

(16)

FILE
From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115790
Received: 12/5/2017 3:22:24 PM
Message:
WEB ID: 115790 AT:12-05-2017 at 03:22 PM

RECEIVED-DOCKETING DIV

2017 DEC -6 PM 12: 01

PUCO

Related Case Number:

TYPE: Comment

NAME: Mr. Paul Welch

CONTACT SENDER ? No

MAILING ADDRESS:

- 947 Patricia Lane
- Cincinnati , Ohio 45230
- USA

PHONE INFORMATION:

- Home: (513)232-3942
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: pwwelch59@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Paul Welch
- Service address: 947 Patricia Lane, Cincinnati, OH 45230
- *(no service phone number provided?)*
- Account Number: 5870-0548-20-0

COMMENT DESCRIPTION:

Regarding Case # 17-32-EL-AIR, the proposal by DUKE ENERGY to increase the monthly FIXED RATE for electricity for homeowners: this proposal would almost quadruple this charge (from \$6 to \$22.77). We have lived in this home for 42 years and have always kept our electric use as low as possible, to keep our expenses low. If Duke gets the fixed rate increase it wants, our electric bills will go shooting up, no matter how hard we try to limit our electric usage. My wife and I are retired at age 76 and live on a very modest fixed income. Please DENY this rate increase, which is Duke's way to making massive profits no matter how hard we try to limit our electricity.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician re Date Processed 12/6/17

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115740
Received: 12/5/2017 8:55:44 AM
Message:
WEB ID: 115740 AT:12-05-2017 at 08:55 AM

Related Case Number:

TYPE: Complaint

NAME: Ms. Laura Proffit

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8847 Revere run
- West Chester , Ohio 45069
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: hsq@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Enegry
- Name on account: Laura and Glenn Proffit
- Service address: 8847 Revere run West Chester OH 45069
- Service phone: 513-755-8377
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

We are against the fee hike raising the fixed fee 4 times what it is now. Do not allow Duke Energy to place a fixed fee which makes individual efforts at saving energy moot.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115788
Received: 12/5/2017 3:13:24 PM
Message:
WEB ID: 115788 AT:12-05-2017 at 03:13 PM

Related Case Number:

TYPE: Comment

NAME: Mr. John Wintz

CONTACT SENDER ? No

MAILING ADDRESS:

- 721 Southmeadow Cir
- Cinti , Ohio 45231
- USA

PHONE INFORMATION:

- Home: 5138256088
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: johnw41@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy Duke Energy Services Dynegy Energy Services
- Name on account: John W Wintz
- Service address: 721 Southmeadow Cir; Cincinnati, OH 45231
- Service phone: 5138256088
- Account Number: 4690-2212-03-5

COMMENT DESCRIPTION:

I think the FIXED CUSTOMER FEE is ridiculous. It makes no sense except for Duke Energy. Duke will get higher fixed fees to lock in high profits. The old story, the rich get richer at the expense of the poorer. You will increase the number of poor at expense of paying their electric bill vs eating and buying food to feed themselves and their families. That doesn't even mention conserving energy by reducing usage. Why conserve if it is not saving? If you really want to increase your profits, which it seems you want to do, you could work efficiently of job sights where you have a crew of 4, 6, 8, + workers and only half the crew are working. As I pass work crews regularly, if there are four, two are working and two are leaning. And this multiplies: 6, three are working, three resting; 8 four are working and four are watching. And on and on, not to mention the costly equipment on sight. Any other intelligent moves coming up with higher management?

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115787
Received: 12/5/2017 3:11:54 PM
Message:
WEB ID: 115787 AT:12-05-2017 at 03:11 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Joyce Beck

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Duke Energy's plan to nearly quadruple its "customer fees" is TOTALLY UNACCEPTABLE. Utility bills should not rise like this for anyone, but most importantly, not for seniors on fixed incomes, the lower-income residents and all of us who value energy efficiency and renewable energy. This is a totally unfair proposal by Duke Energy, who only seems interested in seeking high profits and bilking the customers. Please protect the Cincinnati residents from this ridiculous, unfair fixed fees plan and REJECT Duke Energy's proposal!

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115798
Received: 12/5/2017 4:37:11 PM
Message:
WEB ID: 115798 AT:12-05-2017 at 04:36 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Bruce Yeazell

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: *(no e-mail address provided)*

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Duke Energy proposed base fee increase for electricity in Cincinnati area. I am opposed, there is no basis for increase. Thank you.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115808
Received: 12/5/2017 9:14:52 PM
Message:
WEB ID: 115808 AT:12-05-2017 at 09:14 PM

Related Case Number:

TYPE: Comment

NAME: Ms. Bonni Manies

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2677 Montana Ave #4
- Cincinnati , OH 45211
- United States

PHONE INFORMATION:

- Home: 5133245074
- Alternative: 5133245074
- Fax: *(no fax number provided?)*

E-MAIL: bmanies@fioptics.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Bonni Manies
- Service address: 2677 Montana Ave #4
- Service phone: 5133245074
- *(no account number provided?)*

COMMENT DESCRIPTION:

I'm contacting you to protest Duke's proposal to raise fixed customer fees by an exorbitant amount. I work to lower my electric bill with conservation efforts and purchase of appliances that are energy efficient, as I can afford them. Please weigh in on the side of consumers by refusing to endorse Duke's proposed fee hike.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115785
Received: 12/5/2017 2:50:39 PM
Message:
WEB ID: 115785 AT:12-05-2017 at 02:50 PM

Related Case Number:

TYPE: Complaint

NAME: Mrs. Phyllis Tenenholtz

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10457 Adventure Ln
- CINCINNATI , Ohio 45242
- USA

PHONE INFORMATION:

- Home: (513) 891-4678
- Alternative: 513-470-1666
- Fax: *(no fax number provided?)*

E-MAIL: pcten@fuse.net

INDUSTRY:Other

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Allen Tenenholtz
- Service address: 10457 Adventure Ln, Cincinnati, OH 45242
- Service phone: 513-891-4678
- Account Number: 69500181222

COMPLAINT DESCRIPTION:

Once again Duke Energy is attempting to line its pockets on the backs of its customers. We have no choice, we must use Duke Energy. We have constant power outages, the threat of an oversized dangerous gas line coming through the heart of our community, charges for every little service they should be providing at no cost and now they want to raise our customer service fees for no reason. WE NEED COMPETITION to this company. A private company should not be operating a public utility. Why do you allow this? Since you do, you must allow competition. Not just suppliers, but operators. People living on fixed incomes and low income families can't afford Duke Energy. Their bottom line is excellent. But they want more just to increase it for their share holders. Please stop this continued greed and think of the people paying the bill.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115759
Received: 12/5/2017 10:53:03 AM
Message:
WEB ID: 115759 AT:12-05-2017 at 10:52 AM

Related Case Number:

TYPE: Comment

NAME: Mrs. Gail and Jeff Clark

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 676 Elliott Ave.
- Cincinnati
- Cincinnati , OH 45215
- United States

PHONE INFORMATION:

- Home: 513-659-6061
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jsclark16@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke
- Name on account: Gail Clark
- Service address: 676 Elliott Ave.
- Service phone: 513=659-6062
- *(no account number provided?)*

COMMENT DESCRIPTION:

-Duke Fixed Fee Rate Hike- it's unfair to raise the fixed fee and one of the reasons why is that it will force the low-income and senior households to subsidize high energy household users. Our usage will not increase but the fees will. Please reject Duke's proposal to raise the fixed fees! Gail and Jeff Clark

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115772
Received: 12/5/2017 1:41:06 PM
Message:
WEB ID: 115772 AT:12-05-2017 at 01:40 PM

Related Case Number:

TYPE: Comment

NAME: Mrs. Sherry Mann

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , (NO STATE??) (NO ZIP??)*
- *(NO COUNTRY??)*

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: sherrymann809@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I absolutely oppose granting Duke Energy their outrageous request for an increase in fixed customer fees. As a senior citizen on a fixed income I simply cannot afford an increase in my monthly bills based solely on Duke's greedy desire for bigger profits.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115774
Received: 12/5/2017 1:43:21 PM
Message:
WEB ID: 115774 AT:12-05-2017 at 01:43 PM

Related Case Number:

TYPE: Comment

NAME: Mrs. Laura Bolender

CONTACT SENDER ? No

MAILING ADDRESS:

- 817 Owls Nest Court
- Maineville , Ohio 45039
- USA

PHONE INFORMATION:

- Home: 513-899-4108
- Alternative: 5
- Fax: *(no fax number provided?)*

E-MAIL: lollybolender@hotmail.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Laura Bolender
- Service address: 817 Owls Nest Court
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Utility bills are high for everyone. We have made changes in our house to lower our usage, as the utility companies and the government want us to do. With this proposal, we will pay more for less usage. This makes no sense and is contradictory to the direction we hear from Duke and the government. Use less and you will pay less. Well, yes until Duke steals from us all! This is not sustainable as I consider this THEFT! I would not be able to continue living in my house as I would not be able to afford this rate hike. All of my costs are going up, and when you try to make some changes to save just a penny or so, someone comes along and wants that one penny you were able to save. I am not happy with Duke, and never will be.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115779
Received: 12/5/2017 2:03:22 PM
Message:
WEB ID: 115779 AT:12-05-2017 at 02:03 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Paul Bogenschutz

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1435 Laurel Park Dr.
- Cincinnati , Ohio 45214
- United States

PHONE INFORMATION:

- Home: 5132831049
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: paul.bogenschutz@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Paul Bogenschutz
- Service address: 1435 Laurel Park Drive
- Service phone: 5132831049
- Account Number: 21503620070

COMMENT DESCRIPTION:

I strongly oppose Duke Energy's efforts to impose a base fee increase. This is bad business, bad for the environment and bad for my bank account. This is blatant corporate greed at the expense of the environment and it's customer base.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115786
Received: 12/5/2017 2:50:38 PM
Message:
WEB ID: 115786 AT:12-05-2017 at 02:50 PM

17-32-EL-AIR

Related Case Number:

TYPE: Complaint

NAME: Mr. Marvin Grooms

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9452 Winton Rd
- Cincinnati , Ohio 45231-3940
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: 321grooms@cinci.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Marvin Grooms
- Service address: 9452 Winton Rd
- Service phone: 5135224984
- Account Number: 7520-0643-23-2

COMPLAINT DESCRIPTION:

Today's Enquirer (Dec. 05, 2017) carried an alert to Duke Energy customers that the company is requesting an increase of about 400 % in their "Fixed Delivery Service Charges". These charges are unrelated to customer usage of electricity or gas services. They are an unjustified charges to up the company's bottom line, and provide the company officers with bigger bonuses. The company is showing no concern for low income, fixed income or other struggling customers. I protest the application made to the OPUC, and ask the commission to deny this outrageous attack on Ohio citizens. I have observed that in the years since Cincinnati Gas & Electric Company sold their business to Duke, the company's concern for people in the community has taken a definite nose dive. I would suggest asking the state legislature to pass a law fixing a maximum allowable increase of 25 % or less, with a required three to five year delay before providers can request additional increases. Even better, perhaps these requested increases should be put on the ballots of areas affected by such greedy demands.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115786
Received: 12/5/2017 2:50:38 PM
Message:
WEB ID: 115786 AT:12-05-2017 at 02:50 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Marvin Grooms

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9452 Winton Rd
- Cincinnati , Ohio 45231-3940
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: 321grooms@cinci.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Marvin Grooms
- Service address: 9452 Winton Rd
- Service phone: 5135224984
- Account Number: 7520-0643-23-2

COMPLAINT DESCRIPTION:

Today's Enquirer (Dec. 05, 2017) carried an alert to Duke Energy customers that the company is requesting an increase of about 400 % in their "Fixed Delivery Service Charges". These charges are unrelated to customer usage of electricity or gas services. They are an unjustified charges to up the company's bottom line, and provide the company officers with bigger bonuses. The company is showing no concern for low income, fixed income or other struggling customers. I protest the application made to the OPUC, and ask the commission to deny this outrageous attack on Ohio citizens. I have observed that in the years since Cincinnati Gas & Electric Company sold their business to Duke, the company's concern for people in the community has taken a definite nose dive. I would suggest asking the state legislature to pass a law fixing a maximum allowable increase of 25 % or less, with a required three to five year delay before providers can request additional increases. Even better, perhaps these requested increases should be put on the ballots of areas affected by such greedy demands.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115796
Received: 12/5/2017 4:21:10 PM
Message:
WEB ID: 115796 AT:12-05-2017 at 04:20 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. William Bibee

CONTACT SENDER ? No

MAILING ADDRESS:

- 9135 New Haven Rd
- Harrison , Ohio 45030
- USA

PHONE INFORMATION:

- Home: 513-367-4598
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: wbibee@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke
- Name on account: Same as above
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I wish to complain about Duke Energy trying to raise their base fee ,by charging for it whether you use it or not!

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115799
Received: 12/5/2017 5:56:28 PM
Message:
WEB ID: 115799 AT:12-05-2017 at 05:56 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Robert Burchard

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2080 Trailwood Dr.
- Cincinnati , Ohio 45230
- USA

PHONE INFORMATION:

- Home: 513-232-9225
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: burcharc@outlook.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Robert C. Burchard
- Service address: 2080 Trailwood Dr.
- Service phone: 513-232-9225
- Account Number: 8520-0854-21-2

COMMENT DESCRIPTION:

I have been a long time Cincinnati electric customer ever since CG&E was in charge. Now that Duke is the provider they are always asking for more money in many ways but not providing better service. Now Duke wants to add a fixed base fee/ charge to the bill in addition to the generation charge. This seems to be a charge to guarantee a profit for Duke! The low income and seniors on fixed incomes are at a disadvantage. They try to minimize their usage and lower their charges but still are charged a base fixed rate, no matter what! I am a retired senior and have Budget Billing and would have a rate increase because of the increased base rate added to my bills. Duke needs to budget it's costs for itself and it's shareholders as a cost of doing business. I hope the PUCO will deny this fixed base fee/charge for Duke Energy and save the increased costs for the consumer.

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115795
Received: 12/5/2017 4:05:10 PM
Message:
WEB ID: 115795 AT:12-05-2017 at 04:04 PM

Related Case Number:

TYPE: Comment

NAME: Mr. Ralph Lowenstein

CONTACT SENDER ? No

MAILING ADDRESS:

- (NO CITY?) , Ohio 45241
- USA

PHONE INFORMATION:

- Home: 513-793-3460
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: ralphjl@live.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I want to go on record as strenuously opposing Duke Energy's plan to dramatically increase the fixed fee on our utility bills. Charges should be based on usage, not on a flat rate regardless of usage. Not only will this create a severe hardship for the poor, the retired and others on fixed incomes, it is a totally unfair method of charging and taking advantage of the fact that Duke has virtually no competition, there is no viable alternative.