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Subject: PUCO CONTACT FORM: 112070
Received: 4/1/2017 12:47:29 PM
Message:
WEB ID: 112070 AT:04-01-2017 at 12:47 PM

Related Case Number:

TYPE: Complaint

NAME: Mr. Scott Strickler

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?)* , Ohio *(NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: shstrick@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Scott Strickler
- Service address: 1445 Cole Coffman Rd Marietta OH 45750
- Service phone: 7403760537
- Account Number: 104-151-095-0-2

COMPLAINT DESCRIPTION:

American Electric Power (AEP) is proposing a rate hike, specifically on the "customer charge", a fixed rate fee that has nothing to do with how much energy I use. Utilities are feeling the squeeze of stagnating energy sales for a whole variety of reasons (improved energy efficiency, more competitors in their markets, and so on). The customer charge increase helps them recover more of their distribution costs. Without it, they must rely on how much energy customers use via the "volumetric" charge, which is getting more and more risky for them. They are seeing lost profits and essentially are reaching into consumers pockets for more. We as customers should not have to pay for their operational inefficiencies. We need to not permit these types of "across the board" charges to consumers that have absolutely nothing to do with the actual amount of electricity that we are using.

This disincentivises people to be conservative in their energy usage which is something with which we all need to be concerned.

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Case No(s). 16-1852-EL-SSO

Summary: Public Comment filed on behalf of various consumers electronically filed by
Docketing Staff on behalf of Docketing