THE PUBLIC UTILITIES COMMISSION OF OHIO

IN THE MATTER OF LISA FARNSWORTH,

COMPLAINANT,

v.

CASE NO. 16-1516-EL-CSS

THE CLEVELAND ELECTRIC ILLUMINATING COMPANY,

RESPONDENT.

ENTRY

Entered in the Journal on February 8, 2017

I. SUMMARY

{¶ 1} The Commission grants Complainant's request to withdraw her complaint and, as a result, dismisses her complaint without prejudice, and closes this case of record.

II. DISCUSSION

- **[¶ 2]** Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.
- {¶ 3} The Cleveland Electric Illuminating Company (CEI) is a public utility as defined in R.C. 4905.02 and, as such, is subject to the jurisdiction of this Commission.
- {¶ 4} On July 1, 2016, Lisa Farnsworth (Complainant) filed a complaint against CEI, alleging that a dispute exists between the parties concerning certain metering and billing issues.
- {¶ 5} CEI filed its answer on July 22, 2016. In its answer, CEI admits some and denies other allegations of the complaint and sets forth several affirmative defenses.

16-1516-EL-CSS -2-

{¶ 6} On January 17, 2017, Complainant filed a motion seeking to withdraw her complaint. The motion indicates that, because of health issues within her family, Complainant is currently unable to move forward with her complaint. On this basis, Complainant moves to have the Commission, at this time, dismiss her complaint without prejudice, and to close this case of record.

{¶ 7} The Commission finds that Complainant request to withdraw her complaint should be granted and that this case should be dismissed without prejudice, and closed of record.

III. ORDER

- $\{\P 8\}$ It is, therefore,
- {¶ 9} ORDERED, That Complainant's request to withdraw her complaint be granted. It is, further,
- {¶ 10} ORDERED, That Case No. 16-1516-EL-CSS be dismissed, without prejudice, and closed of record. It is, further,

 \P 11} ORDERED, That a copy of this Entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

Asim Z. Haque, Chairman

Lynn Slaby

M. Beth Trombold

Thomas W. Johnson

DEF/dah

Entered in the Journal

FEB 0 8 2017

Barcy F. McNeal

Secretary