

From: jamie.little@puco.ohio.gov  
To: PUCO ContactThePUCO  
Subject: Thomas Menson (Case # TMEN020317G7)  
Received: 3/3/2017 10:27:15 AM  
Message:

it would not let me submit it cause 1086 characters over the limit, so how can submit to the cases 14-1158 14-1160 ?

-----Original Message-----

From: Sandi Jorgens <[s.jorgens@aol.com](mailto:s.jorgens@aol.com)>  
To: john.williams  
Sent: Tue, Feb 28, 2017 1:37 pm  
Subject: Thomas Menson

Below is the plan, review it and email a time when best speak you on phone

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Well you need a policy because many of the few remaining SMART PEOPLE (no I am not insulting Ohioians, this is a worldwide observation) will OPT OUT of smart meters cause of the health and privacy concerns & even smarter people know the marketing angle used to sell these ... dynamic pricing and will cut down time on outages and more is pure BULLS BREATH and here is how

Dynamic pricing means at peak times prices for electric will go down encouraging users to perform tasks needing electricity intensive jobs at off-peak hours (primarily consumers by households) cost, but anyone who knows not only the laws of supply and demand & laws of common sense & laws of shift knows. Dynamic pricing will then change peak hours to another time frame (which will raise costs that time period), sort of way the magnetic poles switch position, not in length of time but in practice, so peoples routines will be then forced change every ? months, a sick way to interfere in changing peoples habits/routines

The cut down time of outages and response time is BULL to the infinity degree, cause 1 to 10 seconds means 0 since still have deploy resources and even have spare parts available to fix them. and could go on and on but I wont, how that promise is a lie

I give you a link how a company in Ohio <http://www.puco.ohio.gov/puco/index.cfm/media-room/media-releases/puco-approves-aep-ohios-gridsmart-phase-2> is handling OPTOUT costs (which there need not be any), my company Duke Energy has not informed of charges / plans for opt-out cause I am lucky in the rural area they cover for me (where I live) I still have an old meter they read monthly by an actual person OR I call it in when I know I will be home on their regular meter reading day.

The above link proves OHIO commission is as out of touch with reality as KY's is and as much as every company in each state has not a clue &/or just looking for a way to soak the smart and poor with ridiculous charges

Here is how you not only have an opt-out of smart meter program, it would cost 0 or IF you MUST wanna charge a fee, be a nominal monthly amount like \$2.00

This program could work, in person or US MAIL or SMART PHONE or TEXT or CUSTOMER ACCOUNT or CHAT or staff handled service call or automated phone system & some could even include photographic proof (all will be explained below)

Before that you may ask, well how do we know we (ELECTRIC COMPANY) are not being cheated by a consumer .. regardless if a photo is offered as proof or not of the monthly readings. With pics, there is common sense if a photo is doctored, also their is software to test the photos and also is use history as a guide to let company know if consumer is cheating

Also their is an option (IF ELECTRIC COMPANIES DO THEIR JOB & DON'T TRY CUT CORNERS) that smart meters (this 1st and some 2nd generation ones) need checked yearly (as verified by manufactures i talked to) now invariably companies are gonna either do it in waves OR do it every 2 or more years, IF THEY CHECK them at all, BUT they are supposed check them as they need checked to make sure they are not under reporting or over reporting electric use (and the only proper way to do that is in person, as relying on 2 way communications is not accepted as trustworthy, as there is no report generated on a specific meter at that location, hence not reliable remotely,

So at same time the smart meters are being checked (the temperature gauges in them an fail (amongst other issues), hence need for in person checks / calibration, the analog meters can be checked by an employee, who can do a check be sure, customer nit being

under or over charged

IN PERSON = just like from beginning of time

1. person goes to company and brings meter reading number
2. person goes to company and brings meter reading number & photographic proof of meter by methods listed below

US MAIL = just like from America's founding has been done

1. consumer can simply read the meter on the day told to them by the electric company and place it in envelop and mail it to the company by placing it in the mail that night for pickup next day OR in a regular blue mailbox on errands.
2. can do the same as above but add to it a picture took by Polaroid Snap Instant Digital Camera

SMART PHONE = just like has been done since 2007

1. they go to site and enter the meter reading on prescribed day by company
2. they go to the app and enter the meter reading on prescribed day by company & snap a picture of the meter reading and submit it by the app

TEXT = just like has been done since 2000s

1. they read meter on prescribed day and via text to the company they text in the reading to them
2. they read meter on prescribed day and via text to the company they text in the reading to them & attach a photo of the meter reading

WEB SITE CUSTOMER ACCOUNT = just like has been done since 1990s

1. they read meter on prescribed day and via company website they go into their account to the company and enter their reading
2. they read meter on prescribed day and via company website they go into their account to the company and enter their reading & attach a photo of the meter reading

WEB SITE CHAT = just like chat customer service has been since 2000s

1. they read meter on prescribed day and via company chat function they chat with the company and tell the worker their reading
2. they read meter on prescribed day and via company chat function they chat with the company and tell the worker their reading & either by SMART PHONE or US MAIL or TEXT or WEB SITE CUSTOMER ACCOUNT or WEB SITE CHAT submit the photo as proof

STAFF HANDLED LANDLINE PHONE CALL = just like since 1900s

1. they read meter on prescribed day and via company phone number they call into the company and tell the worker their reading
2. they read meter on prescribed day and via company phone number they call into the company and tell the worker their reading & either by SMART PHONE or US MAIL or TEXT or WEB SITE CUSTOMER ACCOUNT or WEB SITE CHAT submit the photo as proof

AUTOMATED LANDLINE PHONE CALL = just like telephone banking has been since 1990s

1. they read meter on prescribed day and via company phone number they call into the company and follow the prompts
2. they read meter on prescribed day and via company phone number they call into the company and follow the prompts & either by SMART PHONE or US MAIL or TEXT or WEB SITE CUSTOMER ACCOUNT or WEB SITE CHAT submit the photo as proof

Now the spin-masters will say, well we can still be cheated, what if they move b4 we check meter, what if 1000 other scenarios, well then you have the same remedies as you have had for decades, fines or lawsuits or all others ones you used on consumers before. BECAUSE anyone who thinks cheating of electric usage or reporting or stealing of electricity is either greatly reduced or eliminated by smart meters is an idiot who does not have the brains GOD promised a turnip &/or they are naive.. in reality using smart meters (forget the destruction of privacy and health smart meters cause) introduce more ways to cheat and steal electric..... Now you ask how do I and/or anyone who is an honest person know this ... your answer is twofold COMMON SENSE & as everything in last 50 years of tech has introduced more ways to do things good as well as bad.

Also spin-masters that wanna try to bully/confuse people info smart meters will also say ... what if people miss day they supposed email, call etc above their meter reading, very simple, they have a grace period for making sure that info is in to the company, if so the electric is estimated that month based on past usage and if it keeps happening repeatedly (besides if reasonable reason, medical etc) then consumer can be fined / get a late fee, like have been for decades if are late with paying your bill, since meter reading would be on consumers shoulders, missing meter readings would legally allow company to asses late fees

Now since reading meters would fall on consumers and not company the opt-out smart meter people would then have sign a waiver realizing what their responsibilities now contained and the consequences if they fail to follow them about reading of meters and penalties if try cheat on the readings.

Now I know all of this means humans get new routines at a time where the elite wanna turn most people (and companies) into something out of the movie WALL-E those elites who they know so much, in the interim the automation of everything such as SMART meters creates new routines by consumers (the smart and dumb ones) to check meter, check if its emitting more radiation than claim and mucch more.

Now finally, how does the electric companies make sure there is no funny business on meters ... ie, faking pics, showing another ones meter and passing it off as there.....

By when consumer is present (so they can be sure no junk they not want is attached to their analog meters and/or make sure company does not try to sabotage it and/or other mischief) they attach REGULAR DUMB TECH stickers in the meter face (under the plastic / glass / lexar / etc) that ID'S meter

Now to upgrade your/any companies app you use technology such as for mart phones

[https://www.chase.com/content/dam/chasecom/en/personal-banking/documents/Guide\\_QuickDeposit.pdf](https://www.chase.com/content/dam/chasecom/en/personal-banking/documents/Guide_QuickDeposit.pdf); and for regular pics sent over mail, email, anyway listed above.. there are many security software's designed for this.

Now I know all of this would make companies and government actually do their jobs and no just sit collecting paychecks on the citizens dime but actually earn it, sad I know

**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**3/6/2017 8:43:18 AM**

**in**

**Case No(s). 14-1158-EL-ATA, 14-1160-EL-UNC**

Summary: Public Comment in opposition filed on behalf of concerned consumer, Sandy Jorgens electronically filed by Docketing Staff on behalf of PUCO Staff