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September 29, 2017

Barcy McNeal
Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: Case No. 17-420-GA-PIP

Dear Secretary McNeal:

On September 22, 2017, Deloitte & Touche LLP (“D&T”) filed its Audit Report regarding Vectren Energy Delivery of Ohio, Inc.’s (“VEDO”) percentage of income payment plan (“PIPP”) rider. In its report, D&T reported the following regarding its audit of the program credits applied by VEDO during the period May 1, 2016 to April 30, 2017:

- 3b. D&T noted that one of the credit selections in the amount of \$305.14 was not recorded in accordance with the Energy Assistance Resource Guide, published by the Public Utilities Commission of Ohio (“PUCO”).

VEDO concurs with D&T’s findings. As part of its internal review process, VEDO identified the cause of this exception as a manual step that was not being finalized by account representatives to correctly complete a customer account transfer. In addition to increasing the education and training of its account representatives on this specific issue, a daily balance report was implemented in September 2016 to identify exceptions of this type. VEDO identified this specific issue through the daily balance report process and corrected the associated customer’s account on September 26, 2016. This correction was completed within the 2017 audit period and resulted in no net effect to the PIPP credits or to the deferred balance included for recovery in the PIPP rider. Through the additional training of staff along with the implementation of the daily balance report, these exceptions should be identified and this identification should prevent future issues.

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Thank you for your kind attention to this matter.

Very truly yours,

/s/ Frank P. Darr

Frank P. Darr

**Attorney for Vectren Energy Delivery
of Ohio, Inc.**

FPD:jmm

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/29/2017 3:59:17 PM

in

Case No(s). 17-0420-GA-PIP

Summary: Comments Comments of Vectren Energy Delivery of Ohio, Inc. to Audit Report electronically filed by Mr. Frank P Darr on behalf of Vectren Energy Delivery of Ohio, Inc.