

FILE



# Public Utilities Commission

17-2553-EL-CSS

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

## Formal Complaint Form

Angela Martin  
Customer Name (Please Print)

9500 Swan Place  
Customer Address

Mason, Oh 45040  
City State Zip

**Against**

4450-0751-23-9  
Account Number

Duke Energy  
Utility Company Name

/  
Customer Service Address (if different from above)

/ /  
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

- Cut my electric fence and hasn't repaired it after telling them many times!

- Put a hole in my shed and pop-up camper.

- Destroyed my yard with heavy equipment.

- Cut my neighbors fence <sup>down</sup> to get access, and his pit bulls <sup>contact</sup> and can kill my dogs and children.

- Destroyed my extra siding behind my shed and put holes in our Keg cover.

Angela Martin  
Signature

(513) 398-1892  
Customer Telephone Number

- Tore my pop-up camper cover.

It is an absolute mess in my yard with rats and holes.

His dogs have attacked my dogs 2x times already and bit my child! very dangerous!!

- Ran over fiber optics cover and broke it. Wires are hanging out and has a hole where my dogs can fall in.

I am to certify that the information on this file accurate and complete reproduction of a true file document delivered in the regular course of business. Asst Date Processed 12/26/17 technician

November 16, 2017

My complaint is against Duke Energy of Cincinnati, OH.

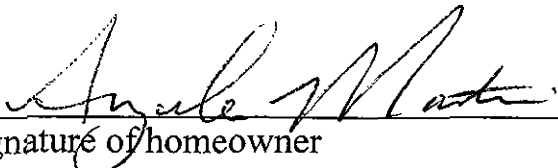
Duke Energy is negatively impacting the property values of our homes in Symmes and Deerfield Township and the City of Montgomery (which includes 180 single family homes, 3 apartment buildings and 31 condos in Symmes/Montgomery and 74 in Deerfield). They are doing this by clear cutting and obliterating (vs trimming) all trees located within a 100 foot right-of-way under the Transmission wires.

My complaint is that Duke is failing to adhere to what is permissible in the language of the Grant of Easement (written in 1951) that is associated with these properties. They are also surpassing requirements by PUCO as described in: Section F (Right of Way Vegetation Management) of its ***Programs For Inspection, Maintenance, Repair and Replacement of Distribution and Transmission Lines 4901:1-10-27(E)(1)***

Citizens of Symmes and Deerfield Township and City of Montgomery would like PUCO to stop Duke from taking this excessive and unnecessary action to clear cut trees and we want PUCO to stop Duke Energy from using toxic herbicides on our properties.

Please see attached Grant of Easement.

Thank you,



Signature of homeowner

Customer of Duke Energy, Cincinnati, Ohio

Work done by Intensity  
by: Tree Service

Attention:

I warned them several times to make sure I'm home before cutting any trees down. I told the company several times that I had an electric fence. The workers said they would check where it was. They were also told by me when they were working to be careful about the tree hitting my pop-up camper. They said they would put a board up and shouldn't even be near it. They put a hole in my shed and pop-up camper. I warned them about these issues several times to prevent a problem. They didn't listen and hasn't fixed any of my problems. No response.