BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Application of The)	
Dayton Power and Light Company for)	Case No. 16-395-EL-SSO
Approval of Its Electric Security Plan)	

PREFILED TESTIMONY

of

JACOB J. NICODEMUS

Service Monitoring and Enforcement Department Reliability and Service Analysis Division

STAFF EXHIBIT_

- 1 1. Q. Please state your name and business address.
- A. My name is Jacob Nicodemus. My address is 180 E. Broad Street,
 Columbus, Ohio 43215.
- 4 2. Q. By whom are you employed?
- A. I am employed by the Public Utilities Commission of Ohio (PUCO).
- 6 3. Q. What is your present position with the PUCO and what are your duties?
- A. I am a Utility Specialist 2 and am responsible for monitoring and enforcing compliance with various minimum service standards for regulated gas and electric companies including but not limited to those related to consumer protections and service reliability.
- 11 4. Q. Would you briefly state your educational background and work history?
- 12 A. I have a Bachelor's degree in electro-mechanical engineering and have

 13 participated in various training seminars related to the utility industry. I

 14 began my employment at the PUCO in 2009 as a Utility Analyst in the rates

 15 and tariffs section where I worked primarily with gas cost recovery and

 16 related matters, including review of utility tariffs with regard to commodity

 17 costs and rates. I was promoted in 2011 to the gas pipeline safety section,

 18 and then promoted again in January 2014 to my current position.

- 1 5. Q. What is the purpose of your testimony is this case?
- A. The purpose of my testimony is to discuss reliability of the utility's distribution system as it relates to whether the Company has met the requirements of O.R.C. Sec. 4928.143 (B)(2)(h).
- 6. Q. Regarding the reliability of a distribution system, please describe your working knowledge of O.R.C. Sec. 4928.143 (B)(2)(h).
- A. This statute requires that before approving an electric utility's distribution infrastructure incentive, such as the Distribution Investment Rider, as part of its Electric Security Plan, the Commission must examine the reliability of the utility's distribution system to ensure that the utility's reliability expectations are aligned with those of its customers.
- 12 7. Q. How does the Staff perform such an examination?
- A. Staff begins by looking at the utility's approved performance standards and determining whether or not those standards have been met.
- 15 8. Q. Please describe the process by which performance standards are set.
- A. O.A.C. Rule 4901:1-10-10(B)(2) requires each electric utility to file with the Commission an application to establish company-specific minimum reliability performance standards. As part of that application, electric

utilities are to include supporting justification for the proposed
methodology and each resulting performance standard. The performance
standards should reflect historical system performance, system design,
technological advancements, service area geography, customer perception
surveys, and other relevant factors.

- 6 9. Q. What is Staff's role in the performance standard setting process?
- A. Staff evaluates the application and submits data requests to the utility as needed, files comments, and works with the utility and other interested parties in establishing Commission approved reliability standards that incorporate a consideration of historical performance, customer survey results, and input from customer groups.
- 12 10. Q. When were the standards currently in place approved?
- 13 A. The current standards were approved per Commission order in Case No.

 14 12-1832-EL-ESS on October 2nd, 2013 and became effective with the 2013

 15 calendar year performance
- 16 11. Q. Please describe the data that was used to set the current standards for the17 Company.
- A. The Company's application in the reliability standards case¹ proposed to

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1	calculate their minimum reliability performance standards based on a 5-
2	year historical average plus percentage increments of 9.31% for CAIDI and
3	10.31% for SAIFI to account for annual variations. The Company stated in
4	its application that this methodology was implicitly built into the previously
5	approved standards ² and therefore proposed repeating the methodology to
6	reestablish standards. Other considerations included system design,
7	historical system performance, technological advancements, and service
8	area geography.

Ultimately, the standards were calculated based on a 3-year historical average plus a 10% adder.

- 12. Q. How do the current standards approved in 2013 compare with the previously approved standards?
- A. The standards currently in place are more stringent than those previously approved.
- 13. Q. Please describe how consumer groups were involved in the standard settingprocess.
 - A. The Ohio Consumers' Counsel filed comments and reply comments

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- concerning the Company's application and participated in the ensuing negotiations.
- 3 14. Q. Has the Company met its approved reliability standards?
- A. Yes, the Company has met its reliability standards every year since they
 became effective. O.A.C. 4901:10-10(C) requires each electric utility to
 file an annual report of reliability performance and supporting data. The
 table below details the Company's reliability performance for calendar year
 2015, which was the most recent performance data available as of the date
 this testimony was filed.³

2015 Performance Against Reliability Standards

(Lower is Better)

	Standard	Performance	Percent Margin
CAIDI	125.04	118.69	-5.1%
SAIFI	0.88	0.85	-3.4%

- 15. Q. Please describe the means by which the Company evaluates its customers'
 reliability expectations.
- A. O.A.C. Rule 4901:1-10-10(B)(4)(b) requires each electric utility to

³ O.A.C. Rule 4901:1-10-10 (C) requires electric utilities to file their reliability reports for the prior year on March 31.

- periodically (no less than every three years) conduct a customer perception survey under staff oversight. Staff oversight includes ensuring that certain questions are included and that the surveys are conducted over four quarters to avoid seasonal bias.
- 5 16. Q. When did the Company last conduct a customer perception survey?
- A. The Company last conducted a customer perception survey over the 2nd, 3rd, and 4th quarters of 2014, and the 1st quarter of 2015. The results of that survey were provided to Staff in May, 2015.
- 9 17. Q. What conclusions did Staff draw from analysis of the survey results?
- 10 A. Upon review and analysis of the survey results, Staff concluded that

 11 residential and commercial customers' average reliability expectations were

 12 exceeded by the Company's approved standards. That is, by meeting the

 13 approved CAIDI and SAIFI standards, the Company will have exceeded its

 14 customers' expectations.
- 18. Q. Do you believe the Company has met the requirements of ORC Sec.
 4928.143 (B)(2)(h)?
- 17 A. Yes. Based on the Company's successful performance against its reliability
 18 standards and the results of its reliability surveys, Staff believes that the
 19 Company's reliability expectations are consistent with those of its

- 1 customers.
- 2 19. Q. Does this conclude your testimony?
- A. Yes, it does.

PROOF OF SERVICE

I hereby certify that a true copy of the foregoing **Pre-filed Testimony of Jacob J. Nicodemus** submitted on behalf of the Staff of the Public Utilities Commission of Ohio, was served via electronic mail upon the following Parties of Record, this 22nd day of March, 2017.

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Summary: Testimony of Jason J. Nicodemus electronically filed by Ms. Tonnetta Scott on behalf of PUC