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MICHAEL J. CHESELKA, JR., LLC



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17-1142-EL-CSS

April 24, 2017

PUCO

2017 APR 26 PM 1:46

Public Utilities Commission of Ohio
Docketing Division
180 E. Broad Street
Columbus, OH 43215-3793

RE: Formal Complaint against CEI/First Energy Corporation
Service address: 11510 Edgewater Drive, Cleveland, OH 44102

Dear Public Utilities Commission:

Enclosed please find the original and two copies of the formal complaint against First Energy/CEI.

Thank you for assistance in this matter.

Sincerely,

Michael J. Cheselka, Jr.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician fe Date Processed APR 26 2017

Ohio

Public Utilities Commission

17-1142-EL-CSS

Case Number

RECEIVED - PUBLIC UTILITIES

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Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

Formal Complaint Form PUCO

Nancy L. Russo

Customer Name (Please Print)

11510 Edgewater Drive

Customer Address

Cleveland

Ohio

44102

City

State Zip

110023540500

Account Number

(same)

Customer Service Address (if different from above)

Cleveland

Ohio

City

State Zip

Against

The Illuminating Company

Utility Company Name

Please describe your complaint. (Attach additional sheets if necessary)

I believe that The Illuminating Company has overbilled my account. Two working people reside in this home, and the bills wildly vary, up & down. Despite their assertions that the meter is accurate, I believe they are either mistaken, or simply saying that to justify bills that make no logical sense on the number of people in the household, historical usage and patterns of usage. There are no variances in usage on our part, but their bills are all wildly disparate.

Signature

Customer Telephone Number

216-443-8088 (work)

216-939-1360 (home)