

2017 AUG -2 PM 12:09

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215**Formal Complaint Form**Peter Rohloff

Customer Name (Please Print)

16034 W. Moline-Martin rd.

Customer Address

Graytown Ohio 43432

City

State

Zip

Against110-029-650-046

Account Number

Customer Service Address (if different from above)

TOLEDO EDISON

Utility Company Name

P.O. Box 3687 AKRON OH 44309-3687

City

State

Zip

87

Please describe your complaint. (Attach additional sheets if necessary)

I was unpleasantly surprised when I got my June electric bill, copy previously sent. It now said it go from 3 KWH last year to 2.55 KWH this year - same solar panels, inverters all working, and usage about the same?

Then I found my meter had been changed. Many calls to the customer service center got me no where. I called the public utilities commission and everything changed. I started talking to a lady named Charlene Jones.

She said the problem was I never filed an interconnection agreement and paid the \$250 fee.

Peter Rohloff

Signature

419-862-2592

Customer Telephone Number

I thought I had and have since found a record of the check - 1730 going back to 2007. My first solar panels were 2008 but I had 2 wind turbines before that. They were trouble and 3 or 4 years ago I took them down.

I had installed a bidirectional meter on July 6, 10 years.

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Technician DMK
Date Processed AUG 02 2017

I saw it read 2 numbers. Edison could not tell me why,
Lyndy Mack - bless her - found out the bigger number was what I was
producing. This makes sense - I was closely monitoring the numbers.
The meter reader correctly read the meter (July bill enclosed)
and reported KWH out - however the billing dept billed me
for 2 KWH. I want a corrected bill and credit for just
what July also they want to charge me \$2.95 for this
last meter. Doesn't T. Edison have a responsibility to
provide an accurate meter?

Pete Rohlf

July 30, 2019

I hope you can read my shaky writing
any questions please call.

7:28 AM 213-186
meter reading correct
15-31 day - 1/4 days some cloudy
214 back to Edison
still #89, 18 June bill