

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
OFFICIAL INVESTIGATIONS, INC.,**

**COMPLAINANT,**

**V.**

**CASE No. 17-1469-TP-CSS**

**CINCINNATI BELL TELEPHONE COMPANY  
LLC,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on September 27, 2017

**I. SUMMARY**

{¶ 1} The Commission grants Respondent's motion to dismiss this complaint case, on grounds that the parties have reached a settlement resolving all issues raised.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4927.21, the Commission has authority to consider written complaints filed against a telephone company by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the telephone company that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} Respondent, Cincinnati Bell Telephone Company LLC (CBT), is a telephone company as defined in R.C. 4905.03 and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On June 19, 2017, Official Investigations Inc. (Complainant) filed a complaint against CBT alleging, among other things, that Respondent charged

Complainant for service that it failed to provide, and failed to provide Complainant timely and adequate repair service.

{¶ 5} CBT filed its answer on July 6, 2017, identifying the service issue it believed the complaint was intended to address, but otherwise denying the allegations of the complaint and setting forth several affirmative defenses.

{¶ 6} On August 1, 2017, Respondent filed, pursuant to Ohio Adm.Code 4901-9-01(F), a motion to dismiss this case on grounds that it has been settled.

{¶ 7} Ohio Adm.Code 4901-9-01(F) provides that, if the public utility complained against files an answer or motion which asserts that the complaint has been satisfied and no response is filed within 20 days, the Commission may presume that satisfaction has occurred and dismiss the complaint.

{¶ 8} No response to CBT's motion to dismiss has been filed.

{¶ 9} Accordingly, the Commission finds Respondent's motion should be granted and this case should be dismissed.

### III. ORDER

{¶ 10} It is, therefore,

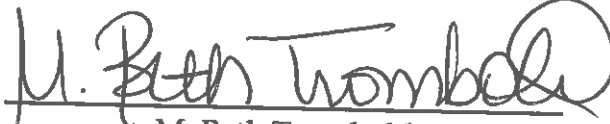
{¶ 11} ORDERED, That Respondent's motion be granted, and that Case No. 17-1469-TP-CSS be dismissed and closed of record. It is, further,

{¶ 12} ORDERED, That a copy of this Entry be served upon each party of record.

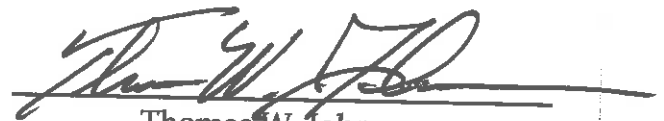
THE PUBLIC UTILITIES COMMISSION OF OHIO



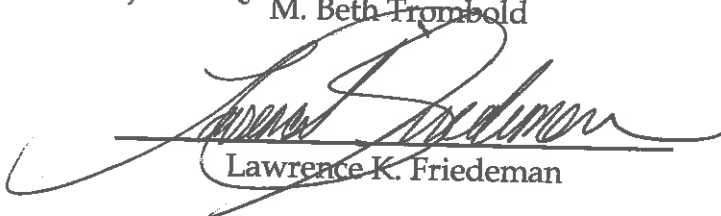
Asim Z. Haque, Chairman



M. Beth Trombold



Thomas W. Johnson



Lawrence K. Friedeman

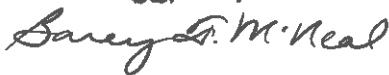


Daniel R. Conway

DEF/dah

Entered in the Journal

SEP 27 2017



Barcy F. McNeal  
Secretary

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

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**in**

**Case No(s). 17-1469-TP-CSS**

Summary: Entry ordering that the respondent's motion be granted, and that Case No. 17-1469-TP-CSS be dismissed and closed of record electronically filed by Docketing Staff on behalf of Docketing