

FILE

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June 16, 2017

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PUCO – Docketing  
180 E. Broad St,  
Columbus, OH 43215

PUCO

**Case Number: 14-0412-EL-CRS**

Public Utility Commission of Ohio:

Frontier Utilities Northeast, LLC ("Frontier") is requesting a material change in the section A-6 of the renewal application form. Due to a change in our organization, our operations director "Ryan Thomason" is no longer part of Frontier Utilities. Included in this packet is a copy of page 4 of the renewal application form with the updated contact person for the Commission Staff to use in investigating customer complaints. Going forward, all informal complaints will be directed to "Roland Gonzalez". Please accept the copy of the renewal application form included in this packet as a confirmation of the change we requested.

Please feel free to contact me directly if you have any additional questions or concerns in this matter

Respectfully yours,

Roland Gonzalez

Customer Solutions

Direct line: 832-271-6648

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician DMT Date Processed JUN 19 2017

**A-4 List all names under which the applicant does business in North America**

Frontier Utilities LLC  
Frontier Utilities Northeast LLC  
Frontier Utilities Holding Company

**A-5 Contact person for regulatory or emergency matters**

Name Scott Birdmingham  
Title Director Northeast  
Business address 5120 Woodway, Ste. 10023, Houston TX 77056  
Telephone # (832) 397-6935 Fax # (877) 391-1584  
E-mail address Scott.Birdmingham@frontierutili

**A-6 Contact person for Commission Staff use in investigating customer complaints**

Name Roland Gonzalez  
Title Compliance Manager  
Business address 5120 Woodway, Ste. 10015, Houston TX 77056  
Telephone # (832) 271-6648 Fax # (877) 391-1584  
E-mail address Complaints.ne@frontierutilities.c

**A-7 Applicant's address and toll-free number for customer service and complaints**

Customer Service address 5120 Woodway, Ste. 10015, Houston TX 77056  
Toll-free Telephone # (713) 481-9957 Fax # (877) 391-1584  
E-mail address Solutions@Frontierutilities.com

**A-8 Applicant's federal employer identification number # 45-5436191**

**A-9 Applicant's form of ownership (check one)**

- |  |   |
|--|---|
| <input type="checkbox"/> Sole Proprietorship                 | <input type="checkbox"/> Partnership                                |
| <input type="checkbox"/> Limited Liability Partnership (LLP) | <input checked="" type="checkbox"/> Limited Liability Company (LLC) |
| <input type="checkbox"/> Corporation                         | <input type="checkbox"/> Other _____                                |

**PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:**

**A-10 Exhibit A-10 "Principal Officers, Directors & Partners" provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.**