

21 East State Street • Columbus, OH 43215-4228 Tel: 614.469.8000 • Fax: 614.469.4653 2017 SEP 22 PH 2: 18

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Frank P. Darr (614) 719-2855-Direct Dial fdarr@mwncmh.com

September 22, 2017

Barcy McNeal Secretary Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215

RE: Case No. 17-320-GA-UEX

Dear Secretary McNeal:

Enclosed please find the Audit Report of Deloitte & Touche LLP of Vectren Energy Delivery of Ohio, Inc.'s Uncollectible Expense Rider to be filed in the above referenced case.

Very truly yours,

<u>Isl Frank P. Darr</u> Frank P. Darr

Attorney for Vectren Energy Delivery of Ohio, Inc.

Enclosure FPD:jmm

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HARRISBURG, PA · LANCASTER, PA · STATE COLLEGE, PA · HAZLETON, PA · COLUMBUS, OH · WASHINGTON, DC

Deloitte.

Deloitte & Touche LLP 111 Monument Circle Suite 4200 Indianapolis, IN 46204-5105 USA

Tei: +1 317 464 8600 Fax: +1 317 464 8500 www.deloitte.com

INDEPENDENT ACCOUNTANTS' REPORT ON APPLYING AGREED-UPON PROCEDURES

To the Board of Directors of Vectren Energy Delivery of Ohio:

We have performed the procedures enumerated below, which were agreed to by Vectren Energy Delivery of Ohio (the "Company") and provided to the Public Utilities Commission of Ohio (the "PUCO"), solely to assist the specified parties in the evaluation of the accuracy of the financial data associated with the uncollectible expense recovery mechanism for the period May 1, 2016 to April 30, 2017, in conjunction with PUCO Case No. 17-320-GA-UEX. The Company's management is responsible for the completeness and accuracy of the information provided to us in connection with our procedures. The sufficiency of these procedures is solely the responsibility of the parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures enumerated below either for the purpose for which this report has been requested or for any other purpose.

The procedures that we performed and our findings are as follows:

Uncollectible Expense Recovery Mechanism

- 1. We obtained from Company management the monthly accounting schedules summarizing the following items included as a component of the uncollectible expense recovery mechanism ("UEX") for the period May 1, 2016 through April 30, 2017:
 - a. Uncollectible write-offs for the period May 1, 2016 to April 30, 2017 of \$1,929,596.
 - b. Billed and unbilled UEX recoveries for the period May 1, 2016 to April 30, 2017 of \$1,363,509.
 - c. Other recoveries for the period May 1, 2016 to April 30, 2017 of \$528,781.
 - d. Carrying charges for the period May 1, 2016 to April 30, 2017 of \$1,336.
 - e. We proved the arithmetic accuracy of each monthly accounting schedule for May 2016 through April 2017, noting no exceptions.
- 2. We agreed uncollectible write-offs for each month for the period from May 2016 through April 2017 from the monthly accounting schedule obtained in Step 1.a. above to the Company's Write-Off and Collection Summary report, as obtained from Company management. No exceptions were noted.

- 3. We selected four (4) months included in the monthly accounting schedules obtained in Step 1 above and performed the following procedures:
 - a. We agreed the uncollectible expense rider rates used by the Company in its Bad Debt Analytical Analysis report with those permitted by the PUCO, as outlined in Case Nos. 15-320-GA-UEX and 16-320-GA-UEX, and noted no exceptions.
 - b. We agreed the volumes which pay the uncollectible expense rider, included within the Bad Debt Analytical Analysis report, to the volumes which pay the Percentage of Income Payment Plan rider based on the Percentage of Income Payment Analytical Analysis report, as obtained from Company management, and noted no exceptions.
 - c. We agreed amounts in the monthly accounting schedule obtained in Step 1 above to the supporting schedules for uncollectible write-offs, billed and unbilled UEX recoveries and other recoveries and noted no exceptions.
 - d. We agreed the interest rates utilized by the Company to calculate the carrying charges included in the schedule obtained in Step 1.d. above to interest rates included in a supporting schedule we obtained from Company management, and noted no differences. We recalculated carrying charges utilizing interest rates provided by the Company (as included in the respective monthly accounting schedule) and the balances and percentages included in the monthly accounting schedule obtained in Step 1 above, noting no exceptions.
 - e. Using the supporting schedule for 'Other recoveries' described in Step 3.c. above, for each month selected, we made one selection of a commission fee expense and agreed to invoice and payment support as obtained from Company management. We noted no exceptions.
- 4. For the months selected in Step 3. above, we agreed billed and unbilled UEX recoveries in the monthly accounting schedule to the Bad Debt Analytical Analysis report, and noted no differences. We obtained the revenue listing by cycle of monthly billed uncollectible expense rider revenue from management. We subsequently selected a billing cycle within each month and obtained the detail from the Company's customer billing system (Banner), totaling monthly billed revenue by customer and premise. Using this method, we selected ten (10) customers, in aggregate, from the Banner (customer billing system) detail, totaling monthly billed uncollectible expense rider revenue by customer and premise for the period May 1, 2016 to April 30, 2017. We performed the following procedures:
 - a. We obtained each customer's bill detail from the Customer History Card in Banner for the selected month.
 - b. We agreed customer and premise numbers from each selection to the customer bill and noted no exceptions.
 - c. For each customer, we agreed the customer rate code included in the Banner detail to the VEDO Rate Reference schedule and, based on the customer code included in the Banner detail, determined whether the customer appeared eligible for the UEX rider rate based on the information provided. No exceptions were noted.

- d. We recalculated the UEX portion of each selected customer's bill based on information included in the customer bill and the UEX rider rate. We agreed the rate in each selected customer's bill to the corresponding approved UEX rider rates found on the PUCO website. No exceptions were noted.
- e. We agreed the recalculated UEX revenue to the Customer History Card in Banner and agreed total charges in the Customer History Card to the customer bill. No exceptions were noted.
- 5. We obtained from Company management the combined population of bad debts written off or recalled from the UEX during the period May 1, 2016 to April 30, 2017. We agreed the population obtained to the Write-off and Collection Summary report obtained in Step 2 above. For the months selected in Step 3 above, we made 25 selections, in the aggregate, and obtained the related customer billing history from Banner and related customer bill. Based on this information, as provided by management, we compared the activity for each selected write-off to Company policy to determine whether the write-off appears to be in accordance with Company policy.

We identified two exceptions:

- a. One customer had a write-off of \$1,501.62; however, according to Company policy and records, the write-off amount should have been \$1,512.71.
- b. One customer balance of \$281.95 was written off in October 2016; however, according to Company policy and records, the balance was not eligible to be written-off in October 2016.
- 6. We obtained the regulatory asset balance at April 30, 2017 from the Company's general ledger account number 1905922 and agreed the balance to the monthly accounting schedule obtained in Step 1 above. We noted no exceptions.
- 7. Using the Write-Off and Collection Summary report obtained in Step 5. above, we observed total bad debts written off for each month were adjusted for write-offs associated with Percentage of Income Payment Plan accounts to exclude such write-offs.
- 8. We inquired of management as to whether the uncollectible expense write-offs included in the tracker do not include PIPP accounts and relate only to accounts that pay the PIPP rider. Management informed us that the uncollectible expense write-offs included in the tracker do not include PIPP accounts and relate only to accounts that pay the PIPP rider.

This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. We were not engaged to, and did not conduct an examination or review, the objective of which would be the expression of an opinion or conclusion, respectively, on the Company's compliance with the uncollectible expense recovery mechanism in accordance with the PUCO order regarding Case No. 17-320-GA-UEX. Accordingly, we do not express such an opinion or conclusion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the specified parties listed above, and is not intended to be and should not be used by anyone other than these specified parties.

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Deloitte & Touche LLP

September 22, 2017