

From: webmaster@puco.ohio.gov
To: PUCO ContactThePUCO
Subject: PUCO CONTACT FORM: 115191
Received: 10/30/2017 1:29:13 PM
Message:
WEB ID: 115191 AT:10-30-2017 at 01:29 PM

Related Case Number:

TYPE: Question

NAME: Ms. Norah Mock

CONTACT SENDER ? No

MAILING ADDRESS:

- 1433 Pleasant St.
- CINCINNATI , Ohio 45202
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: norah.mock@gmail.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke Energy
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

QUESTION DESCRIPTION:

Thank you for holding off a fixed rate increase by AEP. Now that Duke Energy is asking for a hike, I hope you will hold them off as well. If you use more electricity, your energy bill goes up. Use less, your bill goes down. That's fair! But the \$72 "customer fee" every year for each household is assessed regardless of electricity usage. Now Duke wants to raise that fee to \$273.24 per year, even as they are lowering fees for business customers and making generous profits. If they succeed, even low income customers will pay almost four times as much before they even flip on the lights. That's bad news for Ohioans! Please do not approve Duke Energy's customer fee hike. Thank you.

From: Main
To: PUCO ContactThePUCO
Subject: reference case #: 17-32-el-air
Received: 10/31/2017 9:06:41 AM
Message:
To whom it may concern:

I am writing in complaint of the proposed increase in residential service fee by Duke Energy. The proposed percent increase is absolutely absurd. Rate increases of this magnitude are by no means fair, especially considering that I've heard rates are decreasing for businesses. Duke provides a service that is essential to daily living and has a monopoly over the market which makes this price gauge even more unfair. I hope that this is considered as decisions are made on this potential rate increase.

Duke Energy Customer

Sent from my iPhone

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

10/31/2017 12:53:32 PM

in

Case No(s). 17-0032-EL-AIR

Summary: Public Comment electronically filed by Docketing Staff on behalf of Docketing