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October 26, 2017

Ms. Barcy F. McNeal  
Director, Office of Administration  
Public Utilities Commission of Ohio  
180 East Broad Street, 11th Floor  
Columbus, Ohio 43215

RE: Suburban Natural Gas Company, Case No. 17-594-GA-ALT  
Proposed Revised Customer Notice and Tariffs

Dear Ms. McNeal:

Suburban hereby submits its proposed revised customer notice that has been developed in consultation with the Commission's Service Monitoring and Enforcement Department. The revised customer notice modifies the prior proposed customer notice, which was attached as Exhibit H to Suburban's Application. The revised customer notice was submitted to Staff for its review on October 20, 2017, which will be at least 10 days prior to distribution to customers. The revised customer notice will be used to notify all affected customers of Suburban's new rate design via a bill insert within 30 days of the effective date of the tariffs. The revised customer notice is attached hereto as Exhibit A.

Suburban also submits revised tariffs that have been developed in consultation with the Commission's Rates and Analysis Department. The revised tariffs modify the prior proposed tariffs that were filed with Suburban's Objections on October 11, 2017. The revised tariffs reflect the Application and Staff Report as modified, and establish November 10, 2017 as the effective date of the first year of the phase-in and November 10, 2018 as the effective date of the second year of the phase-in. The revised tariffs are attached hereto as Exhibit B, and Suburban's current, existing tariffs redlined to reflect the Application and Staff Report as modified are attached hereto as Exhibit C.

Please do not hesitate to contact me with any questions.

Sincerely,

A handwritten signature in blue ink, appearing to read "Kimberly W. Bojko", with a long, sweeping horizontal line extending to the right.

Kimberly W. Bojko  
*Counsel for The Suburban Natural Gas Company*

Enclosures

cc: All Counsel of Record

**Exhibit A**  
**Revised Customer Notice**

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See attached.

## **IMPORTANT NOTICE ABOUT YOUR GAS RATES**

On April 25, 2017, The Suburban Natural Gas Company (Suburban) filed with the Public Utilities Commission of Ohio (PUCO) an application (17-0594-GA-ALT) to revise its rate design to stabilize revenues and establish a demand side management program in the form of an energy efficiency program pilot (EEP Pilot).

Over a two-year period, the new rate design will move more of the fixed costs for delivering gas, such as pipes in the ground, meters, billing and meter readings, into the Customer Charge (a flat monthly rate) and will reduce rates based on gas usage. On \_\_\_\_\_, 2017, the PUCO approved a modification to Suburban's rate design and a new rider to fund a demand side management program in the form of an EEP Pilot (EEP Rider). The rate design changes as well as the EEP Rider will become effective for bills rendered on or after November 10, 2017. The actual change to your particular bill will depend on how much natural gas you use. The result of this new rate design will reduce the amount a typical customer would pay in the winter months and increase the amount a typical customer will pay in the summer months.

Suburban's rate design also will change from a uniform rate for all General Service customers to separate rates for Small General Service (SGS) customers and Large General Service (LGS) customers. Residential and small commercial customers with annual delivered volumes of less than 300,000 cubic feet (300 Mcf) will be served under the SGS Rate. Non-residential customers with annual delivered volumes of 300 Mcf or more would be served under the LGS Rate.

### **Rate Design Changes**

<b>CUSTOMER CLASS</b>	<b>CURRENT</b>	<b>YEAR 1</b>	<b>YEAR 2</b>
<b>Residential and Small Commercial</b>			
Fixed Charge (per month)	\$9.18	\$19.30	\$29.42
Volumetric Charge (per Ccf)	\$0.2840290	\$0.141995333	\$0.00000000
<b>Large Commercial and Industrial</b>			
Fixed Charge (per month)	\$9.18	\$79.59	\$150.00
Volumetric Charge (per Ccf)	\$0.2840290	\$0.230910463	\$0.177791925

To determine how these rates affect your monthly bill, please review the charts on the reverse side of this notice.

**Typical Small General Service Bill Comparison\***

<b>Rate Category</b>	<b>CCF</b>	<b>Current Bill</b>	<b>Bill at New Rates</b>	<b>Difference</b>
Small General Service	10	\$19.14	\$28.27	\$9.13
Small General Service	20	\$28.57	\$36.21	\$7.64
Small General Service	50	\$56.86	\$60.03	\$3.17
Small General Service	100	\$103.99	\$99.71	(\$4.28)
Small General Service	150	\$151.14	\$139.40	(\$11.74)
Small General Service	200	\$198.29	\$179.09	(\$19.20)

**Typical Large General Service Bill Comparison\***

<b>Rate Category</b>	<b>CCF</b>	<b>Current Bill</b>	<b>Bill at New Rates</b>	<b>Difference</b>
Large General Service	50	\$56.86	\$127.99	\$71.13
Large General Service	100	\$103.99	\$172.33	\$68.34
Large General Service	200	\$198.29	\$261.05	\$62.76
Large General Service	500	\$481.14	\$527.18	\$46.04
Large General Service	1,000	\$952.57	\$970.72	\$18.15
Large General Service	1,500	\$1,420.24	\$1,410.51	(\$9.73)

\*An average gas cost recovery rate of \$0.58472 per Ccf and current rider rates are included in this chart for illustrative purposes.

If you have any questions about this notice, please contact Suburban from 8:00 a.m. to 4:30 p.m., Monday through Friday, as follows:

**By Phone:**

Cygnnet, Ohio      419-655-2345  
Lewis Center, OH   740-548-2450

**In Person:**

211 Front Street, Cygnnet Ohio 43413  
5760 S. Old State, Lewis Center, Ohio 43035

**By Mail:**

Suburban Natural Gas Company, P.O Box 130, Cygnnet, OH 43413  
Suburban Natural Gas Company, 2626 Lewis Center Rd, Lewis Center, OH 43035

**By Fax:**

Fax a cover letter with your inquiry to either:  
Cygnnet      419-655-2274  
Lewis Center   740-549-4939

**By E-mail**

Send your inquiries to: [Help@sngco.com](mailto:Help@sngco.com)

**Exhibit B**

**Proposed Revised Tariffs**

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See attached.

## SECTION V – RATES

### GENERAL SERVICE TARIFF SCHEDULE

**Applicability:**

Applicable to small general service and large general service sales volumes beginning in November 2017 through October 2018.

**Small General Service Rate (applicable to customers with annual usage less than 300 Mcf):**

All Mcf per meter, per month, \$1.41996333 per Mcf.

A Customer Charge of \$19.30 per meter, per month, regardless of usage.

**Large General Service Rate (applicable to customers with annual usage of 300 Mcf or more):**

All Mcf per meter per month, \$2.30910463 per Mcf.

A Customer Charge of \$79.59 per meter, per month, regardless of usage.

**Gas Cost Recovery:**

All gas consumed is subject to the Gas Cost Recovery (GCR) per Mcf applied to the customer's monthly consumption. The final GCR rates shall be determined under the provisions of the uniform purchased gas adjustment as set forth in Ohio Administrative Code Chapter 4901:1-14 and any subsequent revisions thereof, and by the lawful orders of the Public Utilities Commission of Ohio.

**Gross Receipts Tax Rider:**

The amount due on all bills shall be adjusted for the Ohio gross receipts excise tax at the rate of 4.9810%.

**MCF Tax Rider:**

The amount on all bills shall be adjusted for the Ohio Excise (Mcf) tax as follows:

First 100 Mcf per account per month	\$ .1593 per Mcf
Next 1900 Mcf per account per month	\$ .0877 per Mcf
Over 2000 Mcf per account per month	\$ .0411 per Mcf

Issued: November 10, 2017

Effective: November 10, 2017

Filed pursuant to the Opinion and Order of the  
Public Utilities Commission of Ohio in  
Case No. 17-594-GA-ALT, dated \_\_\_\_\_, 2017

ISSUED BY ANDREW J. SONDERMAN, PRESIDENT

## SECTION V – RATES

### GENERAL SERVICE TARIFF SCHEDULE

**Applicability:**

Applicable to small general service and large general service sales volumes beginning in November 2018.

**Small General Service Rate (applicable to customers with annual usage less than 300 Mcf):**

A Customer Charge of \$29.42 per meter, per month, regardless of usage.

**Large General Service Rate (applicable to customers with annual usage of 300 Mcf or more):**

All Mcf per meter per month, \$1.77791925 per Mcf.

A Customer Charge of \$150.00 per meter, per month, regardless of usage.

**Gas Cost Recovery:**

All gas consumed is subject to the Gas Cost Recovery (GCR) per Mcf applied to the customer's monthly consumption. The final GCR *rates shall be determined under the provisions of the uniform* purchased gas adjustment as set forth in Ohio Administrative Code Chapter 4901:1-14 and any subsequent revisions thereof, and by the lawful orders of the Public Utilities Commission of Ohio.

**Gross Receipts Tax Rider:**

The amount due on all bills shall be adjusted for the Ohio gross receipts excise tax at the rate of 4.9810%.

**MCF Tax Rider:**

The amount on all bills shall be adjusted for the Ohio Excise (Mcf) tax as follows:

First 100 Mcf per account per month	\$.1593 per Mcf
Next 1900 Mcf per account per month	\$.0877 per Mcf
Over 2000 Mcf per account per month	\$.0411 per Mcf

Issued: November 10, 2017

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Case No. 17-594-GA-ALT, dated \_\_\_\_\_, 2017

ISSUED BY ANDREW J. SONDERMAN, PRESIDENT



**ENERGY EFFICIENCY PROGRAM RIDER**

**APPLICABILITY:**

Applicable to all Small General Service Customers.

**DESCRIPTION:**

An additional charge to fund the costs associated with the implementation of cost-effective weatherization measures made available to high usage residential Percentage of Income Plan Program (PIPP) customers served under the General Service (GS) Rate Schedule.

**RATE:**

A charge of \$0.00 per month to be applied to GS rate schedule accounts.

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Issued: November 10, 2017

Effective: November 10, 2017

Filed pursuant to the Opinion and Order of the  
Public Utilities Commission of Ohio in  
Case No. 17-594-GA-ALT, dated \_\_\_\_\_, 2017

ISSUED BY ANDREW J. SONDERMAN, PRESIDENT

**Net Monthly Bill:**

Computed in accordance with following charges:

Administrative Charge: Two Hundred fifty dollars (\$250).

Transportation Charge: Not to exceed the General Service rate then in effect, less all related gas costs. This rate shall be in addition to any applicable monthly customer charge and late payment charge. The minimum rate shall cover the variable costs of service, plus make a contribution to total Company fixed costs. Unless otherwise agreed by the Company and Customer, Customer shall pay the maximum rate for all volumes delivered hereunder. In addition, Customers are also subject to the Demand Charge and other charges described herein, including imbalance charges.

**Imbalances:**

- (a) In the months when Customer's cumulative daily receipts, less retainage, are less than Customer's cumulative usage, the Company shall sell gas associated with this negative imbalance to Customer at the Company's Asset Manager's current month's invoices weighted average costs of gas (WACOG) times one hundred twenty percent (120%). The WACOG would include cost of gas, firm transportation charges, commodity and demand charges and, if applicable, asset management payments.
- (b) In the months when Customer's cumulative delivery receipts, less retainage, are greater than Customer's cumulative usage, the Company shall purchase the excess volumes associated with this positive imbalance, at a rate determined by the Asset Manager's current month's invoices weighted average cost of gas (WACOG) times eighty percent (80%). In such case, the WACOG includes only the volumetric cost of gas.
- (c) In addition, if in any month the Company incurs a storage overrun or excess storage injection penalty from an applicable interstate or intrastate pipeline in that month, Customer is subject to its pro rata share of that penalty. All imbalance charges shall be applied to Customer's next monthly bill.
- (d) As an alternative to the monthly reconciliation procedure set forth in the proceeding paragraphs of this Section, the Company and Customer may enter into a special arrangement for the balancing of receipts and deliveries subject to the approval of the Public Utilities Commission of Ohio pursuant to Ohio Revised Code Section 4905.31.
- (e) Excess daily deliveries or receipts in violation of subsection (c)(iii) of Section VI, Nominations shall be charged or credited as a monthly imbalance hereunder.

Issued: November 10, 2017

Effective: November 10, 2017

Filed Pursuant to the Opinion and Order  
of the Public Utilities Commission in  
Case No. 17-594-GA-ALT, dated \_\_\_\_\_, 2017

ISSUED BY ANDREW J. SONDERMAN, PRESIDENT

**Exhibit C**

**Existing Tariffs - Redlined**

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See attached.

## SECTION V – RATES

### GENERAL SERVICE TARIFF SCHEDULE

#### Applicability:

~~Applicable to all small~~ general service and large general service sales volumes beginning in November 2017 through October 2018.

#### Small General Service Sales Rate (applicable to customers with annual usage less than 300 Mcf):

- All Mcf per meter, per month, ~~\$2.840291~~<sup>1.41996333</sup> per Mcf.
- A Customer Charge of ~~\$9.18~~<sup>19.30</sup> per meter, per month, regardless of usage.

Large General Service Rate (applicable to customers with annual usage of 300 Mcf or more):  
All Mcf per meter per month, ~~\$2.30910463~~ per Mcf.  
A Customer Charge of ~~\$79.59~~ per meter, per month, regardless of usage.

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#### Gas Cost Recovery:

All gas consumed is subject to the Gas Cost Recovery (GCR) per Mcf applied to the customer's monthly consumption. The final GCR rates shall be determined under the provisions of the uniform purchased gas adjustment as set forth in Ohio Administrative Code Chapter 4901:1-14 and any subsequent revisions thereof, and by the lawful orders of the Public Utilities Commission of Ohio.

#### Gross Receipts Tax Rider:

The amount due on all bills shall be adjusted for the Ohio gross receipts excise tax at the rate of 4.9810%.

#### MCF Tax Rider:

The amount on all bills shall be adjusted for the Ohio Excise (Mcf) tax as follows:

First 100 Mcf per account per month	\$.1593 per Mcf
Next 1900 Mcf per account per month	\$.0877 per Mcf
Over 2000 Mcf per account per month	\$.0411 per Mcf

Issued: ~~July 1, 2011~~<sup>November 10, 2017</sup>

Effective: ~~July 1, 2011~~<sup>November 10, 2017</sup>

Filed pursuant to the Opinion and Order of the  
Public Utilities Commission of Ohio in

Case No. ~~08-947-GA-ABN17-594-GA-ALT~~, dated ~~June 29, 2011~~, 2017

ISSUED BY ~~DAVID L. PEMBERTON, JR.~~<sup>ANDREW J. SONDERMAN</sup>, PRESIDENT

## SECTION V – RATES

### GENERAL SERVICE TARIFF SCHEDULE

#### Applicability:

~~Applicable to all small~~ general service ~~and large general service~~ sales volumes  
beginning in November 2018.

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#### Small General ~~Sales-Service~~ Rate (applicable to customers with annual usage less than 300 Mcf):

~~All Mcf per meter, per month, \$2.84029 per Mcf.~~

~~A Customer Charge of \$9.1829.42 per meter, per month, regardless of usage.~~

#### Large General Service Rate (applicable to customers with annual usage of 300 Mcf or more):

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All Mcf per meter per month, \$1.77791925 per Mcf.

A Customer Charge of \$150.00 per meter, per month, regardless of usage.

#### Gas Cost Recovery:

All gas consumed is subject to the Gas Cost Recovery (GCR) per Mcf applied to the customer's monthly consumption. The final GCR rates shall be determined under the provisions of the uniform purchased gas adjustment as set forth in Ohio Administrative Code Chapter 4901:1-14 and any subsequent revisions thereof, and by the lawful orders of the Public Utilities Commission of Ohio.

#### Gross Receipts Tax Rider:

The amount due on all bills shall be adjusted for the Ohio gross receipts excise tax at the rate of 4.9810%.

#### MCF Tax Rider:

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Next 1900 Mcf per account per month	\$ .0877 per Mcf
Over 2000 Mcf per account per month	\$ .0411 per Mcf

Issued: ~~July 1, 2011~~ November 10, 2017

Effective: ~~July 1, 2011~~ November 10, 2018

Filed pursuant to the Opinion and Order of the  
Public Utilities Commission of Ohio in

Case No. ~~08-947-GA-ABN~~17-594-GA-ALT, dated ~~June 29, 2011~~ \_\_\_\_\_, 2017

ISSUED BY ~~DAVID L. PEMBERTON, JR.~~ ANDREW J. SONDERMAN, PRESIDENT

**{RESERVED}**  
**ENERGY EFFICIENCY PROGRAM RIDER**

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**APPLICABILITY:**

Applicable to all Small General Service Customers.

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**DESCRIPTION:**

An additional charge to fund the costs associated with the implementation of cost-effective weatherization measures made available to high usage residential Percentage of Income Plan Program (PIPP) customers served under the General Service (GS) Rate Schedule.

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**RATE:**

A charge of \$0.00 per month to be applied to GS rate schedule accounts.

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Issued: ~~April 17, 2008~~ November 10, 2017 Effective: ~~April 17, 2008~~ November 10, 2017

Filed pursuant to the Opinion and Order of the  
Public Utilities Commission of Ohio in

Case No. ~~07-689-GA-AIR 17-594-GA-ALT~~, dated ~~March 19, 2008~~, 2017

ISSUED BY ~~DAVID L. PEMBERTON, JR.~~ ANDREW J. SONDERMAN, PRESIDENT

**Net Monthly Bill:**

Computed in accordance with following charges:

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Administrative Charge: Two Hundred fifty dollars (\$250).

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Transportation Charge: Not to exceed the General Service ~~base~~ rate then in effect, less all related gas costs. This rate shall be in addition to any applicable monthly customer charge and late payment charge. The minimum rate shall cover the variable costs of service, plus make a contribution to total Company fixed costs. Unless otherwise agreed by the Company and Customer, Customer shall pay the maximum rate for all volumes delivered hereunder. In addition, Customers are also subject to the Demand Charge and other charges described herein, including imbalance charges.

**Imbalances:**

- (a) In the months when Customer's cumulative daily receipts, less retainage, are less than Customer's cumulative usage, the Company shall sell gas associated with this negative imbalance to Customer at the Company's Asset Manager's current month's invoices weighted average costs of gas (WACOG) times one hundred twenty percent (120%). The WACOG would include cost of gas, firm transportation charges, commodity and demand charges and, if applicable, asset management payments.
- (b) In the months when Customer's cumulative delivery receipts, less retainage, are greater than Customer's cumulative usage, the Company shall purchase the excess volumes associated with this positive imbalance, at a rate determined by the Asset Manager's current month's invoices weighted average cost of gas (WACOG) times eighty percent (80%). In such case, the WACOG includes only the volumetric cost of gas.
- (c) In addition, if in any month the Company incurs a storage overrun or excess storage injection penalty from an applicable interstate or intrastate pipeline in that month, Customer is subject to its pro rata share of that penalty. All imbalance charges shall be applied to Customer's next monthly bill.
- (d) As an alternative to the monthly reconciliation procedure set forth in the proceeding paragraphs of this Section, the Company and Customer may enter into a special arrangement for the balancing of receipts and deliveries subject to the approval of the Public Utilities Commission of Ohio pursuant to Ohio Revised Code Section 4905.31.
- (e) Excess daily deliveries or receipts in violation of subsection (c)(iii) of Section VI, Nominations shall be charged or credited as a monthly imbalance hereunder.

Issued: ~~May 10, 2011~~ November 10, 2017

Effective: ~~May 10, 2011~~ November 10, 2017

Filed Pursuant to the Opinion and Order  
of the Public Utilities Commission in

Case No. ~~11-87-GA-ATA17-594-GA-ALT~~, dated ~~May 4, 2011~~, 2017

ISSUED BY: ~~DAVID L. PEMBERTON, JR.~~ ANDREW J. SONDERMAN, PRESIDENT

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**10/26/2017 3:23:38 PM**

**in**

**Case No(s). 17-0594-GA-ALT**

Summary: Correspondence Suburban Natural Gas Company's Proposed Revised Customer Notice and Tariffs electronically filed by Mrs. Kimberly W. Bojko on behalf of Suburban Natural Gas Company