

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

In the Matter of the Application of Co-)
lumbia Gas of Ohio, Inc. for Approval of) Case No. 17-1038-GA-UNC
Revised Bill Formats.)

**APPLICATION OF COLUMBIA GAS OF OHIO, INC.
FOR REVISED BILL FORMATS**

Now comes Columbia Gas of Ohio, Inc. ("Columbia") and files its application to request approval of revised bill formats. In support of its Application, Columbia states that:

1. Columbia is a natural gas company and a public utility within the meaning of Rev. Code §§ 4905.02 and 4905.03, and is therefore subject to the jurisdiction of the Commission.

2. Ohio Admin. Code 4901:1-13-11(D) requires any natural gas company under the Commission's jurisdiction to submit to the Commission for its approval any proposed new bill format, and further provides that, in the absence of any action by the Commission within forty-five (45) days, the proposed bill format shall be approved.

3. On October 21, 2016, Columbia filed an Application in Case Nos. 16-2067-GA-ATA and 16-2068-GA-IDR to amend its tariff and establish a new rider known as the Infrastructure Development Rider ("IDR"). The IDR recovers costs associated with certain economic development projects approved by the Commission.

4. On March 15, 2017, pursuant to Revised Code § 4929.165 and Ohio Admin. Code 4901:1-43-04(B), Columbia filed an annual report detailing the infrastructure development costs it incurred in calendar year 2016, and set forth the monthly rider rate of \$0.14 for all rate classes beginning with Unit 1 billing in June 2017.

5. Because the IDR is a new rider rate to be charged by Columbia, Columbia must revise its bill formats to include the Infrastructure Development Rider as a line item to its billing statements for all rate classes.

6. In support of this Application, Columbia includes the following appendices:

Attachment A –billing statements showing the IDR line item as proposed by Columbia

Attachment B – billing statements showing the existing bill format without the IDR

Attachment C – redlines of the billing statements included in Attachment A and Attachment B showing the IDR line item addition

7. Pursuant to Ohio Admin. Code 4901:1-13-11(D), Columbia submits this application to revise its bill formats to add the IDR as a line item on its billing statements. Columbia further avers that the new bill formats comply with all applicable Commission rules and regulations.

8. Columbia respectfully requests that the Commission allow this Application to become effective on the 46th day after filing.

WHEREFORE, Columbia respectfully asks the Commission approve the revised bill formats as proposed herein.

Respectfully submitted by,

COLUMBIA GAS OF OHIO, INC.

/s/ Joseph M. Clark

Joseph M. Clark, Counsel of Record

Stephen B. Seiple, Asst. General Counsel
(0003809)

Joseph M. Clark, Sr. Counsel (0080711)

P.O. Box 117

290 W. Nationwide Blvd.

Columbus, Ohio 43216-0117

Telephone: (614) 460-6988

E-mail: sseiple@nisource.com

josephclark@nisource.com

(Willing to accept service by e-mail)

Attorneys for

COLUMBIA GAS OF OHIO, INC.

ATTACHMENT A
Proposed Billing Statements

Contact Us



Phone
Emergency Service 24/7
1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasOhio.com



Mobile
Make payments and access your
account at m.ColumbiaGasOhio.com



Mail Payments
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510



Authorized Payment Locations
Find locations online at
ColumbiaGasOhio.com

Account Profile

Customer Name: [REDACTED] Your Contact Information: [REDACTED] Type of Customer:
Residential
Account Number: [REDACTED] Standard Choice Offer

• Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 12/14/2016	\$86.76
Payments Received by 12/19/2016 Thank you	-\$86.76
Balance on 12/30/2016	\$0.00
Charges for Gas Service This Period	+\$143.08
Current Charges Due by 01/17/2017	\$143.08

• If paid after 01/17/17, a late payment charge of 1.5% may be applied.
• For more information regarding these charges, see the Detail Charges section.
We are required to include your name, address, and usage information on lists of eligible customers that are made available to retail natural gas suppliers or governmental aggregators. If you wish to be excluded from this list, call 1-800-344-4077 or write Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

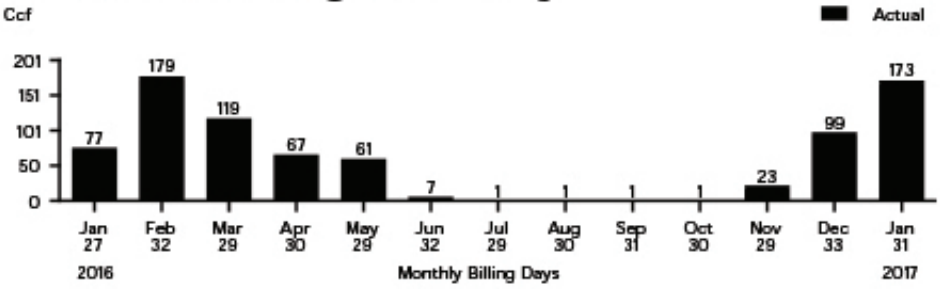
Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:
1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at **1-800-344-4077**.
Always Call 8-1-1 Before You Dig
If you're planning a home or landscaping project, call O.U.P.S. at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification
All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

13 Month Usage History



Meter Number: [REDACTED]	Usage Comparison - Ccf			
Service Address: [REDACTED]	Month	Ccf	Avg Temp	Ccf Per Day
	Jan 16	77	44.5°	2.8
	Dec 16	99	47.5°	3.0
	Jan 17	173	33.5°	5.6
Meter Readings - 31 Billing Days				
Actual Reading on 12/30	7989	Your Average Monthly Usage = 61 Ccf. Your Total Annual Usage = 732 Ccf. Your next meter reading date is 01/31/2017.		
Actual Reading on 11/29 -	7816			
Gas Used (Ccf)	173			

▼ Please fold on the perforation below, detach and return with your payment.

Columbia Gas[®]
of Ohio
A NiSource Company
P.O. BOX 16581
Columbus, OH 43216-6581

Web
ColumbiaGasOhio.com

Mobile
m.ColumbiaGasOhio.com

Phone
1-800-344-4077

Account Number: [REDACTED]
Amount Due by 01/17/2017: \$143.08

Amount Enclosed: \$ [REDACTED]

Make check payable to:
COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510

Helpful Definitions

Ccf is equal to 100 cubic feet and is used to measure your gas usage.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Fixed Monthly Delivery Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Usage Based Charges are basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

Legal Information

Public Utilities Commission of Ohio
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities
A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation, security deposits, billing and payment, payment plans, low-income assistance, disconnection and reconnection of service, meter reading and testing, usage and payment history, natural gas safety, maintenance of customer owned service lines, employee identification, rate information and alternatives, Customer CHOICE, privacy rights, and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO website or phone numbers shown above.

Apples to Apples
For a comparison of available competitive natural gas suppliers, visit the PUCO website at www.energychoice.ohio.gov or call 1-800-686-7826.

Bankruptcy Notices
Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasOhio.com.

Change Contact Information

If information is incorrect in the Account Profile, please update and print clearly in the space provided below.

Address

City

StateZip Code

Phone Number

Add or Edit Email

Detail Charges

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$7.65
Infrastructure Development Rider	\$0.15
Usage Based Charges	\$16.54
Delivery - Columbia Gas of Ohio	+\$42.15
Gross Receipts Tax @ 4.987%	\$2.09
Taxes & Fees	+\$2.09
Standard Choice Offer	
Gas Supply Cost Incl Sales Tax	\$98.99
Supply - DTE Energy Supply	+\$98.99

Total Current Utility Charges \$143.23

- Current Charges include gas supply costs of \$92.73 at the SCO rate of \$0.53600 per Ccf and sales tax of \$6.26. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.43 divided by 10.
- Standard Choice Offer**
As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by DTE Energy Supply. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact DTE Energy Supply, 414 S. Main St. Suite 200, Ann Arbor MI 48104, at 1-866-807-2209. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) toll free number(s) listed under Legal Information in the left column of your bill.

Message Board

- Enjoy the convenience of managing your account online by enrolling in Paperless Billing. Monthly email alerts, 24/7 account access and up to two years of past bills and payment history! Enroll today at ColumbiaGasOhio.com/PaperlessBilling.
 - Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasOhio.com.
 - Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at ColumbiaGasOhio.com/Budget.
 - Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to ColumbiaGasOhio.com and search Choice for more information.
 - Want to reduce your natural gas usage by as much as 30%? For a \$50 audit fee, a trained Home Energy Auditor will identify ways to help save you money, while not sacrificing comfort.
- Schedule your audit today by calling 1-877-644-6674 or visit ColumbiaGasOhio.com/HPS. Some restrictions apply. Available on first-come, first-serve basis.

HeatShare Contribution

HeatShare, Columbia Gas of Ohio's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly ContributionOne-Time Contribution

\$10\$5\$1\$

\$

TARIFF GAS INVOICE - DECEMBER 2016

Billing Statement For : [REDACTED]
[REDACTED]
[REDACTED]

Account Summary :

Previous Account Balance	\$	854.04	
Payments Received	\$	854.04	Credit
Balance At Billing	\$	0.00	
Current Charges	\$	2,581.71	
Present Balance	\$	2,581.71	

Amount Due	\$2,581.71
Please Pay Amount Due By	JAN 18, 2017

GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

Public Utilities Commission of Ohio

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

'Current Charges' include a Gross Receipts Tax of \$42.03 computed at a rate of 4.987%.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Customer CHOICE Program

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Volunteer Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Volunteer Energy Services, 790 A Windmill Drive, Pickerington OH 43147, at 1-800-977-8374.

METER SUMMARY INFORMATION

Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
[REDACTED]	11-29	12-27	28	97,760.0	100,730.0	297.0	405.0
Consumption						297.0	405.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Pay This Amount	\$2,581.71
-----------------	------------

Account Number
[REDACTED]

Pay Due After	JAN 18, 2017
---------------	--------------



TARIFF GAS INVOICE

DECEMBER 2016

Page 2 of 2

Invoice Date
2017-01-03 7Account Number
[REDACTED]Print Date
01/04/17 00:01:45

RATE SCHEDULE INFORMATION

Rate Schedule : 1040

	Rate	Mcf	Amount
Fixed Charges			
Customer Charge	22.5000		\$ 22.50
Infrastructure Replacement Program Rider	57.3400		\$ 57.34
Infrastructure Development Rider	0.1500		\$ 0.15
Sales Quantities			
Gas and Distribution			
First 25 Mcf	1.71830	25.0	\$ 42.96
Next 75 Mcf	1.30000	75.0	\$ 97.50
Over 100 Mcf	1.03250	305.0	\$ 314.91
Rate Schedule Total			\$535.36

Other Charges

Marketer Cost of Gas	4.1900	405.0	\$ 1,696.95
Choice/SCO Reconciliation Rider	0.2292	405.0	\$ 92.83
Percentage of Income Plan	0.0992	405.0	\$ 40.18
Non-Temperature Balancing Service	0.2700	405.0	\$ 109.35
Uncollectible Expense Rider	0.0555	405.0	\$ 22.48
Other Charges Total			\$1,961.79

Taxes

Gross Receipts Tax		\$ 42.03
Gas Distribution Excise Tax		\$ 42.68
Taxes Total		\$84.71

Current Charges \$2,581.86

USAGE FACTORS FOR MONTHLY READ METERS

Service Number	Billing Period	Temp	Press	Index Readings	Meter Registration	Grav	Pressure Factor	Temp Factor	FPV2	Delivered Volume
[REDACTED]	11-29 12-27	39	4.8	97,760.0 100,730.0	297.0	-	1.3085	1.0421	1.0008	405.0

Retain this page for your records

Account Number
[REDACTED]



GTS INVOICE FOR
OCTOBER 2016

Page 1 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0
Print Date
11/14/16 13:02:14

Billing Statement For : COLUMBIA GAS OF OHIO
JOHN DOE

Account Summary :	Previous Account Balance	\$952.61	
	Payments Received - Thank you	\$952.61	Credit
	Balance At Billing	\$0.00	
	Current Charges	\$1088.14	
	Present Balance	\$1088.14	

Amount Due	\$1,088.14
Please Pay Amount Due By	NOV 28, 2016

GENERAL INFORMATION

For questions regarding your gas costs, gas deliveries, or gas supplier contract terms, please call your **Marketer**.

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

For questions regarding your Delivery Service charges on this invoice or your Columbia Gas Delivery Service agreement, please call your **Columbia Representative - John Deer at (614) 555-5555**.

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO)for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Payment Option: Electronic Check Payments can be made on the Aviator website located at www.ldcaviator.com. Please contact the representative listed on your invoice for access information and details.

Gross Receipts Tax is computed at a rate of 4.987%.

CONSUMPTION SUMMARY

Current Month

PCID Number	From MM-DD-YY	To MM-DD-YY	Total Consumption	Qualified Volume	Tranportation Credits	Tariff Volume
10000000-002	09-03-16	10-04-16	707.0	707.0	707.0	0.0
			707.0	707.0	707.0	0.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Columbia Gas of Ohio

Pay This Amount	\$1,088.14
Past Due After	NOV 28, 2016

Invoice Group
0000 0000
000 000 0 0000



P.O. Box 16581
Columbus, OH 43215

111

Make check payable to:

COLUMBIA GAS OF OHIO
JOHN DOE
1234 NATIONWIDE DR
COLUMBUS OH 43215

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510



30000000000000108799813



GTS INVOICE FOR
OCTOBER 2016

Page 2 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

RATE SCHEDULE INFORMATION

Nomination Group : 5678

PCID : 10000000-002 1234 Nationwide Dr Columbus, OH

Rate Schedule : D

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	57.3400		\$57.34
Infrastructure Development Rider	0.1500		\$0.15
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	607.0	\$626.73
Standby Demand			
All Gas (Mcf)	8.20280	0.0	\$0.00
Standby Commodity			
All Gas (Mcf)	3.19640	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.01520	707.0	\$10.75
Percentage of Income Plan - GTS (Mcf)	0.09920	707.0	\$70.13
Uncollectible Expense Rider (Mcf)	0.05550	707.0	\$39.24
Rate Schedule D Total			\$967.30
Taxes			
Gross Receipts Tax			\$51.68
Gas Distribution Excise Tax			\$69.16

PCID 10000000-002 Total \$1,088.14

Nomination Group 5678 Total \$1,088.14

Current Charges Total \$1,088.14

DISBURSEMENT TRANSACTION REGISTER

PCID Number	Source	Allocated Volume(Dth)	Btu Value	Allocated Volume(Mcf)	Retained Volume(Mcf)	Net Available Volume(Mcf)	Disbursed Volume (Mcf)
10000000-002	INTER : TCO	762.6	1.0690	713.4	6.4	707.0	707.0
	Total	762.6		713.4	6.4	707.0	707.0
Source Total	INTER : TCO	762.6		713.4	6.4	707.0	707.0

METER SUMMARY INFORMATION - PCID 12985011 002

PSID Num	Meter Num	Read Date & Type*		Days	Meter Readings		Meter Registration Mcf	Conversion Factor	Delivered Consumption Mcf
		Previous	Current		Previous	Current			
123456789	11111111	09-02 A	10-04 A	32	5,682.0	6,389.0	707.0	* 1.0000 =	707.0
1234 Nationwide Dr Columbus, OH 43215									
Total Consumption							707.0		707.0

* A = Actual, E = Estimated, C = Customer, J = Adjusted, N = New Meter, R = Removed Meter
A Conversion Factor is applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



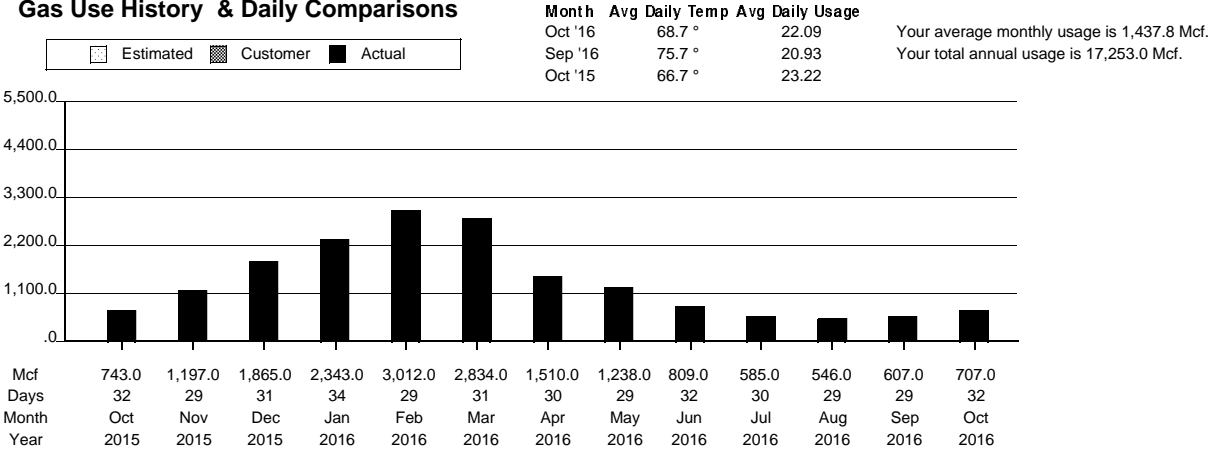
GTS INVOICE FOR
OCTOBER 2016

Page 3 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

Gas Use History & Daily Comparisons



CONTRACT SUMMARY INFORMATION

PCID Number	Service Address	Annual Volumes (Mcf)	Max Day Summer (Mcf)	Max Day Winter (Mcf)	Bank Tolerance (%)	Bank Tolerance (Mcf)	Daily Standby Service Vols
10000000-002	1234 Nationwide Dr Columbus OH	24,813.0	125.0	188.0	4.0	993.0	0.0
		24,813.0	125.0	188.0		993.0	0.0

LEGAL INFORMATION

WE'RE ALWAYS READY TO HELP

The telephone number you need to call if you have a question or concern about your account is shown on your bill.

A variety of brochures are available by mail on subjects such as; customer services, safety, bill explanation, gas use and conservation. We also have speakers available to talk to groups and schools.

FOR YOUR SAFETY

Make sure your gas appliances are properly installed and adjusted. Check venting systems. Call a qualified service company for needed repairs.

Our employees carry photo identification. Ask to see it when someone comes to your door. If you doubt the person is a gas employee, please call our office to verify the identity.

We add a distinctive odor to natural gas for your safety. When you smell it:

1) Leave the building... immediately! Don't light matches or flip an electrical switch.

2) Call the gas company's 24-hour emergency service from a telephone other than your own.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

UNDERSTANDING YOUR BILL

Customer Charge - A monthly charge to cover such company costs as keeping up our gas lines to serve you, meter reading, and billing.

Gas Usage - We measure your gas usage in Mcf equal to 1,000 cubic feet.

PCID - Permanent Customer Identification: Columbia assigns to each customer an account number that will stay with the customer as long as he/she has service and is used reassigned to the customer if he/she re-establishes service with Columbia.

PSID - Permanent Service Identification: Columbia assigns to each meter set assembly outlet point and to properties located in the Columbia Gas service territory and is used to access information pertinent to the service location.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



GTS INVOICE FOR
OCTOBER 2016

Page 4 of 4
Invoice Date
11/10/16 111

Invoice Group Number 00000000 000 000 0
Print Date 11/14/16 13:02:14

LEGAL INFORMATION

HOW TO CONTACT US

1-800-344-4077 - For gas leaks or odor of gas 24 hours/day. Press option 2 after the greeting.
711 - For hearing-impaired relay.

GAS METER INFORMATION

Actual Reading - We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading - If we are unable to obtain an actual reading, we estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

How to Read the Meter - When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

LEGAL NOTICES

Public Utilities Commission of Ohio -If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Rights and Responsibilities -A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344- 4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customerowned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples - For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices - Mail to Columbia Gas of Ohio, Revenue Recovery, P.O. Box 117, Columbus, OH 43215.

Other Correspondence (except payments) - Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

BILLING & PAYMENT NOTES

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number 00000000 000 000 0
--

GTS INVOICE FOR OCTOBER 2016

ATTACHMENT B
Existing Billing Statements

Contact Us

- Phone**
Emergency Service 24/7
1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.
- Web**
Make payments and access your account at [ColumbiaGasOhio.com](#)
- Mobile**
Make payments and access your account at [m.ColumbiaGasOhio.com](#)
- Mail Payments**
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510
- Authorized Payment Locations**
Find locations online at [ColumbiaGasOhio.com](#)

Account Profile

Customer Name:
[REDACTED]

Your Contact Information:
[REDACTED]

Type of Customer:
Residential
Standard Choice Offer

Account Number:
[REDACTED]

Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 12/14/2016

\$86.76

Payments Received by 12/19/2016 Thank you

-\$86.76

Balance on 12/30/2016

\$0.00

Charges for Gas Service This Period

+\$143.08

Current Charges Due by 01/17/2017

\$143.08

If paid after 01/17/17, a late payment charge of 1.5% may be applied.

For more information regarding these charges, see the Detail Charges section.

We are required to include your name, address, and usage information on lists of eligible customers that are made available to retail natural gas suppliers or governmental aggregators. If you wish to be excluded from this list, call 1-800-344-4077 or write Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

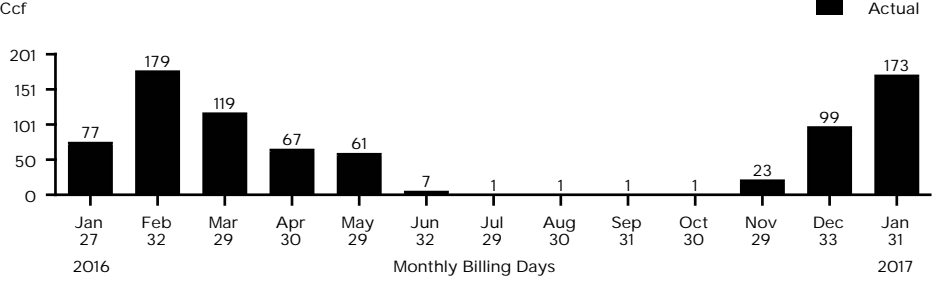
1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at **1-800-344-4077**.

Always Call 8-1-1 Before You Dig
If you're planning a home or landscaping project, call O.U.P.S. at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification
All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

13 Month Usage History



Meter Number: [REDACTED]		Usage Comparison - Ccf		
Service Address: [REDACTED]		Month	Ccf	Avg Temp
		Jan 16	77	44.5°
		Dec 16	99	47.5°
		Jan 17	173	33.5°
Meter Readings - 31 Billing Days		Ccf Per Day		
Actual Reading on 12/30	7989	Your Average Monthly Usage = 61 Ccf.		
Actual Reading on 11/29	7816	Your Total Annual Usage = 732 Ccf.		
Gas Used (Ccf)	173	Your next meter reading date is 01/31/2017.		

▼ Please fold on the perforation below, detach and return with your payment.

Columbia Gas®
of Ohio

A NiSource Company

P.O. BOX 16581
Columbus, OH 43216-6581

Web
ColumbiaGasOhio.com

Mobile
m.ColumbiaGasOhio.com

Phone
1-800-344-4077

Account Number: [REDACTED]

Amount Due by 01/17/2017: \$143.08

Amount Enclosed: \$ [REDACTED]

Make check payable to:
COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510



Helpful Definitions

Ccf is equal to 100 cubic feet and is used to measure your gas usage.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Fixed Monthly Delivery Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Usage Based Charges are basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

Legal Information

Public Utilities Commission of Ohio
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities
A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation, security deposits, billing and payment, payment plans, low-income assistance, disconnection and reconnection of service, meter reading and testing, usage and payment history, natural gas safety, maintenance of customer owned service lines, employee identification, rate information and alternatives, Customer CHOICE, privacy rights, and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO website or phone numbers shown above.

Apples to Apples
For a comparison of available competitive natural gas suppliers, visit the PUCO website at www.energychoice.ohio.gov or call 1-800-686-7826.

Bankruptcy Notices
Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasOhio.com.

Change Contact Information

If information is incorrect in the Account Profile, please update and print clearly in the space provided below.

Address

City

State

Zip Code

Phone Number

Add or Edit Email

Detail Charges

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$7.65
Usage Based Charges	\$16.54
<hr/>	
Delivery - Columbia Gas of Ohio	+\$42.00
Gross Receipts Tax @ 4.987%	\$2.09
<hr/>	
Taxes & Fees	+\$2.09
Standard Choice Offer	
Gas Supply Cost Incl Sales Tax	\$98.99
<hr/>	
Supply - DTE Energy Supply	+\$98.99

Total Current Utility Charges \$143.08

- Current Charges include gas supply costs of \$92.73 at the SCO rate of \$0.53600 per Ccf and sales tax of \$6.26. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.43 divided by 10.
- Standard Choice Offer**
As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by DTE Energy Supply. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact DTE Energy Supply, 414 S. Main St. Suite 200, Ann Arbor MI 48104, at 1-866-807-2209. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) toll free number(s) listed under Legal Information in the left column of your bill.

Message Board

- Enjoy the convenience of managing your account online by enrolling in Paperless Billing. Monthly email alerts, 24/7 account access and up to two years of past bills and payment history! Enroll today at **ColumbiaGasOhio.com/PaperlessBilling**.
 - Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at **ColumbiaGasOhio.com**.
 - Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at **ColumbiaGasOhio.com/Budget**.
 - Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to **ColumbiaGasOhio.com** and search Choice for more information.
 - Want to reduce your natural gas usage by as much as 30%? For a \$50 audit fee, a trained Home Energy Auditor will identify ways to help save you money, while not sacrificing comfort.
- Schedule your audit today by calling 1-877-644-6674 or visit ColumbiaGasOhio.com/HPS. Some restrictions apply. Available on first-come, first-serve basis.

HeatShare Contribution

HeatShare, Columbia Gas of Ohio's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly Contribution

One-Time Contribution

\$10

\$5

\$1

\$



Invoice Date
2017-01-03 7

Account Number
[REDACTED]

Print Date
01/04/17 00:01:45

TARIFF GAS INVOICE - DECEMBER 2016

Billing Statement For : [REDACTED]
[REDACTED]
[REDACTED]

Account Summary :	Previous Account Balance	\$	854.04	
	Payments Received	\$	854.04	Credit
	Balance At Billing	\$	0.00	
	Current Charges	\$	2,581.71	
	Present Balance	\$	2,581.71	

Amount Due	\$2,581.71
Please Pay Amount Due By	JAN 18, 2017

GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

Public Utilities Commission of Ohio

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

'Current Charges' include a Gross Receipts Tax of \$42.03 computed at a rate of 4.987%.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Customer CHOICE Program

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Volunteer Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Volunteer Energy Services, 790 A Windmill Drive, Pickerington OH 43147, at 1-800-977-8374.

METER SUMMARY INFORMATION

Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
[REDACTED]	11-29	12-27	28	97,760.0	100,730.0	297.0	405.0
Consumption						297.0	405.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Pay This Amount \$2,581.71

Account Number [REDACTED]

Past Due After JAN 18, 2017



P.O. Box 742510
Cincinnati, OH 45274-2510

Make check payable to:

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510





TARIFF GAS INVOICE
DECEMBER 2016

Page 2 of 2
Invoice Date
2017-01-03 7

Account Number
[REDACTED]

Print Date
01/04/17 00:01:45

RATE SCHEDULE INFORMATION

Rate Schedule : 1040

	Rate	Mcf	Amount
Fixed Charges			
Customer Charge	22.5000		\$ 22.50
Infrastructure Replacement Program Rider	57.3400		\$ 57.34

Sales Quantities			
Gas and Distribution			
First 25 Mcf	1.71830	25.0	\$ 42.96
Next 75 Mcf	1.30000	75.0	\$ 97.50
Over 100 Mcf	1.03250	305.0	\$ 314.91
Rate Schedule Total			\$535.21

Other Charges			
Marketer Cost of Gas	4.1900	405.0	\$ 1,696.95
Choice/SCO Reconciliation Rider	0.2292	405.0	\$ 92.83
Percentage of Income Plan	0.0992	405.0	\$ 40.18
Non-Temperature Balancing Service	0.2700	405.0	\$ 109.35
Uncollectible Expense Rider	0.0555	405.0	\$ 22.48
Other Charges Total			\$1,961.79

Taxes			
Gross Receipts Tax			\$ 42.03
Gas Distribution Excise Tax			\$ 42.68
Taxes Total			\$84.71

Current Charges \$2,581.71

USAGE FACTORS FOR MONTHLY READ METERS

Service Number	Billing Period	Temp	Press	Index Readings	Meter Registration	Grav	Pressure Factor	Temp Factor	FPV2	Delivered Volume
[REDACTED]	11-29 12-27	39	4.8	97,760.0 100,730.0	297.0	-	1.3085	1.0421	1.0008	405.0

Retain this page for your records

Account Number
[REDACTED]



GTS INVOICE FOR
OCTOBER 2016

Page 1 of 4
Invoice Date
11/10/16 111

Invoice Group Number 00000000 000 000 0
Print Date 11/14/16 13:02:14

Billing Statement For : COLUMBIA GAS OF OHIO
JOHN DOE

Account Summary :	Previous Account Balance	\$952.61	
	Payments Received - Thank you	\$952.61	Credit
	Balance At Billing	\$0.00	
	Current Charges	\$1088.14	
	Present Balance	\$1088.14	

Amount Due	\$1,088.14
Please Pay Amount Due By	NOV 28, 2016

GENERAL INFORMATION

For questions regarding your gas costs, gas deliveries, or gas supplier contract terms, please call your **Marketer**.
To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.
For questions regarding your Delivery Service charges on this invoice or your Columbia Gas Delivery Service agreement, please call your **Columbia Representative - John Deer at (614) 555-5555**.
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO)for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).
Payment Option: Electronic Check Payments can be made on the Aviator website located at www.ldcaviator.com. Please contact the representative listed on your invoice for access information and details.
Gross Receipts Tax is computed at a rate of 4.987%.

CONSUMPTION SUMMARY

Current Month

PCID Number	From MM-DD-YY	To MM-DD-YY	Total Consumption	Qualified Volume	Tranportation Credits	Tariff Volume
10000000-002	09-03-16	10-04-16	707.0	707.0	707.0	0.0
			707.0	707.0	707.0	0.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Columbia Gas of Ohio

Pay This Amount	\$1,088.14
Past Due After	NOV 28, 2016

Invoice Group
0000 0000
000 000 0 0000



111

Make check payable to:

COLUMBIA GAS OF OHIO
JOHN DOE
1234 NATIONWIDE DR
COLUMBUS OH 43215

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510



30000000000000108799813



GTS INVOICE FOR
OCTOBER 2016

Page 2 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

RATE SCHEDULE INFORMATION

Nomination Group : 5678

PCID : 10000000-002 1234 Nationwide Dr Columbus, OH

Rate Schedule : D

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	57.3400		\$57.34
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	607.0	\$626.73
Standby Demand			
All Gas (Mcf)	8.20280	0.0	\$0.00
Standby Commodity			
All Gas (Mcf)	3.19640	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.01520	707.0	\$10.75
Percentage of Income Plan - GTS (Mcf)	0.09920	707.0	\$70.13
Uncollectible Expense Rider (Mcf)	0.05550	707.0	\$39.24
Rate Schedule D Total			\$967.30
Taxes			
Gross Receipts Tax			\$51.68
Gas Distribution Excise Tax			\$69.16

PCID 10000000-002 Total \$1,088.14

Nomination Group 5678 Total \$1,088.14

Current Charges Total \$1,088.14

DISBURSEMENT TRANSACTION REGISTER

PCID Number	Source	Allocated Volume(Dth)	Btu Value	Allocated Volume(Mcf)	Retained Volume(Mcf)	Net Available Volume(Mcf)	Disbursed Volume (Mcf)
10000000-002	INTER : TCO	762.6	1.0690	713.4	6.4	707.0	707.0
	Total	762.6		713.4	6.4	707.0	707.0
Source Total	INTER : TCO	762.6		713.4	6.4	707.0	707.0

METER SUMMARY INFORMATION - PCID 12985011 002

PSID Num	Meter Num	Read Date & Type*		Days	Meter Readings		Meter Registration Mcf	Conversion Factor	Delivered Consumption Mcf
		Previous	Current		Previous	Current			
123456789	11111111	09-02 A	10-04 A	32	5,682.0	6,389.0	707.0	* 1.0000 =	707.0
1234 Nationwide Dr Columbus, OH 43215									
Total Consumption							707.0		707.0

* A = Actual, E = Estimated, C = Customer, J = Adjusted, N = New Meter, R = Removed Meter
A Conversion Factor is applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



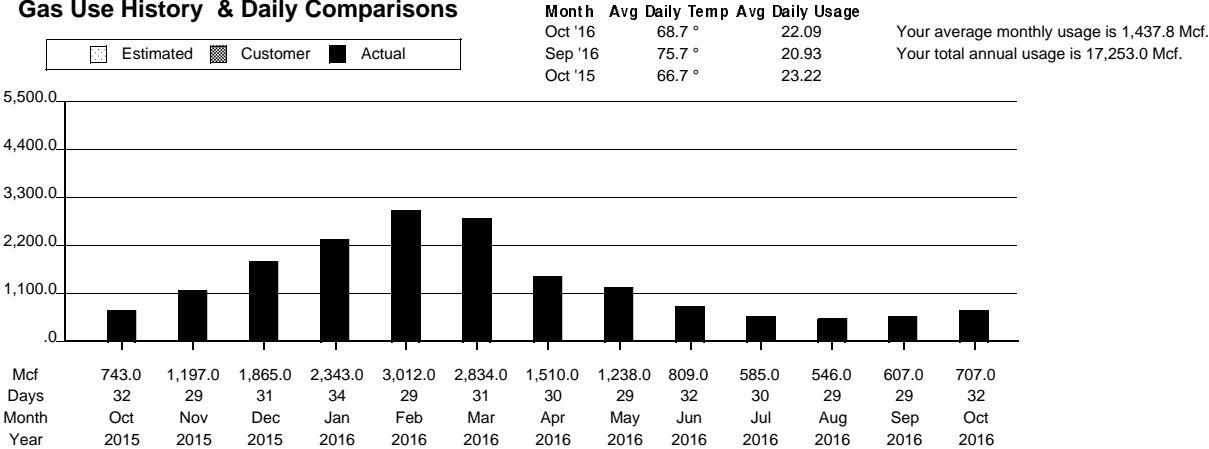
GTS INVOICE FOR
OCTOBER 2016

Page 3 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

Gas Use History & Daily Comparisons



CONTRACT SUMMARY INFORMATION

PCID Number	Service Address	Annual Volumes (Mcf)	Max Day Summer (Mcf)	Max Day Winter (Mcf)	Bank Tolerance (%)	Bank Tolerance (Mcf)	Daily Standby Service Vols
10000000-002	1234 Nationwide Dr Columbus OH	24,813.0	125.0	188.0	4.0	993.0	0.0
		24,813.0	125.0	188.0		993.0	0.0

LEGAL INFORMATION

WE'RE ALWAYS READY TO HELP

The telephone number you need to call if you have a question or concern about your account is shown on your bill.

A variety of brochures are available by mail on subjects such as; customer services, safety, bill explanation, gas use and conservation. We also have speakers available to talk to groups and schools.

FOR YOUR SAFETY

Make sure your gas appliances are properly installed and adjusted. Check venting systems. Call a qualified service company for needed repairs.

Our employees carry photo identification. Ask to see it when someone comes to your door. If you doubt the person is a gas employee, please call our office to verify the identity.

We add a distinctive odor to natural gas for your safety. When you smell it:

1) Leave the building... immediately! Don't light matches or flip an electrical switch.

2) Call the gas company's 24-hour emergency service from a telephone other than your own.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

UNDERSTANDING YOUR BILL

Customer Charge - A monthly charge to cover such company costs as keeping up our gas lines to serve you, meter reading, and billing.

Gas Usage - We measure your gas usage in Mcf equal to 1,000 cubic feet.

PCID - Permanent Customer Identification: Columbia assigns to each customer an account number that will stay with the customer as long as he/she has service and is used reassigned to the customer if he/she re-establishes service with Columbia.

PSID - Permanent Service Identification: Columbia assigns to each meter set assembly outlet point and to properties located in the Columbia Gas service territory and is used to access information pertinent to the service location.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



GTS INVOICE FOR
OCTOBER 2016

Page 4 of 4
Invoice Date
11/10/16 111

Invoice Group Number 00000000 000 000 0
Print Date 11/14/16 13:02:14

LEGAL INFORMATION

HOW TO CONTACT US

1-800-344-4077 - For gas leaks or odor of gas 24 hours/day. Press option 2 after the greeting.
711 - For hearing-impaired relay.

GAS METER INFORMATION

Actual Reading - We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.

Estimated Reading - If we are unable to obtain an actual reading, we estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.

How to Read the Meter - When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

LEGAL NOTICES

Public Utilities Commission of Ohio -If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Rights and Responsibilities -A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344- 4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customerowned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.

Apples to Apples - For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.

Bankruptcy Notices - Mail to Columbia Gas of Ohio, Revenue Recovery, P.O. Box 117, Columbus, OH 43215.

Other Correspondence (except payments) - Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

BILLING & PAYMENT NOTES

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number 00000000 000 000 0
--

GTS INVOICE FOR OCTOBER 2016

ATTACHMENT C
Billing Statements Redline

Contact Us



Phone
Emergency Service 24/7
1-800-344-4077
For gas leaks or odors of gas

Customer Service
1-800-344-4077
7 a.m. - 7 p.m. Mon. - Fri.
8 a.m. - 12 p.m. Sat.

For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasOhio.com



Mobile
Make payments and access your
account at m.ColumbiaGasOhio.com



Mail Payments
Columbia Gas of Ohio
P.O. Box 742510
Cincinnati, OH 45274-2510



Authorized Payment Locations
Find locations online at
ColumbiaGasOhio.com

Account Profile

Customer Name: [REDACTED]

Your Contact Information: [REDACTED]

Type of Customer:
Residential
Standard Choice Offer

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 12/14/2016 \$86.76
Payments Received by 12/19/2016 Thank you -\$86.76

Balance on 12/30/2016 \$0.00
Charges for Gas Service This Period +\$143.08

Current Charges Due by 01/17/2017 \$143.08

- If paid after 01/17/17, a late payment charge of 1.5% may be applied.
- For more information regarding these charges, see the Detail Charges section.

We are required to include your name, address, and usage information on lists of eligible customers that are made available to retail natural gas suppliers or governmental aggregators. If you wish to be excluded from this list, call 1-800-344-4077 or write Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call **911** and Columbia Gas at 1-800-344-4077.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call O.U.P.S. at 8-1-1 at least two business days before digging. A representative will mark the approximate location of underground utility lines for free.



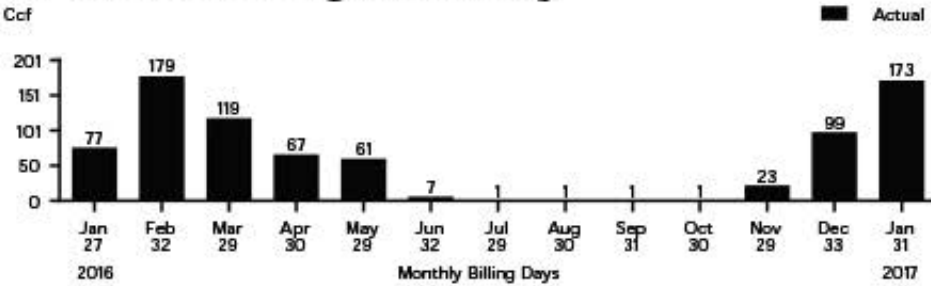
Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

13 Month Usage History

Ccf



Meter Number: [REDACTED]

Service Address: [REDACTED]

Meter Readings - 31 Billing Days

Actual Reading on 12/30 7989
Actual Reading on 11/29 7816
Gas Used (Ccf) 173

Usage Comparison - Ccf

Month	Ccf	Avg Temp	Ccf Per Day
Jan 16	77	44.5°	2.9
Dec 16	99	47.5°	3.0
Jan 17	173	33.5°	5.6

Your Average Monthly Usage = 61 Ccf.
Your Total Annual Usage = 732 Ccf.
Your next meter reading date is 01/31/2017.

▼ Please fold on the perforation below, detach and return with your payment.



Web
ColumbiaGasOhio.com



Mobile
m.ColumbiaGasOhio.com



Phone
1-800-344-4077

Account Number: [REDACTED]
Amount Due by 01/17/2017: \$143.08

Amount Enclosed: \$

[REDACTED]

Make check payable to:
COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510



Helpful Definitions

Ccf is equal to 100 cubic feet and is used to measure your gas usage.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Fixed Monthly Delivery Charge covers a portion of the fixed costs required to ensure that natural gas service is available to your home. This amount is the same with each bill.

Usage Based Charges are basic charges for natural gas supply services to retail customers, excluding natural gas distribution services.

Legal Information

Public Utilities Commission of Ohio
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel
The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

Rights and Responsibilities
A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344-4077. Information covers rules regarding service installation, security deposits, billing and payment, payment plans, low-income assistance, disconnection and reconnection of service, meter reading and testing, usage and payment history, natural gas safety, maintenance of customer owned service lines, employee identification, rate information and alternatives, Customer CHOICE, privacy rights, and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO website or phone numbers shown above.

Apples to Apples
For a comparison of available competitive natural gas suppliers, visit the PUCO website at www.energychoice.ohio.gov or call 1-800-686-7826.

Bankruptcy Notices
Mail to Columbia Gas of Ohio, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasOhio.com.

Change Contact Information

If information is incorrect in the Account Profile, please update and print clearly in the space provided below.

Address

City

StateZip Code

Phone Number

Add or Edit Email

Detail Charges

Fixed Monthly Delivery Charge	\$17.81
Infrastructure Replacement Program Rider	\$7.65
Infrastructure Development Rider	\$0.15
Usage Based Charges	\$16.54
Delivery - Columbia Gas of Ohio	+\$42.15
Gross Receipts Tax @ 4.987%	\$2.09
Taxes & Fees	+\$2.09
Standard Choice Offer	
Gas Supply Cost Incl Sales Tax	\$98.99
Supply - DTE Energy Supply	+\$98.99
Total Current Utility Charges	\$143.23

- Current Charges include gas supply costs of \$92.73 at the SCO rate of \$0.53600 per Ccf and sales tax of \$6.26. SCO equals the NYMEX closing price plus the Retail Price Adjustment of \$1.43 divided by 10.
- Standard Choice Offer**
As a participant of the Columbia Gas Standard Choice Offer Program, your gas is being supplied by DTE Energy Supply. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact DTE Energy Supply, 414 S. Main St. Suite 200, Ann Arbor MI 48104, at 1-866-807-2209. If your questions are not resolved after you have called your supplier, you may call the Public Utilities Commission of Ohio (PUCO) or the Ohio Consumers' Counsel (OCC) toll free number(s) listed under Legal Information in the left column of your bill.

Message Board

- Enjoy the convenience of managing your account online by enrolling in Paperless Billing. Monthly email alerts, 24/7 account access and up to two years of past bills and payment history! Enroll today at ColumbiaGasOhio.com/PaperlessBilling.
 - Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasOhio.com.
 - Take the seasonal highs and lows out by dividing your yearly energy use into 12 equal monthly payments - for budgeting that's a whole lot easier. Enroll today at ColumbiaGasOhio.com/Budget.
 - Take control of your gas bill by choosing your natural gas supplier. It's your Choice. Go to ColumbiaGasOhio.com and search Choice for more information.
 - Want to reduce your natural gas usage by as much as 30%? For a \$50 audit fee, a trained Home Energy Auditor will identify ways to help save you money, while not sacrificing comfort.
- Schedule your audit today by calling 1-877-644-6674 or visit ColumbiaGasOhio.com/HPS. Some restrictions apply. Available on first-come, first-serve basis.

HeatShare Contribution

HeatShare, Columbia Gas of Ohio's fuel fund program, is a fund of last resort for households who have exhausted all other sources of assistance and still have trouble paying their heating bills. The fund is supported through donations from Columbia Gas customers and matching contributions from Columbia Gas.

* Your donation is tax-deductible.

Monthly ContributionOne-Time Contribution

\$10\$5\$1\$

\$

TARIFF GAS INVOICE - DECEMBER 2016

Billing Statement For : [REDACTED]

Account Summary :

Previous Account Balance	\$	854.04	
Payments Received	\$	854.04	Credit
Balance At Billing	\$	0.00	
Current Charges	\$	2,581.71	
Present Balance	\$	2,581.71	

Amount Due	\$2,581.71
Please Pay Amount Due By	JAN 18, 2017

GENERAL INFORMATION

To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.

Public Utilities Commission of Ohio

If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

Office of Ohio Consumers' Counsel

The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from 8 a.m. to 5 p.m. weekdays, or at <http://www.pickocc.org>.

'Current Charges' include a Gross Receipts Tax of \$42.03 computed at a rate of 4.987%.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

Customer CHOICE Program

As a participant of the Columbia Gas Customer CHOICE Program, your gas is being supplied by Volunteer Energy Services. This bill reflects Columbia Gas charges for service and delivery of natural gas and your supplier's charges for the gas supply. For questions about your gas supply charges, please contact Volunteer Energy Services, 790 A Windmill Drive, Pickerington OH 43147, at 1-800-977-8374.

METER SUMMARY INFORMATION

Service Number	Billing Period		Days	Meter Readings		Meter Registration Mcf	Delivered Consumption Mcf
	From Mo-Day	To Mo-Day		Previous	Current		
[REDACTED]	11-29	12-27	28	97,760.0	100,730.0	297.0	405.0
Consumption						297.0	405.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Pay This Amount \$2,581.71

Account Number
[REDACTED]

Paid Due After JAN 18, 2017



TARIFF GAS INVOICE

DECEMBER 2016

Page 2 of 2

Invoice Date
2017-01-03 7Account Number
[REDACTED]Print Date
01/04/17 00:01:45

RATE SCHEDULE INFORMATION

Rate Schedule : 1040

	Rate	Mcf	Amount
Fixed Charges			
Customer Charge	22.5000		\$ 22.50
Infrastructure Replacement Program Rider	57.3400		\$ 57.34
Infrastructure Development Rider	0.1500		\$ 0.15

Sales Quantities

Gas and Distribution			
First 25 Mcf	1.71830	25.0	\$ 42.96
Next 75 Mcf	1.30000	75.0	\$ 97.50
Over 100 Mcf	1.03250	305.0	\$ 314.91

Rate Schedule Total \$535.36

Other Charges

Marketer Cost of Gas	4.1900	405.0	\$ 1,696.95
Choice/SCO Reconciliation Rider	0.2292	405.0	\$ 92.83
Percentage of Income Plan	0.0992	405.0	\$ 40.18
Non-Temperature Balancing Service	0.2700	405.0	\$ 109.35
Uncollectible Expense Rider	0.0555	405.0	\$ 22.48

Other Charges Total \$1,961.79

Taxes

Gross Receipts Tax		\$ 42.03
Gas Distribution Excise Tax		\$ 42.68

Taxes Total \$84.71**Current Charges \$2,581.86**

USAGE FACTORS FOR MONTHLY READ METERS

Service Number	Billing Period	Temp	Press	Index Readings	Meter Registration	Grav	Pressure Factor	Temp Factor	FPV2	Delivered Volume
	11-29 12-27	39	4.8	97,760.0 100,730.0	297.0	-	1.3085	1.0421	1.0008	405.0

Retain this page for your records

Account Number
[REDACTED]



GTS INVOICE FOR
OCTOBER 2016

Page 1 of 4
Invoice Date
11/10/16 111

Invoice Group Number 00000000 000 000 0
Print Date 11/14/16 13:02:14

Billing Statement For : COLUMBIA GAS OF OHIO
JOHN DOE

Account Summary :	Previous Account Balance	\$952.61	
	Payments Received - Thank you	\$952.61	Credit
	Balance At Billing	\$0.00	
	Current Charges	\$1088.14	
	Present Balance	\$1088.14	

Amount Due	\$1,088.14
Please Pay Amount Due By	NOV 28, 2016

GENERAL INFORMATION

For questions regarding your gas costs, gas deliveries, or gas supplier contract terms, please call your **Marketer**.
To report a gas emergency or for questions about meter readings, consumption, or to disconnect/connect service, please call the **Columbia Gas Customer Service Center at 1-800-344-4077**.
For questions regarding your Delivery Service charges on this invoice or your Columbia Gas Delivery Service agreement, please call your **Columbia Representative - John Deer at (614) 555-5555**.
If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO)for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).
Payment Option: Electronic Check Payments can be made on the Aviator website located at www.ldcaviator.com. Please contact the representative listed on your invoice for access information and details.
Gross Receipts Tax is computed at a rate of 4.987%.

CONSUMPTION SUMMARY

Current Month

PCID Number	From MM-DD-YY	To MM-DD-YY	Total Consumption	Qualified Volume	Tranportation Credits	Tariff Volume
10000000-002	09-03-16	10-04-16	707.0	707.0	707.0	0.0
			707.0	707.0	707.0	0.0

Please return payment coupon below with your payment to **COLUMBIA GAS**. If paying in person, please bring entire bill with you.

Columbia Gas of Ohio

Pay This Amount	\$1,088.14
Past Due After	NOV 28, 2016

Invoice Group
0000 0000
000 000 0 0000



111

Make check payable to:

COLUMBIA GAS OF OHIO
JOHN DOE
1234 NATIONWIDE DR
COLUMBUS OH 43215

COLUMBIA GAS
P O BOX 742510
CINCINNATI OH 45274-2510



30000000000000108799813



GTS INVOICE FOR
OCTOBER 2016

Page 2 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

RATE SCHEDULE INFORMATION

Nomination Group : 5678

PCID : 10000000-002 1234 Nationwide Dr Columbus, OH

Rate Schedule : D

	Rate	Volume	Amount
Fixed Charges			
Customer Charge	22.5000		\$22.50
Infrastructure Replacement Program Rider	57.3400		\$57.34
Infrastructure Development Rider	0.1500		\$0.15
Transportation Charges			
Base Rate			
First 25 Mcf	1.71830	25.0	\$42.96
Next 75 Mcf	1.30000	75.0	\$97.50
Over 100 Mcf	1.03250	607.0	\$626.73
Standby Demand			
All Gas (Mcf)	8.20280	0.0	\$0.00
Standby Commodity			
All Gas (Mcf)	3.19640	0.0	\$0.00
Other Charges			
Banking And Balancing (Mcf)	0.01520	707.0	\$10.75
Percentage of Income Plan - GTS (Mcf)	0.09920	707.0	\$70.13
Uncollectible Expense Rider (Mcf)	0.05550	707.0	\$39.24
Rate Schedule D Total			\$967.30
Taxes			
Gross Receipts Tax			\$51.68
Gas Distribution Excise Tax			\$69.16

PCID 10000000-002 Total \$1,088.14

Nomination Group 5678 Total \$1,088.14

Current Charges Total \$1,088.14

DISBURSEMENT TRANSACTION REGISTER

PCID Number	Source	Allocated Volume(Dth)	Btu Value	Allocated Volume(Mcf)	Retained Volume(Mcf)	Net Available Volume(Mcf)	Disbursed Volume (Mcf)
10000000-002	INTER : TCO	762.6	1.0690	713.4	6.4	707.0	707.0
	Total	762.6		713.4	6.4	707.0	707.0
Source Total	INTER : TCO	762.6		713.4	6.4	707.0	707.0

METER SUMMARY INFORMATION - PCID 12985011 002

PSID Num	Meter Num	Read Date & Type*		Days	Meter Readings		Meter Registration Mcf	Conversion Factor	Delivered Consumption Mcf
		Previous	Current		Previous	Current			
123456789	11111111	09-02 A	10-04 A	32	5,682.0	6,389.0	707.0	* 1.0000 =	707.0
1234 Nationwide Dr Columbus, OH 43215									
Total Consumption							707.0		707.0

* A = Actual, E = Estimated, C = Customer, J = Adjusted, N = New Meter, R = Removed Meter
A Conversion Factor is applied to meter readings to determine the actual consumption based on standard temperature and pressure conditions.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



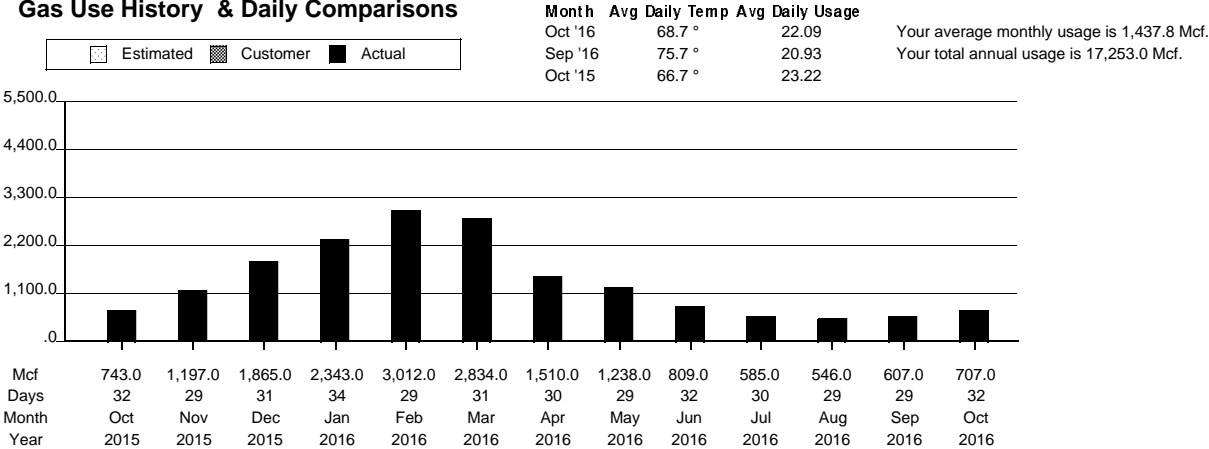
GTS INVOICE FOR
OCTOBER 2016

Page 3 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

Gas Use History & Daily Comparisons



CONTRACT SUMMARY INFORMATION

PCID Number	Service Address	Annual Volumes (Mcf)	Max Day Summer (Mcf)	Max Day Winter (Mcf)	Bank Tolerance (%)	Bank Tolerance (Mcf)	Daily Standby Service Vols
10000000-002	1234 Nationwide Dr Columbus OH	24,813.0	125.0	188.0	4.0	993.0	0.0
		24,813.0	125.0	188.0		993.0	0.0

LEGAL INFORMATION

WE'RE ALWAYS READY TO HELP

The telephone number you need to call if you have a question or concern about your account is shown on your bill.

A variety of brochures are available by mail on subjects such as; customer services, safety, bill explanation, gas use and conservation. We also have speakers available to talk to groups and schools.

FOR YOUR SAFETY

Make sure your gas appliances are properly installed and adjusted. Check venting systems. Call a qualified service company for needed repairs.

Our employees carry photo identification. Ask to see it when someone comes to your door. If you doubt the person is a gas employee, please call our office to verify the identity.

We add a distinctive odor to natural gas for your safety. When you smell it:

- 1) Leave the building... immediately! Don't light matches or flip an electrical switch.
- 2) Call the gas company's 24-hour emergency service from a telephone other than your own.

Call Before You Dig - Call O.U.P.S. at 811 at least 48 hours before you start to dig for any outdoor project. It's for your safety - and it's the law!

UNDERSTANDING YOUR BILL

Customer Charge - A monthly charge to cover such company costs as keeping up our gas lines to serve you, meter reading, and billing.

Gas Usage - We measure your gas usage in Mcf equal to 1,000 cubic feet.

PCID - Permanent Customer Identification: Columbia assigns to each customer an account number that will stay with the customer as long as he/she has service and is used reassigned to the customer if he/she re-establishes service with Columbia.

PSID - Permanent Service Identification: Columbia assigns to each meter set assembly outlet point and to properties located in the Columbia Gas service territory and is used to access information pertinent to the service location.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0



GTS INVOICE FOR
OCTOBER 2016

Page 4 of 4
Invoice Date
11/10/16 111

Invoice Group Number
00000000 000 000 0

Print Date
11/14/16 13:02:14

LEGAL INFORMATION

HOW TO CONTACT US

1-800-344-4077 - For gas leaks or odor of gas 24 hours/day. Press option 2 after the greeting.
711 - For hearing-impaired relay.

GAS METER INFORMATION

Actual Reading - We have read the meter. You're required to provide us access to read the meter at least once a year or risk shut-off. Please contact us to make arrangements if access is required.
Estimated Reading - If we are unable to obtain an actual reading, we estimate your reading based on the history of usage at the service address and normal temperatures for the billing period. We verify the reading the next time we read the meter to make sure you pay only for the energy you've used.
How to Read the Meter - When a pointer is between two numbers on a dial-type meter, read the smaller number except when the pointer is between 9 and 0. Record the reading on the dials from left to right.

LEGAL NOTICES

Public Utilities Commission of Ohio -If your complaint is not resolved after you have called Columbia Gas of Ohio, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).
Rights and Responsibilities -A summary of customer rights and responsibilities is available at ColumbiaGasOhio.com or by calling 1-800-344- 4077. Information covers rules regarding service installation; security deposits; billing and payment; payment plans; low-income assistance; disconnection and reconnection of service; meter reading and testing; usage and payment history; natural gas safety; maintenance of customerowned service lines; employee identification; rate information and alternatives; Customer CHOICE; privacy rights; and complaint procedures. You may obtain a copy of the full minimum gas service standards at the PUCO Web site or phone numbers shown above.
Apples to Apples - For a comparison of available competitive natural gas suppliers, visit the PUCO Web site at www.PUCO.ohio.gov or call 1-800-299-7271.
Bankruptcy Notices - Mail to Columbia Gas of Ohio, Revenue Recovery, P.O. Box 117, Columbus, OH 43215.
Other Correspondence (except payments) - Mail to Columbia Gas of Ohio, P.O. Box 2318, Columbus, OH 43216-2318

BILLING & PAYMENT NOTES

If we receive your payment for the current total Amount Due by the due date shown on this bill, you will avoid a late payment charge of 1.50%.

Retain this page for your records.

735



P.O. Box 16581
Columbus, OH 43215

Billing Statement For: COLUMBIA GAS
JOHN DOE

Invoice Group Number
00000000 000 000 0

GTS INVOICE FOR OCTOBER 2016

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

4/14/2017 3:44:05 PM

in

Case No(s). 17-1038-GA-UNC

Summary: Application for Approval of Revised Bill Formats electronically filed by Ms. Melissa L. Thompson on behalf of Columbia Gas of Ohio, Inc.