

2017 FEB 21 PM 2:51

Flagship Solutions, Inc.

"Specializing in Overhead Expense Reduction"

February 13, 2017

Public Utilities Commission of Ohio Service Monitoring & Enforcement Department 180 East Broad St. Columbus, OH 43215-3793

Attention: Ms. Melissa Scarberry

Dear PUCO:

I have corrected the below item as requested by Ms. Melissa Scarberry of the Public Utilities Commission of Ohio (PUCO). This correction is submitted to bring my previously submitted application into compliance with Ohio laws.

• A telephone number needs to be added to Exhibit A-7. Because you are applying as a broker, you do not need to supply a "toll free" number, just a contact number.

This letter and the corrected page are a revision for Case No. 13-399-EL-AGG.

It is my understanding that I do not need to submit the entire application again, only those sections that are revised.

If you have any questions, please feel free to contact me.

Sincerely,

David M. Leather

FLAGSHIP SOLUTIONS, INC.

Enclosure

accurate and compliate requirement of a case late document delivered in the regular course of basiness Technician Dua Date Processed

A-6 Contact person for Commission Staff use in investigating customer complaints Name David Leather Title President Business address 61 Watson Rd., Norway ME 04268 Telephone # (207) 743-1644 Fax # (207) 743-1644 E-mail address dleather@flagshipsolutions.net A-7 Applicant's address and toll-free number for customer service and complaints Customer Service address 61 Watson Rd., Norway ME 04268 Toll-free Telephone # (207) 743-1644 Fax # (207) 743-1644 E-mail address dleather@flagshipsolutions.net **A-8** Applicant's federal employer identification number # 20-2475790 A-9 Applicant's form of ownership (check one) ☐ Sole Proprietorship ☐ Partnership Limited Liability Partnership (LLP) Limited Liability Company (LLC) ☑ Corporation ☐ Other _____ PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED: A-10 Exhibit A -10 "Principal Officers, Directors & Partners" provide the names, titles, addresses and telephone numbers of the applicant's principal officers, directors, partners, or other similar officials.

B. <u>APPLICANT MANAGERIAL CAPABILITY AND EXPERIENCE</u>

PROVIDE THE FOLLOWING AS SEPARATE ATTACHMENTS AND LABEL AS INDICATED:

- **B-1** Exhibit B-1 "Jurisdictions of Operation," provide a lst of all jurisdictions in which the applicant or any affiliated interest of the applicant is, at the date of filing the application, certified, licensed, registered, or otherwise authorized to provide retail or wholesale electric services including aggregation services.
- **B-2** Exhibit B-2 "Experience & Plans," provide a description of the applicant's experience and plan for contracting with customers, providing contracted services, providing billing statements, and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Section 4928.10 of the Revised Code.