

**BEFORE  
THE PUBLIC UTILITIES COMMISSION OF OHIO**

Eagle Hardwoods, Inc.,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 14-1956-EL-CSS
	)	
Ohio Power Company,	)	
	)	
Respondent.	)	

**TESTIMONY**

**OF**

**JAMES D. DAVIS**

**ON BEHALF OF OHIO POWER COMPANY d/b/a AEP OHIO**

Filed July 12, 2017

1 **Q. WHAT IS YOUR NAME AND BUSINESS ADDRESS?**

2 A. My name is James Davis (“J.D.”). My business address is 203 Mill St. SE, New  
3 Philadelphia, Ohio.

4 **Q. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?**

5 A. I am employed by Ohio Power Company as a Distribution Line Coordinator.

6 **Q. WHAT ARE YOUR RESPONSIBILITIES AS A DISTRIBUTION LINE  
7 COORDINATOR?**

8 A. I have several job duties, including coordinating and scheduling line work from the  
9 service building and ensuring compliance with the PUCO and other rules as it relates to our  
10 mandated work. I also go to customers’ locations in order to provide support and answer  
11 questions, and to ensure work orders are completed correctly and timely. My territory includes  
12 the counties of Tuscarawas, Harrison, Holmes, Stark and Coshocton.

13 **Q. WHAT IS YOUR EDUCATIONAL AND PROFESSIONAL BACKGROUND?**

14 A. I am a high school graduate with 28 years’ experience in the Distribution Line  
15 Department and 7 years’ experience in Work Scheduling for a total of 35 years with the  
16 company. I progressed from a Line Mechanic D through a Line Crew Supervisor to my current  
17 position.

18 **Q. HAVE YOU PREVIOUSLY SUBMITTED TESTIMONY IN ANY REGULATORY  
19 PROCEEDING?**

20 A. No.

21 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY?**

22 A. To talk about my interactions with the customer Eagle Hardwoods, Inc. and their  
23 technical set-up at 103 N. Street in Stone Creek, Ohio.

1 **Q. HAVE YOU REVIEWED THE COMPLAINT IN THIS MATTER?**

2 A. Yes.

3 **Q. RELEVANT TO THE COMPLAINT, HOW MANY TIMES DID YOU VISIT**  
4 **EAGLE HARDWOODS' PROPERTY AT 103 N. STREET IN STONE CREEK, OHIO?**

5 A. Once.

6 **Q. WHAT WAS THE DATE OF YOUR VISIT?**

7 A. I do not remember the exact date, but I believe it was 2011.

8 **Q. WHAT WAS THE PURPOSE OF THIS MEETING?**

9 A. Customer Eagle Hardwoods was considering changing service from a 3 wire delta system  
10 to a 4 wire grounded wye.

11 **Q. DO YOU REMEMBER WHO ATTENDED THAT MEETING?**

12 A. I believe I do. To my recollection, in attendance was Dave Heck, Spanish McGee and  
13 myself from AEP. Roy Schilling, an electrician, was also in attendance, and a man from Eagle  
14 Hardwoods.

15 **Q. BESIDES DISCUSSING THE POSSIBILITY OF MODIFYING SERVICE, DO**  
16 **YOU REMEMBER IF ANYTHING ELSE WAS DISCUSSED?**

17 A. We had a conversation about capacitors on the customer owned equipment and how it  
18 helps the power factor with the large motor load.

19 **Q. WHY WOULD A CUSTOMER INQUIRE ABOUT CAPACITORS IN**  
20 **GENERAL?**

21 A. In my experience, a customer asks about capacitors for the purpose of obtaining more  
22 efficient electric service.

1 **Q. TO MODIFY OR CHANGE SERVICE, WHAT DOES A CUSTOMER HAVE TO**  
2 **DO?**

3 A. Pursuant to company policy, one thing the customer would have to do is call-in the order.  
4 Company witness David Weiss talks about this in further detail in his filed testimony.

5 **Q. COULD A CUSTOMER REQUEST THE ORDER IN-PERSON INSTEAD?**

6 A. No, as I said, the customer has to place the order through the proper channels. Company  
7 witness David Weiss explains why.

8 **Q. RELEVANT TO THIS COMPLAINT, WAS AN ORDER TO CHANGE OR**  
9 **MODIFY SERVICE CALLED-IN OR REQUESTED IN-PERSON?**

10 A. As the individual who schedules work orders in the relevant area, I did not see an order  
11 for this purpose for Eagle Hardwoods, nor did Eagle Hardwoods make this request in-person to  
12 me.

13 **Q. DID CUSTOMER EAGLE HARDWOODS, INC. ASK TO BE DISCONNECTED**  
14 **AT THIS 2011 MEETING?**

15 A. The only topic of conversation I recall is what I have talked about already.

16 **Q. WHAT WAS THE CONCLUSION OF THIS MEETING?**

17 A. Eagle Hardwoods, Inc. was going to get back to us with an order for the service change.  
18 The customer was waiting on Mr. Schilling to give them an estimate on how much it would cost  
19 them to upgrade service on the customer owned electric service equipment.

20 **Q. WHEN WAS THE NEXT TIME YOU HEARD ABOUT EAGLE HARDWOODS**  
21 **AT THIS LOCATION?**

1 A. In 2014, Customer Services received an order to disconnect. Dave Heck noticed the order  
2 and spoke to me about the disconnection to ensure it was done properly and timely. I coordinated  
3 the disconnection for Eagle Hardwoods at 103 N. Street, Stone Creek, Ohio.

4 **Q. WAS THE SERVICE EQUIPMENT AT EAGLE HARDWOODS, INC.**  
5 **WORKING ADEQUATELY?**

6 A. Yes.

7 **Q. IF EAGLE HARDWOODS, INC. HAD ASKED YOU TO DISCONNECT**  
8 **SERVICE AT THE 2011 MEETING, WHAT WOULD YOU HAVE DONE?**

9 A. As long as they called the order in, I would have disconnected service or coordinated that  
10 disconnection.

11 **Q. HAD EAGLE HARDWOODS, INC. CALLED-IN A DISCONNECT ORDER AT**  
12 **OR SHORTLY AFTER THE 2011 MEETING FOR THE 103 N. ST. PROPERTY?**

13 A. No, like I said, we did not receive an order to disconnect at 103 N. St. until 2014 and,  
14 once we did, we timely disconnected the location for Eagle Hardwoods, Inc.

15 **Q. DOES THIS CONCLUDE YOUR TESTIMONY?**

16 A. Yes.

**CERTIFICATE OF SERVICE**

I hereby certify that a true and accurate copy of the foregoing was served upon the following by email and regular mail this 12<sup>th</sup> day of July, 2017.

David Schaffner  
Schaffner Law Offices, Co., L.P.A.  
132 Fair Avenue N.W.  
New, Philadelphia, Ohio 44663  
schaffner@schafferlaw.co

/s/ Michael J. Benza  
Michael J. Benza (0093473)

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Summary: Testimony - Testimony of James D. Davis on Behalf of Ohio Power Company electronically filed by Michael J Benza on behalf of Ohio Power Company