payment record unknown							
Unfavorable comments			1				
Placed for collections:							
With Dun & Bradstreet							
Other				i i			
Total in Dun & Bradstreet's file							

D&B receives over 600 million payment experiences each year. We enter these new and updated experiences into D&B Reports as this information is received. At this time, none of those experiences relate to this company.

FINANCE

2010-02-05

As of February 5, 2010, several attempts to contact the management of this business have been unsuccessful. Inside sources confirmed name of the captioned business.

Incomplete history caption has been applied due to the following factor(s):

-- Nature of legal structure has not been clearly established. -- Exact start date is undetermined.

As of February 5 2010 a search of Dun & Bradstreets Public Record database found no open suits, liens, judgements or UCCs to which Palmco Energy OH LLC at 1350 60th St, Brooklyn NY was named defendant or debtor. Public records received hereafter will be entered into the database and will be included in reports which contain a Public Filings section.

PUBLIC FILINGS

The following Public Filing data is for information purposes only and is not the official record. Certified copies can only be obtained from the official source.

UCC Filings

Collateral: All Negotiable instruments and proceeds - All Inventory and proceeds - All Account(s) and proceeds - All

Contract rights and proceeds - and OTHERS

Type: Original

Sec. party: CITIBANK N A. IRVING, TX
Debtor: PALMCO ENERGY OH LLC
Filing number: OH00139705050

Filed with: SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

 Date filed:
 01/15/2010

 Latest Info Received:
 01/27/2010

Original UCC filed date: Original filing no.:

Collateral:

Type: Continuation

 Sec. party:
 CITIBANK N A, IRVING, TX

 Debtor:
 PALMCO ENERGY OH LLC

Filing number: 20142270137

Filed with: SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

 Date filed:
 08/15/2014

 Latest Info Received:
 08/18/2014

 Original UCC filed date:
 01/15/2010

 Original filing no.:
 0H00139705050

Collateral: Assets and proceeds

Type: Original

Sec. party: VECTREN ENERGY DELIVERY OF OHIO, INC., EVANSVILLE, IN

Debtor: PALMCO ENERGY OH LLC
Filing number: OH00158068081 27

12/13/2017

Dun & Bradstreet Business Information Report: PALMCO ENERGY OH LLC

Filed with: SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

Date filed his Dun & Bradstreet report is provided for your to internal review. It may not be used for any other purpose or shared.

-Latest Info Received:

05/09/2012

Original UCC filed date:

Original filing no.:

Collateral:

Type:

Continuation

Sec. party:

VECTREN ENERGY DELIVERY OF OHIO, INC., EVANSVILLE, IN

Debtor:

PALMCO ENERGY OH LLC

Filing number:

20171170286

Filed with:

SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

Date filed: Latest Info Received: Original UCC filed date:

Original filing no.:

04/27/2017 05/01/2017 05/02/2012

OH00158068081

Collateral:

RIGHT, TITLE AND INTEREST and proceeds

Type:

Original

Sec. party:

COLUMBIA GAS OF OHIO, INC., COLUMBUS, OH

Debtor: Filing number: PALMCO ENERGY OH LLC OH00161432180

Filed with:

SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

Date filed: Latest Info Received: 09/21/2012 10/02/2012

Original UCC filed date:

Original filing no.:

Collateral:

Type:

Continuation

SR11923

Sec. party:

COLUMBIA GAS OF OHIO, INC., COLUMBUS, OH

Debtor:

PALMCO ENERGY OH LLC

Filing number: Filed with:

SECRETARY OF STATE/UCC DIVISION, COLUMBUS, OH

Date filed: Latest Info Received: Original UCC filed date: 08/15/2017 10/03/2017 09/21/2012

Original filing no.:

OH00161432180

Government Activity

Activity summary

Borrower (Dir/Guar):

NO

Administrative debt:

NO

Contractor: Grantee:

NO NO

Party excluded from federal program(s):

NO

Possible candidate for socio-economic program consideration

N/A

Labor surplus area: Small Business:

N/A

8(A) firm:

N/A

The details provided in the Government Activity section are as reported to Dun & Bradstreet by the federal government and other sources.

There are additional UCC's in Dun & Bradstreet's file on this company available by contacting 1-800-234-3867.

There are additional suits, liens, or judgments in Dun & Bradstreet's file on this company available by contacting.

The public record items contained in this report may have been paid, terminated, vacated or released prior to the date this report was printed.

Exhibit C-8
Bankruptcy Information

None.

Exhibit C-9 Merger Information

None.

Exhibit C-10 Corporate Structure

PALMco Energy OH, LLC is a stand-alone entity, rather than subsidiaries of a corporate parent. The individual members of the Ohio PALMco entity also own, in whole or in part, entities in other jurisdictions that are engaged in the retail sale of electricity and natural gas. Please see the attached chart listing all the PALMco entities.

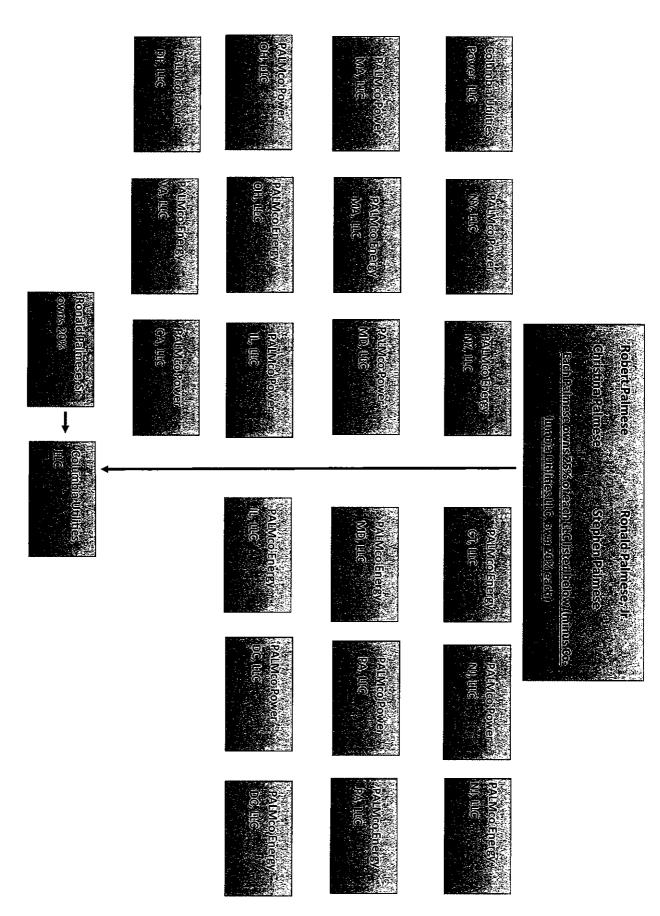


Exhibit D-1 Operations

PALMco in conjunction with its agents, will perform the necessary functions to provide natural gas competitive services in the state of Ohio. PALMco has a skilled management team to oversee operations within the company. Bryon Farnsworth, as Vice President of Supply and Scheduling, is responsible for the management, scheduling, and nomination of all natural gas within the state of Ohio. In addition to Mr. Farnsworth's skill set, PALMco also has a contractual relationship with Quantum Gas & Power Services, Ltd. In addition, Bob Blake, as Vice President of Operations, oversees a department comprised of twenty-five (25) individuals to assist in billing, compliance, and quality assurance of PALMco's day-to-day operations.

Exhibit D-2 Operations Expertise

Robert Palmese - Managing Member and President

Robert Palmese is the Managing Member of PALMco Energy OH, LLC ("PALMco"). Mr. Palmese has about 16 years' experience selling natural gas at retail. He is in charge of the day-to-day operations of the PALMco entities that sell electric power and natural gas at retail in the states of Illinois, New York, New Jersey, Pennsylvania, Maryland, Massachusetts, Delaware, Virginia, and Washington D.C. Mr. Palmese graduated from Georgetown University with a Bachelor of Science degree in Business Administration.

Robert ("Bob") Blake - Vice President of Operations

Mr. Blake began working for PALMco as a consultant in 2015 and joined PALMco full-time in 2016 as Vice President of Operations. In that capacity, Mr. Blake oversees the operation of the business of the PALMco, including market entries and strategies, billing system implementation and oversight, implementation and customer data migrations, and sales and marketing compliance. Mr. Blake has over 36 years' experience in the energy industry, including 19 years working at retail energy suppliers (Xoom Energy, MX Energy, United Energy, Connectiv Energy) and 18 years working at a regulated utility company (United Illuminating, a Connecticut electric utility company). During this time, Mr. Blake served in a wide variety of roles related to customer operations, regulatory affairs, and product development. Mr. Blake has also served on professional boards and organizations, including the ISO New England (NEPOOL) Interruptible Loads Task Force. Mr. Blake holds an MBA from the University of New Haven and a Bachelor of Science in Mechanical Engineering from Worcester Polytechnic Institute.

Byron Farnsworth ("Barney") - Vice President of Supply and Scheduling

Mr. Farnsworth joined PALMco, in his current position, in 2016. In his capacity as Vice President of Supply and Scheduling, Mr. Farnsworth is responsible for procuring electric and natural gas supply, hedging supply of electricity and natural gas to create fixed price products, and scheduling the load of electricity and natural gas supply in compliance with regulatory commission and utility company rules for delivery to customers. Mr. Farnsworth's responsibilities also include forecasting PALMco's delivery requirements and managing the company's risk, ensuring compliance with applicable environmental and renewable energy standards, managing PALMco's relationships with wholesale electricity and natural gas suppliers, and developing and implementing electricity and natural gas pricing models. Mr. Farnsworth has over 29 years in the energy industry, including over 10 years at regulated utility companies (New York State Electric & Gas, Rochester Gas and Electric) and over 19 years at deregulated energy supply companies (Your Energy Holdings, MX Energy, Energetix/NYSEG

Solutions). Mr. Farnsworth has experience working with many utilities and independent system operators, including PJM. Mr. Farnsworth holds a Bachelor of Science Degree in Electric/Mechanical Engineering and a Master of Business Administration from the Rochester Institute of Technology.

Laura Salvesen - Director of Billing and Operations

Ms. Salvesen has been working in the PALMco businesses since 2005. She currently serves as the Director of Billing and Operations, working closely with utilities on billing/transactional issues. Prior to becoming the Director of Billing and Operations, she served as a Compliance Officer, where she prepared regulatory filings, responded to customer complaints, and assisted in other regulatory compliance-related matters. Prior to that, she served as Supervisor of the customer service department, handling customer questions and complaints.

Exhibit D-3 Key Technical Personnel

Robert Palmese - Managing Member and President

Telephone: 718-851-6655 ext. 8

Email: RVPalmese@palmcoenergy.com

Robert Palmese is the Managing Member of PALMco Energy OH, LLC ("PALMco"). Mr. Palmese has about 16 years' experience selling electricity at retail. He is in charge of the day-to-day operations of Applicant and its various affiliates that sell electric power and natural gas at retail in the states of Illinois, New York, New Jersey, Pennsylvania, Maryland, Massachusetts, Delaware, Virginia, and Washington D.C. Mr. Palmese graduated from Georgetown University with a Bachelor of Science degree in Business Administration.

Michelle Hofstetter, CPA, CGMA – Chief Financial Officer

Telephone: 718-975-6605

Email: mhofstetter@palmcoenergy.com

Ms. Hofstetter recently joined PALMco as Chief Financial Officer of the various PALMco entities. In that capacity, Ms. Hofstetter directs and oversees PALMco's Accounting Department and is responsible for all financial matters of the organization. She also plays a critical role as a member of the executive team where she advises management and provides strategic direction. Prior to joining PALMco, Ms. Hofstetter spent over 20 years working in various financial executive management positions across several industries including healthcare, IT, telecommunications, advertising, and professional services. She also spent 3 years working in public accounting. Ms. Hofstetter holds a Bachelor of Science Degree in Accounting from The College of Staten Island (CUNY). She is a New York State licensed Certified Public Accountant and holds a CGMA designation.

Robert ("Bob") Blake - Vice President of Operations

Telephone: 718-696-0131

Email: bblake@palmcoenergy.com

Mr. Blake began working for PALMco as a consultant in 2015 and joined PALMco full-time in 2016 as Vice President of Operations of PALMco and its various affiliates. In that capacity, Mr. Blake oversees the operation of the business of the PALMco, including market entries and strategies, billing system implementation and oversight, implementation and customer data migrations, and sales and marketing compliance. Mr. Blake has over 36 years' experience in the energy industry, including 19 years working at retail energy suppliers (Xoom Energy, MX Energy,

United Energy, Connectiv Energy) and 18 years working at a regulated utility company (United Illuminating, a Connecticut electric utility company). During this time, Mr. Blake served in a wide variety of roles related to customer operations, regulatory affairs, and product development. Mr. Blake has also served on professional boards and organizations, including the ISO New England (NEPOOL) Interruptible Loads Task Force. Mr. Blake holds an MBA from the University of New Haven and a Bachelor of Science in Mechanical Engineering from Worcester Polytechnic Institute.

Adam Bashe - Chief Vice President of Business Development and Chief Sales Officer

Telephone: 718-696-0129

Email: abashe@palmcoenergy.com

Mr. Bashe began joined PALMco in his current position in 2016. In his capacity as Chief Sales Officer, Mr. Bashe is responsible for the assessment, hiring, training, oversight, and monitoring of sales vendor relationships. Prior to joining PALMco, Mr. Bashe spent over 26 years cultivating business strategies and opportunities and leading product development across a wide array of industries. Most recently, Mr. Bashe has led business development initiatives at several retail energy suppliers, both in-house (Direct Energy) and as an external consultant (Aspirity Holding, Town Square Energy). Mr. Bashe holds a Bachelor of Science degree in Economics from Boston University.

Byron Farnsworth ("Barney") - Vice President of Supply and Scheduling

Telephone: 718-696-0121

Email: bfarnsworth@palmcoenergy.com

Mr. Farnsworth joined PALMco in his current position in 2016. In his capacity as Vice President of Supply and Scheduling, Mr. Farnsworth is responsible for procuring electric and natural gas supply, hedging supply of electricity and natural gas to create fixed price products, and scheduling the load of electricity and natural gas supply in compliance with regulatory commission and utility company rules for delivery to customers. Mr. Farnsworth's responsibilities also include forecasting PALMco's delivery requirements and managing the company's risk, ensuring compliance with applicable environmental and renewable energy standards, managing PALMco's relationships with wholesale electricity and natural gas suppliers, and developing and implementing electricity and natural gas pricing models. Mr. Farnsworth has over 29 years in the energy industry, including over 10 years at regulated utility companies (New York State Electric & Gas, Rochester Gas and Electric) and over 19 years at deregulated energy supply companies (Your Energy Holdings, MX Energy, Energetix/NYSEG Solutions). Mr. Farnsworth has experience working with many utilities and independent system operators, including PJM. Mr. Farnsworth holds a Bachelor of Science Degree in Electric/Mechanical Engineering and a Master of Business Administration from the Rochester Institute of Technology.

Jennifer Coleman - Regulatory Manager

Telephone: 718-975-9018

Email: icoleman@palmcoenergy.com

Ms. Coleman recently joined PALMco in 2017. In her capacity as Regulatory Manager, Ms. Coleman is responsible for providing regulatory guidance and promoting overall regulatory compliance, as well as, monitoring legal and regulatory developments in the state, submitting filings, and attending commission stakeholder workshops. Ms. Coleman holds a Juris Doctor from Appalachian School of Law and a Bachelor of the Arts in Legal Studies and Political Science from St. John Fisher College.

Stephen Schemitsch – Sales Channel Manager

Telephone: 718-975-4235

Email: sschemitsch@palmcoenergy.com

Mr. Schemitsch joined PALMco in his current position in 2016. In his capacity as Sales Channel Manager, Mr. Schemitsch serves as a liaison among PALMco's Sales Department, Compliance Department, and external sales vendors to ensure all agents representing PALMco do so in compliance with internal policies and procedures and the applicable laws, regulations. Mr. Schemitsch has over 20 years' experience in a variety of sales positions, including more than 11 years' experience in the sale of retail energy service (IDT Energy, Sperian Energy, Gateway/Direct Energy Services, Constellation NewEnergy, Econnergy Energy) and more than 8 years' experience in the sale of telecommunications services. In these positions, Mr. Schemitsch has developed a wide range of products and sales strategies and has overseen diverse marketing campaigns involving both internal resources and independent contractors.

Thomas Sheehy— Compliance Officer

Telephone: 718-975-6601

Email: tsheehy@palmcoenergy.com

Mr. Sheehy has been working with PALMco since December 2011. He currently serves as the Compliance Officer for PALMco, responding to customer complaints, developing training materials for agents, and assisting in regulatory-compliance matters. Mr. Sheehy holds a Bachelors in English Literature from Ohio University.