

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
ANTOINETTE WATSON,**

COMPLAINANT,

V.

CASE NO. 17-2080-GA-CSS

**THE EAST OHIO GAS COMPANY D/B/A
DOMINION ENERGY OHIO,**

RESPONDENT.

ENTRY

Entered in the Journal on December 20, 2017

I. SUMMARY

{¶ 1} The Commission grants the Complainant's request to dismiss the complaint, as the Complainant states that all issues have been resolved.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On October 2, 2017, Antoinette Watson (Complainant or Ms. Watson) filed a complaint against DEO, alleging that she was erroneously removed from the Percentage of

Income Payment Plan. Ms. Watson asserts that, consequently, she was overcharged on her monthly DEO bill. Complainant seeks to have the overcharge removed from her bill.

{¶ 5} Complainant filed a letter on October 16, 2017, to inform the Commission that the parties have reached a settlement agreement. Ms. Watson adds that she will not pursue further action regarding her complaint.

{¶ 6} Given the contents of Ms. Watson's October 16, 2017 letter, the Commission finds it reasonable that her complaint should be dismissed.

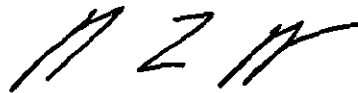
III. ORDER

{¶ 7} It is, therefore,

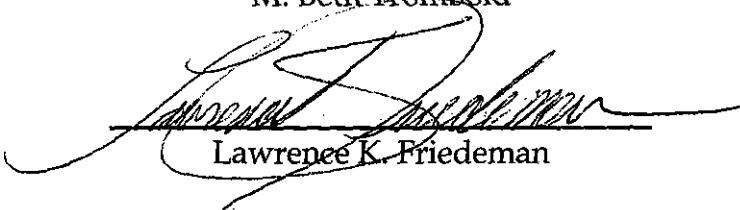
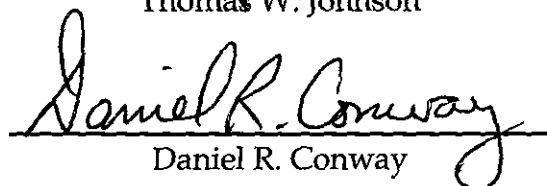
{¶ 8} ORDERED, That Complainant's request to dismiss this case be granted. It is, further,

{¶ 9} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO



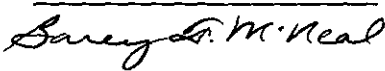
Asim Z. Haque, Chairman


M. Beth Trombold
Thomas W. Johnson
Lawrence K. Friedeman
Daniel R. Conway

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DEC 20 2017


Barcy F. McNeal
Secretary